

TABLE OF CONTENTS

UNEMPLOYMENT INFORMATION AND JOB SERVICES	4
<i>UNEMPLOYMENT INSURANCE AGENCY</i>	4
FILING FOR BENEFITS.....	4
MARVIN and Receiving Unemployment Benefit Checks.....	5
<i>MICHIGAN WORKS! AGENCY</i>	8
<i>EMPLOYMENT, EDUCATION AND TRAINING SERVICES</i>	12
EDUCATION & TRAINING.....	12
EMPLOYMENT OPPORTUNITIES	19
JOB SEARCH ASSISTANCE	19
<i>MICHIGAN WORKS! SERVICE CENTERS</i>	23
<i>EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES</i>	27
EMPLOYMENT SERVICES	27
DISABILITY INFORMATION.....	31
VETERANS SERVICES	36
<i>SERVICE CENTERS</i>	36
<i>CEMETERIES</i>	37
<i>RESIDENTIAL TREATMENT PROGRAM</i>	38
<i>MISC. VETERAN RESOURCES</i>	38
DEPARTMENT OF HUMAN SERVICES	40
<i>CASH ASSISTANCE PROGRAMS</i>	40
<i>CHILD SUPPORT SERVICES</i>	43
<i>EMERGENCY SERVICES</i>	44
<i>HEALTH CARE COVERAGE</i>	44
<i>PROTECTIVE SERVICES</i>	48
<i>DHS OFFICES</i>	49
HEALTH AND WELLNESS	51
<i>COMMUNITY CLINICS</i>	51
<i>DENTAL</i>	59
<i>HEALTH INSURANCE</i>	62
<i>HEARING IMPAIRED SERVICES</i>	64
<i>HILL-BURTON ACT</i>	65
<i>HOSPITALS</i>	66

<i>MENTAL HEALTH</i>	69
<i>COUNSELING SERVICES</i>	69
<i>DOMESTIC VIOLENCE & SEXUAL ASSAULT</i>	80
<i>PRESCRIPTION AND CO-PAY ASSISTANCE</i>	82
<i>SUBSTANCE ABUSE</i>	88
<i>VISION SERVICES</i>	99
FINANCIAL	103
<i>CREDIT COUNSELING AND BUDGETING SERVICES</i>	103
<i>CREDIT COUNSELING CENTERS</i>	104
<i>BUDGETING SERVICES</i>	106
<i>FOOD ASSISTANCE PROGRAMS</i>	106
<i>DISCOUNT FOOD PROGRAMS</i>	106
<i>FOOD PANTRIES</i>	107
<i>GOVERNMENT FOOD PROGRAMS</i>	109
<i>FORECLOSURE ASSISTANCE</i>	110
<i>INFORMATION AND REFERRAL SERVICES</i>	112
<i>MATERIAL GOODS</i>	113
<i>OUTREACH SERVICES</i>	116
<i>RENT AND MORTGAGE ASSISTANCE PROGRAMS</i>	119
<i>TELEPHONE SERVICE</i>	121
<i>UTILITY ASSISTANCE PROGRAMS</i>	124
<i>WEATHERIZATION</i>	126
HOUSING	129
<i>HOME BUYING ASSISTANCE</i>	129
<i>HOUSING AUTHORITIES</i>	130
<i>HOUSING DISCRIMINATION</i>	132
<i>HOUSING LOCATORS</i>	133
<i>HUD APPROVED HOUSING COUNSELING AGENCIES</i>	133
<i>TENANT RIGHTS</i>	135
<i>HOMELESS SERVICES</i>	135
<i>HOMELESS SHELTERS</i>	135
<i>HOMELESS OUTREACH SERVICES</i>	137
LEGAL ASSISTANCE	142
TRANSPORTATION	151
<i>PUBLIC TRANSPORTATION</i>	151
<i>NON-PROFIT TRANSPORTATION</i>	154

VOLUNTEER TRANSPORTATION.....	156
TAXI CAB COMPANIES.....	156
RESOURCES	158
<i>Unemployment Information and Job Services.....</i>	<i>158</i>
<i>Veterans.....</i>	<i>158</i>
<i>Department of Human Services.....</i>	<i>158</i>
<i>Health Care.....</i>	<i>158</i>
<i>Financial.....</i>	<i>159</i>
<i>Housing.....</i>	<i>159</i>
<i>Legal.....</i>	<i>159</i>
<i>Crisis and Counseling.....</i>	<i>159</i>
<i>Transportation.....</i>	<i>159</i>
GLOSSARY OF TERMS.....	160

UNEMPLOYMENT INFORMATION AND JOB SERVICES

UNEMPLOYMENT INSURANCE AGENCY

Michigan UIA

PO Box 169
Grand Rapids, MI 49501-0169
Phone: (866) 500-0017
Fax: 517-636-0427
Web site: www.michigan.gov

FILING FOR BENEFITS

If you become unemployed, you may qualify for unemployment insurance benefits. There are two ways in which to file a claim for benefits.

You may file by Internet at the website www.michigan.gov/uia. This Web site is available from 7:00am Monday to 7:00pm Saturday.

UIA Online Services for Unemployed Workers

UIA is offering new services to unemployed workers. You can sign up for a web account with UIA. The web account allows you to choose, or change your payment method selection, use MARVIN (<http://www.michigan.gov/uia-cwam>) Online, and view your benefit payment history. Soon, other services will be added.

You may also apply by telephone at 1-866-500-0017, using the schedule below.

Schedule for filing by phone based on last 2 digits of your Social Security Number.

	8:00am-12:30pm	12:30pm-4:30pm
Mon	00-15	16-33
Tues	34-48	49-66
Wed	67-81	82-99
Thurs	Open	Open
Fri	Call-In	Call-In

Information needed to file a claim:

- Social Security Number;
- Drivers license or State ID or MARVIN Pin (if you have one);
- Names and addresses of employers you have worked for in the past 18 months;
- Quarterly Gross Earnings;
- Last date of employment with each employer;
- Non US Citizens need Alien Registration Number and expiration date of your work authorization.

Inquiries about claims filed by Internet or phone can be made Monday – Friday from 8:00am to 4:30pm.

Phone: (866) 500-0017 Press #3 to speak to a customer service representative

MARVIN and Receiving Unemployment Benefit Checks

MARVIN is the Michigan Automated Response Voice Interactive Network. The Number for MARVIN is **1-866-638-3993**. In order to receive your benefit checks, you have to certify with MARVIN.

You can only certify with MARVIN after you file for Unemployment Insurance Benefits.

The Unemployment Insurance Agency will provide you with a day (Monday, Tuesday, or Wednesday) and time (1 hour time block) to call MARVIN after completing the filing process.

When do I call MARVIN?

Workers who have applied for unemployment benefits must call UIA's automated MARVIN system once every two weeks to certify about their eligibility for benefits. Workers must call MARVIN according to the following schedule which is based on the last two digits of their Social Security number: The MARVIN telephone number is 1-866-638-3993.

MARVIN Call-In Schedule

TIME	MONDAY	TUESDAY	WEDNESDAY
8:00 - 9:00	00-01-02-03	34-35-36	67-68-69
9:00 - 10:00	04-05-06	37-38-39	70-71-72
10:00 - 11:00	07-08-09	40-41-42	73-74-75
11:00 - 12:00	10-11-12	43-44-45	76-77-78
12:00 - 1:00	13-14-15	46-47-48	79-80-81
1:00 - 2:00	16-17-18	49-50-51	82-83-84
2:00 - 3:00	19-20-21	52-53-54	85-86-87
3:00 - 4:00	22-23-24	55-56-57	88-89-90
4:00 - 5:00	25-26-27	58-59-60	91-92-93
5:00 - 6:00	28-29-30	61-62-63	94-95-96
6:00 - 7:00	31-32-33	64-65-66	97-98-99

MARVIN is busy; I can't get through at my assigned time.

If callers cannot get through to MARVIN at their appointed day and time, they can call MARVIN on Thursday or Friday any time between 8:00 a.m. and 7:00 p.m.

I answered a question incorrectly on MARVIN.

To prevent mistakes in answering MARVIN questions, please remember to answer each question by pressing "1" for "yes" or "9" for "no" on your telephone keypad. After all questions have been answered, MARVIN repeats the given answers. Listen carefully and if the information is not correct press "9." The questions will be repeated, and you will be able to correct any answers.

I called MARVIN today but my payment is not on my debit card or in my account.

It takes approximately two working days after calling MARVIN before the benefit payments are directly deposited into an individual's bank or credit union account or added to the worker's Michigan UI Debit Card.

I lost my Michigan UI Debit Card.

If a Michigan UI Debit Card is lost or stolen, a replacement card can be obtained by calling Chase Bank customer service toll free at 1-866-523-2122.

How can I have my unemployment benefits directly deposited into my bank account?

UIA now issues unemployment benefits electronically - direct deposit into a bank or credit union account or through the Michigan UI Debit Card. Workers select their payment option as they apply for benefits. If no choice is made, the worker will automatically receive the UI debit card. The payment option can be changed at any time by calling UIA's toll-free claims line 1-866-500-0017 (select Option #2) or by creating a free online web account at the UIA website (www.michigan.gov/uia). To create the web account users should click on the link entitled "On-line Services for Unemployed Workers." The online web account will also give them access to a history of their unemployment benefit payments.

I changed my payment option (debit card or direct deposit). Did it go through?

Workers can see if the payment option has changed by checking their free UIA online web account (see answer above).

What else can I do to get help with my unemployment claim?

UIA has seven Problem Resolution Offices (PRO) throughout the state to help workers in resolving issues they may have with their unemployment claims. The offices are open Monday through Friday from 8:00 a.m. to 3:00 p.m. and are located at:

Detroit (temporary) - 3024 W. Grand Blvd., Suite L-500, Detroit, MI 48202

Gaylord - 400 W. Main St., Suite 102, Gaylord, MI 49735

Grand Rapids - 3391A Plainfield NE, Grand Rapids, MI 49525

Lansing - 5015 S. Cedar St., Lansing, MI 48910

Livonia - 33523 W. 8 Mile Rd., Livonia, MI 48152

Marquette - 2833 U.S. 41 West, Marquette, MI 49855

Saginaw - 614 Johnson St., Saginaw, MI 48607

How do I apply for an unemployment extension?

If any unemployment benefit extensions are added or changed, UIA will notify potentially eligible unemployed workers by mail. As of June 2009, there are two federal extensions in effect in Michigan - Emergency Unemployment Compensation (EUC) tier 1 and tier 2. Filing

instructions for the federal EUC tier 1 program (20 weeks of benefits maximum) are mailed to unemployed workers who are about to exhaust their regular state benefits. When workers exhaust their EUC tier 1 benefits, the second tier (13 weeks maximum) is calculated automatically and a determination is mailed to workers showing the additional weeks of benefits. Workers do not need to apply for EUC tier 2. They simply continue to call MARVIN.

MICHIGAN WORKS! AGENCY

Local Michigan Works! Agencies (MWA) provide comprehensive employment services to job seekers and employers. These services help job seekers find satisfying careers and help employers find skilled workers. In addition, MWAs offer services to youth, unemployed adults, and those seeking career changes. These services equip individuals with the necessary training and skills to succeed in the workforce.

Programs and Partners:

- Workforce Investment Act programs-Adult, Dislocated Workers and Youth - In and Out of School
- Welfare Reform - Workfirst, Food Assistance, Employment and Training, Non Custodial Parent, Non-Cash Recipient
- Incumbent Worker
- 6 convenient Service Center locations
- Employment Services
- Michigan Talent and Job Bank Registrations
- Veterans Representatives
- Trade Adjustment Assistance
- Michigan Commission for the Blind
- Michigan Rehabilitation Services Representatives
- Mentoring - in partnership with the American Society of Employers

Services:

- Services for Businesses - Reduce your administrative burdens with these time and money saving services:

- Recruiting - our certified job order writers will help your company attract the best talent
- Incumbent worker training - skills upgrade English as a second language
- Face to Face candidate screening
- Interview rooms are available for your convenience
- Use of the Michigan Talent Bank - review resumes online, anytime from any internet connected computer
- Top employee candidates with a broad range of skills in a multitude of fields
- Resume review screening
- Testing/Evaluation tools
- Wage surveys
- Cost saving services
- Job matching
- Labor market information
- Job fairs

We can give your company a true competitive edge on how it acquires and retains quality employees

Services for Job Seekers:

- Labor market information
- Michigan Job Bank access
- Resume Building Seminars
- Helpful staff and multiple resources for your job search
- GED preparation and skills upgrades
- English as a second language classes
- O-Net
- Open Options
- Career search tools
- Career counseling

- Free job related faxing, photocopying, phone bank, Notary Public and Internet access
- Skills assessment and testing
- Marketable job skills
- Interview preparation
- Chrysalis Boutique
- Computer assisted and adaptive services for people with disabilities

Your career opportunities are virtually limitless!

Michigan Talent Bank

Phone: (888) 253-6855 (Technical Assistance only)

Email: MTBHelp@michigan.gov

Web site: www.michworks.org

Michigan's Talent Bank is available to all Michigan residents, regardless of employment status.

Whether you are looking for a job or looking for employees, the Michigan Talent Bank is the place to be. If you are a job seeker, search more than 15,000 new job openings monthly and post your resume so more than 40,000 employers can find it. If you are an employer, sign up to search more than 600,000 resumes for the ideal candidate and post your jobs to let job seekers find you. Best of all, it's free for all users. Try us today!

Employer Services:

Including labor exchange services, recruitment assistance, screening, referrals, job postings and, where appropriate, testing services.

Self-Serve Resource Rooms:

Offers employers and job seekers access to local and state labor market information, job seeking assistance such as resume writing, career information, including required skills and education and training

as well as information about employment prospects in an industry.

Adult Programs:

Including assessment, career counseling, job search assistance, supportive services, and occupational skills training.

Youth Services:

Including many of the same services as adult programs, as well as career preparation, school to career transition, pre-employment and work maturity skills and support services, work experience, and remedial education.

Training Programs and Readjustment Services for Dislocated Workers:

Including rapid response, skills training, and basic readjustment services.

Federally Administered Programs:

Including programs focusing on target populations such as Veterans, Native Americans, and Migrant Workers.

Welfare Reform Programs:

Including Jobs Educations and Training (JET), Food Assistance, Employment and Training, Non Custodial Parents, and Non Cash Recipients which provide job search assistance and training and appropriate supportive services to Department of Human Services participants referred by the Department of Human Services.

Child Care Services

Child Care Coordinating Council of Detroit/Wayne County

Web site: www.detroitwaynecounty4c.org/

Main Office
2151 E. Jefferson Suite 250
Detroit, MI 48207
Phone: (313) 259-4411

The Family Place
8726 Woodward Ave.
Detroit, MI 48202
Phone: (313) 664-0700

Inkster Office
Department of Human Services
2700 Hamlin Blvd.
Inkster, MI 48141
Phone: (313) 563-5235

Western Wayne Center
29200 Vassar
Livonia, MI 48152
Phone: (248) 477-5030

Southgate Office
Downriver Community Conference
15100 Northline Road, Suite 180
Southgate, MI 48195
Phone: (734) 362-3482

Highland Park Office
144 Manchester
Highland Park, MI 48203
Phone: (313) 736-5477

Each Service Center works with the Child Care Coordinating Council of Detroit/Wayne County (the 4C's).

Transportation Services

Bus Tickets
Car Repair
SMART

No Worker Left Behind

Phone: (517) 335-1319
Email: nwlb@michigan.gov
Web site: www.michigan.gov/nwlb

The vision for No Worker Left Behind is to:

- Accelerate worker transitions through learning
- Support the state's employers and economic development needs

- Align the use of existing training resources

NWLB Features

Up to two years worth of free tuition at any Michigan community college, university or other approved training program;

A skills assessment administered by the Michigan Works! Agencies (MWAs);

Must pursue a degree or occupational certificate in a high-demand occupation or emerging industry, or in an entrepreneurship program;

Free tuition program is a one-time offer;

Three years to sign up for the program beginning August 1, 2007.

Who Can Participate in NWLB?

Any person who is currently unemployed; or

Any person who has received a notice of termination or layoff from employment; or

Any employed person whose family income is \$40,000 or less.

Participants must be at least 18 years old, must not have graduated from high school in the last two years, and must not be fulltime college students (applies to 18-23 year olds only).

Tuition

Tuition includes instructional costs, books, materials, fees (such as application costs, registration, and laboratory fees), and academic supportive services (counseling and career advising).

Tuition assistance is capped at \$5,000 per year for two years, or a total of \$10,000 per person.

Training

No Worker Left Behind's primary focus is on the attainment of certificates or associate's degrees of value in the labor market leading to a job in high-demand occupations, emerging industries, and entrepreneurial endeavors. However, bachelor's degree completion and even master's programs are allowable if the educational program meets all other core criteria (two years or less needed; will lead to job in high demand, emerging sector, or entrepreneurial endeavor, etc).

Local Michigan Works! Agencies will be able to help participants identify high demand occupations in their region.

Eligible participants can receive up to two years' worth of tuition for education or training.

Once enrolled, participants need to complete training within four years of starting the program.

Education and training providers must be licensed by the State of Michigan and/or be accredited in order to have participants funded by No Worker Left Behind.

EMPLOYMENT, EDUCATION AND TRAINING SERVICES

EDUCATION & TRAINING

AIDS Partnership Michigan

2751 East Jefferson, Suite 301
Detroit, Michigan 48207
Phone: (313) 446-9839
Toll Free: (800) 515-3434
Web site: www.aidspartnership.org

AIDS Partnership Michigan offers a variety of services and programs provided by 35 staff members and more than 300 dedicated volunteers. We take the roll of recruiting, training and placing professional and volunteer personnel for the Michigan AIDS Hotline very seriously because we know those who call are looking for both real answers and a critical link.

Career Education Consumer Report

Email: mdcd107@publicpolicy.com
Web site: www.mycareereducation.org/

Career Education Consumer Report provides Michigan residents with information on training and education opportunities. Before you invest in an educational program, use this report to learn about the success rates of different programs. Find a program with a proven track record of helping each student to earn a certificate or degree. Select a program where graduates find high-paying jobs in the field they were trained to enter. It's all there in the Career Education Consumer Report!

Community Literacy Council

Starkweather School
550 N. Holbrook
Plymouth, MI 48170
Phone: (734) 416-4906
Web site:
<http://plymouthlibrary.org/~literacy>

The Community Literacy Council is a volunteer non-profit community organization. Based at the Starkweather Education Center in Plymouth, the Council provides free one-on-one tutoring or small conversation groups to adults primarily in the Plymouth-Canton area. Our services are free and the tutors are volunteers who are trained to tutor adults in English reading, writing and communication skills. Students and tutors meet in a public location, for approximately 1 1/2 to 2 hours a week.

Community Partnerships for Adult Learning

2401 Pennsylvania Avenue, NW Suite 410
Washington, DC 20037
Phone: (202) 478-1027
Fax: (202) 466-6996
Email: questions@c-pal.net
Email: support@c-pal.net
Web site: www.c-pal.net/

This site contains information on preparing adults for the demands of a changing economy and society is one of our country's greatest education challenges. How do we best address the needs of millions of adults who lack the literacy, technical, and basic skills to find and sustain meaningful careers, parent their children effectively, or take part in civic activities? As the demand for services rises and resources are ever more stretched, one essential strategy is increased collaboration among adult education providers and more...

Detroit Entrepreneurship Institute Inc.

1010 Antietam
Detroit, MI 48207
Phone: (313) 877-9060
Fax: (313) 877-9058
Email: detroitentrepreneurs@deibus.org

Web site: www.deibus.org

It is the mission of the Detroit Entrepreneurship Institute, Inc. to provide entrepreneurship and economic literacy training and technical assistance to individuals in Southeast Michigan with barriers to accessing resources in order to enhance their economic condition and that of their community.

Detroit Job Corps

11801 Woodrow Wilson Street

Detroit, MI 48206

Phone: (313) 852-0301

Fax: (313) 865-8791

Email: detro@jcdc.jobcorps.org

Web site:

www.jobcorps.dol.gov/centers/mi.htm

Job Corps is a no-cost education and vocational training program administered by the U.S. Department of Labor that helps young people ages 16 through 24 get a better job, make more money, and take control of their lives.

At Job Corps, students enroll to learn a trade, earn a high school diploma or GED and get help finding a good job. When you join the program, you will be paid a monthly allowance; the longer you stay with the program, the more your allowance will be. Job Corps provides career counseling and transition support to its students for up to 12 months after they graduate from the program.

Eligibility:

To enroll in Job Corps, students must meet the following requirements:

- Be 16 through 24;
- Be a U.S. citizen or legal resident;
- Meet income requirements; and,
- Be ready, willing, and able to participate fully in an educational environment.

Funded by the United States Congress, Job Corps has been training young adults for meaningful careers since 1964. Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided.

Detroit Public Schools GED Testing Center

1300 Rosa Parks Blvd.

Detroit, MI 48216

Phone: (313) 596-7615

Fax: (313) 596-0894

Web site:

www.detroit.k12.mi.us/admin/curriculum/cd/ae/ged

All clients must have a current and valid Michigan Secretary of State Photo Identification or Michigan Secretary of State Photo Drivers License to receive services.

Testing Requirements:

- Clients must be at least 18 years old and their class must have already graduated from high school. However, in order to register and be tested at 16 or 17 years of age, registrants must provide a letter from their last school of attendance stating that they have officially withdrawn from school for one calendar year. 16 and 17 year olds who complete the GED test are only eligible for an official transcript. Eligibility for a GED Certificate for 16 and 17 year olds who pass the GED test is given when their class graduates from high school.
- GED Tests are given daily, Monday — Friday.

- No appointment necessary. We test first come first served; arrival time: 8:30-8:55 am.
- The GED Test is a (2) day test. If it is your first time testing at 1300 Rosa Parks, you may start the test on a Monday or Wednesday with completion being the following day.
- Seating capacity is 40 (forty) per session.

Testing Fees:

- New clients: \$30.00
- Retests: \$10.00 (1300 Rosa Parks Testers only)
- Official transcripts: \$2.00
- The GED Testing Service accepts Money Orders Only Payable to: GED Testing Service
- Testing is free for students enrolled in GED classes (with referral from teacher)

Detroit Urban League

Family and Community Development Center

15770 James Couzens Hwy.

Detroit, MI 48238

Phone: (313) 863-0300

Fax: (313)863-6155

Email: webmaster@deturbanleague.org

Web site: www.detroiturbanleague.org

Maintains listings of available employment opportunities and assigns a staff member to help people in search of positions to choose and obtain the most suitable option. Support services include career information and counseling and pre-job

guidance in the areas of resume preparation; interviewing; job search techniques; and job readiness skills.

Eligibility:

Individuals age 18 and over who are residents of Macomb, Oakland, or Wayne counties.

Department of Labor

U.S. Department of Labor

200 Constitution Ave., NW

Washington, DC 20210

Phone: (866) 487-2365

Web site: www.dol.gov

The Department of Labor takes seriously its responsibility to help America's workers cope with the current economic challenges. The Employment and Training Administration (ETA) offers employment-related assistance to workers impacted by layoffs to improve their re-employment prospects and prepare for job transitions. The Employee Benefits Security Administration (EBSA) provides information on health and retirement benefit rights to help American workers make decisions regarding their health coverage in case of job loss.

Downriver Career Technical Consortium (DCTC)

Learning Center Building

22000 Gibraltar Road

Flat Rock, Michigan 48134

Phone: (734) 782-3194

Fax: (734) 782-4175

Email: dctc@mail.flatrock.k12.mi.us

Web site: www.resa.net/dctc

The objective of a career technical class is to provide a very sophisticated training experience for the student while they are still in high school, so upon graduation they might directly enter the labor market or continue on for advanced training in the chosen career area. Toward this end, the career technical programs have adopted

the curriculum developed by the State of Michigan, which provides for training that has been identified as being necessary for each specific occupational area.

Employment and Training Administration

U.S. Department of Labor
Frances Perkins Building
200 Constitution Ave., NW
Washington, DC 20210
Web site: www.doleta.gov
Phone: (877) US-2JOBS
Fax: (202) 693-7888
Email: ETAWebmaster@dol.gov
Web site: www.doleta.gov

The Employment and Training Administration (ETA) seeks to build up the labor market through the training of the workforce and the placement of workers into jobs through employment services. Employers and job seekers will find information on these programs and services. The web site also provides the latest information on ETA's current request for proposals, grant awards, and other national programs and legislation for the workforce development professional.

Focus Hope

Education and Training
1355 Oakman Boulevard
Detroit, Michigan 48238
Phone: (313) 494-5500
Web site: www.focushope.edu/education

Since starting career preparation programs in 1981, Focus: HOPE has helped thousands of individuals establish successful careers. Our Centers of Opportunity are:

Machinist Training Institute (MTI) prepares individuals for careers in the manufacturing trades. Students develop machining skills through this state licensed program.

Center for Advanced Technologies (CAT) educates manufacturing engineers through a unique collaboration with industry and university partners. Students get hands-on experience while studying toward associates and bachelors degrees.

Information Technologies Center (ITC) provides training toward industry certifications. The programs are in PC Technology, Network Administration and Desktop and Server Administration. This program is accredited by ACCET (Accrediting Council for Continuing Education and Training).

Fast Track courses enable individuals to improve basic skills through concentrated study. Students can study math and/or reading. Courses also incorporate communication and computer skills.

Free Application for Federal Student Aid (FAFSA)

Toll Free: (800) 433-3243
Web site: www.fafsa.ed.gov

The (Free Application for Federal Student Aid), or FAFSA, is the first step in the financial aid process. Use it to apply for federal student financial aid, such as the Pell Grant, student loans, and college work-study. In addition, most states and schools use FAFSA information to award their financial aid.

Federal Student Aid, an office of the U.S. Department of Education, ensures that all eligible individuals can benefit from federally funded or federally guaranteed financial assistance for education beyond high school. We consistently champion the promise of postsecondary education to all Americans—and its value to our society.

Federal Student Aid plays a central and essential role in supporting postsecondary education by providing money for college to eligible students and families. We

partner with postsecondary schools, financial institutions and other participants in the Title IV student financial assistance programs to deliver services that help students and families who are paying for college.

Goodwill Industries of Greater Detroit

Detroit Career Center Employment & Training

3111 Grand River Ave.

Detroit, MI 48208

Phone: (313) 557-8659

Email: info@goodwilldetroit.org

Web site: www.goodwilldetroit.org

Wayne County Employment & Training

28526 Van Born Road

Westland, MI 48186

Phone: (734) 467-6600

Fax: (734) 467-6633

Email: info@goodwilldetroit.org

Web site: www.goodwilldetroit.org

Maintains listings of available employment opportunities and assists people who are searching for a position to choose and obtain the most suitable option. Employers may use facilities for interviewing prospective employees. Also offers vocational assessment, vocational counseling, and pre-job guidance, such as resume and interviewing preparation and assistance.

Eligibility:

Primarily individuals with barriers to employment including those with physical, developmental, mental, or social disabilities; substance abusers; ex-offenders; public assistance recipients; displaced homemakers; youth; or the underemployed.

Service Area:

Livingston, Macomb, Oakland, Washtenaw, and Wayne counties.

Michigan Jobs & Career Portal - Job & Career Fairs

Michigan Department of Labor & Economic Growth

201 N. Washington Square

Victor Office Center, 7th Floor

Lansing, Michigan 48913

Help Desk: (888) 253-6855

Email: Careerhelp@michigan.gov

Web site: www.michigan.gov/careers

Search for jobs, start a business, find financial aid for school and job training resources. Learn about careers and new occupations. Connect to resources for employers, teachers, students, & parents.

Michigan Student Aid

Student Financial Services Bureau

P.O. Box 30047

Lansing MI 48909-7547

Phone: (800) 642-5626, ext. 37054

Email: sfs@michigan.gov

Web site: www.michigan.gov/mistudentaid

The Michigan Higher Education Assistance Authority (MHEAA) was authorized by Act 77 of the Public Acts of 1960, as amended. The MHEAA, established to enhance freedom of choice and equality of access to Michigan students seeking a postsecondary education, administers a wide variety of state and federal scholarship, grant, and loan programs.

The Michigan Higher Education Student Loan Authority (MHESLA) was created by Act 222 of the Public Acts of 1975 to provide loans for postsecondary education to students and parents. MHESLA administers the Michigan Direct Loan Program, the State Secondary Market Program, and the Michigan Alternative Student Loan (MI-LOAN) Program and more...

Michigan Virtual University

University Corporate Research Park

3101 Technology Blvd., Suite G
Lansing, MI 48910-8546
Phone: (517) 336-7733
Toll-Free: (888) 532-5806
Web site: www.mivu.org

The Michigan Virtual University is a private, not-for-profit 501(c) 3 Michigan corporation established in 1998 to meet the workforce development education and training needs of Michigan businesses and industries and their current and prospective employees through the innovative use of electronic learning technologies.

MVU is a flexible, lean, responsive, market driven organization that contracts for the delivery of its programs and services. The MVU does not develop courses; instead, it brokers through the state's colleges, universities and private training providers. It does not grant degrees; instead, credentials are granted by the organization providing the program.

Siena Literacy Center

16161 Winston
Detroit, Michigan 48219
Phone: (313) 532-8404
Fax: (313) 532-8409
Web site: www.sienaliteracy.org

Five blocks west of Telegraph. From Six Mile Road, go two blocks south on Winston through the residential area.

Siena Literacy Center is a non-profit organization that works to improve the lives of families in northwest Metropolitan Detroit by providing a basic education program for adult learners. Together with our volunteer tutors, we teach reading, math, computer skills, and English as a Second Language (ESL). Tutoring is done free of charge at our location in northwest Detroit. We believe in providing a comfortable learning environment. Since 1995, 553 tutors have helped over 1500 adult learners meet the challenges of their everyday lives. Please

browse through our website to see what Siena Literacy Center has to offer.

Southgate Adult Education

Downriver Literacy Council
14101 Leroy
Southgate, MI 48195
Phone: (734) 246-4633
Web site: www.southgateadulted.org

Literacy programs provide a tutoring service which helps improve language skills. Classes will increase an individual's ability to successfully meet the challenges of everyday living by learning how to read, write, and understand basic English and math. Programs are offered free of charge.

USA.gov

Office of Citizen Services and
Communications
U.S. General Services Administration
1800 F Street, NW
Washington, DC 20405
Phone: (800) 333-4636
Web site: www.usa.gov

The site offers a powerful search engine that searches every word of every U.S. government document in a quarter of a second or less. FirstGov.gov also features a topical index, online transactions, links to state and local government, options to contact your government, and other tools so you don't have to know the name of the government agency to get the information you want anytime you want it.

In June 2000, President Clinton announced the gift from the Federal Search Foundation, a nonprofit organization established by Brewer, and instructed that an official U.S. web portal be launched within 90 days. USA.gov went online on September 22, 2000 under the name FirstGov.gov. The GSA and 22 federal agencies funded the initiative in 2001 and 2002. Since 2002, USA.gov has received an annual appropriation from the U.S.

Congress. In January 2007, FirstGov.gov officially changed its name to USA.gov.

Work First

Department of Labor & Economic Growth
Office of Workforce Development
201 N. Washington Square, 5th Floor
Lansing, Michigan 48913
Phone: (517) 335-5858
Fax: (517) 335-5945
Web site: www.michigan.gov/dleg

Work First is designed to establish and maintain a connection to the labor market for Temporary Assistance for Needy Families (TANF) recipients, Non-Custodial Parents (NCPs), and recipients of non-cash assistance such as Child Day Care, Medicaid, and Food Stamps. To make this connection, participants are placed into employment and occupationally relevant education and training programs.

Description

The 25 local Michigan Works! Agencies (MWAs) operate the Work First Programs throughout the state. The funds allocated to the MWAs for Work First Programs are used to provide job search services, education and training programs, and employment-related supportive services such as transportation allowances, uniforms, tools, and automobile repairs.

Eligibility

Eligible individuals include those receiving Department of Human Services cash assistance, non-cash assistance (Child Day Care, Food Stamps or Medicaid) or NCPs who are referred by the Friend of the Court who have child support arrearages or who are in imminent danger of becoming in arrears on their child support payments due to the lack of employment or being underemployed.

Young Detroit Builders (YDB)

1950 Trumbull
Detroit, MI 48216

Phone: (313) 256-7280

Web site: www.youngdetroitbuilders.org

YouthBuild Detroit is a full-time, 10 month educational and training program. You must successfully complete a three week orientation, "Mental Toughness", before you can be officially enrolled in the program. A small stipend is paid to students who are accepted into the program.

YouthBuild may be the place for you if you:

- Live in Detroit
- Are between the ages of 18 and 24
- Did not complete high school or obtain a GED
- Have a low income or are unemployed
- Want to study successfully to complete the GED exam
- Want to learn about the construction trades
- Would like to give back to your community by building homes for low-income families

Young Entrepreneurs Series (Y.E.S.)

Michigan Association for Female Entrepreneurs

P.O. Box 40628

Redford, Michigan 48240

Contact: Tonya McNeal-Weary

Phone: (866) 395-4YES (4937)

Fax: (313) 794-2569

Email: mafedetroit@aol.com

Web site:

www.youngEntrepreneurseries.com

The Young Entrepreneurs Series (Y.E.S.) is a unique educational, mentoring program offering encouragement and support for aspiring young entrepreneurs. The series offers young girls the opportunity to explore career opportunities and entrepreneurship by serving as mentors, providing job shadowing

opportunities, arranging tours of local businesses and networking.

EMPLOYMENT OPPORTUNITIES

The Greening of Detroit

1418 Michigan Avenue
Detroit, MI 48216
Phone: (313) 237-8733
Fax: (313) 237-8737
Email: info@greeningofdetroit.com
Web site: www.greeningofdetroit.com

The Greening hosts up to six environmental education and forestry interns each year, with internships lasting three to six months each, beginning in January, May and September. Interns work 16-45 hours per week, and these are paid positions. Credit is available under the terms of the college or university attended by the intern.

Michigan Department of Civil Service

Lansing Office
Capitol Commons Center
400 S. Pine Street
Lansing, MI 48913
517-373-3030
1-800-788-1766
517 373-7690 (FAX)

Detroit Office
Cadillac Place
Suite 4-400, 4th Floor
3042 W. Grand Blvd.
Detroit, MI 48202
313-456-4411 (FAX)
313-456-4400
Web site: www.michigan.gov/mdcs

This site contains a wealth of information for State of Michigan Employment opportunities, Career Planning, 5029 Exam Scheduler, Classification Information, Training and Development, Regulatory Information, Civil Service Commission, Performance Excellence, Human Resource

Services, List, Directories, Reports, Civil Service Forms, Phone Directories, Subject Reference Index, Workforce Planning and Recruitment Services.

JOB SEARCH ASSISTANCE

Michigan Talent Bank

Phone: (888) 253-6855 (Technical Assistance only)
Email: MTBHelp@michigan.gov
Web site: www.michworks.org

Whether you are looking for a job or looking for employees, the Michigan Talent Bank is the place to be. If you are a job seeker, search more than 15,000 new job openings monthly and post your resume so more than 40,000 employers can find it. If you are an employer, sign up to search more than 600,000 resumes for the ideal candidate and post your jobs to let job seekers find you. Best of all, it's free for all users. Try us today!

Career Matrix

<http://www.careermatrix.com/>

Indeed

<http://www.indeed.com/>

Job Search MI

<http://www.jobsearchmi.com/>

MLive

<http://www.mlive.com/jobs/>

Michigan Jobs

<http://www.michiganjobs.com/>

Simply Hired

<http://www.simplyhired.com/>

WCSX Workforce

<http://jobs.wcsx.com/>

Fox 2 JobShop

<http://media.myfoxdetroit.com/jobshop/jobshop.htm>

Barnabas Youth Opportunities Center

3530 Grand River
Detroit, Michigan 48208
Phone: (313) 831-4488
Fax: (313) 345-7250
Email: BarnabasYou@aol.com
Web site: www.barnabasyouth.net

Provides job skills assessment, job search assistance, and career, employment, and educational counseling to youth in need of jobs or who want to explore potential careers. Support services include referrals and transportation to employment/career exploration programs sponsored by businesses and other organizations and assistance in enrolling in GED programs, if needed.

Eligibility:
Primarily Detroit youth ages 14-21.

Children's Aid Society

7375 Woodward Ave., Suite 2700
Detroit, MI 48202
Phone: (313) 961-8100
Fax: (313) 961-8103

Offers job readiness and employment training to help high-risk youth acquire the knowledge and skills that are necessary to secure and keep employment opportunities. Services include classroom training focused on positive self-esteem, communication skills, life skills, positive work ethics, and job readiness. Destination: Success provides employability skills, nurse assistant training program, job readiness, and job placement for adults.

Eligibility:
Low-income individuals ages 13-21 who are residents of Wayne County.

Crossroads of Michigan

14641 E. Jefferson
Detroit, MI 48215-2966
Phone: (313) 822-1660
Phone: (313) 831-2000
Fax: (313) 822-1668

Offers comprehensive employment services which include, career counseling; pre-job guidance; seminars and training in resume writing, interviewing skills, and job search strategies and techniques; internet access; telephone use and message service; and job placement assistance. Provides transportation assistance, and interview clothing when necessary. Makes referrals to educational programs and agencies where training is available.

Eligibility:
Individuals age 18 and over.

Detroit Senior Citizens Department

Northwest Activities Center
18100 Meyers
Detroit, MI 48235
Phone: (313) 224-4803
Web site: www.ci.detroit.mi.us

Provides classroom training, resume preparation, job search assistance, and work experience in locations such as schools, day care centers, hospitals, human service agencies, and government offices to help seniors gain practical experience and develop new skills for future employment opportunities. Employees can earn \$5.15 per hour and work 20-25 hours per week. Maximum length in program is two years.

Detroit Urban League

Family and Community Development Center
15770 James Couzens Hwy.
Detroit, MI 48238
Phone: (313) 863-0300
Fax: (313)863-6155

Email: webmaster@deturbanleague.org
Web site: www.detroiturbanleague.org

Maintains listings of available employment opportunities and assigns a staff member to help people in search of positions to choose and obtain the most suitable option. Support services include career information and counseling and pre-job guidance in the areas of resume preparation; interviewing; job search techniques; and job readiness skills.

Eligibility:
Individuals age 18 and over who are residents of Macomb, Oakland, or Wayne counties.

Jewish Vocational Services (JVS)

Arnold E. Frank Building
4250 Woodward
Detroit, MI 48201
Phone: (313)833-8100
Fax: (313)833-3393
TTY: (313)833-8321
Email: info@jvsdet.org
Web site: www.jvsdet.org

Providing job readiness instruction, job search and placement assistance, and job training.

Eligibility:
Residents of Detroit currently receiving food assistance benefits, who have no dependents, are able to work, and are ages 18-49.

Must be referred by Michigan Department of Human Services caseworker.

Joy of Jesus

12255 Camden St.
Detroit, MI 48213
Phone: (313)839-4747
Fax: (313)839-1523

Provides four weeks (9-2, M-F) of remedial math, language, and reading instruction

and employment preparation. Candidates who complete the program receive job search assistance and follow-up support from agency staff. Classes are offered on-site and at partner churches throughout Detroit.

Program is approved as a Department of Human Services (DHS) Work First program. Work First is a "welfare-to-work" program which emphasizes the rapid placement of welfare recipients in full- or part-time entry-level jobs as a first step toward long-term self-sufficiency. Certain welfare recipients are required to participate in order to continue to receive benefits; benefits are not reduced initially because of additional income received as a result of employment.

Eligibility:
Individuals who are unemployed. Work First -- adult members of families in the DHS's Family Independence Program (formerly AFDC) who live in Wayne County.

Lincoln Behavioral Services

9315 Telegraph Rd.
Redford, MI 48239
Phone: (313) 562-8840
Web site: www.lbscares.com

Assists individuals with a history of mental illness with educational and vocational needs through vocational counseling, job development, and job placement.

Lincoln Behavioral Services

27595 Schoolcraft Rd.
Livonia, MI 48150
Phone: (734) 425-3777
Fax: (734) 425-3795
Web site: www.lbscares.com

Assists individuals with a history of mental illness with educational and vocational needs through vocational counseling, job development, and job placement.

Rehabilitation Institute of Michigan

261 Mack Blvd.
Detroit, MI 48201
Phone: (313)745-1203
Web site: www.rimrehab.org

Provides vocational assistance to persons with a physical disability who are returning to work after an illness or injury. Services include vocational counseling, job development, and job placement.

Sickle Cell Disease Association of America

Michigan Chapter
18516 James Couzens

Detroit, MI 48235
Phone: (313) 864-4406
Toll Free: (800)842-0973
Fax: (313)864-9980

Assists individuals with sickle cell disease or other sickle cell conditions in career planning and setting goals to obtain permanent, gainful employment. Services include: vocational counseling and testing; college planning; assistance with vocational and training programs; resume preparation; job replacement and retention assistance; instruction in interviewing skills; job sharing and alternative work opportunities; and assistance for 14-21 year olds with summer employment.

MICHIGAN WORKS! SERVICE CENTERS

Dearborn Service Center:

Arab Community Center for Economic and Social Services (ACCESS)
6451 Schaefer
Dearborn, MI 48126
Phone: (313) 945-8380
Fax: (313) 624-9416

Hours of Operation: Mon, Wed, Thurs, and Fri 8:00am – 5:00pm and Tues 8:00am – 6:00pm

Cities Served: Open to anyone seeking One-Stop services, specialize in Arabic speaking population

Between Ford Rd. and Warren Ave.

Detroit Service Center: City of Detroit Michigan Works!

DEC2K Tower Center
15400 Grand River at Greenfield
Detroit, MI 48235
Phone: (313) 659-0890
Fax: (313) 659-9320

Hours of Operation: Mon – Fri 8:00am – 5:00pm

Cities Served: Detroit

Grand River at Greenfield

Detroit Service Center: Detroit's Work Place North

707 W Milwaukee at Third
First Floor
Detroit, MI 48202
Phone: (313) 873-7321
Fax: (313) 873-7360
Web site: <http://www.mycareereducation.org>

Hours of Operation: Mon – Fri 8:00am – 5:00pm

Cities Served: Detroit

West Milwaukee at Third St

Detroit Service Center: Detroit's Work Place South

455 W Fort St. - Second Floor
Detroit, MI 48226
Phone: (313) 962-9675
Fax: (313) 962-3624
Web site: www.detroitworkplace.org

Hours of Operation: Mon – Fri 8:00am – 5:00pm
Cities Served: Detroit

West Fort St at First

Detroit Service Center: Employment Central of Detroit

The Samaritan Center
5555 Conner First Floor
Detroit, MI 48213
Phone: (313) 579-4900
Fax: (313) 579-4903
Web site: www.employon.com

Hours of Operation: Mon – Fri 8:00am – 5:00pm
Cities Served: Detroit

Between Shoemaker St and Mack Ave

Detroit Service Center: Rosa Parks Satellite Center

1300 Rosa Parks
Detroit, MI 48216
Phone: (313) 628-2230
Fax: (313) 961-4416

Hours of Operation: Mon – Fri 8:00am – 5:00pm
Cities Served: Detroit

Between Michigan Ave and Fort St

Detroit Service Center: SER Metro One Stop

9301 Michigan Ave
Detroit, MI 48210
Phone: (313) 846-2240
Fax: (313) 846-2247
Web site: <http://www.sermetro.org>

Hours of Operation: Mon – Fri 8:00am – 5:00pm
Cities Served: Detroit

Michigan Ave East of Wyoming

Grosse Pointe Service Center

17888 Mack Ave
Grosse Pointe, MI 48230
Phone: (313) 343-5617
Fax: (313) 343-5314

Hours of Operation: Monday – Friday 8:00am – 5:00pm
Cities Served: Grosse Pointes, Harper Woods, Highland Park, Hamtramck

Between Cadieux and Washington on the East side of Mack Ave

Highland Park Service Center: Employment and Training Designs, Inc (ETDI)

144 Manchester
Highland Park, MI 48203
Phone: (313) 826-0299
Fax: (313) 865-0620
Web site: www.etdinc.com

Hours of Operation: Mon – Fri 8:00am – 5:00pm

Cities Served: Hamtramck, Harper Woods, Highland Park, and Grosse Pointes (all)

Woodward Ave at Davison

Livonia Service Center: ROSS

30246 Plymouth Rd
Livonia, MI 48150
Phone: (734) 513-4900
Fax: (734) 513-0153
Web site: www.rosslearning.com

Hours of Operation: Mon, Wed, Thurs, and Fri 8:00am – 5:00pm and Tues 8:00am – 6:00pm

Cities Served: Dearborn, Dearborn Heights, Livonia, Northville, Northville Twp., Plymouth, Plymouth Twp., and Redford

Between Middlebelt Rd. and Merriman Rd. on the North side of Plymouth Rd (Across from Wonderland Mall)

Southgate Service Center: Downriver Community Conference (DCC)

15100 Northline Suite 179
Southgate, MI 48195
Phone: (734) 362-3466
Fax: (734) 281-3418
Web site: www.dccwf.org

Hours of Operation: Mon, Wed, Thurs, and Fri 8:00am – 5:00pm and Tues 8:00am – 6:00pm

Cities Served: Allen Park, Brownstown, Ecorse, Flat Rock, Gibraltar, Grosse Ile, Lincoln Park, Melvindale, River Rouge, Riverview, Rockwood, Southgate, Taylor, Trenton, Woodhaven, and Wyandotte

Between I-75 and Dix-Toledo Rd on the North side of Northline Rd (Just east of Sam's Club)

Wayne Service Center: Employment and Training Designs, Inc (ETDI)

3693 Metro Place Mall
Wayne, MI 48184
Phone: (734) 858-4284

Fax: (734) 858-4285

Web site: www.etedinc.com

Hours of Operation: Mon, Tues, Thurs, and Fri 8:00am – 5:00pm and Wed 8:00am – 6:00pm

Cities Served: Belleville, Canton, Garden City, Huron Twp., Inkster, Romulus, Sumpter Twp., Wayne, Westland, and Van Buren Twp

Between Wayne Rd and Newburgh Rd (Enter from Michigan Ave E)

Monroe County

Monroe Service Center: Monroe County Employment and Training

1531 N Telegraph

Monroe, MI 48162

Phone: (734) 240-7950

Fax: (734) 240-7975

Web site: www.co.monroe.mi.us

Hours of Operation: Monday – Friday 8:00am – 5:00pm

Cities Served: All of Monroe County

Telegraph Rd at Stewart Rd.

EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES

EMPLOYMENT SERVICES

Phone: (313) 562-8840

Web site: www.lbscares.com

AIDS Partnership Michigan

2751 East Jefferson, Suite 301

Detroit, Michigan 48207

Phone: (313) 446-9839

Toll Free: (800) 515-3434

Web site: www.aidspartnership.org

AIDS Partnership Michigan offers a variety of services and programs provided by 35 staff members and more than 300 dedicated volunteers. We take the roll of recruiting, training and placing professional and volunteer personnel for the Michigan AIDS Hotline very seriously because we know those who call are looking for both real answers and a critical link.

Developmental Disabilities Institute

Wayne State University

4809 Woodward Ste. 268

Detroit, MI 48202

Phone: (313) 577-5464

Fax: (313) 577-3770

TTY: (313) 577-2654

Web site: www.wayne.edu/DDI

The Developmental Disabilities Institute (DDI) is Michigan's Center for Excellence in Developmental Disabilities. DDI's programs and services provide education to individuals; assist community agencies and human service systems as they shift policies and procedures to support consumers in making choices and controlling their own lives; investigate processes and outcomes through systematic qualitative and quantitative methods; conduct research; and produce and distribute products that inform and contribute new knowledge.

Lincoln Behavioral Services

9315 Telegraph Rd.

Redford, MI 48239

Assists individuals with a history of mental illness with educational and vocational needs through vocational counseling, job development, and job placement.

Lincoln Behavioral Services

27595 Schoolcraft Rd.

Livonia, MI 48150

Phone: (734) 425-3777

Fax: (734) 425-3795

Web site: www.lbscares.com

Assists individuals with a history of mental illness with educational and vocational needs through vocational counseling, job development, and job placement.

Michigan Ability Partners

16136 Eureka

Southgate, MI 48195

Phone: (734) 246-5600

Email: info@mapagency.org

Website: www.mapagency.org

Michigan Ability Partners (MAP) promotes independence and productivity for all individuals in our community. This mission is accomplished by offering a choice of services designed to enhance individual ability through skill mastery and self-sufficiency. In partnership with MAP, each participant's efforts and achievements build a foundation for lifelong, self-directed growth. MAP primarily serves people facing barriers to self-sufficiency resulting from: developmental disabilities, mental illness, addiction, homelessness, and/or restricted access to employment. Michigan Ability Partners is committed to the evolution of innovative and collaborative services which respond to consumer and community need.

Downriver Ability Project Job Readiness Program: Downriver Ability Project is a community based program located in our Wayne County Office, providing employment and community experience for individuals with severe to profound developmental disabilities. The Job Readiness Program (JRP) assists individuals to reduce barriers and obtain community employment.

Michigan Commission for the Blind

201 N. Washington
P.O. Box 30652
Lansing, MI 48909
Phone: (517) 373-2062
Fax: (517) 335-5140
TTY: (517) 373-4025
Web site: www.michigan.gov/mcb

Description: A vocational rehabilitation agency that works with school systems and other agencies to provide job development and job placement, consultative services, information and referrals; conducts in-service training. Serves deaf-blind individuals statewide.

Comments: If you are an employer or a person who is blind or visually impaired, you may take advantage of the listed services by contacting your local MI Commission for the Blind office.

Michigan Commission on Disability Concerns

Division on Deaf and Hard of Hearing

201 N. Washington Square, Suite 150
Lansing, MI 48913
Phone: (517) 335-6004
Toll Free: (877) 499-6232
Fax: (517) 335-7773
MCDC Email: mcdc@michigan.gov
DODHH Email: dodhh@michigan.gov

The Michigan Commission on Disability Concerns which includes the Division on Deaf and Hard of Hearing responds to and advocates on behalf of Michigan's 1.9

million people with disabilities. This is done through information and technical assistance, disability rights training, working with the Michigan Business Leaders Network on employment for people with disabilities, coordinating the Michigan Youth Leadership Forum and conducting disability awareness and sensitivity training.

The Division on Deaf and Hard of Hearing deals with issues involving Michigan citizens who are deaf or hard of hearing.

Michigan Rehabilitation Services

201 N. Washington Sq., 4th Floor
Lansing, MI 48933
Phone: (800) 605-6722
Fax: (517) 335-7277
Email: mrs-customerassistance@michigan.gov
Web site: www.michigan.gov/mrs

Eligibility is based on an:

- Existing physical/mental impairment;
- Vocational or work related barriers due to a disability; and
- The requirement of MRS services.

Every person who applies for assistance from MRS has the right to know if he or she is eligible. This may seem odd since most people who come to our bureau already believe they are eligible for help. But your counselor is required to assess your disability and need for bureau services.

There are two reasons why an eligibility determination is important:

- Determining eligibility helps us identify and understand your disability-related functional limitations and/or barriers to employment.

- Knowledge of your limitations/barriers is the first step in developing an employment plan.

Our purpose is to help eligible individuals with disabilities get and keep a job. If you are eligible, a vocational rehabilitation counselor will help you identify a suitable job goal, determine the services needed to become ready for the job, and assist with the employment search. It is important to remember that any services provided must be in support of your job goal.

Michigan Rehabilitation Services (MRS) helps Michigan residents with disabilities achieve employment and self-sufficiency. MRS is part of a network of vocational rehabilitation programs across the U.S. authorized by the federal Rehabilitation Act of 1973, as amended. Each year, more than 7,000 Michiganders with disabilities are assisted into jobs through MRS services.

MRS serves people in their communities through 35 field offices staffed by master degree-level rehabilitation counselors. In addition, one or more MRS counselors are on staff at each of the 100 Michigan Works! Service Centers.

People with a wide range of disabilities are served by MRS. Some disability examples are amputation, back disability, brain injury, cancer, cerebral palsy, diabetes, epilepsy, hearing loss, heart disease, kidney disease, learning disability, mental illness, mental retardation, multiple sclerosis, muscular dystrophy, paraplegia, quadriplegia, and substance abuse. (In Michigan, persons who are legally blind are served by the Commission for the Blind in the Department of Labor of Economic Growth.)

MRS works closely with numerous community agencies to accept referrals

and, in many instances, to provide cooperative rehabilitation programming. Agencies referring individuals to MRS include educational institutions, health organizations, Department of Human Services, hospitals, Employment Service Agency, correctional institutions, Social Security Administration, independent living centers, and private agencies. Nearly 30 percent of the individuals served by MRS are referred by family or friends or apply on their own.

A person with a disability may be eligible for MRS services if the disability causes problems in preparing for, finding, or keeping a job. The individual must also require vocational rehabilitation services in order to work.

Family members, hospitals, school counselors, mental health professionals, social workers, churches, and other community agencies may make referrals.

Step One: The Decision

If you are thinking about applying for MRS services, ask yourself the following questions:

1. Am I interested in working?
2. Do I have a physical or mental disability? Some examples are amputation, learning problems, cerebral palsy, heart disease, deafness, emotional problems, spinal cord injury, and substance abuse.
3. Does my disability cause problems for me in preparing for a job, finding a job, or keeping a job?
4. Do I need MRS assistance to help me prepare for or find a job? If you answered yes to all of these questions, you may be eligible for MRS services. To find out, you will need to schedule an orientation. A friend, family member, or MRS

representative can help you complete an application if you need assistance. Afterward, you will be teamed up with a vocational rehabilitation counselor trained to assist people with disabilities. You will also receive a copy of the brochure, "Your Rights and Responsibilities as a Client of Michigan Rehabilitation Services."

Step Two: The Initiation

You will meet with your counselor to discuss your abilities, interests, and needs. Your counselor may also gather information from other people about your disability and work capabilities. This additional information will help you and your counselor plan the services you will need to get and keep a job. Assessments may also be needed to identify your interests, abilities, and barriers to employment. If so, these could include medical exams, vocational testing, work evaluations, or job try-outs.

Step Three: Service Plan

After you have been determined eligible for MRS services, you will select a job goal that matches your interests and abilities. Your counselor will be able to work with you to develop a plan for reaching your job goal. This plan is known as your Individual Plan for Employment (IPE). It describes the steps, services, and service providers – including MRS – that you have chosen to achieve your job goal. Your counselor will need to approve your plan.

MRS Services may include:

1. Training, such as adult education; trade, technical, or business school; college; or on-the-job training.
2. Physical aids, such as hearing aids, artificial limbs, braces, and other medical services.

3. Job placement assistance, such as job leads, help with filling out an application, and interviewing.

4. Accommodations and assistive technology to help you in training and at work.

5. Tools and equipment, including licenses, in order for you to go to work or work for yourself.

6. Support services, such as interpreters, readers, transportation, and personal assistance. Your counselor may arrange for you to use the services of other agencies that can help in your rehabilitation. You may be asked to pay for some rehabilitation costs if you are able.

Step Four: Success

How long your rehabilitation program will take depends on your disability, the job you are preparing for, and the type of services you will need. Your counselor will be available to provide you with information and guidance you need to make informed choices about your rehabilitation program.

You can help make sure your rehabilitation program is a success by:

1. Keeping all appointments and arriving on time.

2. Being honest about your concerns, interests, and needs.

3. Asking questions if you don't understand.

4. Carrying out your responsibilities as described in your IPE.

5. Letting your counselor know about any changes in your address, telephone number, or other circumstances.

Step Five: Employment

Getting a job, of course, is the most important step in your rehabilitation program. Your counselor, or others at the MRS office, will help by providing you with job leads and information on how to get and keep a job. Your counselor will contact you after you have started work to help you and your employer make any necessary adjustments. Your counselor will want to be certain that everything is going well before closing out your case. If you need more services to help you keep your job, your counselor will work with you to arrange them.

Step Six: Finding a Service Center Closest to You

For more information about MRS or a listing of MRS offices, call toll free 1-800-605-6722 (voice) or 1-888-605-6722 (TTY). Visit MRS on the Internet at <http://www.michigan.gov/mrs> and click on the Office Locator section.

Rehabilitation Institute of Michigan

261 Mack Blvd.
Detroit, MI 48201
Phone: (313)745-1203
Web site: www.rimrehab.org

Provides vocational assistance to persons with a physical disability who are returning to work after an illness or injury. Services include vocational counseling, job development, and job placement.

Sickle Cell Disease Association of America

Michigan Chapter
18516 James Couzens
Detroit, MI 48235
Phone: (313) 864-4406
Toll Free: (800)842-0973
Fax: (313)864-9980

Assists individuals with sickle cell disease or other sickle cell conditions in career planning and setting goals to obtain permanent, gainful employment. Services include: vocational counseling and testing; college planning; assistance with vocational and training programs; resume preparation; job replacement and retention assistance; instruction in interviewing skills; job sharing and alternative work opportunities; and assistance for 14-21 year olds with summer employment.

DISABILITY INFORMATION

Americans with Disabilities Act

U.S. Department of Justice
950 Pennsylvania Avenue, NW
Civil Rights Division
Disability Rights Section - NYA
Washington, D.C. 20530
Phone: (800) 514-0301
TTY: (800) 514-0383
Web site: www.ada.gov/pubs/ada.htm

ADA Specialists are available to provide ADA information and answers to technical questions on Monday, Tuesday, Wednesday, and Friday from 10:30 a.m. until 4:30 p.m. or on Thursday from 12:30 p.m. until 4:30 p.m. (Eastern Time).

The Americans with Disabilities Act was signed into law on July 26, 1990. ADA gives civil rights protections to individuals with disabilities similar to those provided to individuals on the basis of race, color, sex, national origin, age and religion. It guarantees equal opportunity for individuals with disabilities in public accommodations, employment, transportation, State and local government services, & telecommunications.

Disability and Business Technical Assistance Center (DBTAC)

Department on Disability and Human
Development
Great Lakes ADA Center
University of Illinois/Chicago
1640 West Roosevelt Road, Room 405
Chicago, Illinois 60608
Phone: (312) 413-1407
Fax: (312) 413-1856
Email: gldbtac@uic.edu
Web site: www.adagreatlakes.org

The DBTAC: Great Lakes ADA Center provides information, materials, technical assistance and training on the Americans with Disabilities Act of 1990 (ADA). Topics addressed includes the non-discrimination requirements in employment, the obligations of state and local governments and business to ensure that programs, services and activities are readily accessible to and useable by people with disabilities. This includes access to the information technology used by these entities including but not limited to websites, software, kiosks, etc.

The DBTAC: Great Lakes ADA Center's AIT Initiative encourages incorporation of accessible information technology in K-12 and post secondary school settings. Accessible Information Technology incorporates the principles of universal design so that people with a wide range of abilities and disabilities can access information disseminated electronically.

The six states which comprise Region 5 are: Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin. Each state has created an ADA Steering Committee representing the business community, government agencies, disability rights groups, and other interested parties. With the support of the DBTAC: Great Lakes ADA Center, statewide Steering Committees participate in, enhance, and utilize local resources, trainings, technical assistance, and conferences, to support voluntary compliance with the ADA.

Disability Info

DisabilityInfo.gov

Web site: www.disabilityinfo.gov

The scope of DisabilityInfo.gov is comprehensive and currently includes, Children and Youth, Choice and Self-Determination, Civil Rights and Protections, College and Adult Education, Disability Statistics, Emergency Preparedness, Employers' Resource, Employment, Health, Housing, Income Support, Media Resource, Recreation and Travel, Self-Employment, Tax Credits and Deductions, Technology, Transportation and more.

To find disability resources in your state just click on the Find State and Local Resources map located in each of these subject areas.

Some of the many topics you will find information about on DisabilityInfo.gov include:

- Americans with Disabilities Act (ADA)
- Autism and other Developmental Disabilities
- Fair Housing Rights
- Social Security Disability Benefits
- Vocational Rehabilitation

Michigan ADA Steering Committee

The Michigan ADA Steering Committee
C/o Michigan Protection & Advocacy
Service, Inc.

29200 Vassar Blvd. #200

Livonia, MI 48152-2116

Phone: (248) 473-2990

Toll Free: (800) 414-3956

Web site: www.adamich.org

The Michigan ADA Steering Committee operates as the State Steering Committee for the DBTAC: Great Lakes ADA Center.

The Committee was formed in 1991 and is comprised of volunteers from businesses, disability groups and government agencies all working together to increase the awareness and implementation of the Americans with Disabilities Act (ADA) throughout the State of Michigan through:

- Technical Assistance
- Trainings and Workshops
- Referrals to specialized agencies
- Grant opportunities to organizations that meet the objectives of the Steering Committee

The ADA requires businesses and governments to make their goods, services, and/or facilities accessible to clients, customers and employees with disabilities. The Steering Committee seeks to make this a reality in Michigan.

National Institute on Disability and Rehabilitation Research (NIDRR)

Mailing Address:

U.S. Department of Education
400 Maryland Avenue, S.W.
Washington, DC 20202

Potomac Center Building
550 12th St., S.W.
Washington, DC 20202
Phone: (202) 245-7640
Fax: (202) 245-7323

Web site:

www.ed.gov/about/offices/list/osers/nidrr/index.html

The National Institute on Disability and Rehabilitation Research (NIDRR) provides leadership and support for a comprehensive program of research related to the rehabilitation of individuals with disabilities. All of our programmatic efforts are aimed at improving the lives of individuals with disabilities from birth through adulthood.

Social Security Administration Office of Disability

Windsor Park Building
6401 Security Blvd.
Baltimore, MD 21235
Phone: (800) 772-1213
TTY: (800) 325-0778
Web site: www.ssa.gov/disability

DEARBORN

19853 W. Outer Drive, Suite 200 2nd Floor
Dearborn, MI 48124

DETROIT

Suite 200
19251 MACK AVE
Detroit, MI 48236

3400 Conner St.
Detroit, MI 48215

McNamara Building
477 Michigan Ave. Room 1550
Detroit, MI 48226

26840 W. Seven Mile Rd.
Detroit, MI 48240

5715 Michigan Ave.
Detroit, MI 48210

FARMINGTON HILLS
23580 Orchard Lake Rd.
Farmington Hills, MI 48336

INKSTER
28657 Cherry Hill Rd.
INKSTER, MI 48141

HIGHLAND PARK
60 East Grand Ave.
Highland Park, MI 48203

LIVONIA
34010 Plymouth Rd.
Livonia, MI 48150

WYANDOTTE
3620 Biddle Ave.

Wyandotte, MI 48192

Program Information, Applying for Benefits, Benefits Issues, Health Insurance, Disability Report Form Guide, For Health Professionals Disability Evaluation Book Now On-line!

We pay disability benefits under two programs:

The Social Security disability insurance program pays benefits to you and certain family members if you worked long enough and paid Social Security taxes. Your adult child also may qualify for benefits on your earnings record if he or she has a disability that started before age 22.

The Supplemental Security Income (SSI) program pays benefits to disabled adults and children who have limited income and resources.

SSI benefits also are payable to people 65 and older without disabilities who meet the financial limits.

For most people, the medical requirements for disability payments are the same under both programs and disability is determined by the same process.

Whether you apply for Social Security or SSI disability, we ask you for information about your medical condition, work and education history to help us decide if you are disabled under our rules.

U.S. Equal Employment Opportunity Commission (EEOC)

131 M Street, NE
Washington, DC 20507
Phone: (202) 663-4900
Toll Free: (800) 669-4000
TTY: (202) 663-4494
Email: info@eeoc.gov
Web site: www.eeoc.gov

The Federal laws prohibiting job discrimination are:

- Title VII of the Civil Rights Act of 1964 (Title VII), which prohibits employment discrimination based on race, color, religion, sex, or national origin;
- the Equal Pay Act of 1963 (EPA), which protects men and women who perform substantially equal work in the same establishment from sex-based wage discrimination;
- the Age Discrimination in Employment Act of 1967 (ADEA), which protects individuals who are 40 years of age or older;
- Title I and Title V of the Americans with Disabilities Act of 1990 (ADA), which prohibit employment discrimination against qualified individuals with disabilities in the private sector, and in state and local governments;
- Sections 501 and 505 of the Rehabilitation Act of 1973, which prohibit discrimination against qualified individuals with disabilities who work in the federal government; and the Civil Rights Act of 1991, which, among other things, provides monetary damages in cases of intentional employment discrimination.

The U.S. Equal Employment Opportunity Commission (EEOC) enforces all of these laws. EEOC also provides oversight and coordination of all federal equal employment opportunity regulations, practices, and policies.

United States Commission on Civil Rights (USCCR)

624 Ninth Street, NW
Washington, DC 20425
Phone: (202) 376-7700

TTY: (202) 376-8116
Web site: www.usccr.gov

Midwestern Regional Office
Suite 410
55 West Monroe Street
Chicago, IL 60603
Phone: (312) 353-8311
TTY: (312) 353-8362

Illinois, Indiana, Michigan, Minnesota,
Ohio, Wisconsin

The United States Commission on Civil Rights (Commission) is an independent, bipartisan, fact-finding agency of the executive branch established under the Civil Rights Act of 1957. The Commission has the following mandate: Investigate complaints alleging that citizens are being deprived of their right to vote by reason of their race, color, religion, sex, age,

disability, or national origin, or by reason of fraudulent practices and more.

The Work Site

Web site: www.ssa.gov/work

The Ticket to Work Program provides most people receiving Social Security benefits (beneficiaries) more choices for receiving employment services. Under this program the Social Security Administration (SSA) issues ticket to eligible beneficiaries who, in turn, may choose to assign those tickets to an Employment Network (EN) of their choice to obtain employment services, vocational rehabilitation services, or other support services necessary to achieve a vocational (work) goal. The EN, if they accept the ticket, will coordinate and provide appropriate services to help the beneficiary find and maintain employment.

VETERANS SERVICES

The Veterans Administration provides benefits for eligible Veterans. If you are a Veteran and believe you qualify for benefits, call 1-800-827-1000 from any location in the United States or go online at www.va.gov to apply.

VA benefits may include: health benefits and services, compensation and pension benefits, home loan guaranty services, education benefits, life insurance program, vocational rehabilitation and employment benefits, and burial and memorial benefits.

SERVICE CENTERS

Ann Arbor

VA Ann Arbor Healthcare System

2215 Fuller Rd
Ann Arbor, MI 48105
Phone: (734) 769-7100
Web site: www.va.gov

Veterans Integrated Service Network (VISN)

PO Box 134002
Ann Arbor, MI 48113
Phone: (734) 930-5950
Web site: www.va.gov

Dearborn

Dearborn Vet Center

2881 Monroe Street Suite 100
Dearborn, MI 48124
Phone: (313) 277-1428
Fax: (313) 277-5471

Normal working hours are 8:00am to 4:30pm Monday through Friday. In an effort to better serve the veteran and family members, upon request Vet Centers will

VA Medical Centers and Outpatient Clinics may provide general medicine and surgery, psychiatry, and other specialized care.

Vet Centers may provide general counseling, educational services, and employment and vocational rehabilitation services.

The Veteran Integrated Service Network (VISN) is an integrated Veterans healthcare system for Veterans in Michigan, Indiana, Central Illinois, and Northwest Ohio.

provide services after normal work hours and/or on weekends.

Detroit

John D Dingell VA Medical Center

4646 John R
Detroit, MI 48201
Phone: (313) 576-1000
Web site: www.va.gov

Free flu vaccinations are available to enrolled veterans and employees.

Appointments are not necessary for flu shots. You can receive a flu shot at your Primary Care Firm either at your next scheduled appointment, or as a walk-in. Please bring your VA ID Card with you. The FIRMS are open Monday through Friday from 8:00 am - 4:00 pm.

Detroit Vet Center

4161 Cass Avenue
Detroit, MI 48201
Phone: (313)-831-6509
Fax: (313)-831-6919
Web site: www.va.gov

Normal working hours are 8:00am to 4:30pm Monday through Friday. In an

effort to better serve the veteran and family members, upon request Vet Centers will provide services after normal work hours and/or on weekends.

Pontiac

Pontiac VA Outpatient Clinic

950 University Dr
Pontiac, MI 48342
Phone: (248) 409-0585
Web site: www.va.gov

National

U.S. Department of Veterans Affairs

Health Benefit Service Center
Phone: (877) 222-8387
Web site: www.va.gov/healtheligibility

For information on health benefits and services.

Regional Office

VA Regional Office

Patrick V McNamara
477 Michigan Ave
Detroit, MI 48226
Phone: (800) 827-1000
Web site: www.va.gov

State of Michigan

Michigan Department of Military and Veterans Affairs

3423 N. Martin Luther King Jr. Blvd.
Lansing, MI 48906
Phone: (517) 335-6523
Web site: www.michigan.gov/dmva

Our vision is to be a proud military and veteran's organization, characterized by excellence and integrity for the fulfillment of our duties to our nation, state and to one another. Our values include integrity, excellence, teamwork and accountability.

CEMETERIES

Fort Custer National Cemetery

15501 Dickman Road
Augusta, MI 49012
Phone: (269) 731-4164
Fax: (269) 731-2428

GENERAL INFORMATION

To schedule a burial: Fax all discharge documentation to the National Cemetery Scheduling Office at 1-866-900-6417 and follow-up with a phone call to 1-800-535-1117.

Military Funeral Honors

Full military funeral honors are offered to every veteran interred at Fort Custer. This includes a rifle salute, playing of taps, folding of the flag and presentation of the flag to the next-of-kin. Five different honor guard squads perform these military honors on a designated day of the week during the hours of 10:00 a.m. through 2:30 p.m. at half hour intervals. Military funeral honors by DOD personnel must be arranged by the family or funeral home. Refer to military funeral honors (under Other Benefits) on the home page for more information.

Great Lakes National Cemetery

4200 Belford Road
Holly, MI 48442
Phone: (248) 328-0386
Toll Free: (866) 348-8603
Fax: (248) 328-0612
Web site:

www.greatlakesntlcemeteryadvisory.com

To schedule a burial: Fax all discharge documentation to the National Cemetery Scheduling Office at 1-866-900-6417 and follow-up with a phone call to 1-800-535-1117.

Any eligible person may be interred at any national cemetery that has available grave space.

The new 544-acre national cemetery will serve veterans' needs for the next 50 years. Holly is approximately 50 miles northwest of downtown Detroit.

Burials began on October 17, 2005. Initial operations will be conducted from a temporary office, committal service shelter and equipment building.

The URS Corporation, in a joint venture with the LA Group was selected to produce the master planning and design documents.

VA prepared an Environmental Assessment for the Oakland County site in October 2001. In September 2002, the Department of Veterans Affairs purchased the site from the Fagan Lake Development Corporation. The previous owner, the Horton family, had held the property for over 160 years.

This new cemetery to serve veterans in the greater Detroit metropolitan area is the second national cemetery in Michigan. Michigan's other national cemetery is Ft. Custer.

RESIDENTIAL TREATMENT PROGRAM

Domiciliary Residential Rehabilitation Treatment Program (DRRTP)

VA Medical Center
4646 John R Street
Detroit, MI 48201
Phone: (313) 576-1000

Location: in Detroit, offsite from the John D. Dingell VA Medical Center

Days and Hours of operation: 24 hours/7-days/week

The DRRTP is an intensive residential treatment program for chronically homeless veterans to receive assistance in developing healthy independent living skills in order to break the pattern of homelessness. During their 4-6 month stay at the Domiciliary, veterans will receive necessary medical, psychiatric, and dental care through the medical center, they will be assessed for their ability to enter the workforce or to become involved in some type of volunteer activity in the community (with mentoring support), they will develop housekeeping, laundry, and food serving skills, will receive individual, group, and family therapy to help develop healthier coping and problem solving skills, will learn to live well in the community, will develop income and housing resources with the goal of independent living after successful completion of the DRRTP program, will learn money management techniques, and will have the opportunity to develop pride in themselves again. They will also receive 6 months of aftercare supportive services from the DRRTP staff in order to maintain the gains made while in the program.

Referrals

Domiciliary resident candidates must obtain a referral from a VA Medical Center. Details for the referral process are being developed and will be forthcoming.

MISC. VETERAN RESOURCES

Veteran's Haven, Inc.

4924 Wayne Rd.
Wayne, MI 48184
Phone: (734)728-0527
Fax: (734)728-1278
Email: VetsHaven@earthlink.net
Web site: www.vetshaveninfo.org

Veteran's Haven Inc has distributed tons of shirts, pants, sweaters, coats, jackets, suits, underwear, socks, shoes, boots, hygiene items, medical needs, canes, walkers, crutches, and wheelchairs - all free to Veterans. These donated items are not sold for profit.

Veterans Haven, Inc is a 501c3 non-profit tax exempt organization dedicated to helping honorably discharged vets by providing food, clothing, housing, transportation, medical supplies, counseling, referrals, and job connections to those in need.

Founded in June 1994 by a Vietnam vet, Veterans Haven Inc operates from their Outreach Center in Wayne, a suburb of

Detroit, which opened its doors in May 2000.

Veterans Haven Inc utilizes a small staff and volunteers to provide their many services.

Veterans Haven Inc maintains community involvement and support. While veterans are our main focus, we also have sponsored programs aimed at Seniors and Low Income non-veterans such as our Wednesday Food Program.

Recently Veterans Haven Inc has sponsored various fundraisers to help out Iraqi War veterans who are returning to the States in need of medical and financial help and encountering bureaucratic red tape.

DEPARTMENT OF HUMAN SERVICES

Department of Human Services (DHS)

P.O. Box 30037
235 S. Grand Ave.
Lansing, Michigan 48909
Phone: (517) 373-2035
Fax: (517) 335-6236
TTY: (517) 373-8071
Web site: www.michigan.gov/dhs

CASH ASSISTANCE PROGRAMS

Family Independence Program (FIP)

The main goal of FIP is to help families become self-supporting and independent.

FIP is temporary cash assistance for low-income families with minor children and pregnant women. FIP helps them pay for living expenses such as rent, heat, utilities, clothing, food and personal care items.

FIP applicants and recipients may be assigned to Jobs, Education and Training (JET) for assistance in finding a job or to develop needed job skills. Help with transportation, childcare and other needs related to employment and training may be provided.

FIP Eligibility Requirements

48-month lifetime limit:

You cannot receive FIP for more than 48 months in your lifetime unless you qualify for an extension or an exception. Months before October 2007 do not count. Months do not count if you are:

Deferred.*
Working and following your Family Self-Sufficiency Plan.*

Live in a county with a high unemployment rate.

* Follow Work Rules and Penalties.

Who is in the FIP group?

To qualify for FIP, children must be under the age of 18, or a high school student age 18-19. The child's parents, stepparents, and siblings who live together normally make up the FIP group. A relative acting as a parent or legal guardians may be included in the group if the parent is not in the home.

A person can sometimes be eligible for FIP when there is no child in the group - such as a pregnant woman; or parents whose child is in foster care but is expected to return home within one year.

FIP Residency Requirements

A person must be a Michigan resident and intend to remain in Michigan and not be receiving cash assistance from another state.

Citizenship Requirements

A person must be a U.S. citizen or have an acceptable alien status to qualify for FIP.

Asset Limits

Assets are cash or any other personal or real property you own. The asset limit for FIP is \$3,000. Only cash assets are counted, such as:

- Cash on hand
- Bank and credit union accounts
- Investments

- Retirement plans
- Trusts

Assets such as your home, vehicles and personal belongings are not counted.

Countable Income

Most types of earned and unearned income are counted. Countable income is considered when determining the amount of FIP your family is eligible to receive.

Some examples of countable income are:

- Wages
- Self-employment earnings
- Rental income
- Child support
- Social Security benefits
- Veterans benefits

Child Support from Absent Parents

If you are requesting FIP for a child under age 18 whose parent(s) is not in the home, you may be required to help the department establish paternity for that child and/or obtain child support from the absent parent. You will have the opportunity to show good cause for not cooperating (e.g., pursuing child support may endanger you or the child). If you do not have good cause, the DHS support specialist will work with you to establish a support order with the local Friend of the Court. Visit our Child Support Web pages for more information.

If child support payments are collected for children on the FIP grant, we may send you some of what is collected each month. We will keep the rest. If the child support collected is more than your FIP grant for at least two (2) months, we will close your FIP case so you can receive the child support payments directly.

There are other eligibility requirements a family must meet to receive FIP that are not outlined here.

A Family Independence Specialist or an Eligibility Specialist at DHS can accurately determine your family's eligibility for FIP. Ask for details when turning in a completed application at the DHS County Office in your area.

Refugee Assistance Program

Eligibility Requirements

The Refugee Assistance Program is a federal program which helps persons admitted into the U.S. as refugees to become self-sufficient after their arrival. Temporary RAP cash assistance and medical aid is available to refugees who are not eligible for FIP (TANF) or Medicaid for up to 8 months after their entry into the U.S. employment services, health screenings and foster care services for unaccompanied minors are other DHS services available to refugees.

The U.S. Citizenship and Immigration Services (USCIS) determine immigration status. Eligibility for RAP cash assistance and medical aid is available to persons with the following immigration statuses for up to 8 months after their entry into the U.S., if otherwise eligible:

- Refugee or Asylee.
- Cuban/Haitian entrant.
- Amerasian.
- Parolee.
- Victim of trafficking.

Refugee resettlement agencies administer the "refugee matching grant" program, which offers job training and assistance with food, housing, transportation, etc. Refugees who receive Matching Grant

benefits are not eligible for RAP cash assistance for the same period.

RAP Residency Requirements

A person must be a Michigan resident and intend to remain in Michigan and not be receiving cash assistance from another state.

Asset Limits

Assets are cash or any other personal or real property you own.

No assets are counted for RAP medical aid.

For RAP cash assistance, the asset limit is \$3,000. In general, only cash assets are counted, such as:

- Cash on hand.
- Bank and credit union accounts.
- Investments.
- Retirement plans.
- Trusts.

Assets such as your home, vehicles and personal belongings are not counted.

Countable Income

Most types of earned and unearned income are counted. Any income received from a refugee resettlement agency is not counted.

Countable income is considered when determining your eligibility for RAP medical aid and RAP cash assistance, and in determining the amount of cash you are eligible to receive. Some examples of countable income are:

- Wages.
- Self-employment earnings.
- Rental income.

- Child support.
- Social Security benefits.
- Veteran's benefits.

Only a specialist at DHS can accurately determine your family's eligibility for RAP. Ask for details when turning in a completed application at the DHS County Office in your area.

State Disability Assistance

The State Disability Assistance (SDA) program provides cash assistance to disabled adults to help them pay for living expenses such as rent, heat, utilities, clothing, food and personal care items.

A person is considered disabled for SDA purposes if he/she:

- Receives certain other disability-related benefits (such as Medicaid based on disability or blindness).
- Resides in a special facility (such as a licensed Adult Foster Care Home).
- Is certified by DHS medical consultants as unable to work due to a mental or physical disability for at least 90 days.

SDA may also be provided to the caretaker of a disabled person or to a person age 65 or older. An SDA group can be either a single person or spouses who live together.

Supplemental Security Income

Supplemental Security Income (SSI) is a cash benefit to needy persons who are aged (at least 65), blind or disabled. It is a federal program administered by the Social Security Administration (SSA). States are allowed the option to supplement the federal benefit with state funds. In Michigan, SSI benefits include a basic

federal benefit and an additional amount paid with State funds. The amount of the state benefit varies by living arrangement.

SSA issues the federal benefit to all SSI recipients. Initially, a lump sum check maybe issued for any retroactive benefits. Thereafter, SSA issues SSI benefits monthly, on the first of the month.

State Funded Benefits

SSA issues the state funded benefit for SSI recipients in the following living arrangements:

- Adult Foster Care (Domiciliary Care or Personal Care)
- Home for the Aged
- Institution (Long Term Care Facility)

DHS issues the State SSI Payment (SSP) to SSI recipients in the following living arrangements:

- Independent living
- Household of another (Living in the household of another person and receiving partial or total support and maintenance in kind from that person.)

Medicaid Benefits

SSI recipients are automatically eligible for Medicaid benefits.

CHILD SUPPORT SERVICES

Eligibility for Child Support Services

Child Support services in Michigan are available to:

- Parents of minor children, when one parent does not live with the child

- Parents who pay court-ordered child support
- Persons who have physical custody of a minor child
- Persons who receive public assistance for a minor child living in their home. Except in certain specific cases, these individuals automatically receive child support services

Available Child Support Services

The following child support services are available in Michigan:

- Assistance with application for child support services
- Locating Parents
- Establishing Paternity
- Establishing court orders for support
- Establishing court orders for custody and parenting time
- Collecting and processing child support payments
- Modifying support court orders
- Enforcing court orders for support

Services That Are Not Available

- Divorce assistance
- Spousal maintenance (alimony) order establishment
- Legal advice or counsel

Child Care

For many families, the cost of safe, quality child care is a major strain on the budget. DHS' Child Development and Care Program may provide payment for child care services for qualifying families when the parent, legal guardian or substitute parent is unavailable to provide the child care because of employment, education and/or because of a health/social condition for which treatment is being received.

You may qualify if you need child care for:

- employment
- high school completion
- family preservation (treatment activity for a health or social condition)

EMERGENCY SERVICES

State Emergency Relief (SER)

The State Emergency Relief (SER) Program provides immediate help to individuals and families facing conditions of extreme hardship or for emergencies that threaten health and safety. Through a combination of direct financial assistance and contracts with a network of non-profit organizations such as the Salvation Army and local Community Action Organizations, SER helps low-income households meet emergency needs such as:

- Heat & Utilities
- Home Repairs
- Relocation Assistance
- Home Ownership Services
- Burial

The SER program is primarily designed to maintain low-income households who are normally able to meet their needs but occasionally need help when unexpected emergency situations arise. The SER program is not an appropriate solution to ongoing or chronic financial difficulties.

HEALTH CARE COVERAGE

Health care coverage is available to individuals and families who meet certain eligibility requirements. The goal of these health care programs is to ensure that essential health care services are made available to those who otherwise do not

have the financial resources to purchase them.

It is very important that individuals and families obtain health care coverage. In Michigan, there are many health care programs available to children, adults, and families. Specific coverage may vary depending on the program and the applicant's citizenship status (some non-citizens may be limited to coverage of emergency services only). The Michigan Department of Human Services (MDHS) determines eligibility for some of the health care programs that are administered by the Michigan Department of Community Health (MDCH).

All of the health care programs in Michigan have an income test and some of the programs also have an asset test. These income and asset tests may vary with each program. For some of the programs, the applicant may have income that is over the income limit and still be able to obtain health care benefits when their medical expenses equal or exceed their deductible (formerly known as spend-down) amount.

Health Care Coverage for Adults

Michigan has many health care programs available to children, families, and adults who meet certain eligibility requirements. The goal of these health care programs is to ensure that essential health care services are made available to those who otherwise would not have the financial resources to purchase them.

All of the health care programs in Michigan have income limits and some programs also have an asset limit. These income and asset limits vary with each program.

If you need help with past, unpaid medical expenses, your coverage may begin three

months before your application month. Ask about retroactive medical coverage.

Once you have been determined eligible for Medicaid you will receive a MIhealth card. Each member of the family receives their own card. Do not throw this card away. Most people who receive Medicaid must join a health plan. You will need to show your MIhealth card and your health plan card when you receive medical services. If your MIhealth card is lost, stolen, or damaged please call 1-800-642-3195.

For more information about how to apply for Medicaid and other programs offered by the Department of Human Services go to the Client Application Process.

You may view or print an Application online.

You may apply in person or mail your application for health coverage to your local Department of Human Services office.

Adult Medical Program (AMP) provides basic medical care to low income adults who do not qualify for Medicaid. There are asset and income limits. Some counties have a county health plan that the person must be enrolled in to receive AMP benefits. Additional services may be available through the county health plan. Contact the local Department of Human Services in your county to apply for this program.

If an eligible person has access to employer sponsored health insurance the Department of Community Health (DCH) may provide the person with a voucher (equal in value to the cost of AMP) that can be used to join the employer sponsored plan. Enrollment in the employer-sponsored plan would be

granted/authorized instead of receiving AMP.

Aged, Blind, Disabled Medicaid is available to persons who are aged, blind, or disabled. There are income and asset limits. If the income is over the income limit, persons may incur medical expenses that equal or exceed the excess income and still qualify for this program. Contact the local Department of Human Services in your county to apply for this program.

Caretaker Relative Medicaid is available to eligible parents and people who act as parents, caring for a dependent child. These people are called caretaker relatives. There is an income limit for this program.

If income is over the income limit, persons may incur medical expenses that equal or exceed the excess income and still qualify for this program. Contact the local Department of Human Services in your county to apply for this program.

Medicaid is a medical assistance program providing financial coverage for a broad range of outpatient, inpatient, and residential services (long-term care services include nursing home, home health, and some residential facility services). A Medicaid-authorized service provider must provide direct services.

Medicaid recipients may be required to enroll in a health maintenance organization (HMO), a clinic plan, or a physician sponsored plan, if available in their area. Note: Some Medicaid eligibility/service categories have unique names, such as Healthy Kids (Medicaid for pregnant women and children.)

ELIGIBILITY

People who are Michigan residents or living in Michigan to work, and receive income assistance through the Family

Independence Program (formerly AFDC), Supplemental Security Income (SSI), or the Refugee programs or who meet income and, in some cases, assets guidelines and are under age 21, pregnant, age 65 or older, blind or disabled, or a parent or close relative living with a child who qualifies for Medicaid.

People who are not U.S. citizens are eligible for emergency services only under Medicaid in certain circumstances. People who meet all eligibility requirements for Medicaid except income may participate in a Medicaid "spend down" program in which they accumulate medical bills or receipts up to the amount of their excess income before Medicaid benefits begin.

Contact your local Department of Human Services agency for assistance (see the Department of Human Services agency section for phone numbers).

Medicare Savings Program (MSP) pays for certain Medicare costs. There is an asset limit. The income amount determines what is covered. The Michigan Department of Community Health (MDCH) may help pay the following, depending on income:

- Medicare premiums
- Medicare coinsurance
- Medicare deductible

Contact the local Department of Human Services in your county to apply for this program.

MIChoice This waiver program provides home and community based health care services for aged and disabled persons. The program's goal is to allow persons to remain at home to receive health services. If they did not receive such services, these persons would require nursing home care. The cost of care at home must be less than the cost of care in a nursing home. The

waiver may provide other benefits to help the person remain at home. Contact the local Department of Human Services in your county to apply for this program.

Health Care Programs for Children

Healthy Kids is a Medicaid health care program for low-income children under age 19 and for Pregnant Women of any age. There is an income limit. There is no monthly premium for Healthy Kids. Contact the local Department of Human Services in your county to apply for this program.

MIChild is a health care program administered by the Department of Community Health. It is for the low income uninsured children of Michigan's working families. MIChild has an income limit which is higher than Healthy Kids. MIChild is for children who are under age 19. Families pay a monthly premium for MIChild insurance, regardless of the number of children insured. For more information and an application, contact MIChild at 1-888-988-6300 or visit the MIChild Information web site.

Under 21 Medicaid is available to eligible persons under age 21. There is an income limit. If income is over the limit, persons may incur medical expenses that equal or exceed the excess income and still qualify for this program. Contact the local Department of Human Services in your county to apply for this program.

Children's Special Health Care Services (CSHCS) is a program within the Department of Community Health that provides certain approved medical service coverage to some children and adults with special health care needs. Children must have a qualifying medical condition and be under 21 years of age. Persons 21 and older with cystic fibrosis or certain blood coagulating disorders may also qualify for

services. For more information call the Family Phone Line at 1-800-359-3722 or visit the Children's Special Health Care web site.

Health Care Programs for Families

Many times the entire family may be eligible for health care benefits. Contact the local Department of Human Services in your county to apply for these programs.

Low Income Families (LIF) Medicaid is available to families under the Low Income Family (LIF) Program. There are income and asset limits. Families that receive cash assistance (Family Independence Program or FIP) are automatically eligible for this program.

Transitional Medical Assistance (TMA) is available to families that have received LIF in at least 3 of the last 6 months. The family is no longer LIF eligible because a parent has too much income from employment. TMA is available for up to 12 months and the family does not need to fill out a new application.

Transitional Medical Assistance Plus (TMA-Plus) assists working adults in achieving self-sufficiency by extending medical coverage for families unable to purchase health care coverage through their employment. TMA-Plus is available to adults after the 12 months of TMA. The family must apply and be eligible for the TMA-Plus program. There is only an income limit. There are monthly premiums based on the number of adults and how long they have been in the TMA-Plus program. TMA-Plus is not available for children.

Health Care Programs for Pregnant Women

Healthy Kids for Pregnant Women -

Medicaid is available to an eligible woman while she is pregnant, including the month her pregnancy ends and during the two calendar months following the month her pregnancy ends, regardless of the reason (for example: live birth, miscarriage). There is an income limit for this program. Contact the local Department of Human Services in your county to apply for this program.

Group 2 Pregnant Women - A woman who has income that exceeds the income limit for Healthy Kids for Pregnant Women, may be eligible for Medicaid under the Group 2 Pregnant Women program. If income is over the limit, persons may incur medical expenses that equal or exceed the excess income and still qualify for this program. Contact the local Department of Human Services in your county to apply for this program.

Maternity Outpatient Medical Services (MOMS) - The goal of the MOMS program is to provide immediate health coverage for pregnant women. It provides outpatient prenatal coverage only. The MOMS program is available to provide immediate prenatal care while a Medicaid application is pending. Other women who may be eligible for MOMS include:

- Teens who, because of confidentiality concerns, choose not to apply for Medicaid, and
- Non-citizens who are eligible for emergency services only.

The woman must use Medicaid benefits if and when they become available. Prenatal health care services will be covered by MOMS and/or Medicaid for the entire pregnancy and for two months after the pregnancy ends. There is an income limit for all persons except pregnant teens. The local health department can help women apply for the MOMS program.

PROTECTIVE SERVICES

Adult Protective Services

Phone: (313) 963-6006

The provision of adult protective services is mandated by Public Act 519 of 1982. This critical program requires extensive coordination with, and support from, mental health, public health and law enforcement agencies; the probate courts; aging network and community groups; as well as the general public.

Program staff investigates allegations of abuse, neglect or exploitation and provide protection to vulnerable adults. Policy requires that investigations will begin within 24 hours after the complaint is received.

Abuse is harm or threatened harm to an adult's health or welfare caused by another person. An example of abuse is: A developmentally disabled woman who resides in the home of her father and is being beaten by him.

Neglect is harm to an adult's health or welfare caused by the inability of the adult to respond to a harmful situation (self-neglect) or the conduct of a person who assumes responsibility for a significant aspect of the adult's health or welfare. An example of neglect is: A physically disabled man is left in front of the TV all day without a meal or access to toilet facilities.

Exploitation is the misuse of an adult's funds, property, or personal dignity by another person. An example of exploitation is: An elderly woman's son is using her money for his own needs without her knowledge or approval.

To make a report, call the Adult Protective Services Hotline at 1-800-996-6228. To get further information about the Adult Protective Services Program, contact your local Department of Human Services office.

Children's Protective Services

Phone: (313) 396-0300

Children's Protective Services (CPS) is a program within the Department of Human Services (DHS) responsible for investigating allegations of child abuse and neglect. The Michigan Child Protection Law provides the framework for what CPS must do.

Child abuse means harm or threatened harm to a child's health or welfare that occurs through non-accidental physical or mental injury, sexual abuse, sexual exploitation, or maltreatment, by a parent, a legal guardian, or any other person responsible for the child's health or welfare or by a teacher, a teacher's aide, or a member of the clergy. Note: DHS does not investigate child abuse by a teacher, teacher's aide or a member of the clergy. DHS will transfer these types of complaints to law enforcement.

Child neglect means harm or threatened harm to a child's health or welfare by a parent, legal guardian, or any other person responsible for the child's health or welfare that occurs through either of the following:

- Negligent treatment, including the failure to provide adequate food, clothing, shelter, or medical care.
- Placing a child at an unreasonable risk to the child's health or welfare by failure of the parent, legal guardian, or other person responsible for the child's health or welfare to intervene to eliminate that risk when that person is able to do

so and has, or should have,
knowledge of the risk.

DHS OFFICES

Web site: www.michigan.gov/dhs

Wayne County

Detroit

1801 E Canfield
Detroit, MI 48207
Phone: (313) 578-5530

3606 E Forest
Detroit, MI 48207
Phone: (313) 267-0700

6534 W Jefferson
Detroit, MI 48209
Phone: (313) 554-8300

5131 Grand River
Detroit, MI 48208
Phone: (313) 361-7300

14061 Lappin
Detroit, MI 48205
Phone: (313) 372-6200

8655 Greenfield
Detroit, MI 48228
Phone: (313) 943-5200

17330 Greydale
Detroit, MI 48219
Phone: (313) 387-7100

2000 W Lafayette
Detroit, MI 48216
Phone: (313) 963-6002

2400 E McNichols Rd
Detroit, MI 48212
Phone: (313) 852-2300

6821 Medbury
Detroit, MI 48211
Phone: (313) 267-0340

4505 Oakman Blvd
Detroit, MI 48204
Phone: (313) 934-4400

Children & Family Services
2929 Russell
Detroit, MI 48207
Phone: (313) 396-0200

14000 Schoolcraft
Detroit, MI 48227
Phone: (313) 493-7400

Hamtramck
2400 Denton
Hamtramck, MI 48212
Phone: (313) 876-6304

Highland Park
Children & Family Services
13233 Hamilton
Highland Park, MI 48203
Phone: (313) 852-1727

Inkster
2700 Hamlin
Inkster, MI 48141
Phone: (313) 277-4800

Redford
27260 Plymouth Rd
Redford, MI 48239-2335
Phone: (313) 937-4200

Taylor
22050 Pennsylvania Rd
Taylor, MI 48180
Phone: (734) 281-8204

Western Wayne
Children & Family Services
25350 Ecorse Rd.
Taylor MI 48180

Phone: (313) 295-8000

Monroe County

Monroe Department of Human Services
1051 S Telegraph
Monroe, MI 48161
Phone: (734) 243-7200

HEALTH AND WELLNESS

COMMUNITY CLINICS

Low cost health clinics are available to the general public and mainly provide health care services to people without insurance. When a person loses their job they will most likely lose their health insurance benefits, unless benefits are continued under COBRA or their employer has agreed to extend them for a certain amount of time.

Brownstown

Wyandotte Clinic for the Working Uninsured

23050 West Road Suite 230
Brownstown, MI 48183
Phone: (734) 365-3560
Web site: <http://www.wyandotteclinic.com/>

Working adults ages 18 and up without health insurance.

Detroit

Advantage Health Centers

Web site: www.ahcdetroit.org

Advantage Family Health Center
4777 E. Outer Drive
Detroit, MI 48234
Phone: (313) 369-1960
Fax: (313) 369-1977

Thea Bowman Community Health Center

20548 Fenkell
Detroit, MI 48223
Phone: (313) 255-3333
Fax: (313) 255-4335

Waller Health Care for the Homeless Center

2395 W. Grand Boulevard
Detroit, MI 48208
Phone: (313) 897-2061
Fax: (313) 897-7320

The mission of Advantage Health Centers is to improve the health status of the individuals and the communities we serve by providing access to high quality, respectful, and efficient health care services. Advantage Health Centers will also be a catalyst for access to health care and other resources for those who would otherwise go un-served.

Detroit Health Care for the Homeless, Inc. incorporated in 1986 to improve the health of our most vulnerable population. In 2003, DHCH expanded its mission to include all of those who are uninsured, or who live in areas where there are not enough doctors available.

Since then, DHCH has done business as Advantage Health Centers and now operates a network of medical and dental clinics. A mobile clinic serves homeless persons at soup kitchens, shelters, treatment programs and churches.

American Indian Health and Family Services

4880 Lawndale
Detroit, MI 48210
ADMIN Phone: (313) 846-3718
Clinic Phone: (313) 846-6030
Web site: www.aihfs.org

The mission of American Indian Health and Family Services of Southeastern Michigan, Inc. - Minobinmaadziwin is to help ensure the survival of Native American families and individuals by providing quality health care, by supporting the healing process, by encouraging, educating and empowering

our clients in seeking and maintaining wellness and enhancing their quality of life by facilitating the equity and accessibility of comprehensive health care for the Native American Indian community.

Arab-American and Chaldean Council (ACC)

Community Health Center

111 W Seven Mile Rd

Detroit, MI 48203

Phone: (313) 893-5269

Web site: www.myacc.org

Cabrini Clinic

1050 Porter Street

Detroit, MI 48226-2405

Phone: (313) 961-7863

Fax: (313) 965-9891

Email: cabriniclinic@sbcglobal.net

Web site: www.cabriniclinic.org

Cabrini Clinic offers the following services:

- Primary Medical Care
- Prescription Assistance
- Health Education
- EKG and Lab Testing
- Mental Health Counseling
- Dressings and Basic Home Health Care Supplies
- Referrals

Before your first visit, all NEW PATIENTS must schedule an intake with the Social Worker. Occasionally we are unable to accept any more new patients because we are at capacity.

Medical Clinic

Tuesdays at 5pm and Thursdays at 1pm and 6pm

Twenty-five patients are seen at each clinic on a first come, first served basis.

Registration is one hour before the clinic opens. Medical clinic is closed on the 5th Tuesday and Thursdays of the month.

Mental Health Counseling

Wednesdays at 3pm

Adults are seen by appointment only. Call (313)961-7863 for an appointment.

Cass Community United Methodist Church

Saturday Free Medical Clinic

3745 Cass Ave.

Detroit, MI 48201

Phone: (313) 883-2277

Web site: www.casscommunity.org

Sat only 9-12 noon

For the elderly, working poor and homeless, the clinic serves as the place of their primary care. Diabetes, cirrhosis of the liver, malnutrition, hypertension, AIDS and sexually transmitted diseases are common among the patients, as are injuries related to violence and the elements. The clinic distributes free prescription drugs, samples donated from the pharmaceutical companies, plus administers medical tests and other procedures.

Community Health and Social Services Center (CHASS)

Web site: www.chasscenter.org

CHASS Southwest Center & Administrative Offices

5635 W. Fort Street,

Detroit, Michigan 48209

Phone: (313) 849-3920

Fax (313) 849-0824

CHASS MidTown Center

7436 Woodward Ave.

Detroit, Michigan 48202

Phone: (313) 556-9907

Fax: (313) 556-9711

CHASS Western International Health Center

1500 Scotten
Detroit, MI 48209
Phone: (313) 849-5504
Fax: (313) 849-5744

CHASS' services are specifically designed to meet the needs of Southwest and Midtown Detroit's multicultural community. The staff at CHASS is fully aware that patients must overcome obstacles to follow their prescribed medical regime. In an effort to maximize the effectiveness of care, patients are given medical instructions in their primary language and provided translated written materials when necessary. CHASS employs a bilingual staff and it is common to hear a variety of languages and dialects spoken in the CHASS waiting room.

Although CHASS is a primary care center, its philosophy is to provide comprehensive care that improves the health and wellness of each patient. Dental services are available to CHASS patients in addition to child health programs such as WIC. Social workers are employed full-time by the Center and provide counseling and referrals. CHASS has established links with the local mental health center and parenting programs.

To further accommodate patients of all income levels, CHASS provides a sliding fee schedule that charges patients for services based on their ability to pay. While CHASS does bill for services and relies on third party reimbursement for part of its funding, no one is denied medical care because of an inability to pay.

Covenant Community Care

Web site:

www.covenantcommunitycare.org

559 W. Grand Blvd.
Detroit, MI 48216
Phone: (313) 554-1095

1700 Waterman
Detroit, MI 48209
Phone: (313) 841-1699

CCC provides, quality, affordable, wholistic health care for our patients. Therefore we offer not only primary medical care, but expanded services to help support our patients' spiritual, psychological, and social health.

CCC has developed an array of community-based primary care medical services including: Family Practice, Internal Medicine, OB/Gyn, Pediatrics, Cardiology, Optometry, Dentistry, and Pharmacy.

Our services include the following:

- Medical Specialties
- Medical Support Services
- Dentistry & Optometry
- Health Support Services
- Behavioral Health/Pastoral Care

Detroit Community Health Connection (DCHC)

Web site: www.dchcquality.org

*East Riverside
Administration*
13901 E. Jefferson
Detroit, Michigan 48215
Phone: (313) 822-0900

Nolan Family Health Center
111 W. Seven Mile Rd.
Detroit, Michigan 48203-1968
Phone: (313) 369-2600

Eastside
7900 Kercheval
Detroit, Michigan 48215
Phone: (313) 921-5500

Bruce Douglass
6550 W. Warren

Detroit, Michigan 48215
Phone: (313) 897-7700

Woodward Corridor
611 Martin Luther King Jr.,
Boulevard
Detroit, Michigan
Phone: (313) 832-6300

DCHC is committed to providing quality medical and dental services to all of our patients regardless of their medical, social or economic circumstances. Our services are designed, monitored and provided to the needs of those we proudly serve.

Detroit Department of Health and Wellness

Web site: www.dethealth.org

Herman Kiefer Health Complex
1151 Taylor
Detroit, MI 48202
Phone: (313) 876-4826
Fax: (313) 876-0400

Services Offered:

- Dental
- Adult Medicine
- Healthy Kids Medicaid Enrollment
- Pregnancy Testing
- Family Planning/Birth Control Services
- WIC Food Supplement Program
- Social Work

Grace Ross
14585 Greenfield Road
Detroit, MI 48227
Phone: (313) 870-3094

Services Offered:

- Pediatrics

- Healthy Kids Medicaid Enrollment
- Immunizations
- Pregnancy Testing
- Family Planning/Birth Control Services
- Prenatal Care
- Focus: HOPE Food Supplement Program
- WIC Food Supplement Program
- Social Work

Northeast

5400 East 7 Mile Road
Detroit, MI 48234
Phone: (313) 870-3054

Services Offered:

- Pediatrics
- Healthy Kids Medicaid Enrollment
- Immunizations
- Pregnancy Testing
- Family Planning/Birth Control Services
- Prenatal Care
- Focus: HOPE Food Supplement Program
- WIC Food Supplement Program

HUDA Community Clinic

1605 W. Davison Ave.
Detroit, MI 48238
Phone: (313) 865-6770
Fax: (313) 447-2627
Email: info@hudaclinic.org
Web site: www.hudaclinic.org

Huda Clinic provides a comprehensive outpatient screening and assessment for widely occurring diseases. Our medical services include outpatient health assessments, blood pressure screening, cholesterol monitoring, diabetes screening, general eye exams, prostate cancer screening, and breast exams. Our lab

services will include glucose testing, occult blood, TB testing, urine dipstick, hemoglobin, beta-hCG, and microscopic services. During operating hours, our medical staff consists of at least one doctor and four professionals from the medical field (medical students or nurses).

Joy-Southfield Health & Education Center

18917 Joy Road
Detroit, MI 48228
Phone: (313)581-7773
Web site: www.joysouthfield.org

The Joy-Southfield Health & Education Center is a program of The Joy-Southfield Community Development Corporation Inc. We are dedicated to providing primary health care services and preventative health education programs to low-income and uninsured families and individuals.

We offer physical care as well as many health education programs.

Due to the large number of return appointments, we cannot accept walk in patients. Please call (313-581-7773) to schedule a first appointment. Follow up appointments will be made at the clinic

Mercy Primary Care Center

5555 Conner Suite 2691
Detroit, MI 48213
Phone: (313) 579-4000
Fax: (313) 579-4064
Web site: www.mercyprimarycare.com/

Our goal is to provide quality medical services to those adults who do not have private health insurance and do not qualify for either Medicare or Medicaid. Our services are tailored to meet the primary medical needs of the community. Medical problems or complex medical conditions are referred to a network of local health specialists. Should patients need to be

admitted to a hospital, we can refer to local hospitals.

Services provided within the center include:

- Primary care visits
- Select lab testing
- Select diagnostic imaging
- Health education
- Select specialty referrals
- Pharmacy
- Mental health visits
- Transportation
- Special Personal Assistance (SPA)

The Mercy Primary Care Center Specialized Personal Assistance (SPA) program is dedicated to offering homeless individuals and families in our community a warm shower and clean clothing in a respectful manner that maintains their dignity, while encouraging personal growth.

The SPA program also provides our homeless clients with assistance in accessing existing community programs for housing and substance abuse treatment as needed to improve their quality of life.

St. John Community Health Center

(In the Van Elslander Center-St. Vincent de Paul)
3000 Gratiot Ave. (near MacDougall)
Detroit, MI 48207
Phone: (313) 567-7462

St. Vincent de Paul Health Center

Cooley High School
15055 Hubbell
Detroit, MI 48227
Phone: (313) 837-5078

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serve the medically uninsured who lack access to routine health care. Our Catholic health ministry is dedicated to spiritually-centered

care which sustains and improves the health of individuals.

Services Provided

Treatment of common medical conditions such as:

- High Blood Pressure
- Diabetes
- Asthma
- Arthritis
- Physicals
- Respiratory Problems

Physicians are available on most Monday and Thursday afternoons by appointment only.

Services **Not** Provided:

- Emergency or Urgent Care
- Immunizations
- Pregnancy Care
- Acute Heart Problems
- Disability Follow-up
- Mental Health Care
- Children/Infant Services

Dearborn

ACCESS Community Health & Research Center

6450 Maple St.
Dearborn, MI 48126
Phone: (313) 216-2200
Fax: (313) 584-3226
Web site: www.accesscommunity.org

This modern medical center has maintained the designation of a Primary Care Level 4 facility in accordance with World Health Organization (WHO) standards. All of the medical and mental health programs are designed to meet the United States Surgeon General's Health People 2010 recommendations, which

advocate healthy behaviors and disease prevention.

Central to their mission statement is the provision of Public Health initiatives and the pursuit of research focused on the health needs of Arab populations locally and elsewhere. In addition, we serve as a training site for residents, nurses, and public health professionals in collaboration with the University of Michigan School of Public Health and Wayne State University Schools of Medicine, Pharmacy and Nursing. The Wayne County Health Department's Women, Infants & Children (WIC) program, continues to experience significant growth.

Lincoln Park

Crisis Pregnancy Center

1760 Fort St.
Lincoln Park, MI 48146
Phone: (313) 386-4005

Provides free used maternity clothing, as well as clothing and accessories for infants and children in sizes infant-2T.

Eligibility: Low-income mothers and infants who live in southwest Detroit ZIP code areas 48208-48210, 48216, 48217, or the downriver area of Wayne County. Call for appointment. Must present driver license or state identification card.

Livonia

AAA Crisis Pregnancy Center

27578 Schoolcraft Rd.
Livonia, MI 48150
Phone: (734) 425-8060
Fax: (734) 425-8244
Email: info@aaaprc.org
Web site: <http://www.aaacpc.org>

Eligibility: Pregnant, mother with legal parental rights

Serves: Wayne County

Pregnancy tests, limited diagnostic ultrasound, dual services, abstinence speakers, maternity and baby clothes, baby items. Services are free.

Counseling Hours by Appointment - Please Call Ahead

Livonia Health Center

Planned Parenthood
37625 Ann Arbor Road, Suite 107
Livonia, MI 48150
Phone: (734) 591-6544
Fax: (734) 591-9910

Saint Mary Mercy Hospital

36475 Five Mile Rd.
Livonia, MI 48154
Phone: (734)655-8940

Provides standard immunizations including diphtheria, tetanus, polio, measles, rubella, mumps, and Hepatitis B.

Children age 18 and under who are accompanied by a parent or guardian.

Walk in from 5:30 pm - 8 pm, Thursday during even months of the year, excluding December. Must bring immunization record.

\$5 per child, per visit (regardless of the number of vaccinations).

Riverview

Z.I.A.D. Healthcare for the Underserved

12830 Sibley Road
Riverview, MI 48193
Phone: (734) 347-1462
Web site: www.ziadhealthcare.org

1640 Fort St. Suite E

Trenton, Michigan 48183
Phone: (313) 815-8767

Z.I.A.D. Healthcare for the Underserved Inc. is a 501c3 Non Profit organization that came to be in 2002 when four individuals sat down and looked for ways to help provide access to the uninsured. Specifically they looked at those that fall through cracks, some 46,000,000 people in the United States. These are the people that work part time jobs (making them unqualified for governmental assistance), and receive no coverage from their employers, and cannot afford the premiums of health insurance.

Taylor

Michigan Association of Physicians of Indian Origin (MAPI)

12701 S. Telegraph Rd.
Taylor, MI 48180
Phone: (734)374-3152
Email: office@mapiusa.org
Web site: www.mapiusa.org

Provides health services with a focus on treating high blood pressure, diabetes, asthma, arthritis, and other common ailments. Does NOT provide emergency care, immunizations, pregnancy care, or mental health care.

Uninsured adults who meet income criteria. Household income; 1 person - \$9,310 or less; 2 people - \$12,490; 3 people - \$15,670; 4 people - \$18,850. Clinic does not provide services to children.

Call for appointment. Does not accept walk-ins.

Taylor Teen Health Center

26650 Eureka Rd., Suite C
Taylor, MI 48180
Phone: (734) 942-2273

Monday, Tuesday, and Thursday 9 am- 5 pm
Wednesday, 9 am 6pm.
Friday, 9 am-12 noon

Medical Clinic hours are:
Mondays, 8:30 am 7 pm
Tuesdays & Wednesdays, 8:30 am -5 pm
Thursdays, 8:30 am -6 pm
Fridays, 8:30 am -1:30 pm

Services offered: Immunizations to students ages 10-21 (1 for \$5, 2 and up are \$10.) Hepatitis B immunization is FREE. Check-ups, sick visits, HIV testing, counseling. Parent or Guardian must accompany student. Immunization record should be brought to appointment. Appointments preferred; walk-in available. Fees based on ability to pay.

Trenton

A-Access Clinic
1640 Fort Street (Fort & King)
Trenton, MI 48183
Phone: (734) 675-9888

Services Offered: Low Cost Health Care
Monday, Tuesday, Friday 9-3
Wednesday and Thursday 9-5
Break from 12-1

Must apply for MHDS, denial or not accepting applicants letter needed.

Wayne

Hope Medical Clinic Wayne
Lighthouse Ministry Church
5403 S. Wayne Road
Wayne, MI 48184
Phone: (734) 710-6688
Email: info@thehopeclinic.org
Web site:
www.thehopeclinic.org/medicalclinic/wayne.htm

Hope Clinic provides compassionate and practical help to those in need. Offers medical care and dental care to the uninsured, plus a variety of social services to minister to the whole person.

Hope partners with many local churches, plus a number of agencies and others to ensure that our patients and clients receive the comprehensive care that they need.

Monroe County

Family Medical Center of Michigan
Temperance
8765 Lewis Ave
Temperance, MI 48182
Phone: (734) 847-3802

Carleton
130 Medical Center Dr.
Carleton, MI 48117
Phone: (734) 654-2169
Web site: <http://www.familymedical.org/>

Family Medical Center of Michigan, Inc. is a not-for-profit community health center with more than 25 years of experience serving the health care needs of Monroe, southeastern Wayne, and southeastern Lenawee Counties. FMC has two services centers in Monroe County, located in Temperance and Carleton, Michigan.

Family Medical Center of Michigan, Inc. is dedicated to quality and excellence in providing comprehensive, cost-effective primary and preventive health care, regardless of age, ethnic background, or ability to pay. Discounted Dental Services are also available.

Monroe County Health Department
2343 South Custer Road
Monroe, MI 48161
Phone: (734) 240-7800
Children's Special Health: (734) 240-7820
Dental Clinic: (734) 240-7825

Family Planning: (734) 240-7830
Immunization Clinic: (734) 240-7812
Maternal/Infant Support: (734) 240-7860
Nursing/Homecare: (734) 240-7860
Vision/Hearing Screening: (734) 240-7855
Well Child Clinic: (734) 240-7905
WIC Program: (734) 240-7895
Web site:
www.co.monroe.mi.us/publichealth

Michigan's local public health departments offer a wide range of health services and supports for families. Some of the programs include: family planning, prenatal care; health screening; Women, Infants and Children (WIC) nutrition program; home nurse visits; support services for mothers and infants; and vision and hearing screening for school age children. They can also provide information on the Children's Special Health Care Services Plan.

Wayne County

Wayne County Department of Public Health

Dearborn Health Center
6450 Maple
Dearborn, MI 48126
Phone: (313)216-2201
Fax: (313)584-2957

Taylor Health Center
26650 Eureka Rd., Suite B
Taylor, MI 48180
Phone: (734)955-3900
Fax: (734)955-3910

Wayne Health Center
33030 Van Born Rd.
Wayne, MI 48184
Phone: (734)727-7156
24 Hour Hotline: (734) 727-7284
Fax: (734) 727-7005

Provides free standard immunizations including diphtheria, tetanus, polio, whooping cough, measles, pneumococcal, H influenza, chicken pox, rubella and mumps (required by state law for children beginning school).

Infants, children and adults residing in Wayne County excluding Detroit.

Call for information. Children under 18 must be accompanied by a parent or guardian.

DENTAL

Wayne County

Children's Hospital Developmental Dentistry

3901 Beaubien
Detroit, MI 48201
Phone: (313) 745-5551
Fax: (313) 745-5908

Children's Hospital of Michigan Specialty Center

2059 E. 14 Mile Road
Birmingham, MI 48009
Phone: (248) 594-3026
Fax: (248) 594-3045

- X-rays
- Sealants
- Patient education
- Referrals
- Exams

- Special Needs Patients
- Low income children
- School children

Developmental Dentistry is a large pediatric dental practice serving as the Dept. of Dentistry for Children's Hospital of Michigan.

Dental Treatment Fund for Persons with Developmental Disabilities

Michigan Dept. of Community Health
DFCH-Oral Health
P.O. Box 30195
Lansing, MI 48909
Oral Health Program Coordinator
Phone: (517) 335-8388

Persons with developmental disabilities who do not have other means of receiving dental care.

Patients must be referred by community mental health agency.

Detroit Receiving Hospital/University Health Center

4201 St. Antoine
Detroit, MI 48201
Phone: (313) 494-6700 Fax: (313) 494-6625

Web site:

www.dental.udmercy.edu/patients

Services are provided at a reduced fee since dental and dental hygiene students provide services under the supervision of licensed faculty. General and specialized oral health care including endodontics, oral surgery, orthodontics, pediatric dentistry, periodontics, prosthodontics, X-rays, sealants, fluoride treatment.

Services available to the disabled, handicapped, senior, children under 18, low-income.

Reduced fees, all major insurance and Medicaid. Not currently accepting Medicaid for oral surgery.

Hope Dental Clinic

9 South Adams St.
P.O. Box 980311
Ypsilanti, MI 48198-0311
Phone: (734) 480-9575
Fax: (734) 480-9503
Web site: www.hopeclinic@rc.net

Free standing dental. U of M dental and hygiene student rotations. Referrals to area specialists for further treatment. Low-income, no insurance, no Medicaid, children and adults. Preventive, restorative. Charge a \$5 per person per visit contribution.

Michigan Donated Dental Services (DDS)

South East Michigan
PO Box 3405
Farmington Hills, MI 48333
Phone: (248) 489-2204
Toll Free: (800) 850-5913
Fax: (248) 489-2067 Fax

Due to lengthy waiting lists, applications are **not** currently being accepted in Jackson, Oakland, or Wayne Counties. Please check back at a later date.

The Donated Dental Services (DDS) program is a collaborative, direct way that the dental profession reaches out to individuals with special needs. Must need extensive dental work, **no** routine care or emergency care.

Because of the extraordinary compassion of over 13,000 dentists and 3,000 dental laboratories across the country, DDS tends to the essential and comprehensive dental care needs of our nation's most vulnerable people; disabled, elderly or medically-compromised individuals who cannot afford necessary treatment nor get public aid. DDS patients have slipped through the cracks of Medicaid and Medicare programs with nowhere else to turn.

Participation could not be easier. Dentists and labs take care of the patients, DDS does everything else; no headaches, no red tape. A DDS Coordinator is the liaison between the patient, the labs and the dentists, answering any and all questions, assisting the patient, the lab and the

dentist with anything and everything. The goal of DDS is to return patients to good oral health, enabling them to reach an affordable maintenance level.

Tri-County Dental Health Council

29350 Southfield Rd. #35
Southfield, MI 48076-2020
Phone: (248) 559-7767
Web site: www.dentalhealthcouncil.org

Tri-County Dental Health Council gives information, names and phone numbers of places that offer lower cost dental services in Wayne, Oakland, and Macomb counties, and dentists who accept Medicaid.

Tri-County Dental Health Council is a private, charitable agency that helps low income people and those with special needs find affordable dental care in their communities.

University of Detroit Mercy School of Dentistry

2700 Martin Luther King Blvd.
Detroit, MI 48208
Phone: (313) 494-6700
Fax: (313) 494-6625
Web site:
www.dental.udmercy.edu/patients

Low-income residents. Preventive, restorative. Private pay, insurance, Medicaid.

Wayne County Community College District (WCCCD)

Dental Clinic
8551 Greenfield
Detroit, MI 48228
Phone: (313) 943-4040

Serves: Detroit & Wayne County

- Diagnostic
- Preventive
- Sealants
- Cleanings

- Fluoride
- Oral Exam
- Radiographs
- Fixed fee schedule: \$8-children; \$10-12-adults

Linked to school based programs and Children's Hospital

Monroe County

Family Medical Center of Michigan

Temperance
8765 Lewis Ave
Temperance, MI 48182
Phone: (734) 847-3802

Carleton
130 Medical Center Dr.
Carleton, MI 48117
Phone: (734) 654-2169
Web site: <http://www.familymedical.org/>

Family Medical Center of Michigan, Inc. is a not-for-profit community health center with more than 25 years of experience serving the health care needs of Monroe, southeastern Wayne, and southeastern Lenawee Counties. FMC has two services centers in Monroe County, located in Temperance and Carleton, Michigan.

Family Medical Center of Michigan, Inc. is dedicated to quality and excellence in providing comprehensive, cost-effective primary and preventive health care, regardless of age, ethnic background, or ability to pay. Discounted Dental Services are also available.

Monroe County Health Department

2353 South Custer Rd
Monroe, MI 48161
Phone: (734) 240-7825
Toll Free: (888) 354-5500 Ext. 7825
Fax: (734) 240-7815

Provides Dental Care to individuals up to age 21 who have Medicaid.

Services include:

- Filling of Cavities
- Cleaning and Fluoride treatment
- Education
- Extractions

State of Michigan

Michigan Dental Association

230 N. Washington Sq., Suite 208

Lansing, MI 48933-1392

Phone: (517) 372-9070

Toll Free: (800) 589-2632

Web site: www.smilemichigan.com

Michigan's official source for oral health care, and here to help! If you need a dentist, be sure to visit the Find a Dentist section to search for an MDA-member dentist by name, location, or specialty.

HEALTH INSURANCE

Consolidated Omnibus Budget Reconciliation Act (COBRA)

Phone: (866) 444-3272

Web site: www.dol.gov/COBRA

If you were involuntarily terminated on or after September 1, 2008 and are not eligible for other health coverage (such as a spouse's health plan or Medicare), then you may be eligible for a 65 percent reduction of your COBRA premium for up to 9 months. If you didn't elect COBRA, you may have an additional opportunity to elect it now and take advantage of the premium reduction.

For more information, ask your former employer or contact the U.S. Department of Labor's Employee Benefits Security

Administration at: 1-866-444-3272 or visit our Web site.

COBRA (Consolidated Omnibus Budget Reconciliation Act) provides health benefits for employees or their families who may lose coverage because of job loss, death, divorce, or other life events. Under COBRA employees may be able to continue coverage under the employer's group health plan for themselves and their families for limited periods of time. The individual employee must pay the premium which can be no more than 102% of the "applicable premium", which is defined as the cost of coverage for similarly situated persons remaining under the group health plan. The law generally applies to group health coverage provided by employers with 20 or more employees, but does not apply to federal employees and church sponsored plans.

If you are eligible for COBRA, your health plan must give you a notice stating your right to choose to continue coverage under the plan. You will have 60 days to choose cobra coverage or lose all rights to benefits. Once COBRA coverage is chosen, you may be required to pay for the coverage.

COBRA provides certain former employees, retirees, spouses, former spouses, and dependent children the right to temporary continuation of health coverage at group rates. This coverage, however, is only available when coverage is lost due to certain specific events. Group health coverage for COBRA participants is usually more expensive than health coverage for active employees, since usually the employer pays a part of the premium for active employees while COBRA participants generally pay the entire premium themselves. It is ordinarily less expensive, though, than individual health coverage.

Private Pay Insurance

This option allows a person to choose a health care provider of their choice, however, the individual pays for coverage. For more information on Private Pay insurance plans contact:

Michigan Association of Health Plans (MAHP)

327 Seymour
Lansing, MI 48933
Phone: (517) 371-3181
Fax: (517) 482-8866
Web site: www.mahp.org

The Michigan Association of Health Plans is a nonprofit corporation established to promote the interests of member health plans. The Association works closely with all levels of government to achieve fair and equitable regulatory policies and to foster growth in the managed care industry.

Greater Detroit Area Health Council (GDAHC)

Phone: (313) 963-4990
Greater Detroit Area Health Council
Web site: www.gdahc.org

Southeast Michigan (SEM) is a community that delivers high quality, cost effective health care that is accessible to all, resulting in improved community health status. We accomplish this by working collaboratively, through GDAHC, to advocate and lead change to improve the way health care is delivered, paid for and used in the seven county region.

GDAHC is southeastern Michigan's health care coalition of leaders from business, labor, hospitals and health systems, physician organizations, payers, government and community organizations

that provides leadership on regional issues of health care quality, access and cost, and aligns leaders to activate transformative solutions through collaboration and partnerships.

Medicare

Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore MD 21244-1850
Phone: (800) 633-4227
Phone: (800) 772-1213
TTY: (800) 325-0778
Web site: www.medicare.gov

Medicare is a health insurance program for:

- People age 65 and older
- Some people under the age of 65 with disabilities
- People with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a kidney transplant)

Generally, you are eligible for Medicare if you or your spouse worked for at least 10 years in Medicare-covered employment and you are 65 years old and a citizen or permanent resident of the United States.

If you have questions about your eligibility for Medicare Part A or Part B, or if you want to apply for Medicare, call the Social Security Administration.

Other Coverage Options

Websites are now available that offer insurance information on providers so the consumer can compare and contrast benefits and rates.

Local Insurance

Web site: www.localinsurance.com

Most Choice

Web site: www.mostchoice.com

Insure.com

Web site: www.insure.com

Insurance Quotes

Web site: www.insurancequotes.com

HEARING IMPAIRED SERVICES

Deaf, Hearing, and Sign Language Center

2051 Rosa Parks Blvd., Suite 2A
Detroit, MI 48226
Phone: (313) 596-6038
Web site: www.dhsconline.net

The Deaf, Hearing & Sign Language Center is committed to enhancing the communication opportunities between the Deaf, hard of hearing and hearing communities through Advocacy, Public Education, Audiology, Interpreting and Speech Language Pathology services and programs that are consistent with the needs of DHSC clients.

Deaf & Hearing Impaired Services, Inc.

25882 Orchard Lake Rd., Suite 100
Farmington Hills, MI 48336
Phone: (248) 473-1888
TTY: (248) 473-1875
Email: DeafSVCS@aol.com
Web site: www.dhisonline.org

Serving Deaf and hard of hearing older adults and their families in southeast Michigan.

Deaf & Hearing Impaired Services, Inc. (DHIS) is a "grass roots" organization established from a need for Deaf and hard of hearing older adults to access services that would otherwise be impossible or difficult to access due to the communication barrier. Deaf persons have a separate language of American Sign

Language i.e. the primary language of the Deaf (English is their second language). Hard of hearing older adults have a unique set of needs including acquisition of appliances, rehabilitation, counseling, and support groups.

Holley Ear Institute

22151 Moross Road
Professional Building I, Suite 223
Detroit, MI 48236-2172
Phone: (313) 343-3165
Phone: (313) 343-8789
Fax: (313) 343-4111
Web site: <http://www.stjohn.org>

The mission of the Holley Ear Institute (HEI), a non-profit organization founded in 1993, is to assist the Deaf and hard of hearing and provide services and programs aimed at improving their quality of life. HEI is a consortium of medical and non-medical professionals, as well as volunteers including: doctors, teachers, religious leaders and support technicians. The Institute shares a close relationship with St. John Hospital and Medical Center in Detroit. Since its founding, the HEI has promoted the universal screening of all newborn infants for deafness and hearing loss at St. John Hospital and Medical Center. Nearly 4,000 infants are screened by Holley Ear Institute volunteers and audiologists each year.

HEI offers summer and winter programs at its Family Village in Brooklyn, Michigan. These programs include: educational and recreational programs for Deaf families, hearing families with Deaf children, Deaf teens, Deaf/Blind adults and teens, Deaf seniors and hard of hearing and late-deafened adults and art seminars and workshops for Deaf students. HEI also offers classes in American Sign Language (ASL) at St. John Hospital and Medical Center in Detroit and St. John Macomb Hospital in Warren.

State of Michigan

Michigan Association for Deaf and Hard of Hearing (MADHH)

2929 Covington Court, Suite 200
Lansing, MI 48912
Phone: (800) YOUR-EAR (968-7327)
Email: yourear@MADHS.org
Web site: www.michdhh.org

Michigan Coalition for Deaf and Hard of Hearing People is a statewide coalition of agencies and organizations working together to improve accessibility and services for Michigan's Deaf and Hard of Hearing people. The Coalition meets quarterly to address issues pertinent to people who are Deaf or Hard of Hearing.

Michigan Commission on Disability Concerns

Division on Deaf and Hard of Hearing
201 N. Washington Square, Suite 150
Lansing, MI 48913
Phone: (517) 335-6004
Toll Free: (877) 499-6232
Fax: (517) 335-7773
MCDC Email: mcddc@michigan.gov
DODHH Email: dodhh@michigan.gov

The Michigan Commission on Disability Concerns which includes the Division on Deaf and Hard of Hearing responds to and advocates on behalf of Michigan's 1.9 million people with disabilities. This is done through information and technical assistance, disability rights training, working with the Michigan Business Leaders Network on employment for people with disabilities, coordinating the Michigan Youth Leadership Forum and conducting disability awareness and sensitivity training.

The Division on Deaf and Hard of Hearing deals with issues involving Michigan citizens who are deaf or hard of hearing.

HILL-BURTON ACT

Hill Burton Hotline
Phone: (800) 638-0742
Web site:
www.hrsa.gov/hillburton/default.htm

Hill-Burton requires that "obligated facilities" provide free or low cost health care services to people living in the facility's area who cannot afford to pay for the services. Obligated facilities are entities that have used federal money for facility construction or modernization.

In 1946, Congress passed a law that gave hospitals, nursing homes and other health facilities grants and loans for construction and modernization. In return, they agreed to provide a reasonable volume of services to persons unable to pay and to make their services available to all persons residing in the facility's area. The program stopped providing funds in 1997, but about 200 health care facilities nationwide are still obligated to provide free or reduced-cost care.

Steps to Apply for Hill-Burton Free or reduced-cost Care

1. Find the Hill-Burton obligated facility nearest you from the list of Hill-Burton obligated facilities.
2. Go to the facility's admissions or business office and ask for a copy of the Hill-Burton Individual Notice. The Individual Notice will tell you what income level makes you eligible for free or reduced-cost care, what services might be covered, and exactly where in the facility to apply.
3. Go to the office listed in the Individual Notice and say you want to apply for Hill-Burton free or reduced-cost care. You may need to fill out a form.

4. Gather any other required documents (such as a pay stub to prove income eligibility) and take or send them to the obligated facility.
5. If you are asked to apply for Medicaid, Medicare, or some other financial assistance program, you must do so.
6. When you return the completed application, ask for a Determination of Eligibility. Check the Individual Notice to see how much time the facility has before it must tell you whether or not you will receive free or reduced-cost care.

HOSPITALS

Hospitals focus on the medical and surgical care of their patients.

Wayne County

Dearborn

Oakwood Hospital & Medical Center

18101 Oakwood Blvd.
Dearborn, MI 48124
Phone: (313) 593-7000
Social Services: (313) 593-7765
Fax: (313) 436-2038
Web site: www.oakwood.org

Oakwood Hospital & Medical Center (OHMC) in Dearborn has served southeast Michigan for more than 50 years. This 623-bed full-service teaching hospital offers state-of-the-art emergency medicine, general medicine and surgery. OHMC is home to three medical residency programs in partnership with the Wayne State University School of Medicine.

OHMC provides excellent acute care with more open-heart surgeries than any other hospital in metro Detroit. This campus is also the hub for Oakwood's centers of excellence in Heart & Vascular,

Orthopedics and Neurosciences, Women's Health and The Center for Cancer Care. The facility is accredited by The Joint Commission and received a coveted Gold Seal of Approval in 2007 for its Total Joint Replacement Program.

Detroit

Detroit Receiving Hospital/University Health Center

4201 St Antoine
Detroit, MI 48201
Phone: (313) 745-3000
Social Services: (313) 745-3575
Web site: www.drhuhc.org

Detroit Receiving Hospital, Michigan's first Level I Trauma Center, is an adult specialty hospital offering expertise in emergency medicine, complex trauma, critical care, neuroscience and gerontology.

Receiving also features the state's largest burn center, Michigan's first hospital-based 24/7 hyperbaric oxygen therapy program, and Metro Detroit's first certified primary stroke center.

John D. Dingell VA Medical Center

4646 John R
Detroit, MI 48201
Phone: (313) 576-1000
Web site: www.detroit.va.gov

VAMC Detroit proudly serves veterans in southeastern Michigan, or one of two community-based outpatient clinics.

Free flu vaccinations available to enrolled veterans and employees.

St. John Detroit Riverview Center

7733 E Jefferson Ave
Detroit, MI 48214
Phone: (313) 499-3000
Web site: www.stjohn.org/DetroitRiverview

The Riverview campus continues to serve the Detroit community by providing urgent care services. If you have concerns, check with your physician, or call St. John Health Connect at 888-440-7325 for a referral to a doctor or health service close to your home.

St. John Detroit Riverview Campus maintains an urgent care center, physician offices and support services onsite.

The Riverview Urgent Care remains open 24 hours a day, seven days a week.

Sinai-Grace Hospital

6071 W. Outer Drive
Detroit, MI 48235
Phone: (313) 493-6800
Toll Free: (888) DMC-2500
Web site: www.sinaigrace.org

DMC Sinai-Grace Hospital draws on the traditions of two community hospitals and combines that history with the strength of a large medical system - The Detroit Medical Center (DMC). The hospital today continues to have deep roots in the community, providing compassionate, personal care backed by advanced medical treatments available locally and throughout the DMC.

More than 200 medical students and resident physicians in a variety of medical and surgical specialties get their advanced training at Sinai-Grace every year. In addition, radiology technicians, pharmacists, physician assistants and chaplains train at the hospital.

Harper University Hospital

3990 John R
Detroit, MI 48201
Phone: (313) 745-8040
Web site: www.harperhospital.org

Harper University Hospital is one of the nation's premier health care centers providing extraordinary care to patients from around the world. We offer award-winning services in a broad range of clinical areas, including the neurosciences, hypertension and heart failure, vascular and organ transplant.

For exceptional doctors and exceptional medical care, turn to Harper University Hospital. Explore our site to learn more.

Henry Ford Hospital

2799 W. Grand Blvd.
Detroit, MI 48202
Phone: (313) 916-2600
Social Services: (313) 916-1721
Web site: www.henryfordhospital.com

Henry Ford Hospital is a 903-bed tertiary care hospital, education and research complex located in Detroit's New Center area. The hospital is a multi-organ transplantation center and Level 1 trauma center. Henry Ford Hospital is listed in "Best Hospitals in America" (Visible Ink Press). Its doctors are routinely named among America's best.

Hutzel Hospital

4707 St. Antoine
Detroit, MI 48201
Phone: (313) 745-7555
Web site: www.hutzel.org

As Michigan's first and only hospital for women, Hutzel Women's Hospital is The Destination for Women's Care.

Physicians in Michigan look to Hutzel as a referral center for their high-risk patients with complicated conditions. At Hutzel, they find advanced specialty services and nationally recognized specialists that often aren't available at other hospitals.

St. John Hospital & Medical Center

22101 Moross

Detroit, MI 48236
Phone: (313) 343-4000
Social Services: (313) 343-3684
Web site: www.stjohn.org

St. John Hospital and Medical Center has a wide array of surgical specialties and subspecialties. Our operating rooms and post-anesthesia units are open 24 hours a day, seven days a week for scheduled and emergency procedures. Specialties include: Cardiovascular and Thoracic, Dentistry, General Surgery, Laser, Neurosurgery, Obstetrics and Gynecology, Ophthalmology, Oral and Maxillofacial, Orthopedic, Otolaryngology (ear, nose and throat), Pediatrics, Podiatry, Vascular, Transplant and Urology.

Garden City

Garden City Hospital
6245 N. Inkster Rd
Garden City, MI 48135
Phone: (734) 458-3300
Web site: www.gchosp.org

Garden City Hospital is proud to be a part of the community, and proud of the community the hospital itself has become. Whether you were born here, your entire family receives care here, or if it's your first time coming to the hospital, the staff will strive to make your experience welcoming and comfortable.

Grosse Pointe

Henry Ford Cottage Hospital
159 Kercheval Ave.
Grosse Pointe Farms, MI 48236
Phone: (313) 640-1000
Web site: www.henryfordhealth.org

Henry Ford Cottage Hospital in Grosse Pointe Farms, provides inpatient and outpatient physical rehabilitation and mental health services and is a primary

destination for outpatient services that include an ambulatory surgery center, a Women's Diagnostic Center, radiation oncology for cancer care, infusion services, cardiac and pulmonary rehabilitation programs, a Wound Care Center, Sleep Disorders Center and 24-hour emergency care with an emphasis on rapid treatment of minor emergencies not requiring hospitalization.

Livonia

St. Mary Mercy Livonia
36475 Five Mile Rd
Livonia, MI 48154
Phone: (734) 655-4800
Web site: www.stmarymercy.org

St. Mary Mercy Livonia is a full service 304-bed acute care hospital located in western Wayne County that provides comprehensive, coordinated and compassionate care to patients in the communities it serves.

Taylor

Oakwood Heritage Hospital
10000 Telegraph Rd
Taylor, MI 48180
Phone: (313) 295-5000
Fax: (313) 295-5085
Web site: www.oakwood.org

Oakwood Heritage Hospital is a 2007 recipient of the Governor's Award of Excellence. This facility opened its doors in 1977. For Taylor and the surrounding communities, extensive healthcare mixed with outstanding customer service has been the standard for over 30 years. This 209-bed hospital provides specialty services to all Oakwood Heritage patients including 24-hour emergency care, speech/language pathology and audiology, pain management clinic, orthopedic surgery, mental health facility, physical

medicine and inpatient rehabilitation and full service radiology including advanced CT and MRI.

Trenton

Oakwood Southshore Medical Center

5450 Fort St
Trenton, MI 48183
Phone: (734) 671-3800
Web site: www.oakwood.org

Oakwood Southshore Medical Center, a 193-bed community hospital, opened its doors to Trenton and surrounding communities over 40 years ago. A recipient of the Governor's Award of Excellence for Improving Care in Hospital Surgical and Emergency Department Settings, OSMC provides comprehensive health care with a personal touch.

Wayne

Oakwood Annapolis Hospital

33155 Annapolis Rd
Wayne, MI 48184
Phone: (734) 467-4000
Web site: www.oakwood.org

The Oakwood Annapolis team offers many services ranging from 24-hour emergency care, surgical services, laboratory and radiology, rehabilitation medicine and a comprehensive birthing center with private labor and delivery suites. In 2007, OAH was also designated a winner of The Joint Commission's Gold Seal of Approval for knee and hip replacement.

Wyandotte

Henry Ford Wyandotte Hospital

2333 Biddle Ave
Wyandotte, MI 48192
Phone: (734) 246-6000
Web site: www.henryfordwyandotte.com

Henry Ford Wyandotte Hospital is a 379-bed facility serving the western Wayne and Downriver communities in Michigan. It offers a full range of clinical services, including general medicine, surgery, obstetrics, pediatrics, cardiac care, physical medicine and rehabilitation, ambulatory surgery, inpatient and outpatient behavioral services, hospice care and 24-hour emergency care.

Monroe County

Mercy Memorial Hospital

718 North Macomb St.
Monroe, MI 48162
Phone: (734) 240-8400
Web site: www.mercymemorial.org

Mercy Memorial Hospital offers state of the art technology along with newly renovated areas of emergency, surgical center, digital cardiac catheterization lab, cafeteria, main lobby, gift shop, and the Macomb Pharmacy. We also offer a birthing center, cancer care, home health and hospice care, physical rehabilitation therapy, and dialysis treatment.

MENTAL HEALTH

During times of unemployment, a person can sometimes experience difficult and unpleasant emotions, which could result in at-risk behaviors. If you or someone you know is having uncharacteristic thoughts or demonstrating inappropriate behavior, please seek help immediately. The following is a list of hotlines, shelters, and counseling centers.

COUNSELING SERVICES

A person may go through a variety of emotions following life altering events. These emotions usually start with denial,

and are followed by depression, anger, and frustration, concluding with adaptation. It is important to remember that everyone is different. Where someone may experience all of the emotions associated with these events, another person may experience some or a few of these emotions and they may not experience them in the listed order. In addition, the length of time and the intensity of each emotion are dependent upon the person.

Most counseling centers accept Medicaid or base payments on a Sliding-Scale Fee.

Medicaid is a state medical assistance program providing financial coverage for a broad range of outpatient, inpatient, and residential services (long-term care services include nursing home, home health, and some residential facility services). You can apply for Medicaid through the Michigan Department of Human Services. A Sliding-Scale Fee determines payment based upon income. If a person has no income, they are not denied service.

Belleville

Community Care Services

25 Owen Street
Belleville, MI 48111
Phone: (734) 697-7880

Client Group: Adults with mental illness & adults with dual diagnosis. Children (0-17 yrs.) & youth with emotional disturbance & mental illness.

Services: Adults- Outpatient, after care, psychosocial rehabilitation, A.C.T., case management, outreach & Consumer Run. Children- Outpatient, neglect & abuse & case management.

CMH geographic area served: Belleville & Romulus, MI.

Canton

Advanced Counseling Services, P.C.

5958 North Canton Center Road, Suite 900
Canton, MI 48187
Phone: (734) 737-1200
Web site: www.advancedcounseling.org

ACS provides comprehensive outpatient mental health & substance abuse services for children, adolescents, adults and families.

Services include psychiatric and medication evaluation, psychological testing; assessment and treatment for ADHD; academic, social and school behavioral problems; parenting and step family issues; eating disorders; stress & anger management; sexual trauma, mood disorders, bariatric evaluations, domestic violence, gay & lesbian, HIV, chronic pain, grief & bereavement, work place issues, post partum depression, addictions (SA, gambling, sexual). We serve all ages: toddlers to geriatric.

Center for Behavior and Medicine

2200 Canton Center Rd. Suite 200 B
Canton, MI 48187
Phone: (734) 981-3800

Family Services-Canton

50430 School House Rd.
Canton, MI 48187
Phone: (734) 495-9526

Dearborn

Arab Community Center for Economic and Social Services (ACCESS)

Adult Mental Health Program & Family Counseling
6450 Maple St.
Dearborn, MI 48126
Phone: (313) 216-2200
Fax: (313) 584-3622
Web site: www.accesscommunity.org

The Adult Mental Health Program is serving the adult population suffering from mental illness, culture adjustment, substance abuse, and domestic violence. We also handle court referral cases. The Adult Program is a comprehensive bilingual English / Arabic outpatient mental health treatment. Commission on Accreditation of Rehabilitation Facilities (CARF) accredits the Mental Health Program.

Dearborn Pastoral Counseling Center

24110 Cherry Hill
Dearborn, MI 48124
Phone: (313) 274-4570
Web site: www.dpcc.us

The Dearborn Pastoral Counseling Center was designed to assist people with their pain and personal struggles, and to guide them toward personal growth and maturity. As an ecumenical outreach ministry, the services of the center are open to everyone regardless of cultural or socioeconomic background, religious beliefs, or church affiliation.

Dearborn Vet Center

2881 Monroe St., Suite 100
Dearborn, MI 48124
Phone: (313) 277-1428
Fax: (313) 277-5471

Normal working hours are 8:00am to 4:30pm Monday through Friday. In an effort to better serve the veteran and family members, upon request Vet Centers will

provide services after normal work hours and/or on weekends.

Eastwood Clinic Dearborn

5111 Autoclub Dr. (Suite 120, Building #6)
Dearborn, MI 48126
Phone: (313) 583-0735
Web site: www.stjohn.org

Family Services-Dearborn

19855 W. Outer Drive, Suite 104 W.
Dearborn, MI 48124
Phone: (313) 274-5840

Services offered: Offers substance abuse counseling as well as individual and family counseling.

Founded in 1879, Family Service of Detroit and Wayne County serves its community by providing professional counseling in the areas of family, marriage, child and adolescent issues. Our programs include both individual and group counseling.

Henry Ford Behavioral Services

5111 Auto Club Dr., Suite 112
Dearborn, MI 48126
Phone: (313) 317-2000

Mental Health & Substance Abuse Treatment, Abuse Treatment, Mental Health & Substance, Outpatient, Mental Abuse & Substance Abuse Treatment, Substance Abuse Treatment, Mental Health, In/Outpatient Substance

Dearborn Heights

Catholic Social Services

20382 Van Born Rd.
Dearborn Heights, MI 48125
Phone: (313) 792-9286

Individual, family & group therapy. Specialized programs include substance abuse treatment, domestic violence services & older adult services. Psychiatric

and psychological evaluations are also available.

Detroit

Arab-American and Chaldean Council (ACC)

Community Health Center

16921 Warren
Detroit, MI 48228
Phone: (313) 846-8156
Web site: www.myacc.org

Catholic Social Services of Wayne County

9851 Hamilton Ave.
Detroit, MI 48202
Phone: (313) 883-2100
Web site: www.csswayne.org

Individual, family & group therapy. Specialized services include substance abuse treatment & prevention. Psychiatric and psychological evaluations are also available.

Detroit Central City Community Mental Health, Inc.

10 Peterboro St
Detroit, MI 48201
Phone: (313) 831-3160
Web site: www.dcccmh.org

Detroit Central City Community Mental Health (DCC) is a private non-profit agency providing ongoing mental health services, substance abuse treatment and prevention, housing, outreach, Literacy, supported employment and other support services to mentally ill adults in Wayne County.

Detroit East Community Mental Health

11457 Shoemaker

Detroit 48213
Detroit, MI 48214
Phone: (313) 921-4700

Detroit zip codes 48207, 48211, 48213, 48214 & 48215

Client Group: Adults with mental illness & with dual diagnosis. Children (0-17) with emotional disturbance and mental illness. Services: Adults- Outpatient, after care, A.C.T., day program, Fairweather, case management, nursing home consultation, court screening, Telephone Reassurance for Elderly, Consultation & education, Consumer Run. Children- Outpatient, prevention, case mgt., home-based services, Early On-Early Intervention.

Detroit East Community Mental Health

3646 Mt. Elliot
Detroit, MI 48207
Phone: (313) 331-3435

Services: Partial day hospitalization, residential care alternative & consumer run.

Detroit Vet Center

4161 Cass Avenue
Detroit, MI 48201
Phone: (313)-831-6509
Fax: (313)-831-6919

Normal working hours are 8:00am to 4:30pm Monday through Friday. In an effort to better serve the veteran and family members, upon request Vet Centers will provide services after normal work hours and/or on weekends.

Detroit-Wayne County Community Mental Health Agency

640 Temple
Detroit, MI 48201
Phone: (313) 833-2500
Fax: (313) 833-2217
TDD: (800) 630-1044
24-Hour Crisis Line: (800) 241-4949

Development Centers, Inc.

24424 W McNichols
Detroit, MI 48219
Phone: (313) 531-2500

Service Area: 48223, 48228, and 48239

Family Service, Inc.

Main Office
10900 Harper Ave
Detroit, MI 48213
Phone: (313) 579-5989

Family Service, Inc.

220 Bagley St Suite 700
Detroit, MI 48226
Phone: (313) 965-2141

**Health Services Technical Assistance
Addiction Treatment Services, Inc.**

Herman Keifer Complex
1151 Taylor Building 1
Detroit, MI 48202
Phone: (313) 876-4070
24-Hour Crisis Line: (313) 224-7000

Henry Ford Health System/Behavioral

One Ford Place
Detroit, MI 48202
Phone: (313) 874-6677

John D Dingell VA Medical Center

4646 John R
Detroit, MI 48201
Phone: (313) 576-1000
Web site: www.va.gov

**Latin American for Social and Economic
Development (LASED)**

7150 W Vernor
Detroit, MI 48209
Phone: (313) 841-1430

Latino Family Services

3815 W Fort St
Detroit, MI 48216
Phone: (313) 841-7380

Neighborhood Service Organization

220 Bagley, Suite 1200
Detroit, MI 48226
Phone: (313) 961-4890
Hotline: (313) 224-7000

New Center Community Mental Health

2051 W Grand Blvd
Detroit, MI 48208
Phone: (313) 961-3200

Service Area: 48202, 48203, 48204,
48206, 48208, 48211, 48221, and 48238

New Center Community Mental Health

10001 Puritan
Detroit, MI 48221
Phone: (313) 494-4000

Service Area: 48202, 48203, 48204,
48206, 48208, 48211, 48221, and 48238

**North Central Community Mental Health
Center**

17141 Ryan Rd
Detroit, MI 48212
Phone: (313) 369-1717

Service Area: 48203, 48205, 48211,
48212, 48213, and 48234

**Northeast Guidance Center
Administration**

12800 E Warren Ave
Detroit, MI 48215
Phone: (313) 824-8000
Service Area: 48205, 48212, 48215,
48224, 48225, 48230, and 48236

**Northeast Guidance Center Community
Support Programs**

2670 Chalmers
Detroit, MI 48215
Phone: (313) 824-5620

Service Area: 48205, 48212, 48215,
48224, 48225, 48230, and 48236

Quality Behavioral Health, Inc.

751 E Grand Blvd
Detroit, MI 48207
Phone: (313) 922-2222

Southwest Counseling Solutions

1700 Waterman Ave.
Detroit, MI 48209
Phone: (313) 841-8900
Web site: www.swsol.org

We offer mental health counseling, family literacy, children and youth services, affordable and supportive housing, homeownership services, real estate and commercial development, and many other programs. And, when we cannot accomplish a project or program on our own, we collaborate with other agencies to address identified needs and build effective partnerships.

Southwest Counseling Solutions

Youth Services
2051 Rosa Parks Blvd.
Detroit, MI 48216
Phone: (313) 963-2266
Web site: www.swsol.org

Our programs serve adjudicated youth, youth with severe emotional disturbance, or youth at risk of being placed out of the home and community. Services include intensive case management and court monitoring; the Wraparound Model involves the family and community to help youth, life skills classes and leadership training for youth, individualized plans that address the unique needs of each youth.

Southwest Counseling

Child & Family Services
3627 West Vernor Highway
Detroit, MI 48216

Phone: (313) 554-8511
Web site: www.swsol.org

Our mental health counseling, advocacy and support services help persons of all ages move from a difficult past to self-reliance and well-being. Services include clinical and outpatient services for adults with mental illness, child and family services for children with emotional disorders, Hispanic mental health services for children, youth, adults and families.

Therapeutic Encounters PC

3800 Woodward Ave
Suite 202
Detroit, MI 48201
Phone: (313) 832-0870

Ferndale

Kingswood Hospital

10300 W Eight Mile Rd
Ferndale, MI 48220
Phone: (248) 398-3200

Garden City

Archambault & Associates, PC

St Raphael Church
31530 Beechwood
Garden City, MI 48135
Phone: (248) 827-8801 (24 hours)
Web site: www.a-atherapy.com

Brookfield Clinics at Garden City Hospital

6265 Inkster Rd
Garden City, MI 48135
Phone: (734) 458-3395

Grosse Ile

Archambault & Associates, PC

Sacred Heart Church
21599 Park Lane
Grosse Ile, MI 48138

Phone: (248) 827-8801 (24 hours)
Web site: www.a-atherapy.com

Hamtramck

North Central CMH Adult Services

4321 McNichols
Detroit, MI 48212
Phone: (313) 369-1717

Service Area: 48203, 48205, 48211,
48212, 48213, and 48234

Inkster

Hegira Next Step Clubhouse

1403 Inkster Road
Inkster, MI 48141
Phone: (313) 565-2200

Psychosocial rehabilitation clubhouse model program for adults whose persistent mental illness has impaired their vocational and social functioning. Services include social support, vocational training, job placement, job coaching, case management, medication management and community reintegration.

Starfish Family Services

30000 Hiveley Road
Inkster, MI 48141
Phone: (734) 728-3400
Email: SFS@sfish.org
Web site: www.starfishonline.org

Starfish Family Services (SFS) is a private, nonprofit human service agency, serving children, youth, adults and families from throughout Southeastern Michigan. Starfish Family Services, "continuum of care" is a source for education and training, counseling and treatment, respite and support, inspiration and opportunity for children, parents and other community members.

Lincoln Park

Community Care Services

Administration
26184 Outer Drive
Lincoln Park, MI 48146
Phone: (313) 389-7500
Web site: www.comcareserv.org

Community Care Services

1736 Fort Street
Lincoln Park, MI 48146
Phone: (313) 382-7861
Web site: www.comcareserv.org

Client group: Adults with mental illness & adults with dual diagnosis.

Services: Adults- Outpatient, after care, psychosocial rehabilitation, A.C.T., case management, outreach, Consumer Run & M-Coit Program.

CMH geographic area served: Allen Park, Ecorse, Lincoln Park, Melvindale & River Rouge.

The Guidance Center

26300 Outer Dr
Lincoln Park, MI 48218
Phone: (313) 388-4630

Livonia

Archambault & Associates, PC

St Edith Church
15089 Newburgh Rd
Livonia, MI 48154
Phone: (248) 827-8801 (24 hours)
Web site: www.a-atherapy.com

Eastwood Community Clinic

17250 Farmington Rd
Livonia, MI 48152
Phone: (734) 425-4070

Hegira Livonia Counseling Center

15370 Levan Rd
Livonia, MI 48154
Phone: (734) 744-0170
Crisis: (800) 231-1127 (24 hours)

Oakland Psychological Clinic

29865 Six Mile Rd Suite 112
Livonia, MI 48152
Phone: (734) 522-0280
Web site: www.oakpsych.com

Starfish Family Services Lifespan Clinical Services

18316 Middlebelt Road
Livonia, MI 48152
Phone: (888) 355-LIFE (5433)
Fax: (248) 615-1260
Web site: www.starfishonline.org

Services include outpatient counseling in office, outreach services provided in home to Wayne County families addressing parent-child concerns, parent needs, support, etc.

Fees: Medicaid, uninsured & private pay accepted.

University Psychiatric Center

16836 Newburgh Rd
Livonia, MI 48154
Phone: (734) 464-4220
Toll-Free: (888) 362-7792

Plymouth

Evergreen Counseling Centers

42189 Ann Arbor Rd
Plymouth, MI 48170
Phone: (734) 453-5603

Redford

Lincoln Behavioral Services

9315 Telegraph Rd.
Redford, 48239
Phone: (313) 450-4500
Web site: www.LBSCares.com

Lincoln Behavioral Services provides services to adults with mental illness and children with emotional disturbances. Services provided at five sites: Adults- Three outpatient sites, three A.C.T. programs (one a homeless resource ACT team), a psychosocial rehabilitation "clubhouse," a day program, case management at five sites, two Fairweather sites, two consumer run and mentor sites. Children and families- Outpatient, case management and in home services.

Romulus

Hegira Programs Help Center

9340 Wayne Rd Suite A
Romulus, MI 48174
Phone: (734) 942-7585
Crisis: (734) 397-7777

Southgate

The Guidance Center Main Office

13101 Allen Road,
Southgate, MI 48195
Phone: (734) 785-7700
Web site: www.guidance-center.org

The Guidance Center is a private, non-profit human service agency providing a broad range of services to children, adolescents and adults. Services provided include outpatient mental health and substance abuse treatment, early childhood programs and a work readiness program for adults. Community outreach includes the services of the Critical Incident Team, school-based services, after-school programs, prevention education and a school/community liaison.

The Guidance Center-Southgate
15601 Northline
Southgate, MI 48195
Phone: (734) 785-7331

The Guidance Center in the Aquinas Building features extensive early childhood programs such as Head Start, Michigan School Readiness and Even Start. A juvenile justice program offers case management services for youth who have been adjudicated by the Wayne County Court and referred through the County's Juvenile Assessment Center. A Youth Assistance program and Day Treatment program are also offered. CORE, a unique work readiness program provides training, internships and job placement services for adults who have been unable to obtain or sustain employment.

Taylor

Advanced Counseling Services
20600 Eureka Rd Suite 819
Taylor, MI 48180
Phone: (734) 285-8282

Community Care Services
26650 Eureka, Suite A
Taylor, MI 48180
Phone: (734) 955-3550
Web site: www.comcareserv.org

Client group: Adults with mental illness & adults with dual diagnosis.

Services: Adults- Outpatient, after care, psychosocial rehabilitation, A.C.T., case management, outreach & Consumer Run, IOP substance abuse treatment & early intervention program.

CMH geographic area served: Romulus & Taylor, MI.

Center for Independent and Family Therapy

21751 Ecorse Rd
Taylor, MI 48180
Phone: (313) 291-0979

Wayne

Hegira Behavioral Diagnostic & Psychiatric Intervention Center
33101 Annapolis, Suites A & B
Wayne, MI 48184
Phone: (734) 721-6788
Web site: www.hegira.net

24 hour emergency psychiatric screening, disposition and referral, for children through adults; traditional outpatient services, 24 hours/7days; mental health; substance abuse; problem gambling; 23 hour extended observation and mobile crisis stabilization.

Westland

Hegira Community Support Services (CSS)
8623 N. Wayne Rd, Suite 323
Westland, MI 48185
Phone: (734) 742-0605
Fax: (734) 742-0608
Web site: www.hegira.net

CSS provides supportive counseling and case management services for seriously mentally ill adults. Services are both clinic and community-based, facilitating referral and linkage to community resources and natural supports, encouraging maximization of independence. CSS services are available by appointment. All Wayne County residents meeting SMI criteria are eligible for admission. Services include: Psychiatric Evaluation, Medication Reviews, Nursing Services, Individual and Group Supportive Counseling, Skin Building, Case Management, Medication only component, and Transportation.

Hegira Children's Outpatient Services

8623 North Wayne Road, Suite 123
Westland, MI 48185
Phone: (734) 367-0469
Web site: www.hegira.net

Hegira-Westland Counseling Center (H-WCC)

8623 N. Wayne Road, Suite 310
Westland, MI 48185
Phone: (734) 425-0636
Fax: (734) 425-4771
Web site: www.hegira.net

H-WCC provides assistance to children, adults and families to cope with a wide range of behavioral health problems, including emotional difficulties, substance abuse, family and other life adjustments. This program's services are available by appointment to residents of Wayne County. Services include: Psychiatric Evaluation, Medication Review, Individual, Family and Group Therapy, Case Management, Hospital and Community Service Coordination.

Wyandotte

Henry Ford Wyandotte Hospital

2333 Biddle Ave
Wyandotte, MI 48192
Phone: (734) 246-6000
Web site: www.henryford.com

Monroe County

Monroe County Mental Health Authority

1001 South Raisinville Road
Monroe, MI 48161
Phone: (734) 243-7340 - 24-Hours
Toll Free: (800) 886-7340 - 24-Hours
Web site: www.monroecmha.org

The Monroe Community Mental Health Authority serves individuals with Medicaid insurance, or individuals who are enrolled in the MICHILD program, or individuals who have no insurance and cannot pay for

services. The Monroe Community Mental Health Authority refers most individuals who have other insurance to agencies that are connected to that insurance group. Under special situations, we may serve some individuals who have insurance.

Michigan has a managed care delivery system for mental health and substance abuse services. The State of Michigan Department of Community Health (MDCH) sets rules and regulations that we must follow. This includes the types of services that are provided and the criteria used to determine if someone qualifies to receive services. Medicaid recipients are guaranteed to get services that are medically necessary. For people who have no insurance or MICHILD, there is no guarantee that they will get services if there is no money to provide those services. The WCHO must provide services to as many people as possible within its funds.

We must provide services to as many people as possible within the financial resources that are available. You would not be put on a waiting list if you have Medicaid. You may be put on a waiting list if you do not have Medicaid or you are enrolled in the MICHILD program, and the Monroe Community Mental Health Authority does not have enough money for services.

Caring Alternatives, Inc.

2092 S. Custer Road
Monroe, MI 48161
Phone: (734) 242-8711
Web site: www.caringalternatives.com

Caring Alternatives, Inc.

7400 Lewis Ave.
Temperance, MI 48182
Phone: (734) 847-4986
Web site: www.caringalternatives.com

Professional Therapy provides the opportunity for an individual, couple, or family to identify problems and focus on solutions. To help accomplish this, the therapist teaches skills that enable clients to take control of their behavior and relationships.

Psychological and ADHD testing support services are also available.

Catholic Charities of Monroe County

14930 Laplaignance Road, Suite 123
Monroe, MI 48161
Phone: (734) 240-3850
Email: info@ccmonroe.org
Web site: www.ccmonroe.org

Our programs include Head Start, Older Adult Services, Substance Abuse Treatment, Individual, Family and Group Mental Health Counseling and Parenting Classes.

Family Counseling and Shelter Services

14930 LaPlaignance Road, Suite 106
Monroe, MI 48161
Phone: (734) 241-0180 (Counseling)
Crisis Line: (734) 242-7233 (Domestic Violence)
Web site: www.fcssmc.org

Our nonprofit agency has been providing a wide range of compassionate and confidential social services to Monroe County families, children, and adults for over 40 years. Our focus is on family preservation, and on assuring access to all those in need regardless of financial circumstances or location.

Our counseling and Support Center in the Harwood Plaza provides professional counseling, domestic violence prevention and intervention, and support groups. Our Sunrise House provides a safe haven for domestic violence survivors and their children, and the services essential to recovery, and to empowerment and

independence. Our new Children's Center of Monroe provides a full range of children's services including counseling, play therapy, abuse prevention, and support groups, and Monroe County's first supervised visitation and exchange program.

If you, or a family member, are in need of any of these services, we encourage you to contact us via email or telephone for information or an appointment.

Mercy Memorial Hospital Family Center

700 Stewart Rd
Suite 105
Monroe, MI 48161
Phone: (734) 240-1760
Web site: www.mercymemorial.org

At Mercy Memorial Hospital, we believe that early intervention and treatment can make a positive difference in the lives of persons challenged with mental illness or chemical dependency.

Our comprehensive approach to treatment is designed to meet the special needs of each patient and begins with a careful diagnostic evaluation. Neuropsychological testing, individual group and family therapies, educational programs, activity therapies, and medication management are used as needed to help the patient reduce the effects of symptoms and develop better coping skills.

National

National Alliance on Mental Illness (NAMI)

Colonial Place Three
2107 Wilson Blvd., Suite 300
Arlington, VA 22201-3042
Phone: (800) 950-NAMI (6264)
Email: info@nami.org
Web site: www.nami.org

NAMI is the National Alliance on Mental Illness, the nation's largest grassroots organization for people with mental illness and their families. Founded in 1979, NAMI has affiliates in every state and in more than 1,100 local communities across the country.

State of Michigan

NAMI Michigan

921 N. Washington
Lansing, MI 48906
Phone: (800) 331-4264
Fax: (517) 485-2333
Email: namimichigan@acd.net
Web site: www.mi.nami.org

NAMI Michigan's purpose is to assist affiliates, provide support, promote education, pursue advocacy and encourage research on mental illness.

Michigan Psychological Association (MPA)

Statewide Referral Service
124 West Allegan Street, Suite 1900
Lansing, MI 48933
Phone: (517) 347-1885
Toll Free: (800) 270-9070
Fax: (517) 484-4442
Email:
office@michiganpsychologicalassociation.org
Web site:
www.michiganpsychologicalassociation.org

The Michigan Psychological Association (MPA) Statewide Referral Service is designed to put people in touch with qualified psychologists in their area. All referrals are to licensed psychologists who are members of the Michigan Psychological Association and who have subscribed to the referral service.

DOMESTIC VIOLENCE & SEXUAL ASSAULT

Wayne County

First Step

Plymouth, MI 48170-3840
Phone: (734) 416-1111
Fax: (734) 416-5555
Crisis: (734) 459-5900 or (888) 453-5900
Web site: www.firststep-mi.org

A 24 hour help line is a core service at First Step. For many, it is literally a lifeline. In 2004, First Step staff and volunteers provided crisis intervention, support, information, and safety planning on 15,560 24-hour line and crisis calls.

Victim's Assistance Program (VAP)

(Formerly the Rape Counseling Center)
Phone: (313) 833-1660

Rape Counseling and Homicide
Individual and Group
4707 St. Antoine, Suite M-167
Detroit, MI 48201

Domestic Violence
3627 Cass
Detroit, MI 48201

The Victim's Assistance Program (VAP) is designed to address the needs of individuals, families and communities affected by:

Sexual Assault:

- If you or someone you know has been sexually assaulted, help is available.

The Victim's Assistance Center provides FREE AND CONFIDENTIAL individual and group counseling.

Our services are completely free of charge and our staff of licensed social workers are bound by State of Michigan, Board of Social Work requirements for confidentiality.

Domestic Violence:

- Domestic Violence, also called “intimate partner abuse,” refers to physical, sexual, psychological and economic abuse or control that takes place within an intimate relationship, including marriage.

YWCA/Interim House Metro Detroit

P.O. Box 21904

Detroit, MI 48221

Phone: (313) 862-3580

Fax: (313) 862-4190

Crisis: (313) 861-5300

Web site:

www.ywcadetroit.org/ywca_interim_house.htm

YWCA Interim House celebrated its 25th anniversary in 2004. This program provides shelter for women and children survivors of domestic violence and sexual assault.

Monroe County

Family Counseling and Shelter Services (FCSSMC)

Counseling and Support Center

14930 LaPlaisance Road, Suite 106

Monroe, MI 48161

Phone: (734) 241-0180

Web site: www.fcssmc.org

Sunrise House Domestic Violence Shelter
(Location confidential)

Monroe, MI

Phone: (734) 242-7233 (24 Hours)

Children's Center of Monroe
621 South Monroe Street

Monroe, MI 48161

Phone: (734) 457-KIDZ (5439)

Our counseling and Support Center in the Harwood Plaza provides professional counseling, domestic violence prevention and intervention, and support groups. Our Sunrise House provides a safe haven for domestic violence survivors and their children, and the services essential to recovery, and to empowerment and independence. Our new Children's Center of Monroe provides a full range of children's services including counseling, play therapy, abuse prevention, and support groups, and Monroe County's first supervised visitation and exchange program.

National

National Domestic Violence Hotline (NDVH)

Phone: (800) 799-SAFE (1-800-799-7233)

TTY: (800) 787-3224

Web site: www.ndvh.org

Help is available to callers 24 hours a day, 365 days a year. Hotline advocates are available for victims and anyone calling on their behalf to provide crisis intervention, safety planning, information and referrals to agencies in all 50 states, Puerto Rico and the U.S. Virgin Islands. Assistance is available in English and Spanish with access to more than 170 languages through interpreter services.

National Teen Dating Abuse

Phone: (866) 331-9474

TTY: (866) 331-8453

Web site: www.loveisrespect.org

Just for teens. You can talk one-on-one with a trained advocate 24/7 who can offer support and connect you to resources.

Rape, Abuse & Incest National Network (RAINN)

Phone: (800) 656-HOPE (4673)

Email: info@rainn.org

Web site: www.rainn.org

State of Michigan

Michigan Coalition Against Domestic and Sexual Violence (MCADSV)

Web site: www.mcadsv.org

MCADSV is dedicated to the empowerment of all the state's survivors of domestic and sexual violence. Our mission is to develop and promote efforts aimed at the elimination of all domestic and sexual violence in Michigan.

PRESCRIPTION AND CO-PAY ASSISTANCE

Prescription Assistance programs mainly provide prescription assistance services to people without insurance. When a person loses their job they will most likely lose prescription drug coverage, unless coverage is continued under COBRA or their employer has agreed to extend them for a certain amount of time.

Generic Drugs - The Unadvertised Brand

Web site: www.theunadvertisedbrand.com

Did you know?

Generic drugs are held to the same federal Food and Drug Administration standards for safety and performance as the brand names, yet can sell for 30-80 percent less.

Generic drugs are made with the same active ingredients and produce the same effects in the body as their brand-name equivalents. By federal law, each generic drug is laboratory-tested to ensure the

same amount of drug will be absorbed into the bloodstream. The difference? Name and price.

Many stores now have low cost generic drugs. Target, Wal-Mart, Meijer, Kmart, Kroger, and possibly more to follow. Find your local store and call to see what medicines you might be able to get for \$4-\$6 a month. Meijer also offers FREE antibiotics and pre-natal vitamins.

Wayne County

World Medical Relief Affordable Prescriptions Program

11745 Rosa Parks Blvd.

Detroit, Michigan 48206-1270

Phone: (313) 866-5333

Fax: (313) 866-5588

Email: info@worldmedicalrelief.org

Web site: www.worldmedicalrelief.com

Safe: State-licensed pharmacy

Affordable: \$8.30 per RX

Convenient: Mailed directly to your home

You may qualify if you:

- Are 18 years of age or older
- Earn \$19,000 or less per year if you are an individual; \$31,000 for a couple. (Add \$300 for each additional dependent).
- Do not have prescription drug coverage, even though you may have health insurance.
- Are not currently enrolled in Medicaid

State of Michigan

Michigan Drug Prices

Web site: www.michigandrugprices.com

As most consumers know, the prices of prescription drugs can vary from pharmacy to pharmacy. The Michigan Department of

Community Health (MDCH) has created this website to help the citizens of Michigan compare prices among pharmacies, since drug prices typically are not advertised or even displayed.

The drugs selected for this website are 150 of the most commonly prescribed drugs in Michigan as reported by MDCH's Medical Services Administration; prices are obtained from Medicaid prescriptions and represent many of the State's retail pharmacies. This web site allows citizens to search for information on particular listed drugs in a geographic region by pharmacy.

Since some of the prices listed on this website could be up to 6 months old, consumers should call ahead to their pharmacy of choice to check the latest prescription drug price - before traveling to purchase a prescription drug.

MiRx (My Prescription)

MiRx Enrollment
P.O. Box 30412
Lansing, MI 48909
Web site:

www.mihealth.org/mirx/index.html

The MiRx (My Prescription) Card is a new prescription drug discount program for Michigan residents who do not have any prescription drug coverage.

The MiRx Card program is free. There is no cost for the card. There is no cost to enroll in the program. And, the MiRx card is easy to use. MiRx card holders will take their prescription and their MiRx card to their local participating pharmacy. The pharmacist will fill the prescription and charge the MiRx discounted price. The discount is good on any medicine the pharmacist stocks and your doctor prescribes. Over-the-counter drugs are not covered even if they are prescribed by your doctor.

When you present your MiRx card at participating pharmacies you can expect to save about 20 percent off the retail price of common prescription drugs. Savings will typically be between 5 and 25 percent. Savings depend on the kinds of medicines used, and if they are generic or brand-name drugs.

Participating pharmacies will be listed on the Department of Community Health web site (www.michigan.gov/mdch).

Rx Canada Direct

23541 Ford Rd., Suite A
Dearborn, MI 48128
Phone: (313) 724-8860

Helps people fill U.S. scripts in Canada & other places.

National

1020 RX Prescription Plan

330 East 63rd Street, Suite 1H
New York, NY 10065
Phone (800) 710-2079
Web site: www.1020rx.com

The 1020 RX Tiered Pricing Pharmacy Plan saves you money and takes the guess work out of paying for prescription medications. Our program segments brand name and generic drugs into three price classifications making it easy for you to consult with your health care provider to find the most effective medication at the lowest cost. Discounts also apply to drugs not listed in one of the following tiers, as well as, maintenance medications purchased through the mail order pharmacy program.

AARP Prescription Discount Program

Phone: (800) 289-8849
Web site: www.aarp-pharmacy.com

AARP members who use the AARP Prescription Discount Program, provided through Walgreens Health Initiatives, can enjoy exclusive savings on FDA-approved medications through thousands of retail pharmacies or Walgreens Mail Service. Find participating pharmacies, check drug costs, order mail service prescriptions and more through the program web site.

The AARP Prescription Discount Program was created to provide AARP members exclusive discounts on FDA-approved prescription medications and specialty drugs at participating retail network pharmacies.

Three methods to access this service:

- A prescription discount card will be sent to you automatically when you enroll in one of the AARP-branded health plans.
- Purchase a prescription discount card for an annual fee.
- Purchase your prescriptions through our mail-only service.

American Drug Club

Phone: (866) 339-3356

Fax: (866) 771-7703

Email: info@americandrugclub.com

Web site: www.americandrugclub.com

American Drug Club can help you save up to 90% on prescription drugs from Canada.

Benefits CheckUp

A Service of the National Council on Aging

Email: comments@benefitscheckup.org

Web site: www.benefitscheckup.org

If you have Medicare and have a limited income and resources, you may be able to get Extra Help paying for your Medicare prescription drug costs. Your income must be less than \$16,245 if single and \$21,855 if married and you must have resources

less than \$12,510 if single and \$25,010 if married (Resource limits include a \$1,500 burial allowance (for singles) and a \$3,000 burial allowance (for couples)). If you qualify, you will have low or no deductible, low or no premiums, no coverage gap (also called the "donut hole"), and will pay much less for your prescriptions.

Canadian Drugs USA

1134 E. Big Beaver Road

Troy, MI 48083

Phone: (800) 447-1652

Fax: (888) 706-0585

Email: Info@canadiandrugsusa.com

Web site: www.CanadianDrugsUSA.com

Canadian Drugs USA is a U.S. based company that offers a simple, inexpensive method of ordering prescription medications delivered straight to your home or office. Our service has been approved by the government and physicians alike. Strict Canadian pharmaceutical legislation mandates that your prescription be reviewed by our affiliated licensed Canadian physician and filled by our licensed affiliated pharmacy. U.S. and Canadian federal regulations mandate that our pharmacy use only government approved drugs. All drugs are quoted and purchased in American dollars.

All prescriptions for www.CanadianDrugsUSA.com will be filled by:

Granville Pharmacy

Suite 205 3077 Granville Street

Vancouver, BC, Canada V6H 3J9

Phone: (888) 730-3338

Caring Voice Coalition

8249 Meadowbridge Road

Mechanicsville, VA 23116

Phone: (804) 427-6468

Toll Free: (888) 267-1440

Email: CVInfo@caringvoice.org

Web site: www.caringvoice.org

The Caring Voice Coalition, Inc.© is a national 501(c)(3) non-profit, charitable organization, established in 2003 to serve the comprehensive needs of individuals affected by serious, chronic disorders.

The Caring Voice Coalition Financial Assistance Program provides financial help to eligible patients. Caring Voice Coalition may pay a portion or all of a patient's share of cost under the patient's health insurance plan. A patient can receive financial support through one of our grants programs listed below.

- Insurance premium assistance
- Insurance co-payment assistance
- Medicare prescription drug assistance

Insurance premium assistance: An insurance "premium" is the amount paid, usually on a monthly basis, in order to maintain the coverage. Our insurance premium assistance grants are designed for situations when a patient has access to comprehensive health insurance coverage but does not have enough personal income to pay the premium required to maintain the coverage.

Chronic Disease Fund

10880 John W. Elliott Drive
Suite 400
Frisco, TX 75034
Phone: (972) 712-0201
Toll Free: (877) 968-7233
Email: info@cdfund.org
Web site: www.cdfund.org

Medication co-pay assistance for the underinsured

The Chronic Disease Fund is one of the few charitable organizations to provide direct and immediate financial assistance to underinsured patients with chronic

disease, cancers or life-altering conditions who cannot afford the co-payments for the expensive medications they need.

Patients who cannot afford their medications must fight two battles— their disease and the financial burden it places on their families. Though most patients with chronic or life-altering diseases have private insurance or a Medicare Part D plan, it is estimated that over 35% still cannot afford the co-pays or deductibles for their medications.

The HealthWell Foundation®

P.O. Box 4133
Gaithersburg, MD 20878
Phone: (800) 675-8416
Fax: (800) 282-7692
Email: info@healthwellfoundation.org
Web site: www.healthwellfoundation.org

The HealthWell Foundation® is a 501(c)(3) non-profit organization established in 2003 to address the needs of individuals who cannot afford their insurance copayments, premiums, coinsurance, or other out-of-pocket health care costs for specific illnesses.

Merck Patient Assistance Program

Merck & Co., Inc.
One Merck Drive
P.O. Box 100
Whitehouse Station, NJ 08889
Phone: (800) 727-5400
Web site:
www.merck.com/merckhelps/patientassistance/home.html

Sometimes, affording prescription medicines can be difficult. That's why at Merck, we have created the Patient Assistance Program—to keep affordable medicines within your reach. This private and confidential program provides medicine free of charge to eligible individuals, primarily the uninsured who, without our assistance, could not afford

needed Merck medicines. Individuals who don't meet the income or insurance criteria may still qualify for the Merck Patient Assistance Program if they attest that they have special circumstances of financial and medical hardship, and their income is not above a set upper limit. A single application may provide for up to one year of medicine free of charge to eligible individuals and an individual may reapply as many times as needed. A partial list of the Merck medicines offered in this program is included on this Web site.

National Organization for Rare Disorders (NORD)

55 Kenosia Avenue
PO Box 1968
Danbury, CT 06813-1968
Phone: (203) 744-0100
Toll Free: (800) 999-6673 (voicemail only)
TDD: (203) 797-9590
Fax: (203) 798-2291
Web site: www.rarediseases.org

The National Organization for Rare Disorders (NORD), a 501(c) 3 organization, is a unique federation of voluntary health organizations dedicated to helping people with rare "orphan" diseases and assisting the organizations that serve them. NORD is committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research, and service.

Needy Meds

P.O. Box 63716
Philadelphia, PA 19147
Web site: www.needymeds.com

NeedyMeds is a 501(c) (3) non-profit with the mission of helping people who cannot afford medicine or healthcare costs. The information at NeedyMeds is available anonymously and free of charge.

Partnership for Prescription Assistance

Phone: (888) 477-2669

Web site: www.pparx.org

The Partnership for Prescription Assistance brings together America's pharmaceutical companies, doctors, other health care providers, patient advocacy organizations and community groups to help qualifying patients who lack prescription coverage get the medicines they need through the public or private program that's right for them. Many will get them free or nearly free. Its mission is to increase awareness of patient assistance programs and boost enrollment of those who are eligible. Through this site, the Partnership for Prescription Assistance offers a single point of access to more than 475 public and private patient assistance programs, including more than 180 programs offered by pharmaceutical companies. To access the Partnership for Prescription Assistance by phone, you can call toll-free, 1-888-4PPA-NOW (1-888-477-2669).

Patient Access Network Foundation

PO Box 221858
Charlotte, NC 28222
Phone: 866-316-PANF (7263)
Email: contact@patientaccessnetwork.org
Web site: www.patientaccessnetwork.org

Patient Access Network (PAN) Foundation is an independent, not-for-profit established in 2004, dedicated to assisting patients who cannot afford the out-of-pocket costs associated with their treatment needs. With 20 disease-specific funds, PAN assists the underinsured in accessing health care treatments. Throughout all 50 states and three U.S. territories PAN provides trained case managers that patients or advocates may speak with about their care. PAN provides hope at times when people have nowhere else to turn.

Patient Advocate Foundation

700 Thimble Shoals Boulevard
Newport News, Virginia 23606
Phone: (800) 532-5274
Fax: (757) 873-8999
Email: help@patientadvocate.org
Web site: www.patientadvocate.org

Patient Advocate Foundation offers assistance to patients with specific issues they are facing with their insurer, employer and/or creditor regarding insurance, job retention and/or debt crisis matters relative to their diagnosis of life threatening or debilitating diseases.

Patient Advocate Foundation Co-Pay Relief

700 Thimble Shoals Boulevard
Newport News, Virginia 23606
Phone: (757) 952-0118
Toll Free: (866) 512-3861
Fax: (757) 952-0119
Web site: www.copays.org

The Patient Advocate Foundation (PAF) Co-Pay Relief Program (CPR) currently assists insured patients who are financially and medically qualified and are being treated for breast, lung, prostate, kidney, colon, pancreatic, head/neck cancers, malignant brain tumor, sarcoma, diabetes, multiple myeloma, myelodysplastic syndrome (and other pre-leukemia diseases), osteoporosis, pain, hepatitis C, rheumatoid arthritis, selected autoimmune disorders and CIA/CIN.

Patient Services Incorporated

P.O. Box 1602
Midlothian, VA 23113
Phone: (800) 366-7741
Email: unneedpsi@unneedpsi.org
Web site: www.unneedpsi.org

PSI is the "ground breaking" 501(c) (3) non-profit, charitable organization of its kind. For nearly two decades, PSI has helped people who live with certain chronic

illnesses or conditions locate suitable health insurance coverage and access ways to satisfy expensive co-payments. PSI provides assistance with the cost of health insurance premiums associated with COBRAs, State High Risk Pools, Open enrollment, Guaranteed Issue policies, HIPAA conversion policies; and prescriptions co-payments associated with private insurance as well as with Medicare Parts B and D.

Rx Hope

P.O. Box 5836
Somerset, NJ 08875
Phone: (732) 507-7400
Fax: (732) 507-7600
Email: CustomerService@RxHope.com
Web site: www.rxhope.com

RxHope is exactly what its name implies...a helping hand to people in need in obtaining critical medications that they would normally have trouble affording. Acts as your advocate in making the patient assistance program journey easier and faster by supplying vital information and help.

Together Rx Access, LLC

PO Box 9426
Wilmington, DE 19809-9944
Phone: (800) 444-4106
Web site: www.togetherrxaccess.com

Thousands of eligible hardworking people with no prescription drug coverage are now saving on the medicines they need with the Together Rx Access® Card.

Most cardholders save 25%–40%* on brand-name prescription products.

- Over 300 prescription products are included
- Savings are available on generic drugs as well

*Each cardholder's savings depend on such factors as the particular drug purchased, amount purchased, and the pharmacy where purchased.

Participating companies independently set the level of savings offered and the products included in the Program. Those decisions are subject to change.

UnitedHealthcare Children's Foundation

MN012-S286

PO BOX 41

Minneapolis, MN 55440-0041

Web site: www.uhccf.org

The UnitedHealthcare Children's Foundation is a non-profit Section 501(c)(3) charity funded by contributions from UnitedHealth Group, UnitedHealthcare and its employees, as well as the generosity of individuals and corporations. Children who have medical needs are sometimes not insured comprehensively to provide coverage for all of their medical treatments. There are few places for families who have gaps in their commercial health benefit plan coverage to turn to for funding medically necessary services for their children. Children may go without necessary treatment, or, they receive the care and families assume a large amount of debt. The Foundation understands these needs and is willing to help fill this void.

SUBSTANCE ABUSE

Substance abuse is a serious addiction that affects millions of Americans everyday. It not only affects the life of those addicted, but also the lives of their friends and family. Job loss may be a difficult time for substance abusers or those recovering and they may cope with the stress of job loss by using substances. If you or someone you know has a substance abuse problem, seek help immediately.

Central Diagnostic and Referral Unit (CDR)

Southeast Michigan Community Alliance (SEMCA)

25363 Eureka Rd.

Taylor, MI 48180

24-Hour Hotline: (800) 686-6543

Email: info@semca.org

Website: www.semca.org/sas.htm

SEMCA is the regional Coordinating Agency (CA) designated by the Michigan Department of Community Health/Bureau of Substance Abuse Services (MDCH/BSAS) to administer federal and state substance abuse treatment and prevention programs. SEMCA services low income and Medicaid clients residing in Monroe County and Wayne County (excluding the city of Detroit).

SEMCA provides a wide range of services through contracted agencies for individuals who are unable to afford services due to limited or no income or receiving Medicaid.

Treatment services are provided on a sliding fee scale basis.

These services are:

- Screening, Assessment, Referral and Follow-up
- Outpatient Individual, Family and Group Treatment
- Intensive Outpatient Treatment (Adult and Adolescent)
- Women's Intensive Outpatient Treatment
- Intensive Outpatient with Domiciliary Care
- Sub-Acute Detox
- Short-term Residential Services
- Opiate Detoxification
- Methadone Maintenance Therapy
- Case Management

Substance Abuse services are available to all individuals in the community. Preference for admission into a substance abuse treatment program will be given to:

- Pregnant Injecting Drug Users
- Pregnant Substance Abusers
- Injecting Drug Users
- Parents whose child has been removed from the home, or at risk of being removed by Child Protective Services because of parent's substance abuse.

SEMCA's substance abuse programs also provide additional counseling for HIV/AIDS, Hepatitis B and C, Tuberculosis and other infectious diseases.

Low income or Medicaid individuals needing publicly funded services may contact the Central Diagnostic and Referral program.

Downriver

Downriver Alano Club

2060 Council
Lincoln Park, MI 48146
Phone: (313) 381-9782

Maple Grove Day Camp of Downriver

Phone: (734) 282-5497

Summer day camp for children in families struggling with alcohol and/or drug use or abuse. Parent group also offered. Programs are free.

Dearborn

Insight Recovery Center

23400 Michigan Ave., Suite 405
Dearborn, MI 48124
Phone: (248) 524-9530
Web site: www.therecoverypeople.org

Detroit

Alanon/Alateen Detroit

Web site: www.detroitafg.addr.com

Detroit Department of Human Services

Gratiot Substance Abuse Clinic
3506 Gratiot
Detroit, MI 48207
Phone: (313)887-1151 Detoxification
Program Information
Phone: (313)876-4070 Detoxification
Central Intake and Assessment Unit

Provides outpatient drug abuse treatment utilizing detoxification, methadone maintenance, and drug-free modalities. Services include: physician and nursing services; AIDS antibody testing; health education; individual and group counseling; psychological services; Fellowship Anonymous self-help aftercare meetings; and vocational rehabilitation counseling.

Detroit residents age 18 and over who do not have private health insurance coverage for substance abuse treatment services. No income restrictions.

Intake -- must be referred by Detroit Department of Health and Wellness Promotion, Central Intake and Assessment Unit at (313) 876-4070.

Detroit Health Department Bureau of Substance Abuse

Central Diagnostic and Referral Program
8809 John C Lodge Street
Herman Keifer Hospital, Building 5
Detroit, MI 48202
Phone: (313) 876-4227
Intake: (313) 876-4070

Substance Abuse services for Wayne County residents are accessed through one of two Coordinating Agencies. Southeast Michigan Community Alliance (SEMCA) is the Coordinating Agency for

Wayne County, outside of Detroit. The Detroit Health Department, Bureau of Substance Abuse Prevention, Treatment & Recovery is the Coordinating Agency for the City of Detroit.

Detroit LIGHT House Program

3750 Woodward Ave., Suite C40
Detroit, MI 48201
Phone: (313) 832-1300

Light House is a non-profit organization founded in 1990 which offers day treatment, intensive outpatient programs (with a domicile near WSU and 3/4 houses in Detroit) and an outpatient program for adults seeking substance abuse treatment. The Light House utilizes the nursing intervention called "The Personalized Nursing Light Model" as its approach with all clients. Light House accepts Medicaid, Compcare, SEMCA, Value Options and Detroit block grant (BSAS).

Detroit Rescue Mission Ministries

Web site: www.drmm.org

Administration

150 Stimson
Detroit, MI 48231
Phone: (313) 993-6703

Detroit Rescue Mission

3535 Third Ave
Detroit, MI 48231
Phone: (313) 993-6703

Detroit Rescue Mission Genesis II

2015 Webb St
Detroit, MI 48206
Phone: (313) 993-6703

Detroit Rescue Mission Genesis III

3840 Fairview St
Detroit, MI 48214
Phone: (313) 993-6703

Services for addicted people at Detroit Rescue Mission Ministries include two

major programs – sub-acute substance abuse detoxification and substance abuse treatment. A wide variety of agencies such as the Michigan Department of Corrections, Southeast Michigan Coordinating Agency, and Detroit Bureau of Substance Abuse Prevention, Treatment and Recovery provide referrals and funding for treatment for specific populations. Addicted people who do not meet their guidelines and have no insurance are provided treatment through funds from our individual donors.

Eastwood Clinics

Detroit Conner Creek Village
4777 E. Outer Drive
Detroit, MI 48234
Phone: (313) 369-5000
Web site: www.stjohn.org/EastwoodClinics

Education Training Research Services

2667 W. Grand Blvd.
Detroit, MI 48208
Phone: (734) 462-4290

Clientele is mainly referred by the Courts of Michigan for a variety of offenses including: Drunk driving and other substance related offences, domestic violence, anger management and economic crimes. Services include specific groups for these offenses as well as substance abuse screening and assessments, driver's license restoration assessments and random drug testing program.

Eleonore Hutzel Recovery Center

University of Detroit Health Center
4201 St. Antoine Street
Detroit MI 48201
Phone: (313) 745-7411
Crisis: (313) 745-3546

An intensive outpatient program for women and their children. The agency also provides a domicile for families, which is six miles from the outpatient facility and

outpatient treatment and methadone for pregnant women along with prenatal care.

Elmhurst Home, Inc.

12017 Linwood Street
PO Box 06716
Detroit, MI 48206
Phone: (313) 867-1090 Ext. 105

An Afro-centered residential, intensive-outpatient and outpatient treatment program for men and women in entirely separate, gender specific programs. Clients must be at least 18 years old and addicted to crack cocaine, alcohol or other drugs.

Emmanuel House

Recovery House Program
18570 Fitzpatrick Court
Detroit, MI 48228
Phone: (313) 270-4099
Hotline: (313) 270-4099

17800 Woodward Ave
Detroit, MI 48203
(313) 865-6136

Substance abuse treatment, Halfway house

Type of Care: Residential long-term treatment (more than 30 days)

Harper University Hospital

3990 John R
Detroit, MI 48201
Phone: (313) 745-6035
Web site: www.harperhospital.org/harper

Heartline, Inc.

8201 Sylvester Street
Detroit MI 48214
Phone: (313) 923-4200
Web site: www.lssm.org

Substance abuse treatment services & halfway house for women

Residential long-term treatment (more than 30 days)

Henry Ford Health System Behavioral Health Clinic

One Ford Place
Detroit, MI 48202
Phone: (313) 874-6677

Insight Recovery Center

3031 W. Grand Blvd., Suite 423
Detroit, MI 48202
Phone: (248) 524-9530
Web site: www.therecoverypeople.org

Jefferson House

8311 E Jefferson Ave
Detroit, MI 48214
Phone: (313) 331-8900
Web site: www.cskdetroit.org

Substance Abuse Treatment. Rehabilitation program for indigent men suffering from drug and/or alcohol abuse.

John D. Dingell VA Medical Center

Chemical Dependence Treatment Services
4646 John R
Detroit, MI 48201
Phone: (313) 576-1000
Toll Free: (800) 511-8056
Fax: (313) 576-1025
Web site: www.va.gov

Mariners Inn

445 Ledyard Street
Detroit, MI 48201
Phone: (313) 962-9446
Fax: (313) 962-6395
Email: info@marinersinn.org
Web site: www.marinersinn.org

The Residential Treatment Program is the first step for men entering Mariners Inn. Our treatment program services men who are homeless, at least 18 years of age, and chemically dependent. This program provides 80 beds for up to 90 days of treatment.

Ten of our beds are generally reserved as emergency beds that can be occupied for up to ten days. These beds are often used by Alumni who are still in recovery, but due to extenuating circumstances, need short-term shelter.

Metro East Substance Abuse Treatment Corporation

13627 Gratiot Avenue
Detroit MI 48205
Phone: (313) 371-7770

Substance abuse treatment, Detoxification, Methadone Maintenance, Methadone Detoxification

Metropolitan Arts Complex Inc.

Main Office
11000 West McNichols Road, Suites 2, 3 and 4
Detroit MI 48221
Phone: (313) 863-5554

Mental health and substance abuse services

Nardin Park Recovery Center (NPRC)

9605 W Grand River Ave
Detroit, MI 48204
Phone: (313) 834-5930

National Council on Alcoholism

Administration
4777 East Outer Drive, 4th Floor
Detroit, MI 48234
Phone: (313) 369-5400
Website: www.ncadd-detroit.org

The National Council on Alcoholism and Drug Dependence-Greater Detroit Area is a voluntary, non-profit agency committed to improving health through providing substance abuse prevention, education, training, treatment and advocacy for the metropolitan Detroit area.

National Council on Alcoholism

F.A.M.I.L.Y

18954 James Couzens Highway
Detroit, MI 48235
Phone: (313) 345-9400
Web site: www.ncadd-detroit.org

F.A.M.I.L.Y is a comprehensive outreach parent education program designed to empower parents as alcohol and other drug prevention specialists and youth advocates. The family program is implemented in eight weekly, two-hour workshops.

**National Council on Alcoholism
Impact Adolescent Residential Center**

5555 Conner Street
Detroit MI 48213
Phone: (313) 921-8102
Website: www.ncadd-detroit.org

The IMPACT Adolescent Health Center is a state-licensed 40-bed residential treatment facility for children ages 12 – 17, with chemical dependency issues. Offering a full range of quality treatment services, the Adolescent Substance Use Disorder program includes comprehensive screening, psychosocial assessment, and individual treatment planning based on the goals of abstinence or harm-reduction.

**National Council on Alcoholism
Vantage Point Treatment Center**

16647 Wyoming Street,
Detroit, MI 48221
Phone: (313) 341-9891
Web site: www.ncadd-detroit.org

Vantage Point is an intensive outpatient 12 hour, 12 week treatment program, providing group, individual & didactic treatment. Phone 313-341-9891 for further information.

New Life Home for Recovering Women, Inc.

17131 Gitre
Detroit, MI 48025

Phone: (313) 245-HELP (4357)
Web site: www.newlifehome.net

Located in Detroit, Michigan, New Life Home is a fully accredited residential program offering continuum care for women recovering from substance abuse. Guided by professional counselors, residents find new mental, physical and spiritual tools, fresh insight and awareness to help them face life with confidence.

New Life Recovery

6690 Michigan Ave
Detroit, MI 48210
Phone: (313) 895-6043

Northwest Clinic Drug Treatment Program

Department of Human Services
14602 Greenfield Road
Detroit, MI 48227
Phone: (313) 852-4476

Services Provided: Substance abuse treatment, Detoxification, Methadone Maintenance

Special Programs/Groups: Persons with HIV/AIDS, Women, Men

Payment Assistance: Sliding fee scale based on income and other factors, Payment assistance

Special Language Services: ASL or other assistance for hearing impaired, Arabic, Chinese, German, Hmong, Korean, Portuguese, Russian, Spanish, Vietnamese

Parkview Counseling Center

18609 West 7 Mile Road
Detroit MI 48219
Phone: (313) 532-8015

Substance abuse treatment, Methadone Maintenance

Partnership for a Drug Free Detroit

Substance Abuse Treatments
Detroit Residents: 1-800-467-2452
Outside Detroit: 1-888-736-0253
Web site: www.drugfreedetroit.org

Positive Images, Inc.

Administrative Office
13336-13340 E. Warren
Detroit, MI 48215
Phone: (313) 822-6940
Fax: (313) 822-6946
Email: admin@positiveimagesinc.net
Web site: www.positiveimagesinc.net

Domicile & Residential Services

694 E. Grand Boulevard
Detroit, MI 48207
Phone: (313) 822-6940
Fax: (313) 822-6946

Quality Behavioral Health

751 East Grand Blvd.
Detroit, MI 48207
Phone: (313) 922-2222

Substance abuse treatment, detoxification

Salvation Army Harbor Light Evangeline Center

3737 Lawton Street
Detroit, MI 48208
Phone: (313) 361-6136
Web site: www.usc.salvationarmy.org

Inpatient treatment for women and families with substance abuse problems. On-site day care.

Self Help Addiction Rehabilitation (SHAR)

Main
1852 West Grand Boulevard
Detroit, Michigan 48208
Phone: (313) 894-8444
Fax: (313) 894-5542
Email: info@sharinc.org
Web site: www.sharinc.org

Self Help Addiction Rehab (SHAR)
East
4216 McDougall
Detroit, Michigan 48207
Phone: (313) 923-6300
Fax: (313) 923-8560

Since its inception, SHAR's mission has remained "the establishment and operation of quality substance abuse treatment facilities and programs providing necessary support services for all clients ..., regardless of their ability to pay".

Sobriety House
2081 West Grand Blvd.
Detroit, 48208
Phone: (313) 895-0500

Sobriety House is a 55 bed residential treatment program for chemically dependent men.

Southwest Detroit Alano Club
7851 Senator
Detroit, MI 48209
Phone: (313) 842-1433

Star Center, Inc.
13575 Lesure Street
Detroit, MI 48227
Phone: (313) 493-4410

Substance abuse treatment, Detoxification, Methadone Maintenance, Methadone Detoxification

University Physician Group
2761 E. Jefferson Ave.
Detroit, MI 48207
Phone: (888) 362-7792 Information & Intake

Offers outpatient programs which provide assistance and support during the withdrawal period for individuals who are

physically dependent on alcohol and/or drugs. Services include supervised detoxification, intensive individual and group counseling, and withdrawal maintenance medications. Agency also offers free treatment and withdrawal maintenance medications to cocaine and opiate abusers as part of research.

No restrictions. Research volunteers must be low-income.

\$90/week. Accepts Medicaid, Blue Cross-Blue Shield, and most other third party insurances. No fees for research volunteers.

Garden City

Garden City Hospital Brookfield Clinic
6245 North Inkster Rd.
Garden City, MI 48135
Phone: (734) 421-3374
Web site: www.brookfieldclinics.org

Structured outpatient chemical dependency services include individual, group and educational sessions, court evaluations, driver's license evaluations and seminars for court referred clients. Free bus shuttle service for Garden City and adjacent communities.

Hamtramck

**BAPCO Baptist Pastors' Council
Substance Abuse Treatment and
Prevention Program**
17357 Klinger
Hamtramck, MI 48212
Phone: (313) 368-5160

My Miracle Rehabilitation Center
My Miracle Rehabilitation Center
3001 Caniff Street
Hamtramck, MI 48212
Phone: (313) 368-5160
Phone: (313) 366-0755

Substance abuse treatment, detoxification and methadone maintenance and detox - outpatient programs for adolescents, Gay and lesbian, women and men including DUI/DWI offenders and criminal justice clients

Highland Park

Black Family Development, Inc.

Substance Abuse Services
211 Glendale Suite 206
Highland Park, MI 48203
Phone: (313) 868-3223
Fax: (313) 868-8891
Web site:
www.blackfamilydevelopment.org

Black Family Development, Inc. offers services adults men and women (18 years and over) to help the individual achieve and sustain sobriety.

Eligibility Criteria: Medicaid or no insurance. Reside in Detroit, Hamtramck and Highland Park.

Detroit Rescue Mission Ministries (DRMM)

3535 Third Street,
Detroit, MI 48231
Phone: (313) 993-4700
Website: www.drmm.org

The Mission serves homeless and addicted men, neighborhood residents (including homeless people). The Mission also provides transitional housing for men. Referrals are accepted from social service agencies, the police, churches and the homeless hotlines. This 30 day residential substance abuse treatment program houses 28 men. Services include individual counseling sessions, didactics, support group activities and work therapy.

New Light Recovery Center

300 West McNichols Rd.
Detroit, MI 48203
Phone: (313) 867-8015
Website: www.nlrc.net

New Light Recovery Center, Inc. is a community-based outpatient substance abuse treatment program servicing persons in metropolitan Detroit. New Light Recovery Center, Inc. is the first methadone treatment program to be accredited by CARF in the State of Michigan.

Rainbow Recovery

1250 Hamilton
Highland Park, MI 48203
Phone: (313) 865-1580

Livonia

Arbor Medical of Livonia

27550 Joy Rd
Livonia, MI 48150
Phone: (734) 261-3290

Education Training Research Services

39319 Plymouth Road, Suite 4
Livonia, MI 48150
Phone: (734) 462-4290

Clientele is mainly referred by the Courts of Michigan for a variety of offenses including: Drunk driving and other substance related offences, domestic violence, anger management and economic crimes. Services include specific groups for these offenses as well as substance abuse screening and assessments, driver's license restoration assessments and random drug testing program.

St. Mary Mercy Hospital

Department of Behavioral Medicine & Chemical Dependency Services
36475 Five Mile Road
Livonia, MI 48154
Phone: (734) 655-4800

Website: www.stmarymercy.org

St. Mary Mercy Hospital provides both inpatient and outpatient chemical dependency programs. The mental health unit provides mental health services for adults age 18 and over, featuring a 31-bed, acute care, inpatient psychiatric unit and a 10-bed chemical dependency unit. Emergency psychiatric care is available 24 hours.

Lincoln Park

Community Care Services

26184 West Outer Drive
Lincoln Park, MI 48146
Phone: (313) 389-7525
Fax: (313) 389-7515
24 Hour Hotline: (313) 224-7000

Referral: Self-referrals accepted, referrals from hospitals and community agencies
Contact: Ask for the Access Department
Eligibility: No age restrictions
Serves: River Rouge, Ecorse, Lincoln Park, Southgate, Wyandotte, Taylor, Belleville, Dearborn, Grosse Ile, and Livonia
Fees: Sliding scale fees

Advocacy, case management, outpatient alcoholism and substance abuse treatment programs, counseling, mental health drop-in centers, outpatient mental health facilities, psychological testing, public awareness/education.

Plymouth

Personalized Nursing LIGHT House, Inc.

575 S Main St Suite 6
Plymouth, MI 48170
Phone: (734) 451-7800
Toll-Free: 1-800-467-7654
Web site: www.pnc-wbi.com

Light House is a non-profit organization founded in 1990 which offers day treatment, intensive outpatient programs (with a domicile) and an outpatient program for adults seeking substance abuse treatment.

Redford

Redford Counseling Center

25945 Seven Mile Rd
Redford, MI 48240
Phone: (313) 535-6560

Romulus

Salvation Army Adult Rehabilitation Center

5931 Middlebelt Road
Romulus, MI 48174
Phone: (734) 729-3939
Web site: www.usc.salvationarmy.org

Residential rehabilitation program with 111 bed capacity. Contact (734) 729-3939 for intake information.

Taylor

Education Training Research Services

20600 Eureka Road, Suite 409
Taylor, MI 48180
Phone: (734) 462-4290

Clientele is mainly referred by the Courts of Michigan for a variety of offenses including: Drunk driving and other substance related offences, domestic violence, anger management and economic crimes. Services include specific groups for these offenses as well as substance abuse screening and assessments, driver's license restoration assessments and random drug testing program.

Southeast Michigan Community Alliance (SEMCA)

Regional Coordinating Agency
25363 Eureka Rd.
Taylor, MI 48180
Phone: (734) 229-3500
Toll Free: (800) 686-6543
Web site: www.semca.org/sas.htm

SEMCA is the regional Coordinating Agency (CA) designated by the Michigan Department of Community Health/Bureau of Substance Abuse Services (MDCH/ODCP) to administer federal and state substance abuse treatment and prevention programs. SEMCA services clients residing in Wayne County (excluding the city of Detroit) and Monroe County.

Wyandotte

Wyandotte Henry Ford Hospital

Behavioral Services
2333 Biddle Avenue
Wyandotte, MI 48192
Phone: (734) 246-7311
Website: www.henryfordwyandotte.com

As part of a general medical hospital, the behavioral services unit offers comprehensive inpatient mental health services, with emphasis on adult treatment, co-morbid substance abuse, and specialized treatment for the geriatric patient. In addition, we offer electroconvulsive therapy and support groups for both substance abuse and for dementia/Alzheimer's caregivers.

Monroe County

Salvation Army Harbor Light
25 South Monroe Street, Suite 309
Monroe, MI 48161
Website: www.usc.salvationarmy.org

Provides outpatient detoxification services.

Individual and group outpatient counseling and educational programs for substance abusing persons. Medically stable men and women age 17 and over. No geographic restrictions, but priority given to Monroe County residents.

Southeast Michigan Community Alliance (SEMCA)

25363 Eureka Rd.
Taylor, MI 48180
Phone: (734) 229-3500
Toll Free: (800) 686-6543
Web site: www.semca.org/sas.htm

SEMCA is the regional Coordinating Agency (CA) designated by the Michigan Department of Community Health/Bureau of Substance Abuse Services (MDCH/ODCP) to administer federal and state substance abuse treatment and prevention programs. SEMCA services clients residing in Wayne County (excluding the city of Detroit) and Monroe County.

Effective October 1, 1998, SEMCA is now managing the Medicaid Substance Abuse Treatment Services for Medicaid enrolled recipients who reside in Out-Wayne County (excluding the City of Detroit) and Monroe County.

Services Covered:

- Outpatient Individual, Family and Group Therapy
- Intensive Outpatient Programs (IOP)
- Intensive Outpatient Programs with Domiciliary Care (room and board not included)
- Sub-Acute Detox
- Methadone Therapy

SEMCA's network of prevention programs service populations with strategies to

empower individuals and systems by addressing in an effective manner the challenges and transitions of life by creating and/or reinforcing conditions that promote healthy behaviors and lifestyles.

National

Adult Children of Alcoholics

Web site: www.adultchildren.org

Al-Anon/Alateen

Web site: www.al-anon.org

Alcoholics Anonymous

Web site: www.aa.org

Cocaine Anonymous

Toll-Free: 1-800-347-8998

Web site: www.ca.org

Gamblers Anonymous

Phone: (888) 844-2891

Email: isomain@gamblersanonymous.org

Web site: www.gamblersanonymous.org

Marijuana Anonymous

Toll-Free: (800) 766-6779

Web site: www.marijuana-anonymous.org

Narcotics Anonymous

Web site: www.na.org

Nicotine Anonymous

Web site: www.nicotine-anonymous.org

Recovery, Inc.

Web site: www.recovery-inc.com

Self-Help Meetings – USA Data Base

Web site: www.anonymousone.com

Substance Abuse and Mental Health Services Administration (SAMHSA)

Toll Free: (800) 662-4357

Web site: www.samhsa.gov

Women for Sobriety, Inc.

Web site: www.womenforsobriety.org

State

Alanon/Alateen

Web site: www.afgmichigan.addr.com

Michigan Tobacco Quitline

Michigan Department of Community Health

Phone: (517) 373-3500

Toll Free: (800) QUIT-NOW (784-8669)

Web site: www.michigan.gov/tobacco

The Michigan Tobacco Quitline is now offering free nicotine replacement products for people who want to quit smoking or chewing tobacco. People who want to take advantage of the program can call the quitline at 1-800-QUIT-NOW (784-8669), which is available 24 hours a day, 7 days a week.

Southeastern Michigan

Al- Anon Family Groups of the Detroit Area, Inc.

24069 Research Dr.

Farmington Hills, MI 48335

Contact: Chuck Davis

Phone: (248) 888- 8586

Fax: (248) 888- 0149

Email: info@metrodetroit.org

Web site: www.metrodetroitAFG.org

We give meeting locations over the phone or by mail.

Eligibility: Have a friend or relative with a drinking problem

Self help support groups, 12 step support groups for the families and friends of alcoholics.

Alcoholics Anonymous

General Services of Southeastern Michigan

P.O. Box 2843
Southfield, MI 48037-2843
Email: TreatmentChair@aa-semi.org
Web site: www.aa-semi.org

Alcoholics Anonymous® is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

Narcotics Anonymous – Metro Detroit
Phone: (248) 543-7200 - 24 Hour Helpline & Meeting Number
Toll-Free: 1-877-338-1188
Email: MDRWebservant@metrodetroit-na.org
Web site: www.michigan-na.org/metro_detroit_region

When at the end of the road we find that we can no longer function as a human being, either with or without drugs, we all face the same dilemma. What is there left to do? There seems to be this alternative: either go on as best we can to the bitter end—jails, institutions or death—or find a new way to live. In years gone by, very few addicts ever had this last choice. Those who are addicted today are more fortunate. For the first time in man's entire history, a simple way has been proving itself in the lives of many addicts. It is available to us all. This is a simple spiritual—not religious—program, known as Narcotics Anonymous.

VISION SERVICES

Detroit Library for the Blind and Physically Handicapped

3666 Grand River Ave
Detroit, MI 48208-2880
Phone: (313) 833-5686
Fax: (313) 833-5688
Web site:
www.detroit.lib.mi.us/douglass/douglass_in dex.htm

The Detroit Subregional Library for the Blind and Physically Handicapped provides services, in accordance with the guidelines established by the U.S. Library of Congress National Library Service (NLS), to those who cannot read conventional print material, including persons who are blind, visually handicapped, physically handicapped, or reading disabled.

The LBPH collection is primarily a leisure collection of books on tape with adult and juvenile Bestsellers, Classics, Black History, and Old Time Radio Shows. It also includes Large Print books, regular print books and journals about disabilities, reference sources on the ADA, and self-instruction sign language video cassettes and CD-ROMs.

Greater Detroit Agency for the Blind & Visually Impaired (GDABV)

16625 Grand River
Detroit, MI 48227
Phone: (313) 272-3900
Fax: (313) 272-6893
Email: Information@gdabvi.org
Web site: www.gdabvi.org

The Greater Detroit Agency for the Blind and Visually Impaired (GDABVI) provides quality, innovative services that increase self-reliance, productivity and dignity for persons who are blind or visually impaired.

GDABVI offers in-home rehabilitation services to adults and seniors, community education programs on eye health and safety, summer programming for children and youth, and Accessible Computer Training at regional libraries for the blind.

Michigan Commission for the Blind

Cadillac Place
3038 W. Grand Blvd., Suite 4-450
Detroit, MI 48202-2038
Phone: (313) 456-1646
Central office - Lansing
Toll Free: (800) 292-4200
TTY: (888) 864-1212
Web site: www.michigan.gov/mcb

The mission of the MCB is to provide opportunities to individuals who are blind to achieve employability and/or function independently in society. Programs include: Vocational Rehabilitation Services, Independent Living Services, Deaf Blind Services, Business Enterprise Program, and the MCB Training Center.

Penrickton Center For Blind Children

26530 Eureka
Taylor, MI 48180
Phone: (734)946-7500
Fax: (734)946-6707
Web site: www.penrickton.com

Offers free five-day residential placement for blind, multi-disabled children.

Serves: Blind, multi-disabled children ages 1-12 who live within approximately 120 miles of Taylor.

Wayne County Regional Library for the Blind and Physically Handicapped

30555 Michigan Avenue
Westland, MI 48186-5310
Phone: (734) 727-7300
Toll Free: (888) 968-2737
Fax: (734) 727-7333
Email: wcrldbph@wayneregional.lib.mi.us
Web site: www.wayneregional.lib.mi.us

Free use of specialized library services to Wayne County residents who are unable to read conventional printed material because of physical limitation. Partial list of services include Talking Books, large print books, and descriptive videos. Materials are mailed at no charge.

Residents of Wayne County who are unable to read standard printed materials as a result of a permanent or temporary visual or physical disability qualify for service. This includes individuals who are unable to hold or turn pages of print books. Persons with reading disabilities qualify if they are certified as having a physical disability by a medical doctor. Both individuals and organizations, such as schools and nursing homes, may enroll in the Talking Book program.

State of Michigan

Blind Children's Fund

311 West Broadway Suite 1
Mt. Pleasant, MI 48858
Primary Voice: (989) 779-9966
Fax: (989) 779-0015
Web site: www.blindchildrensfund.org

Providing parents and professionals information, materials, and resources that help them successfully teach and nurture infants and children who are blind, visually and multi-impaired. To increase global awareness regarding the need for early and continuing intervention services for preschool children who are blind, visually or multi-impaired and to engage in activities to meet that need.

Leader Dogs for the Blind

1039 S. Rochester Road
Rochester, MI 48307
Phone: (248) 651-9011
Toll Free: (888) 777-5332
Fax: (248) 651-5812

Email: leaderdog@leaderdog.org
Web site: www.leaderdog.org

Founded by three Detroit area Lions Clubs members in 1939, Leader Dogs for the Blind provides dog guides to people who are blind and visually impaired to enhance their mobility, independence and quality of life. Each year, over 270 students attend our 26-day residential training program to be paired with a dog guide. This is a life-changing event that opens the doors to independence, safety and self-worth for many of our students.

Thanks to generous donations from our supporters, all of our services are provided free of charge to students, including room and board and travel to and from our campus in Rochester Hills, Michigan, for students living in North America.

National

New Eyes for the Needy

549 Millburn Ave.
PO Box 332
Short Hills, NJ 07078
Phone: (973) 376-4903
Fax: (973) 376-3807
Web site: www.neweyesfortheneedy.org

New Eyes for the Needy purchases new prescription eyeglasses for low-income individuals in the US through a voucher program,

To be eligible for our program, applicants must:

- Be in financial need.
- Have had a recent eye exam. New Eyes does not pay for eye exams.
- Have no other resources available to them to pay for glasses, including federal or state programs or assistance from local charitable organizations.

A New Eyes voucher typically covers only the cost of a basic pair of single or bifocal eyeglasses.

Sight For Students

Phone: (800) 877-7195
Web site: www.sightforstudents.org
How to qualify:
www.sightforstudents.org/html/help.html

Monday - Friday 5 a.m. to 7 p.m., Pacific Time to speak with Member Services.

Sight for Students is a VSP charity that provides free vision exams and glasses to low-income, uninsured children. The program operates nationally through a network of community partners who identify children in need and VSP network doctors who provide the eye care services.

More than 50,000 children each year receive a free comprehensive exam and corrective lenses if needed through Sight for Students. These are children who would otherwise not receive the eye care and eyewear they need to do their best work in school and perform their best at play.

Unite for Sight

234 Church Street, 4th Floor
New Haven, CT 06510
Email: ufs@uniteforsight.org
Web site: www.uniteforsight.org

University chapter volunteers provide visual acuity screenings and match those screened with free health coverage programs (i.e. American Academy of Ophthalmology's EyeCare America and American Optometric Association's VisionUSA) so that they can receive a complete eye exam by an eye doctor. By connecting patients with resources so that they can receive a complete dilated eye exam at an eye clinic, Unite For Sight programs ensure that uninsured

community members receive the same high quality of care that is available to insured or privately paying patients.

Vision USA

243 North Lindbergh Blvd.

St. Louis, MO 63141

Phone: (800) 766-4466

Fax: (314) 991-4101

Email: visionusa@aoa.org

Web site: <http://aoa.org/visionusa.xml>

Free eye care program for working individuals who do not have vision insurance

Register by calling 800-776-4466 8 a.m. to 6 p.m. or by visiting the Web site.

Monday through Friday

VISION USA is open to children and adults.

General eligibility requirements vary by state. To receive free services, you must:

1. Have a job or live in a household where there is one working member
2. Have no vision insurance (this may include Medicare/Medicaid)
3. Have income below an established level based on household size
4. Not have had an eye exam within two years

If you or your family are eligible to receive services, you will be matched with a volunteer doctor of optometry who will provide a comprehensive eye exam at no charge. Eyewear also may be provided at no cost or for a small fee/donation in some states. (Note: Doctors donate their services and may be limited in some areas.)

FINANCIAL

CREDIT COUNSELING AND BUDGETING SERVICES

Unemployment can be difficult without the added burden of credit and financial problems. Credit Counseling Services provide confidential financial assessments, counseling, and assistance to individuals facing credit and financial difficulties. Assistance may cover budget and money management instruction, crisis problem solving (utility shut-off, eviction), and guidance through longer-term credit problems related to mortgages, taxes, wage garnishments, or secured or unsecured loans.

Recognizing the Problem

According to Green Path Debt Solutions there are 10 warning signs that may indicate that financial problems exist.

- Not knowing your monthly living expenses 20% of take home pay goes to debt payments
- Taking out loans to pay for regular living expenses
- Unable to pay the mortgage or rent, and utility bills and receiving shut-off and collection notices
- Overspending
- Finances have never been good and you're more often in financial trouble than not
- Difficult to keep or hold down a job for a long period of time
- In need of a cosigner for loans
- Seeking out a debt consolidation loan when there is an income change
- Experiencing a crisis situation

Financial Stress

Financial problems almost always lead to financial stress. Green Path Debt Solutions has identified 4 factors that may lead to financial stress.

- There is no action plan
- Communication breakdowns between family members
- Inability to make important decisions
- Uncertainty and lack of security

Establishing Priorities

Establish payment priorities and develop action plans to help alleviate the confusion and stress. Green Path Debt Solutions has come up 4 immediate ways to help get back on the road to reduction

- Meet all the financial obligations that could affect the well-being of the family.
- Make sure the mortgage or rent, utility bills, and car payments get paid first.
- Use any extra income such as tax refunds, insurance checks, or severance pay to keep bills current and don't prepay bills more than once a month.
- Reduce expenses, stop charging, and start saving.

Credit Counselors

Credit counselors provide financial assistance to individuals that have questions about or need help with their financial situation. Green Path Debt Solutions have developed 8 key questions that determine whether or not credit

counseling is needed. If you answer “Yes” to one or more of the following questions, credit counseling may benefit you.

- Are you behind on your house payment?
- Are you behind on your utility bills?
- Do you feel credit obligations are so high that it is difficult to have money for food, clothing, and children’s expenses?
- Are creditors sending second reminders, collection notices, or threatening court action?
- Do you and your spouse frequently disagree on how money should be spent?
- Do you feel you have lost control of the family spending?
- Do you only pay the minimum balances on your credit cards?
- Have you taken cash advances to pay on other bills more than once?

Reducing Debt

Reducing debt is never easy. However, with the assistance of a credit counselor and an established action plan, reducing does not have to be difficult.

- Prepare a budget
- Cut expenses
- Determine the amount of extra money leftover from paying the bills and send it to the creditors.
- Compare the interest rates on your loans and pay those with a higher rate first.
- Shop for cheaper interest rates.
- Stop charging!

Other Assistance

Local community action agencies may have funds available to assist with mortgage, rent, and utility bill payments. In

addition, if purchasing food and clothing for yourself and your family has become a problem there are agencies that provide these services too.

(Please see the sections on food assistance, rent and mortgage assistance, and utility assistance for contact information).

CREDIT COUNSELING CENTERS

Bethel Housing Counseling Agency

5050 St. Antoine Street
Detroit, Michigan 48202
Phone: (313) 833-9912
Fax: (313) 833-5312

Mortgage Delinquency and Default Resolution; pre-purchase; post-purchase; fair housing; loss mitigation; money management; Reverse mortgage.

Church of the Messiah Housing Corporation

1157 Concord Street
Detroit, MI 48207
Phone: (313) 267-1010
Fax: (313) 267-1033
Web site: www.messiahhousing.com

Consumer Credit Management

28124 Orchard Lake Rd. Suite 102
Farmington Hills, MI 48334
Phone: (888) 821-HELP (4357)
Web site: www.ccmcanhelp.com

Detroit Non-profit Housing Corporation

8904 Woodward Ave Suite 279
Considine Center
Detroit, Michigan 48202-1821
Phone: (313) 972-1111
Email: detroitnon@aol.com

Mortgage Delinquency and Default resolution; pre-purchase; post-purchase;

money management; renter's assistance; homeless assistance; reverse mortgage.

Family Tree

3511 Sheridan Road
Detroit, Michigan 48124
Phone: (313) 962-2329

Foreclosure prevention; pre-purchase; post-purchase; home maintenance; financial management.

Green Path Debt Solutions

Toll Free: (800) 550-1961
Web site: www.debthelpnow.com

Detroit
2111 Woodward Ave., Suite 906
Detroit, MI 48201

Monroe
25 S. Monroe St. Suite 312
Monroe, MI 48161

Taylor
8750 S Telegraph Suite 100
Taylor, MI 48180

Westland
38545 Ford Rd. Suite 202
Westland, MI 48185-7901

Michigan Neighborhood Partnership

3301 23rd Street, 2nd Floor
Detroit, Michigan 48208
Phone: (313) 361-4530
Fax: (313) 361-4540
Web site: www.mnpartnership.org

Foreclosure prevention; pre-purchase; financial management; home maintenance.

National Foundation for Credit Counseling

801 Roeder Road, Suite 900
Silver Spring, MD 20910
Phone: (301) 589-5600
Web site: www.nfcc.org

The National Foundation for Credit Counseling (formerly known as the National Foundation for Consumer Credit) is a national nonprofit network of more than 900 locations. Our services range from customized Money Action Plans™— money management education and confidential budget, credit and debt counseling— and Debt Management Plan (DMP), to homebuyer education and mortgage programs.

These services are administered by Certified Credit Counselors, who must meet high quality standards and pass counselor certification exams.

Available in Spanish.

New Hope CD Non-Profit Housing Corporation

19487 Evergreen
Detroit, Michigan 48219
Phone: (313) 255-6275
Fax: (313) 255-0117
Web site: www.newhopedetroit.org

Mortgage Delinquency and Default resolution; pre-purchase; post-purchase; money management; renter's assistance; homeless assistance; reverse mortgage.

Phoenix Housing & Counseling Non-profit, Inc.

1640 Porter Street
Detroit, Michigan 48216-1936
Phone: (313) 964-4207
Fax: (313) 964-3861

Foreclosure prevention; pre-purchase; home maintenance; financial management; Reverse Mortgage.

SouthWest Housing Solutions

1920 25th Street
Detroit, Michigan 48216
Phone: (313) 841-9641
Fax: (313) 841-9647
Web site: www.swsol.org

Foreclosure prevention; pre-purchase; financial management.

U-Snap Bac Non-profit Housing Corporation

14901 E. Warren
Detroit, Michigan 48224-1702
Phone: (313) 640-1100
Fax: (313) 640-1112
Web site: www.usnapbac.org

Mortgage Delinquency and Default Resolution Counseling, Pre-purchase Counseling

BUDGETING SERVICES

Detroit Non-profit Housing Corporation

8904 Woodward Ave Suite 279
Considine Center
Detroit, Michigan 48202-1821
Phone: (313) 961-0024
Email: detroitnon@aol.com

Learning Institute of Family Education (LIFE)

Box 351051
Detroit, MI 48235
Phone: (313) 342-0006
Fax: (313) 342-0006
Email: lifefam2001@aol.com
Web site: www.lifefam.org

Money Counts - Financial Literacy (adults)
- The curriculum used will be the Federal Deposit Insurance Corporation (FDIC) Money Smart, which is an adult education program that is a comprehensive, banking and credit education curriculum of 10 modules with 1-2 hours of classroom time. The curriculum includes: (1) Bank on It - an introduction to bank services; (2) Borrowing Basics - an introduction to credit; (3) Check It Out - how to choose and keep a checking account; (4) Money Matters - how to keep track of your money;

(5) Pay Yourself First - why you should save, save, save; (6) Keep It Safe - your rights as a consumer; (7) To Your Credit - how your credit history will affect your credit future; (8) Charge It Right - how to make a credit card work for you; (9) Loan To Own - know what you're borrowing before you buy; and (10) Your Own Home - what home ownership is all about.

FOOD ASSISTANCE PROGRAMS

In addition to paying the bills, another big stressor is trying to budget money to buy food for the family. If finances become tight and food cannot be budgeted for, there are Food Assistance Programs that may be able to provide temporary relief.

DISCOUNT FOOD PROGRAMS

Angel Food Ministries

Web site:
<http://www.angelfoodministries.com/>

Visit the Web site and click on "Find a Local Site" to find a pickup location in your area.

There are no qualifications, minimums, income restrictions, or applications.

Everyone is encouraged to participate. Some churches even encourage participants to apply the money they saved to help someone else in need.

Angel Food Ministries is a non-profit, non-denominational organization dedicated to providing grocery relief and financial support to communities throughout the United States. The program began in 1994 with 34 families in Monroe, Georgia (between Atlanta and Athens), and has grown to serve hundreds of thousands of families every month across 35 states.

Angel Food Ministries crosses denominational lines and has spread the good news of the gospel of Christ through salvation tracts that are placed in each food order.

Angel Food is available in a quantity that can fit into a medium-sized box at \$30 per unit. Each month's menu is different than the previous month and consists of both fresh and frozen items with an average retail value of approximately \$60. Comparison shopping has been done across the country in various communities using a wide range of retail grocery stores and has resulted in the same food items costing from between \$42 and \$78.

FOOD PANTRIES

Downriver Community Food Pantry

Doherty-Hall Center
140 Superior
Wyandotte, MI 48192
Phone: 734-281-6733

Wednesdays and Saturdays from 10 am to 1 pm

References required from churches or social service agencies.

Fish & Loaves Community Food Pantry

25670 Northline
Taylor, MI 48180
Phone: 734-778-1611
Web site:

<http://www.downriverfishandloaves.org>

Food pantry for residents of Allen Park, Brownstown Township, Dearborn Heights, Romulus, Southgate, and Taylor.

By appointment only, donations accepted.

Focus Hope Inkster Food Distribution Center

759 Inkster Rd.
Inkster, MI 48141
Phone: (313) 494-4600
Fax: (313) 494-4446

Focus Hope Southwest Food Food Distribution Center

6353 W. Vernor Hwy.
Detroit, MI 48209
Phone: (313) 494-4600
Fax: (313) 494-4446

Focus Hope Westside Food Distribution Center

1300 Oakman Blvd.
Detroit, MI 48238
Phone: (313) 494-4600
Fax: (313) 494-4446

Focus Hope Eastside Food Distribution Center

9151 Chalmers
Detroit, MI 48213
Phone: (313) 494-4600
Fax: (313) 494-4446

Distributes supplemental foods including infant formula, cereal, milk, meat, vegetables, fruit, fruit juices, and other products at four self-service distribution centers on a monthly basis. Support services include occasional on-site food preparation demonstrations and recipes. Distributes approximately 8,000 food packages per month.

Eligibility:

Low-income pregnant women, mothers (up to 13 months post partum), infants, and children under age 6 who live in Macomb, Oakland, Washtenaw, or Wayne counties.

Applications accepted through various external agencies. Call for location of nearest application site. Must present government-issued photo identification or two other documents with current address,

proof of income for working mothers, and birth certificates or immunization records of children. Families must re-apply every six months.

Service Area:

Macomb, Oakland, Washtenaw, and Wayne counties.

Health Emergency Lifeline Programs

1726 Howard

Detroit, MI 48216

Phone: (313)832-3300

Toll Free: (888) 435-5655

Fax: (313) 832-3393

Provides liquid dietary supplements, such as Advera, Ensure, and Pediatric Ensure, on a monthly basis as prescribed by doctor. Also offers food vouchers.

Eligibility:

Low-income individuals who are affected by HIV/AIDS and are residents of Lapeer, Macomb, Monroe, Oakland, St. Clair, or Wayne counties.

Call for information. Written referral from physician required.

Service Area:

Lapeer, Macomb, Monroe, Oakland, St. Clair, and Wayne counties.

PantryNet.org

Email: info@PantryNet.org

Web site: www.pantrynet.org

PantryNet has a searchable database of food pantries in Southeastern Michigan.

PantryNet.org is a service of Gleaners Community Food Bank of Southeastern Michigan

Salvation Army

Web site: www.salvationarmyemich.org

Wayne County

Dearborn Heights Corps
26700 W. Warren Ave.
Dearborn Heights, MI 48127
Phone: (313) 563-4457

Detroit Brightmoor
15133 Burgess Ave.
Detroit, MI 48223-1999
Phone: (313) 532-1281
Fax: (313) 532-1734

Detroit Grandale
11311-25 Montrose Ave.
Detroit, MI 48227-1648
Phone: (313) 835-373
Fax: (313) 835-8644

Detroit Harding
3735 Harding Ave.
Detroit, MI 48214-1534
Phone: (313) 822-2800
Fax: (313) 822-8873

Detroit Harbor Light
3737 Lawton
Detroit, MI 48201
Phone: (313)361-6136
Fax: (313) 361-6210

Detroit Temple
3729 W. Chicago
Detroit, MI 48204
Phone: (313) 897-2914
Fax: (313) 897-2933

Plymouth Corps
9451 S. Main St.
Plymouth, MI 48170
Phone: (734) 453-5464

Wayne/Westland
2300 Venoy
Westland, MI 48186-1100
Phone: (734) 722-3660
Fax: (734) 722-5115

Wyandotte
1258 Biddle Ave.

Wyandotte, MI 48192-3498
Phone: (734) 282-0930
Fax: (734) 282-8928

Monroe County

Monroe
815 E. First Street
Monroe, MI 48161-1919
Phone: (734) 241-0440
Fax: (734) 241-7181

Taylor Connection

Free Food Program
Taylor Human Service Center
26650 Eureka Road
Taylor, MI 48180

Taylor Residents only. Must have Valid
Taylor ID (driver's license, State ID)

- Must be 18 or Older
- Must Line up for numbers beginning at 9 a.m.
- Must be present to receive a number and food
- Chairs are not provided

Time: Food distribution begins at 12:30
unless truck is late

Free food program is sponsored by: The
Information Center, Gleaners Food Bank,
City of Taylor, Taylor Connection, Third
Judicial Family Court, Meijer, and Kroger.
Time of supplies being distributed depends
on truck arrival. Supplies are not
guaranteed to be available. For more
information call (734) 282-7171

GOVERNMENT FOOD PROGRAMS

Food Stamps

The Food Assistance Program
supplements the food purchasing power of
low-income individuals and families. The

United States Department of Agriculture
funds 100% of this program. The state and
federal governments share administrative
costs. The Department of Human Services
(FIA) determines eligibility for food
assistance.

Generally, eligibility for food assistance
depends on the financial situation of all
members of the household group. All
persons who live together and purchase
and prepare food together are considered
to be members of the same food
assistance group.

Contact your local Department of Human
Services for Assistance (see the
Department of Human Services section for
contact information).

Women, Infants, and Children (WIC)

WIC is the Special Supplemental Nutrition
Program for Women, Infants, and Children.

WIC is a federally funded program that
serves low and moderate income pregnant,
breastfeeding, and postpartum women,
infants, and children up to age 5 who have
a nutrition-related health problem.
Programs are designed to meet the
nutritional needs of women, infants, and
children up to age five.

Commodities for Schools and Institutions

The National School Lunch Program
(NSLP) is a federally assisted meal
program operating in public and nonprofit
private schools and residential child care
institutions. It provides nutritionally
balanced, low-cost or free lunches to
eligible children each school day. The
program was established under the
National School Lunch Act, signed by
President Harry Truman in 1946.

The School Breakfast Program (SBP) is a federally assisted meal program operating in public and nonprofit private schools and residential child care institutions. It provides nutritionally balanced, low-cost or free breakfasts to eligible children each school day. The program was established under the Child Nutrition Act of 1966 to ensure that all children have access to a healthy breakfast at school to promote learning readiness and healthy eating behaviors.

Contact your local school district for assistance.

FORECLOSURE ASSISTANCE

For most families, a home is not only a significant financial investment but also a source of pride. The loss of a home, due to unexpected events such as unemployment, can be financially and personally devastating.

If you are facing problems making your mortgage payments, you can take action to help avoid losing your home to foreclosure. Here are important steps that you should take now:

Call your mortgage company right away to talk about your situation

If you are behind on your payments, speak with your mortgage company. You can find the contact information on your monthly mortgage statement or coupon book. It is important to act quickly because if you fall further behind in your payments, there are fewer options to avoid foreclosure.

Please see the CREDIT COUNSELING CENTERS section for HUD approved credit counseling agencies.

Department of Human Services
P.O. Box 30037

235 S. Grand Ave.
Lansing, Michigan 48909
Phone: (517) 373-2035
Fax: (517) 335-6236
TTY: (517) 373-8071
Web site: www.michigan.gov/dhs

Foreclosure programs and resources.

(See Department of Human Services Section for Locations)

Homeownership Preservation Foundation

8400 Normandale Lake Blvd., Suite 250
Minneapolis, MN 55437
Phone: (952) 857-8910
Toll Free: (888) 995-HOPE (4673)
Web site: www.995hope.org

The Homeownership Preservation Foundation is a 501(c) (3) nonprofit which creates partnerships with local governments, nonprofit organizations, borrowers and lenders to help families overcome obstacles that could result in the loss of their homes.

Hope for Homeowners

Phone: (800) 225-5342
Web site:
www.hud.gov/hopeforhomeowners

The HOPE for Homeowners (H4H) program was created by Congress to help those at risk of default and foreclosure refinance into more affordable, sustainable loans. H4H is an additional mortgage option designed to keep borrowers in their homes.

The program is effective from October 1, 2008 to September 30, 2011.

If you are having trouble making your mortgage payments, HOPE for Homeowners may be able to help you, by refinancing your loan into a new 30-year or

40-year fixed-rate loan with lower payments.

Michigan Foreclosure Prevention Program

Web site: www.miforeclosure.mplp.org

Michigan Foreclosure Prevention Project is a collaborative statewide project involving several legal services programs. The Project will be comprised of attorneys from 7 major legal services programs who will work as a statewide foreclosure prevention unit. The goal of the Project is to provide comprehensive and coordinated foreclosure prevention advocacy throughout the state by 1) providing direct legal representation to homeowners facing foreclosure, 2) providing support to housing counseling organizations, 3) coordinating policy advocacy on a statewide basis, and 4) providing training and technical support. The National Consumer Law Center (NCLC) will provide training and advocacy assistance.

Michigan State Housing Development Authority (MSHDA)

Phone: (313) 456-3540 Detroit office
Phone: (517) 373-8370 Lansing office
Web site: www.michigan.gov/mshda

Foreclosure programs and resources; Down Payment Assistance; funds housing rehabilitation assistance programs; offers rental assistance programs

Mission of Peace

877 E. Fifth Ave.
Flint, MI 48503
Phone: (810)232-0104
Fax: (810)235-6878

Provides advice and guidance for people who are having difficulty meeting their financial obligations and, as a result, are faced with the loss of their home or property. Assistance includes working with the client in performing household internal

management and budgetary analysis; exploring various options; negotiating with creditors on client's behalf; help with restructuring the client's debt, obtaining lower payment schedules, or having future finance charges reduced or eliminated; or having legal action delayed in order to avoid bankruptcy or serious loss of property.

ELIGIBILITY:

Homeowners who are behind or in default, or imminent default, of their mortgage payment.

APPLICATION:

Call or walk in. Picture ID, second piece of identification, proof of income, most recent paperwork from mortgage company, and list of monthly bills required for service.

Save The Dream

Michigan State Housing Development Authority (MSHDA)
P.O. Box 30044
Lansing, Michigan 48909
Toll Free: (866) 946-7432 Mortgage Foreclosure Assistance
Web site: www.mshda.info/counseling_search (homeowner counseling agency search)

Provides mortgage refinance assistance to help homeowners avoid mortgage foreclosure. The Adjustable Rate Mortgage (ARM) Refinance Program assists homeowners with an ARM mortgage in refinancing to a lower-interest, fixed-rate loan. The Rescue Refinance Program assists individuals who are delinquent on their mortgages and at risk of losing their homes.

ELIGIBILITY:

Residents of Michigan with a household income of less than \$72,250 and house with a purchase price that does not exceed \$216,750.

Statewide Foreclosure Prevention Task Force

611 Church Street, Suite 4A
Ann Arbor, MI 48104-3000
Phone: (734) 998-6100
Website: www.mplp.org

Wayne County Mortgage Foreclosure Prevention Program

640 Temple, Suite 745
Detroit, MI 48201-2599
Phone: (313) 833-2948
Toll Free: (877) 693-6199
Web site:
www.fightmortgageforeclosure.com

The Wayne County Mortgage Foreclosure Prevention Program seeks to assist residents at risk of foreclosure through the following avenues.

EDUCATION & AWARENESS

This website has been created for the MFPP which contains links to valuable sites, materials for use in credit counseling and foreclosure counseling. Residents will be instructed to download and complete the forms to the best of their abilities and contact the MFPP for an appointment to discuss their mortgage foreclosure situation.

FORECLOSURE COUNSELING

Once residents contacts the MFPP, the MFPP will perform a foreclosure status assessment to determine at what stage in the foreclosure process that case is in. The MFPP will assist the resident in preparing an emergency family budget, cutting out unnecessary expenses and will perform a financial status assessment in order to determine if the family can actually afford to remain in the home.

INTERVENTION

Once the financial assessment and foreclosure status assessment are completed, the MFPP will make

recommendations about the types of options that the resident has in that situation. The lender will be contacted and a negotiated settlement will be commenced and a settlement agreement will be reached with the lender.

National

Institute for Foreclosure Legal Assistance (IFLA)

Email: info@foreclosurelegalassistance.org
Web site:
www.foreclosurelegalassistance.org

As the nation's foreclosure epidemic continues to worsen, the Center for Responsible Lending has formed the Institute for Foreclosure Legal Assistance (IFLA) to support groups giving legal representation to families facing foreclosure and financial ruin because of abusive subprime mortgages. The National Association of Consumer Advocates will manage the project, which recognizes that one of the biggest barriers families face to avoid losing their homes is the lack of access to quality legal services.

U.S. Department of Housing and Urban Development

451 7th Street S.W.,
Washington, DC 20410
Phone: (202) 708-1112
TTY: (202) 708-1455
Web site:
www.hud.gov/foreclosure/index.cfm

INFORMATION AND REFERRAL SERVICES

Information and Referral Services provide people in need of assistance with referrals to local resources.

Wayne County

Detroit Public Library The Information Place (TIP)

5201 Woodward Ave
Detroit, MI 48202
Phone: (313) 833-4000

The Detroit Public Library's TIP Database contains records of community services offered by not-for-profit and government agencies serving seven counties in southeastern Michigan. Please contact a staff member for assistance in logging in to the database.

The Information Center (TIC)

20500 Eureka Suite 110
Taylor, MI 48180
Phone: (734) 282-7171
Email: info@theinfocenter.info
Web site: www.theinfocenter.info

Our Information and Referral service includes thousands of resources for food pantries, medical and dental resources, holiday assistance, mentor programs, mortgage foreclosure assistance, grandparents raising grandchildren, troubled youth, utility assistance, clothing and furniture vouchers, senior services, Medicaid Waiver, caregiver support groups, and various other community service needs.

The Information Center, Inc. is the first agency in Michigan to receive AIRS (Alliance of Information and Referral Services) accreditation www.airs.org.

United Way for Southeastern Michigan

1212 Griswold
Detroit, MI 48226
Phone: (313) 226-9200
Phone: 211
Toll Free: (800) 552-1183
Web site: <http://www.uwsem.org/>

By dialing 2-1-1, you can get access to health and human care services in Wayne, Oakland, and Macomb counties.

Monroe County

United Way of Monroe County

First Call for Help
216 North Monroe Street
Monroe, MI 48162
Phone: (734) 242-1331 or Dial 2-1-1
Fax: (734) 242-3378
Email: clcarroll@monroeuw.org
Web site: <http://www.monroeuw.org/>

2-1-1 is a dial up service for Monroe County. You can just dial 2-1-1 on your land based phone or your cell phone. 2-1-1 is a one stop number that provides information and makes referrals to health and human care services in Monroe County.

MATERIAL GOODS

Children's Corner

The Guidance Center Family Resource Center
Various Locations
Phone: (734) 785-7705 Ext. 7053

Services offered: Distribution of clothing (infant to 5T), blankets, sheets, towels, diapers, shoes and personal items.

Looking for infant and toddler clothing, bottles, or other gently used supplies?

Visit our Children's Corner. Take something you need or leave something for someone else.

We accept all gently used clothing and donations of new products for children ages birth to five.

Dress For Success Metro Detroit

P.O. Box 24476
Detroit, MI 48224
Email: detroit@dressforsuccess.org
Web site: www.dressforsuccess.org

The mission of Dress for Success Metro Detroit is to promote the economic independence of disadvantaged women by providing professional attire, a network of support and career development tools to help women thrive in work and in life.

Jackets for Jobs

Michigan WORKS! Affiliate
5555 Conner Suite 2097
Detroit, MI 48213
Phone: (313) 579-9160
Fax: (313) 579-9180
Web site: <http://jacketsforjobs.org/>

Jackets for Jobs, Inc. Michigan WORKS! Affiliate is a non profit corporation that provides interview-quality, professional business clothing at no charge to economically disadvantaged individuals in the Metropolitan Detroit Area. Jackets for Jobs, Inc. Michigan WORKS! Affiliate is operated by dedicated volunteers providing our clients with an additional tool to enhance their marketable skills, professional clothing.

Volunteers act as personal shoppers to help each client select the most appropriate clothing and accessories available. All clients receive one free, fully accessorized business outfit for job interviews, plus two outfits when a job is secured.

Lend a Hand Diapers

Web site: www.lendahanddiapers.org
Yahoo! Group:
<http://groups.yahoo.com/group/lendahanddiapers>

Lend A Hand Diapers is a non-profit organization dedicated to assisting low

income families who wish to cloth diaper their children. Our organization also promotes cloth diapers as a mainstream diapering solution by providing the public with accurate information on their ease of use and many financial and ecological benefits.

Through generous donations of cloth diapers and diapering related items, we are able to help families who are interested in saving money and lessening their impact on the environment through cloth diapering.

Miracle Diapers

Phone: (866) 999-3595
Fax: (866) 999-3565
Email: info@miraclediapers.org
Web site: www.miraclediapers.org

Our 501(c) (3) nonprofit organization is dedicated to providing cloth diapers, baby products, and natural living items to struggling families all over the world. We accept donations that were given generously by caring individuals and redistribute them to families who are in need of assistance.

The use of disposable products decreases resources, increases waste output, costs more, and has significant health risks. Through providing cloth diapers and other natural living alternatives to low income families, we aspire to increase the use of reusable items on a larger scale, therefore helping improve the environment.

No Mother Left Behind (NMLB)

Email: andi-mama@hotmail.com
Web site: www.nomotherleftbehind.com

Provides slings to mothers in need.

We here at NMLB strongly believes that the benefits of baby-wearing need to be available for ALL women, regardless of their financial situation. We accept slings

from individuals and business and redistribute them to mothers who are in need of assistance.

NMLB is 100% volunteer run so your donations go directly to mothers in need.

**Salvation Army Coats For Kids Program
Dearborn Heights Citadel Corps**

26700 W. Warren Ave.
Dearborn Heights, MI 48239
Phone: (313) 563-4457
Fax: (313) 563-1951

Monroe Community Center

815 E. First Street
Monroe, MI 48161-1919
Phone: (734) 241-0440
Fax: (734) 241-7181

Plymouth Community Center

9451 S Main St.
Plymouth, MI 48170-4119
Phone: (734) 453-5464
Phone: (734) 414-8210
Fax: (734) 453-0805

Wayne/Westland Community Center

2300 Venoy
Westland, MI 48186-1100
Phone: (734) 722-3660
Fax: (734) 722-5115

Wyandotte Community Center

1258 Biddle Ave.
Wyandotte, MI 48192-3498
Phone: (734) 282-0930
Fax: (734) 282-8928

Collects new coats and money to purchase coats (sizes 6 to 3X) for distribution to schoolchildren from low-income families.

Eligibility:

Children from low-income families in metropolitan Detroit who are enrolled in preschool through twelfth grade.

To apply for a coat, contact the Salvation Army Community Corps serving the area of residence.

Society of Saint Vincent De Paul

General Furniture Provision
Toll Free: (877) 788-4623
Phone: (313) 393-3036

Provides household goods and clothing for people with an emergency need. Does not provide major appliances, such as stoves, refrigerators, or washers and dryers.

Must be referred by a St. Vincent de Paul parish conference; call Main Office and ask for information on nearest parish conference or contact local area Catholic church.

In order to obtain material goods from St. Vincent DePaul, you will need to contact the local Catholic Church for a paper voucher. You will also have to ask for, and be given, a Gift Card, by that church. You will then have to bring the gift card along with the paper referral, in order to receive assistance.

The ReUseIt Network

Web site:
www.reuseitnetwork.org/us.htm#MI

Ask for or offer free items

The ReUseIt Network is an on-line forum that serves as a tool to make connections between community members who want to help each other, themselves, and their environment.

The ReUseIt Network also provides an opportunity for those looking for an item to ask for it. Requests for items may jog the memory of someone who has an unused item stashed in the garage or basement waiting to be used. It is a great way to help get rid of those things which we may have forgotten, giving every member the chance

to ReUseIt! All transactions must be free, legal, and family-friendly.

Find and join your local group to start reducing clutter in your space and helping someone else acquire what they are looking for! Simply list the item that you wish to give away and wait for someone to respond saying that he or she is interested in taking the item. Some people like to wait 24 hours before selecting the person to whom the item will be given. Others simply go with the first person who answers. How you choose is up to you.

Zeta Stork's Nest Foundation

Saint Gregory Catholic Church
15031 Dexter
Detroit, MI 48238
Phone: (313) 863-6378
Fax: (313) 863-5417

Provides free infant layettes which include: blankets; diapers; clothing and accessories; and bathtubs. Agency distributes approximately 1500 layettes per year.

Primarily low-income expectant or new mothers who live in Wayne County.

Call for information. Must be referred by a medical or human service professional.

OUTREACH SERVICES

Depending on the distribution of government funding, community action agencies, as well as other organizations, may be able to provide financial assistance for utility bills that have been or are at risk of being shut-off, food assistance, mortgage assistance, etc.

Arab Community Center for Economic and Social Services (ACCESS)

2651 Saulino Ct.

Dearborn, MI 48120
Phone: (313) 842-7010
Fax: (313) 842-5150

Web site: www.accesscommunity.org

Emergency services include the provision of food assistance, rent/mortgage assistance, and utility assistance, to alleviate hunger and prevent the threat of homelessness and displacement, and/or utility shut off.

These programs include the following:

- Food Assistance Program
- Emergency Rent/Mortgage Program
- Utility Assistance

Health Emergency Lifeline Programs (HELP)

1726 Howard Avenue
Detroit, MI 48216
Phone: (313) 832-3300
Toll Free: (888) 435-5655
Fax: (313) 832-3393
Web site: www.helpoffice.org

Housing, Financial Assistance, Food and Nutrition, Medication Assistance

City of Livonia Community Resources

33000 Civic Center Drive
Livonia, MI 48154
Phone: (734) 466-2540
Email: Comments@ci.livonia.mi.us

Social Services

Commodity Foods Distribution - TEFAP surplus commodity foods are distributed on a monthly basis to qualified low-income Livonia residents based on Total Household income and residency.

Residents who receive FIP, SSI, Food Stamps or Medicaid are automatically eligible. Those receiving all other sources

of income must qualify based on federal income guidelines.

To apply for a TEFAP I.D. card or for further information, contact our office at (734) 466-2538.

Focus: HOPE Food Distribution - U.S.D.A. commodity foods in pre-packaged boxes are distributed on a monthly basis to qualified low-income Livonia senior residents (over 60 years of age) to sustain their health and independence.

City staff and volunteers assist seniors with food pickups or deliver boxes to those who are homebound.

To apply for a Focus HOPE food box or for further information, contact our office at (734) 466-2538.

Utility Shut-off Assistance - Community Development Block Grant (CDBG) funds are available to qualified low-income Livonia residents who have a current utility shut-off notice.

CDBG funding provides payment of gas, electric or fuel heating bills, up to a combined maximum of \$500.00 on a one-time only basis.

To apply for shut-off assistance or for further information, contact our office at (734) 466-2538.

Michigan Veterans Trust Fund

Soldiers and Sailors Relief Fund

Wayne County

28 West Adams – Suite 1710

Detroit, MI 48226

Phone: (313) 224-5045

Phone: (313) 224-8162

Fax: (313) 224-8179

Monroe County

29 Washington Street

Monroe, MI 48161-2188

Phone: (734) 240-7359

Phone: (734) 240-7362

Fax: (734) 240-7360

Temporary assistance granted by the Michigan Veterans Trust Fund (MVTF) for emergencies or hardships is available to eligible wartime veterans, and their families, residing in the state. Under the authority of Public Act 9 of 1946 (as amended), the MVTF cannot provide assistance for long-term problems or chronic financial difficulties.

Salvation Army

Web site: www.salvationarmyemich.org

Wayne County

Dearborn Heights Corps

26700 W. Warren Ave.

Dearborn Heights, MI 48127

Phone: (313) 563-4457

Detroit Brightmoor

15133 Burgess Ave.

Detroit, MI 48223-1999

Phone: (313) 532-1281

Fax: (313) 532-1734

Detroit Grandale

11311-25 Montrose Ave.

Detroit, MI 48227-1648

Phone: (313) 835-3736

Fax: (313) 835-8644

Detroit Harding

3735 Harding Ave.

Detroit, MI 48214-1534

Phone: (313) 822-2800

Fax: (313) 822-8873

Detroit Harbor Light

3737 Lawton

Detroit, MI 48201

Phone: (313)361-6136

Fax: (313) 361-6210

Detroit Temple

3729 W. Chicago
Detroit, MI 48204
Phone: (313) 897-2914
Fax: (313) 897-2933

Plymouth Corps
9451 S. Main St.
Plymouth, MI 48170
Phone: (734) 453-5464

Wayne/Westland
2300 Venoy
Westland, MI 48186-1100
Phone: (734) 722-3660
Fax: (734) 722-5115

Wyandotte
1258 Biddle Ave.
Wyandotte, MI 48192-3498
Phone: (734) 282-0930
Fax: (734) 282-8928

Monroe County

Monroe Salvation Army
815 E. First Street
Monroe, MI 48161-1919
Phone: (734) 241-0440
Fax: (734) 241-7181

The Society of St. Vincent de Paul
3000 Gratiot Avenue
Detroit, Michigan 48207
Toll free: (877) ST VINCENT (877-788-4623)
Phone: (313) 393-2930
Fax: (313) 393-2978
Web site: www.svdpdet.org

The Van Elslander Family Center at 3000 Gratiot Avenue in Detroit is on the former site of the Society's main warehouse, which was destroyed by fire in December 1995. SVDP collaborates with 10 community agencies in providing specialized programs to help individuals and families lift themselves up and out of poverty. The Center houses a Head Start center, non-acute health and dental care

centers, a thrift store, an emergency food depot, a credit union and legal services.

Emergency Services

The St. Vincent de Paul Clothing Referral Center and Food Depot provides clothing and food in emergency situations. Open Mon, Wed and Fri. from 10 a.m. to 2 p.m. (313) 393-2920

Energy Assistance Program has limited funds available for utility assistance in collaboration with St. Vincent de Paul Catholic Parish Conferences.
313.393.3036

Samaritan Assistance Center
140 Superior Blvd. (Office)
135 Superior Blvd. (Mailing Address)
Wyandotte, MI 48192
Phone: (734) 285-8450

Food, clothing, household furnishings, utilities, rent or mortgage assistance, prescriptions, emergency transportation, gas voucher.

Members of congregations; Residents of Wyandotte, Homeless or Stranded persons. Persons outside our geographic area will be referred to an agency in that area. Clients must be able to demonstrate need. All contacts are confidential.

Wayne County Veterans Affairs Department
Soldiers and Sailors Relief Fund/Veterans Trust
Grand Park Centre Building, Suite 1710
28 W. Adams
Detroit, MI 48226
Phone: (313) 224-5045
Fax: (313) 224-8179

Provides emergency relief to honorably discharged wartime veterans. Financial assistance is typically given to prevent mortgage foreclosure, eviction, loss of

property for delinquent taxes, utility shut-offs, or for food and clothing. Other assistance may include coordination of services from outside agencies to help the client address the causes of his or her situation.

Wayne Metropolitan Community Action Agency

Email: info@waynemetro.org

Web site: www.waynemetro.org

The Outreach and Emergency Services program employs five full-time staff members that are the point of entrance into the Wayne Metro service delivery system. Outreach workers identify client needs and provide information and referral to both internal and external resources including food, clothing and other supportive services. Workers also handle direct client assistance with utilities, rent, mortgage, and food voucher services. The Outreach workers act as the agency's liaisons to the five Regional Advisory Councils.

Region V Outreach/Main Service Office

2121 Biddle, Ste. 102
Wyandotte, MI 48192
Phone: (734) 246-2550
Fax: (734) 246-2288

Service Area: Allen Park, Ecorse, Lincoln Park, Melvindale, River Rouge, Southgate, and Wyandotte

Region I Outreach Office
211 Glendale, Room 423
Highland Park, MI 48203
Phone: (313) 868-1460
Fax: (313) 868-2214

Service Area: Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores, Grosse Pointe Woods, Hamtramck, Harper Woods, and Highland Park

Region II Outreach Office
Holy Cross Lutheran Church
30650 Six Mile Road
Livonia, MI 48150
Phone: (734) 266-0190
Fax (734) 266-0189

Service Area: Dearborn, Dearborn Heights, Garden City, Inkster, Livonia, Northville, Northville Twp, Plymouth, and Plymouth Twp.

Region III Outreach Office
Downriver Human Services Center
6094 Second Street
Romulus, MI 48174
Phone: (734) 729-7635
Fax: (734) 729-7636

Service Area: Belleville, Canton Twp, Huron Twp, Romulus, Sumpter Twp, Van Buren Twp, Wayne, and Westland

Region IV Outreach Office
Taylor Human Services Center
26650 Eureka Road
Taylor, MI 48180
Phone: (734) 955-6752
Fax: (734) 955-6754

Service Area: Brownstown Twp, Flat Rock, Gibraltar, Grosse Ile, Riverview, Rockwood, Trenton, and Woodhaven

RENT AND MORTGAGE ASSISTANCE PROGRAMS

For some people, one of the biggest stressors about being unemployed is making sure the bills are paid on time. Sometimes, depending on the landlord or mortgage company, payment arrangements can be made for a late or missed payment. If payment arrangements cannot be made, Rent and Mortgage

Payment Assistance Programs may be able to assist people with their rent or mortgage payments if they meet eligibility requirements. Utility assistance will be discussed in the next section.

Department of Human Services

P.O. Box 30037
235 S. Grand Ave.
Lansing, Michigan 48909
Phone: (517) 373-2035
Fax: (517) 335-6236
TTY: (517) 373-8071
Web site: www.michigan.gov/dhs

(See Department of Human Services Section for Locations)

Michigan Veterans Trust Fund

Soldiers and Sailors Relief Fund
28 West Adams, Suite 1710
Detroit, MI 48226
Phone: (313) 224-5045
Phone: (313) 224-8162
Fax: (313) 224-8179

Provides emergency relief to honorably discharged wartime veterans. Financial assistance is typically given to prevent mortgage foreclosure, eviction, loss of property for delinquent taxes, utility shut-offs, or for food and clothing. Other assistance may include coordination of services from outside agencies to help the client address the causes of his or her situation.

Samaritan Assistance Center

140 Superior Blvd. (Office)
135 Superior Blvd. (Mailing Address)
Wyandotte, MI 48192
Phone: (734) 285-8450

Food, clothing, household furnishings, utilities, rent or mortgage assistance, prescriptions, emergency transportation, gas voucher.

Members of congregations; Residents of Wyandotte, Homeless or Stranded persons. Persons outside our geographic area will be referred to an agency in that area. Clients must be able to demonstrate need. All contacts are confidential.

Wayne Metropolitan Community Action Agency

Email: info@waynemetro.org
Web site: www.waynemetro.org

Region V Outreach/Main Service Office
2121 Biddle, Ste. 102
Wyandotte, MI 48192
Phone: (734) 246-2550
Fax: (734) 246-2288

Service Area: Allen Park, Ecorse, Lincoln Park, Melvindale, River Rouge, Southgate, and Wyandotte

Region I Outreach Office
211 Glendale, Room 423
Highland Park, MI 48203
Phone: (313) 868-1460
Fax: (313) 868-2214

Service Area: Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores, Grosse Pointe Woods, Hamtramck, Harper Woods, and Highland Park

Region II Outreach Office
Holy Cross Lutheran Church
30650 Six Mile Road
Livonia, MI 48150
Phone: (734) 266-0190
Fax: (734) 266-0189

Service Area: Dearborn, Dearborn Heights, Garden City, Inkster, Livonia, Northville, Northville Twp, Plymouth, and Plymouth Twp.

Region III Outreach Office
Downriver Human Services Center

6094 Second Street
Romulus, MI 48174
Phone: (734) 729-7635
Fax: (734) 729-7636

Service Area: Belleville, Canton
Twp, Huron Twp, Romulus, Sumpter
Twp, Van Buren Twp, Wayne, and
Westland

Region IV Outreach Office
Taylor Human Services Center
26650 Eureka Road
Taylor, MI 48180
Phone: (734) 955-6752
Fax: (734) 955-6754

Service Area: Brownstown Twp, Flat Rock,
Gibraltar, Grosse Ile, Riverview,
Rockwood, Trenton, and Woodhaven

Wayne-Metropolitan Community Action
Agency provides a range of
comprehensive services to low-income
persons, which promote positive change
for Out-Wayne County communities,
individuals and families empowering them
to become self-sufficient.

Wayne-Metro Community Action agency is
a non-profit agency with 501(c) (3) status.
As the Community Action Agency for the
forty-three communities in Out-Wayne
County, Wayne-Metro offers an extensive
series of support programs and services to
income-eligible community residents. Our
programs and services encompass four
focus areas: Community Support Services,
Homeless Programs, Youth and Family
Services and Community Development.

TELEPHONE SERVICE

AT&T Michigan
444 Michigan Ave.
Detroit, MI 48226
Phone: (800) 244-4444

Web site: www.att.com

Directory Assistance Exemption

If a disability makes it difficult for you to
use the telephone directory, you may not
have to pay for calls to Local Directory
Assistance. To see if you qualify and to
find out more details, call 1-800-464-7928:

Qualified customers may be exempt from:
Local Directory Assistance Charges when
dialing 1 +411
Local Directory Assistance Call Completion
when dialing 1 +411

If you are making a Local Directory
Assistance call from another location you
may use your calling card and ask the
operator to bill your call to your exempt
telephone number.

Lifeline and Linkup Telephone Assistance Programs

Web site:
www.michigan.gov/documents/lifelinelinkup_152143_7.pdf

The Michigan Public Service Commission
urges qualifying low-income residents to
apply for the Link-Up America and Lifeline
Telephone Assistance Programs. These
programs make basic local telephone
service more affordable for income-eligible
families throughout Michigan. Those who
qualify could receive discounts for monthly
telephone bills and/or initial installation
costs of telephone service.

What are the benefits?

Lifeline provides discounts for basic local
wired telephone service to eligible low-
income customers.*

- Eligible low-income customers
under age 65 can receive a
minimum discount of \$8.25 per

month (the current average discount is \$10.00 per month and varies depending on the provider).

- Eligible low-income customers 65 years of age or older can receive a discount of \$12.35 per month.

Link-Up reduces the installation charge for phone service by 50%, up to \$30, for telephone service for those customers meeting income eligibility guidelines. Customers can request a deferred payment schedule for the remaining installation charges.

The rate reductions for both Lifeline and Link-Up cannot be greater than the cost of the basic service.

* Discount and reductions only apply to wired telephone service.

How do you apply?

All local wired telephone service providers in Michigan are required to provide Link-Up and Lifeline. Contact your local telephone company to apply. The phone number and information on Lifeline and Link-Up can generally be found in the front of your telephone book. You may be asked to provide documentation to demonstrate your eligibility.

Who is eligible?

To qualify for Link-Up and/or Lifeline, the customer's household income must be at or below the guidelines listed in the chart, or the customer must participate in one of the following assistance programs:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)

- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families or
- The National School Lunch Program's Free Lunch

Monthly Telephone Bills

On-Line Billing and Payment service allows you to view and pay your phone bill online. Get more information about On-line Billing (<http://www.att.com/gen/general?pid=3793>) and Payment to manage your account online.

For customers who have difficulty reading a standard telephone bill, your bill is now available in large print or Braille. For more information or to order your bill in an alternate format, please call (800) 464-7928.

Speech Solutions

TTY Local Toll Discount

Qualified customers using a TTY will receive a discount for local toll calls. For more information, contact your local AT&T business office.

Customers who have a TTY may include this information as a part of their directory listing at no additional charge.

Telecommunications Relay Services (TRS)

711 Relay service provides toll free telephone accessibility for people who are deaf, hard of hearing or speech impaired and is available 24 hours a day, 365 days a year. Specially trained Communication Assistants connect the call and remain on the line to assist in the conversation. Emergency calls should continue to be directed to existing local TTY-911 numbers.

Customers who use a coin telephone to make phone calls through their state TRS should know about two pricing policies that became effective in November 1995.

Local pay phone calls made through the TRS Center are free.

When you use a calling card to make long distance calls from a pay phone connected through TRS, you're not charged more than the standard coin rate.

TRS is a telephone transmission service that allows persons who are deaf, hard of hearing, or speech disabled to place telephone calls. TRS centers, which facilitate personal and business calls, use a text telephone type (TTY) to communicate over phone lines. These centers are in operation seven days a week, 24 hours a day.

AT&T Relay Services History

Since the introduction of the first TTY in the early 1960s, AT&T has been committed to communications services for the deaf, hard-of-hearing, and speech-disabled communities.

Pioneering Relay Services

AT&T helped pioneer Operator Services for the Deaf. In 1986, AT&T was the first telecommunications company to offer a TTY Relay Service for consumers. Since 1989, we've operated fully automated relay call centers throughout the United States.

Bringing Relay Online

In June of 2002, we launched AT&T Internet Relay Service, which allows relay calls to be placed over a web-enabled computer. This web-based service provides a fast, easy way for users to make relay calls without using a TTY. It offers speed, convenience, and flexibility, as well as features for personalizing and enhancing the relay experience.

Relay by Signing

In January of 2003, we launched AT&T Video Relay Service. The online relay service allows relay users to sign rather than type their communications. Using a web-cam and a high-speed Internet connection, relay users who prefer sign language have the choice to communicate in real-time, in their language of choice.

SafeLink Wireless

9700 N.W. 112th Avenue
Miami, FL 33178

Web site: <https://www.safelinkwireless.com>

Lifeline Assistance is part of a program that was created by the government to provide discounted or free telephone service to income-eligible consumers. To help bring you this important benefit, SafeLink Wireless is proud to offer Lifeline Service. Through our Lifeline Service you will receive FREE cellular service, a FREE cell phone, and FREE Minutes every month! SafeLink Wireless Service does not cost anything – there are no contracts, no recurring fees and no monthly charges.

Any Minutes you do not use will roll-over. Features such as caller ID, call waiting and voicemail are all also included with your service. If you need additional Minutes, you can buy TracFone Airtime Cards at any TracFone retailer (Wal-Mart, Walgreens, Family Dollar, etc). SafeLink Airtime Cards will be available soon.

The process to qualify for Lifeline Service depends on the State you live in. In general, you may qualify if...

1. You already participate in other State or Federal assistance program such as Federal Public Housing Assistance, Food Stamps and Medicaid.

OR

2. Your total household income is at or below 135% of the poverty guidelines set

by your State and/or the Federal Government.

AND

3. No one in your household currently receives Lifeline Service through another phone carrier.

4. You have a valid United States Postal Address. In order for us to ship you your free phone you must live at a residence that can receive mail from the US Post Office. Sorry, but P.O. Boxes cannot be accepted.

In addition to meeting the guidelines above you will also be required to provide proof of your participation in an assistance program, or proof of your income level.

Wayne County Sheriff Senior 911 Cell Phone Bank

1231 St. Antoine
Detroit, MI 48226
Phone: (313) 224-0614
Fax: (313) 224-2367

Sheriff Offers 911 Cell Phones for Senior Citizens

Program aims to collect unwanted phones, distribute them to vulnerable adults

“These days, cell phones have become almost a disposable item, which means a growing number of people have one sitting in a drawer or closet not being used,” Evans said. “Instead of letting those phones go to waste, we want to get them in the hands of senior citizens so they can have added security and peace of mind.”

An emergency 911 call is always free and will connect the user to the nearest local emergency operator. However, in order for the operator to send help, the person calling will need to tell them their exact location, Evans said. Since demand is initially expected to exceed supply, the Sheriff’s Office will begin compiling a

waiting list and distribute the phones on a first-come, first-serve basis, Evans said.

How to receive an Emergency 911 Cell Phone from the Wayne County Sheriff’s office:

Contact the Sheriff’s Office at: 313-224-0614 to receive a free phone or to have your name placed on the waiting list

To donate:

Anyone wanting to donate a working cell phone and charger may do so by dropping them off to the following Wayne County Sheriff’s Office locations:

Administration Building
1231 St. Antoine
Detroit, MI

Road Patrol Office
3100 Henry Ruff
Westland, MI

When donating a phone:

- Include all chargers and any other accessories you wish to part with
- Place all items for each phone into a plastic bag that can be tied or sealed so the accessories do not get mixed up with those of other phones

UTILITY ASSISTANCE PROGRAMS

Utility Payment Assistance Programs may be able to assist people with their utility bill payments if they meet the eligibility requirements.

DTE Energy Payment Assistance Programs

DTE Energy

One Energy Plaza
Detroit, MI 48226
Phone: (866) 200-2386
Phone: (800) 477-4747
Web site: www.dteenergy.com

Case Management

Helps low-income customers reduce their unpaid balances by providing a personal payment plan, agency referrals, and follow-up.

To be eligible for enrollment you must have:

- An unpaid balance greater than \$300.00
- No record of illegal usage
- A household income at or below that stated in the *Household Income Eligibility Guidelines* chart. This chart is available on the DTE Energy website.

Winter Protection Plan (WPP)

Protects seniors and low-income customers from shutoff between December 1 and March 31. During this period, customers must pay a portion of their estimated annual bill plus regular payments on any past-due bills. After March 31, the required bill payment will increase to cover the winter bills.

To enroll, customers should call DTE Energy between November 15 and March 31, and meet at least one of the following requirements:

- Age 62 or older
- Receive Department of Human Services
- (FIA) cash assistance
- Receive food stamps
- Receive Medicaid
- Household income at or below that stated in the *Household Income*

Eligibility Guidelines chart (found on the DTE Energy Web site).

Home Heating Credit (HHC)

Eligible customers may receive funds from the Michigan Department of Treasury to apply toward their heating bills. To qualify, you must meet the Household Income Eligibility Guidelines.

Special exemptions may be available to customers 65 and older and to people with disabilities. Department of Human Services recipients and people who receive other public assistance may also be eligible for the Home Heating Credit if they owned or rented a home or apartment during the winter. You must have your household income information, birth date and Social Security numbers for yourself and your dependents available when applying.

File over the phone by calling DTE Energy's Home Heating Credit Hotline at (866) 200-2386. Have your household income information and Social Security numbers for yourself and your dependents available before calling.

Medical Emergencies

If an account is subject to shut off for nonpayment, a shut off may be postponed for up to 21 days due to a medical emergency. Written proof from a doctor must be provided.

The Heat and Warmth (THAW) Fund

Customers who meet the guidelines from the *Household Income Eligibility Guidelines* chart (found on the DTE Energy website), are in shut-off status, and have exhausted all federal and state-funding programs may be eligible for assistance.

Phone: (800) 866-THAW (8429)

Earned Income Credit

This credit is available based on the income level and number of qualifying child dependents. To apply for the credit, you must file a federal income tax return with Schedule EIC. You can receive an advance cash payment through your employer or apply for the credit at tax time. Contact the Internal Revenue Service (IRS) to apply.

WEATHERIZATION

Assistance with home Weatherization may be available to those who meet guidelines listed on the *Household Income Eligibility Guidelines* chart (found on the DTE Energy website).

Examples of Eligible Improvements:

- Sidewall Insulation
- Weather-Stripping Doors and Windows
- Broken Glass Repair
- Furnace Inspection and Tune-up
- Caulking Doors and Windows
- Attic Insulation and Ventilation
- Crawl Space Insulation

Contact your Community Action Agency to apply.

City of Dearborn Economic and Community Development

13615 Michigan Ave.

Dearborn, MI 48126

Phone: (313) 943-2180 Ext. 2

TDD: (313) 943-2074

Web site: www.cityofdearborn.org

Service Area: Dearborn

Dearborn low-income home owners and renters are eligible to apply for Weatherization Program (WX) assistance

through the Wayne-Metropolitan Community Action Agency (WMCAA).

City of Detroit Department of Human Services-Weatherization

Weatherization

Phone: (313) 852-5609 Ext. 1100

Web site: www.ci.detroit.mi.us

AREA A Community Service Center

Northwest Activities Center

18100 Meyers, Detroit, MI 48235

Phone: (313) 887-6656

Fax: (313) 578-7638

Contact: Anita Mitchell

Phone: (313) 887-6632

AREA C Community Service Center

7131 Westfield, Detroit, MI 48204

Phone: (313) 887-687

Fax: (313) 870-5059

Contact: Timothy Jeude'

Phone: (313) 887-6675

AREA D Community Service Center

Butzel Family Center

7737 Kercheval, Detroit, MI 48214

Phone: (313) 852-4786

Fax: (313) 852-4775

Contact: Lynn Miller

Phone: (313) 887-6710

AREA G Community Service Center

5031 Grandy, Detroit, MI 48211

Phone: (313) 852-5634

Fax: (313) 852-5608

Contact: Cecily McClellan

Phone: (313) 887-1136

Service Area: Detroit

Weatherization aim is to promote energy conservation and to reduce the energy cost of low-income families through energy-efficient weatherization measures.

Weatherization professionally trained crews evaluate both single-family home and multi-family dwelling.

Weatherization determines which energy efficiency measures are appropriate, emphasizing the most cost-effective measures, and those which are essential for the health and safety of the occupants. This service includes, but is not limited to: attic and wall insulation, some window repair, pipe insulation, caulking and weather-stripping.

To determine if you qualify for the weatherization services, you must visit one of our four centers and complete an application. Our community centers are listed above.

Please bring with you the following information:

- Proof of ownership or residency
- Proof of income of all household members
- Current gas/electric bills
- Picture I.D. and Social Security Card

Downriver Community Conference

15100 Northline Rd.

Southgate, MI 48195

Phone: (734) 362-3476

Web site:

www.dccwf.org/?page=weatherization

Service Area: Allen Park, Brownstown, Ecorse, Flat Rock, Gibraltar, Grosse Ile, Lincoln Park, Melvindale, River Rouge, Riverview, Rockwood, Southgate, Taylor, Trenton, Woodhaven, and Wyandotte

Monroe County Opportunity Program (MCOP)

1140 S. Telegraph Rd.

Monroe, MI 48161

Phone: (734) 241-2775 Ext. 233 or 235

Web site: www.monroecountyop.org

Service Area: Monroe County

The weatherization assistance is a state and federally-funded home energy conservation program providing FREE measures to a home.

Families receiving weatherization services can expect heating costs to be reduced 20-25%, amounting to about \$300 savings per year.

Tips, incentives, and energy savings kits are distributed at each energy class to assist in lowering energy expenses.

Wayne County Department of Jobs and Economic Development

Weatherization Program

33030 Van Born Rd.

Wayne, MI 48184

Phone: (734) 727-7297

Web site: www.waynecounty.com

Provides insulation and home repairs to conserve energy, lower heating and cooling costs, and increase home comfort. Services include: ceiling, wall, and pipe insulations; inspection of gas appliances and furnaces for carbon monoxide leakage; and weather stripping around inadequately sealed doors and windows. Funded by the U.S. Department of Energy and Michigan Department of Human Services.

Income-eligible renters or homeowners (including mobile homes) who live in the western Wayne County communities of Belleville, Canton Township, Dearborn Heights, Garden City, Huron Township, Inkster, Livonia, Northville, Northville Township, Plymouth, Plymouth Township, Redford Township, Romulus, Sumpter Township, Taylor, Van Buren Township, Wayne, and Westland.

Wayne Metropolitan Community Action Agency

Weatherization Program

2121 Biddle, Suite 102
Wyandotte, MI 48192
Phone: (313) 843-2550
Fax: (313) 841-7540
Web site: www.waynemetrol.org

Wayne Metro's Weatherization Assistance Program is a FREE program funded through the Department of Energy and offers energy assistance to income-eligible home owners and renters in Hamtramck, Highland Park, Harper Woods, the Grosse Pointes, and Dearborn.

HOUSING

HOME BUYING ASSISTANCE

ACORN Detroit

600 West Lafayette Blvd., Suite #133
Detroit, MI 48226
Phone: 313-963-1840
Fax: 313-963-4268
Email: miacorn@acorn.org
Web site: www.acorn.org

ACORN offers community services for its members and the public, including housing and tax prep services.

ACORN members have:

- Created or upgraded homesteading programs that turn over vacant houses to low-income residents in Philadelphia, Detroit, Brooklyn Bridgeport, Chicago, Phoenix, St. Louis, and Little Rock.
- Won passage of a national homesteading bill.
- Forced HUD to reform policies and procedures to make it easier for low and moderate-income people to purchase HUD-owned properties.

Detroit Planning and Development Department

Cadillac Tower
65 Cadillac Square, Suite 2300
Detroit, MI 48226
Phone: (313) 224-6380
Fax: (313) 224-1629

Administers the program, which provides down payment and closing costs assistance, in the form of zero-interest, five year loans, to first-time homebuyers who purchase and reside in a home in Detroit.

Eligibility:

First-time homebuyers who meet income criteria.

Wayne County Department of Economic and Neighborhood Development

600 Randolph
Detroit, MI 48226
Phone: (313) 255-9500

Wayne County offers first time homebuyers down payment and closing cost assistance when purchasing a home in any of the 37 participating communities listed below. The assistance comes in the form of an interest-free deferred loan that is due upon the sale of the property by the loan recipient. For an existing property, the loan amount is \$5,000. For a newly constructed home, the loan amount is \$10,000. Participants must contribute at least \$1,000 towards the purchase of the home.

Each homebuyer must complete a home ownership counseling program in order to be eligible for assistance. Currently Wayne County has a contract with the National Faith Homebuyers Program to provide a series of classes in credit, buying a home, qualifying for a mortgage, home maintenance, and other related topics. Each potential homeowner earns a certificate of completion after a series of classes. First time homebuyers are defined as a purchaser who has not owned a home within the last three years. Interested person should contact National Faith Homebuyers Program at (313) 255-9500 to enroll in the program.

Wayne County Participating Communities include: Allen Park, Belleville, Brownstown Township, Ecorse, Flat Rock, Garden City, Gibraltar, Grosse Ile Township, Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores,

Grosse Pointe Woods, Hamtramck, Harper Woods, Highland Park, Huron Township, Inkster, Lincoln park, Livonia, Melvindale, Northville, Northville Township, Plymouth, Plymouth Township, River Rouge, Riverview, Rockwood, Romulus, Southgate, Sumpter Township, Taylor, Trenton, Van Buren Township, Wayne, Woodhaven, and Wyandotte.

HOUSING AUTHORITIES

Office of Housing Voucher Programs (Section 8)

Detroit Phone: (313) 456-3540

The Detroit Office of Public Housing (PH) is responsible for the administration of all Public Housing programs in the State of Michigan. The Department's public housing programs support a broad range of local projects in the State through a variety of partnerships involving 132 Public Housing Authorities, non-profit organizations, and community groups. These programs aid low and moderate-income persons by providing housing subsidies and services, rehabilitation of current PH properties, and the improvement of public housing facilities.

Service Areas (Jurisdictions) - The Detroit Office of Public Housing is responsible for the oversight and monitoring of the 132 Public Housing Authorities in the State of Michigan that administer PH programs, including the Housing Choice Voucher Program.

Housing Commissions administer public housing within their communities. They have information about landlord/tenant issues and housing laws, although they do not provide legal advice. Some provide information about Section 8 vouchers and certificates if they are available within the community.

To apply for public housing or Section 8 vouchers, visit your local public housing agency. Many have long waiting lists, so you may want to apply at more than one public housing agency. To apply for low-income housing at privately owned apartments, visit the management office of the apartment building. For additional information, contact your local Michigan Public Housing Commission.

State of Michigan

Housing and Urban Development (HUD)

Detroit Field Office
McNamara Federal Building
477 Michigan Avenue
Detroit, MI 48226
Phone: (313) 226-7900
Fax: (313) 226-5611 or 226-3197
TTY: (313) 226-6899
Email: mi_webmanager@hud.gov
Web site: www.hud.gov

HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination. To fulfill this mission, HUD will embrace high standards of ethics, management and accountability and forge new partnerships--particularly with faith-based and community organizations--that leverage resources and improve HUD's ability to be effective on the community level.

Michigan State Housing Development Authority (MSHDA)

Cadillac Place
3028 W. Grand Blvd. Suite 4-600
P. O. Box 02990
Detroit, Michigan 48202
Phone: (313) 456-3540
Fax: (313) 456-3571
TTY: (800) 382-4568
Web site: www.michigan.gov/mshda

MSHDA's loans and operating expenses are financed through the sale of tax-exempt and taxable bonds and notes to private investors, not from state tax revenues. Proceeds of the bonds and notes are loaned at below-market interest rates to developers of rental housing, and also fund home mortgages and home improvement loans. MSHDA also administers various federal housing programs.

Wayne County

Allen Park Housing Commission

17000 Champaign Rd
Allen Park, MI 48101-1778
Phone: (313) 928-5970
Fax: (313)928-0488

Dearborn Housing Commission

13615 Michigan Ave 2nd Floor
Dearborn, MI 48126-3545
Phone: (313) 943-2390

Dearborn Heights Housing Commission

26155 Richardson
Dearborn Heights, MI 48127
Phone: (313) 277-7844

Detroit Housing Commission

1301 E Jefferson
Detroit, MI 48207
Phone: (313) 877-8000

Ecorse Housing Commission

266 Hyacinth St
Ecorse, MI 48229-1629
Phone: (313) 381-9393

Hamtramck Housing Commission

2620 Holbrook St
Hamtramck, MI 48212-3470
Phone: (313) 868-7445

Highland Park Housing Commission

13725 John R St
Highland Park, MI 48203-3155

Phone: (313) 868-4500

Inkster Housing Commission

4500 Inkster Rd
Inkster, MI 48141-3068
Phone: (313) 561-2600

Lincoln Park Housing Commission

1370 Electric
Lincoln Park, MI 48146
Phone: (313) 388-4660

Livonia Housing Commission

19300 Purlingbrook St
Livonia, MI 48152-1948
Phone: (248) 477-7086

Melvindale Housing Commission

3501 Oakwood Blvd
Melvindale, MI 48122-1181
Phone: (313) 429-1095

Plymouth Housing Commission

1160 Sheridan St
Plymouth, MI 48170-1560
Phone: (734) 455-3670

Redford Housing Commission

12121 Hemingway
Redford, MI 48239
Phone: (313) 387-2785

River Rouge Housing Commission

180 Visger Rd
River Rouge, MI 48218-1159
Phone: (313) 382-1414

Rockwood Housing Commission

32409 Fort St
Rockwood, MI 48173-1111
Phone: (734) 379-9700

Romulus Housing Commission

34200 Beverly Rd
Romulus, MI 48174-4444
Phone: (734) 729-5389

Taylor Housing Commission

15270 S Plaza Dr

Taylor, MI 48180
Phone: (734) 287-9460

Wayne Housing Commission
4001 S Wayne Rd
Wayne, MI 48184-2100
Phone: (734) 721-8602

Westland Housing Commission
32715 Dorsey Rd
Westland, MI 48185
Phone: (734) 595-0288

Monroe County

Bedford Township Housing Commission
8745 Lewis Ave
Temperance, MI 48182-9357
Phone: (734) 847-3950

Dundee Housing Commission
501 Rawson St
Dundee, MI 48131-1073
Phone: (734) 529-2828

Luna Pier Housing Commission
10885 Ellen St
Luna Pier, MI 48157-9794
Phone: (734) 848-2355

Monroe Housing Commission
20 N Roessler St
Monroe, MI 48162-2463
Phone: (734) 242-5880

HOUSING DISCRIMINATION

Housing Discrimination is more than a refusal to rent, sell or finance housing. With few exceptions, the law prohibits the following acts when based on race, color, religion, sex, national origin, familial status, disability, age, marital status, sexual orientation, student status, or source of income:

- Steering people and families to or away from a particular neighborhood or a certain part of an apartment complex;
- Charging a higher security deposit or offering different terms and conditions, use of facilities, or other services associated with the rental, sale or financing of housing;
- Having different qualifying standards, such as closer scrutiny of credit history for some groups while bending the rules for others;
- Saying that housing is not available to view, buy, or rent when it is in fact available;
- Sexual harassment by an owner or agent;
- Harassment of buyers or renters who are exercising their fair housing rights. Harassment of sellers, rental agents, or real estate agents who refuse to discriminate.

Fair Housing Center of Metropolitan Detroit

220 Bagley, Room 1020
Detroit, MI 48226
Phone: (313) 963-1274
Toll Free: (800) 328-8071
Fax: (313) 963-4817
Web site: www.fairhousinginmichigan.org

Fair Housing Center of Southeastern Michigan

P.O. Box 7825
Ann Arbor, MI 48107
Phone: (877) 979-FAIR
Fax: (734) 665-2974
Email: info@fhcmichigan.org
Web site: www.fhcsoutheast.org

Office of Fair Housing and Equal Opportunity (FHEO)

Department of Housing and Urban Development (HUD)
451 Seventh St. SW, Room 5204
Washington, DC 20410-2000

Phone: (800) 669-9777
Web site: www.hud.gov/offices/fheo

The Office of Fair Housing and Equal Opportunity administers federal laws and establishes national policies that make sure all Americans have equal access to the housing of their choice.

HOUSING LOCATORS

Apartment Search

Toll Free Housing and Furniture Assistance
Phone: (800) APARTMENT (1-800-272-7863)
Web site: www.apartmentsearch.com

Michigan Housing Locator

735 E. Michigan Ave
P.O. Box 30044
Lansing, Michigan 48909
Phone: (517) 373-8370
Fax: (517) 335-4797
TTY: (800) 382-4568
Web site:
www.michiganhousinglocator.com

Great search tool for prospective renters!

Affordable, Subsidized, Accessible, Senior, and more!

Search for properties by:
rent, location, bedroom size, and more

Show properties:

- that accept Housing Choice Vouchers (HCV's)
- with accessible units
- with rent based on income first

Move, Inc.

Web site:
www.move.com/apartments/main.aspx

Move, Inc., the leader in online real estate, is the essential resource for consumers seeking the information and connections they need before, during and after a move.

For the last ten years, Move has been providing information and decision support tools for consumers looking for home and real estate-related information on the Internet. Visitors to Move's Web sites, including Move.com and REALTOR.com®, have access to the most comprehensive selection of existing homes for sale, new homes, apartments for rent and senior housing.

HUD APPROVED HOUSING COUNSELING AGENCIES

HUD approved housing counseling agencies provide default/foreclosure counseling, rental counseling, and pre-purchase counseling.

Bethel Housing Counseling Agency

5050 St. Antoine Street
Detroit, Michigan 48202
Phone: (313) 833-9912
Fax: (313) 833-5312

Mortgage Delinquency and Default Resolution; pre-purchase; post-purchase; fair housing; loss mitigation; money management; Reverse mortgage.

Detroit Non-profit Housing Corporation

8904 Woodward Ave Suite 279
Considine Center
Detroit, Michigan 48202-1821
Phone: (313) 972-1111
Email: detroitnon@aol.com

Family Tree

3511 Sheridan Road
Detroit, Michigan 48124
Phone: (313) 962-2329

Foreclosure prevention; pre-purchase; post-purchase; home maintenance; financial management.

Green Path Debt Solutions

Toll Free: (800) 550-1961
Web site: www.debthelpnow.com

Detroit
2111 Woodward Ave., Suite 906
Detroit, MI 48201

Monroe
25 S. Monroe St. Suite 312
Monroe, MI 48161

Taylor
8750 S Telegraph Suite 100
Taylor, MI 48180

Westland
38545 Ford Rd. Suite 202
Westland, MI 48185-7901

Michigan Neighborhood Partnership

3301 23rd Street, 2nd Floor
Detroit, Michigan 48208
Phone: (313) 361-4530
Fax: (313) 361-4540
Web site: www.mnpartnership.org

Foreclosure prevention; pre-purchase; financial management; home maintenance.

National Faith HomeBuyers

17405 Lahser Rd
Detroit, MI 48219
Phone: (313) 255-9500
Web site: www.nationalfaith.org

Fair Housing Assistance, Home Equity Conversion Mortgage Counseling, Homebuyer Education Programs, Post-purchase Counseling, Pre-purchase Counseling, Renters Assistance, Services for Homeless

New Hope CD Non-Profit Housing Corporation

19487 Evergreen
Detroit, Michigan 48219
Phone: (313) 255-6275
Fax: (313) 255-0117
Web site: www.newhopedetroit.org

Mortgage Delinquency and Default resolution; pre-purchase; post-purchase; money management; renter's assistance; homeless assistance; reverse mortgage.

SouthWest Housing Solutions

1920 25th Street
Detroit, Michigan 48216
Phone: (313) 841-9641
Fax: (313) 841-9647
Web site: www.swsol.org

Foreclosure prevention; pre-purchase; financial management.

U-Snap Bac Non-profit Housing Corporation

14901 E. Warren
Detroit, Michigan 48224-1702
Phone: (313) 640-1100
Fax: (313) 640-1112
Web site: www.usnapbac.org

Mortgage Delinquency and Default Resolution Counseling, Pre-purchase Counseling

Phoenix Housing & Counseling Non-profit, Inc.

1640 Porter Street
Detroit, Michigan 48216-1936
Phone: (313) 964-4207
Fax: (313) 964-3861

Foreclosure prevention, pre-purchase, home maintenance, financial management, Reverse Mortgage.

TENANT RIGHTS

Downriver Housing Advocacy

(In friendly cooperation with American Indian Services)
1110 Southfield Rd,
Lincoln Park, MI 48146
Phone: (313) 357-2658

Downtown Detroit Management and Housing Advocacy

(In friendly cooperation with Jewish Vocational Services, Inc)
455 Fort Street, 2nd Floor
Detroit, MI 48226
Phone: (313) 964-1975
Fax: (313) 963-2584

Western Wayne Housing Advocacy

(In friendly cooperation with the City of Redford)
12121 Hemingway,
Redford, MI 48229
Phone: (313) 937-8291
Fax: (313) 937-8893

HOMELESS SERVICES

HOMELESS SHELTERS

Wayne County

ChristNet

St. Paul United Church of Christ
24158 Goddard Road
Taylor, MI 48180
Phone: (734) 671-1300
Fax: (734) 671-1331
Web site: www.christ-net.org

ChristNet is administratively headquartered at the St. Paul United Church of Christ, 24158 Goddard Road, Taylor, Michigan. But the services provided and the organizational meetings to coordinate them

take place in churches throughout the Downriver Detroit area.

Our nightly Intake Center is located at West Mound United Methodist Church, 22395 Eureka Road, Taylor, directly across from the Southland Mall. Entrance to the Intake Center is along the east side of the church. Although supported by a part-time paid Volunteer Coordinator and a Client Advocate, volunteers staff the intake center.

Our rotating host churches--Roman Catholic and Protestant--are located in Allen Park, Dearborn, Dearborn Heights, Ecorse, Grosse Ile, Lincoln Park, New Boston, Riverview, Southgate, Taylor, Trenton, Woodhaven, and Wyandotte. Many participating churches send representatives to a Rotating Shelter planning and coordination meeting held on the second Tuesday morning of each month at St. Paul United Church of Christ in Taylor.

Lutheran Social Services of Michigan

30600 Michigan Ave.
Westland, MI 48186
Phone: (734)721-0590 24-Hour Line
Fax: (734)721-8850

Operates an emergency shelter for homeless families. Accommodates 24 families with a capacity of up to 108 individuals. Guests are not required to leave shelter during the day. Average length of stay is 45-60 days. Extensions into the transitional living program (for up to 2 years) are granted on a case-by-case basis. Support services include meals; clothing; day care; case management; housing and job placement assistance; parenting classes; limited transportation assistance; and medical care.

Single fathers, single mothers, or two-parent families with children under the age of 18 or single pregnant women.

Neighborhood Service Organization

(Location Is Confidential)

Detroit, MI 48226

Phone: (313) 963-7829 24 hours, 7 days

Web site: www.nso-mi.org

Program consolidates and disseminates information about current bed vacancies for temporary shelters for homeless individuals in Wayne County.

Starfish Family Services

715 S. Inkster Rd.

Inkster, MI 48141

Phone: (313)563-5005 24-Hour Line

Fax: (313)563-4765

Operates a 10-bed shelter for children who have run away or been asked to leave their homes; or who are experiencing abuse, neglect, or an individual or family crisis.

Maximum length of stay is 14 days.

Services include 24-hour drop-in and telephone crisis intervention; individual, group, and family counseling; substance abuse and HIV prevention and education; aftercare services and support; and community education.

Runaway and homeless youth ages 10-17. Does not accept youth under the influence of alcohol or drugs.

Call 313/563-5005 (24-Hour Line) or walk in; intake hours -- 24 hours, 7 days.

Admission is voluntary. Parental consent required after initial 24 hour period except in MDHS Protective Service cases.

The Salvation Army

Statewide Shelter Information

3737 Humboldt

Detroit, MI 48208

Phone: (800) 274-3583 (24-Hour Line)

Makes statewide referrals to temporary shelters in Michigan for homeless individuals.

Veteran's Haven, Inc.

4924 Wayne Rd.

Wayne, MI 48184

Phone: (734)728-0527

Fax: (734)728-1278

Email: VetsHaven@earthlink.net

Web site: www.vetshaveninfo.org

Veterans Haven Inc maintains a transitional house for Veterans who would otherwise be homeless. This home in the city of Wayne is Phase I of our housing program. It was officially opened in July of 2001.

Monroe County**The Department of Human Services (DHS)**

903 South Telegraph Rd.

Monroe, MI 48161

Phone: (734) 243-7200

DHS will be the starting point for most homeless and low income recipients. A range of services could include food stamps, emergency funds, medical insurance, aid in applying for other benefits, referrals and case management for special cases. A Decision Notice is needed to get services from MCOP.

The Salvation Army Family Manor

815 East First Street

Monroe, MI 48161

Phone: (734) 241-0440

Emergency shelter for families and 3 or 4 single women for a total of 40 people. The stay is 90 days. Usually at or near capacity. Families must be married. No alcohol or substance abuse is tolerated.

The Salvation Army Warming Center

1018 East Second Street

Monroe, MI 48161

Phone: (734) 241-0440

In operation when the temperature is forecast to fall to 32 degrees or colder. Located in the Church on 2nd Street. From 8:00 PM to 8:00 AM. Attempts to open by 7:00 PM.

Philadelphia House 1

218 Washington Avenue
Monroe, MI 48161
Phone: (734) 242-4266

Emergency Shelter for men – 24/32 men. 90 day limit. Men should be working or looking for work. No alcohol or substance abuse is tolerated. The program reserves the right to do alcohol and drug screens. Clients using methadone must have documentation from their physician. Usually at or near capacity.

Safe House

Address Confidential
Phone: (734) 242-SAFE (7233)

Sunrise House

Phone: (734) 242-7233

Emergency Shelter for female victims of domestic violence and their children (17 years and under). Capacity is 24 people, overflow from Monroe County will be sheltered in hotels or sent to other shelters. Stay is 30 to 90 days depending on need and circumstance. Shelter averages 80% full. Services also available for victims not staying at the Shelter and male victims of domestic violence.

Southeast Michigan Veteran's Service Center

14 South Monroe St.
Monroe, MI 48161
Phone: (734) 242-5895

9:00am - 5:00pm Weekdays Only

Men Only/ Must be a veteran

United Way's First Call for Help

216 North Monroe St.
Monroe, MI 48162
Phone: (734) 242-HELP (4357) 24 Hours

HOMELESS OUTREACH SERVICES

Black Family Development

Family Preservation and Support
15231 W. McNichols
Detroit, MI 48235
Phone: (313) 272-3500
Fax: (313) 243-0138
Web site:
www.blackfamilydevelopment.org

Support for Families Facing Homelessness

Black Family Development, Inc. assists families dealing with homelessness. Specific services include:

- Establish immediate shelter for families
- Counseling on long term needs for shelter
- Home Maintenance
- Crisis intervention
- Individual counseling
- Relocation services
- Housing search assistance
- Advocacy
- Tenant, Landlord negotiations
- Utility Assistance

Eligibility Criteria: City of Detroit residents; open referral process.

Community Care Services

Homeless Resource Team
2255 Fort Street
Lincoln Park, MI 48146
Phone: (313) 294-8822
Fax: (313) 294-8824
Web site: www.comcareserv.org

A homeless individual is someone that:

- Lacks a fixed, regular, and adequate nighttime residence and has a primary nighttime residence that is supervised publicly or privately operated shelter designed to provide temporary living accommodations (welfare hotels, congregate shelters, and transitional housing for the mentally ill).
- Are at risk of imminent homelessness because they face eviction from their current housing, including private dwelling or institution.

Community Care Services Serves homeless individuals in the communities of:

- Lincoln Park
- Ecorse
- River Rouge
- Allen Park
- Brownstown Township
- Wyandotte
- Trenton
- Riverview
- Taylor
- Southgate
- Rockwood
- Flat Rock
- Romulus
- Melvindale
- Belleville

Coalition on Temporary Shelter (COTS)

26 Peterboro
 Detroit, MI 48201
 Phone: (313) 831-3777
 Fax: (313) 831-5199
 Web site: www.cotsdetroit.org

COTS provides a continuum of care for each of our shelter guests and housing residents. This means that COTS' programs (Emergency Shelter, Transitional Housing, and Permanent Supportive

Housing) are designed to address each individual's needs and circumstances and support them in moving along a continuum from homelessness to housing and stability. COTS links each client to resources provided by COTS and within the larger community to assist them in breaking the cycle of homelessness.

Lincoln Behavioral Services

Phone: (313) 562-6730

Provides assistance for mentally ill homeless persons in Western Wayne County.

MCOP Emergency Shelter Grant Funds

1140 South Telegraph Rd.
 Monroe, MI 48161
 Phone: (734) 241-2775

Several grant funds are used to prevent homelessness (One month's rent if a viable financial plan is in place) and to provide emergency shelter in hotels/motels for qualifying families and individuals while grant funds are available. A decision (denial) letter is required from DHS to access funds. Maximum stay is 2 weeks.

Michigan Legal Services (MLS)

220 Bagley, Suite 900
 Detroit, MI 48226
 Phone: (313) 964-4130
 Fax: (313) 964-1192
 Web site: www.milegalservices.org

Special Populations:

Homeless: In a collaborative with three other agencies, MLS provides legal services for this difficult to serve population which presents many urgent legal needs in the areas of public benefits, housing and domestic violence.

Families on the Brink of Homelessness: There are 40,000 eviction cases filed annually in the 36th District Court. Current

combined resources of existing legal services providers are meeting less than 2% of that overwhelming need! And the need is growing exponentially as tax and mortgage foreclosures skyrocket due to predatory lending and increased unemployment. MLS also focuses on preserving tenancies in federally subsidized housing.

Monroe County Network on Homelessness

Ten Year Plan Advisory Committee
c/o United Way of Monroe County
216 North Monroe Street
Monroe, Michigan 48161
Phone: (734) 242-1331 ex.13
Email: monroehomeless@yahoo.com
Web site: www.Monroehomeless.org

The Monroe County Network on Homelessness was established to provide a communication link among various departments, agencies, and private groups dealing with the homeless in our community, with the goal of providing shelter and services to all homeless persons and ending chronic homelessness. Through this link we are committed to become more aware of existing needs and services offered, matching needs of the homeless with services and working to provide additional services as needed and identified by the Network.

Neighborhood Service Organization

Project Helping Hands
220 Bagley - Suite 604
Detroit, MI 48226
Phone: (313)967-5446
Web site: www.nso-mi.org

Neighborhood Service Organization, along with the Detroit Police Department; the City of Detroit Department of Health and Wellness Promotion's Bureau of Substance Abuse, Prevention, Treatment and Recovery and the Detroit-Wayne

County Community Mental Health Agency have teamed up to develop an innovative, community-based program for assisting the homeless in Detroit's central business district.

SOAR Across Michigan

Michigan Department of Community Health
Monica Bellamy
Phone: 313-456-4360
Email: [Bellamy@michigan.gov](mailto:bellamy@michigan.gov)

SOAR stands for "SSI/SSDI Outreach, Access and Recovery"

Strategy to help States increase access to mainstream benefits for people who are homeless through training, technical assistance and strategic planning Includes use of SAMHSA's Stepping Stones to Recovery training curriculum

Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) are disability income benefits administered by the Social Security Administration (SSA) that generally also provide either Medicaid and/or Medicare health insurance to individuals who are eligible. Accessing these benefits is often a critical first step in recovery.

For people, who are homeless with mental health problems that impair cognition or who are returning to the community from institutions (jails, prisons or hospitals), access to these programs can be extremely challenging. The application process for SSI/SSDI is complicated, detailed, and often difficult to navigate. Typically, about 10-15 percent of individuals who are homeless have these benefits.

Travelers Aid Society of Metro Detroit

65 Cadillac Sq., 30th Floor, Suite 3000
Detroit, MI 48226
Phone: (313) 962-6740
Fax: (313) 962-3609

Email: info@travelersaiddetroit.org
Web site: www.travelersaiddetroit.org

Emergency Shelter Grant (ESG) is funded by the City of Detroit. The focus and aim of this grant is to bring the family to a level of self-sufficiency and prevention of homelessness. The goal is to provide assistance that will enable the family to acquire independence by alleviating crisis.

Wayne Homeless Network Project 1 (Out-Wayne County) is collaboration between Travelers Aid Society of Metropolitan Detroit, Wayne Metro, The Salvation Army, Access, and various other human service agencies in the outlying county communities. Out-Wayne County services homeless and at-risk individuals and families throughout Wayne County. Case Managers will assist with referrals for housing placement, transitional housing, motel vouchers, and household needs. Case Managers will also provide comprehensive case management for six months to one year. The program is funded by the federal department of Housing and Urban Development (HUD).

Wayne Metropolitan Community Action Agency

Email: info@waynemetro.org
Web site: www.waynemetro.org

Wayne-Metro Homelessness Prevention Services (HPS) provide assistance that helps individuals and families confronting homelessness become self-sufficient, find and maintain adequate permanent housing, and provide their children with a healthier living environment.

Provides the following services:

- Temporary shelter for Homeless persons

- Financial assistance to prevent individuals and families from being evicted from current housing, or move homeless persons into housing
- Long-term case management and follow-up assist Homeless persons in identifying and resolving problems which might disrupt housing again
- Intervention between clients and landlords to address and solve problems before eviction occurs
- Assistance in developing a housing search plan
- Workshops, designed to provide valuable life skills education and training in a group setting

Region I Outreach Office
211 Glendale, Room 423
Highland Park, MI 48203
Phone: (313) 868-1460
Fax: (313) 868-2214

Service Area: Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores, Grosse Pointe Woods, Hamtramck, Harper Woods, and Highland Park

Region II Outreach Office
Holy Cross Lutheran Church
30650 Six Mile Road
Livonia, MI 48150
Phone: (734) 266-0190
Fax (734) 266-0189

Service Area: Dearborn, Dearborn Heights, Garden City, Inkster, Livonia, Northville, Northville Twp, Plymouth, and Plymouth Twp.

Region III Outreach Office
Downriver Human Services Center
6094 Second Street
Romulus, MI 48174
Phone: (734) 729-7635
Fax: (734) 729-7636

Service Area: Belleville, Canton Twp,
Huron Twp, Romulus, Sumpter Twp,
Van Buren Twp, Wayne, and Westland

Region IV Outreach Office
Taylor Human Services Center
26650 Eureka Road
Taylor, MI 48180
Phone: (734) 955-6752
Fax: (734) 955-6754

Service Area: Brownstown Twp, Flat
Rock, Gibraltar, Grosse Ile, Riverview,
Rockwood, Trenton, and Woodhaven

Region V Outreach/Main Service Office
2121 Biddle, Ste. 102
Wyandotte, MI 48192
Phone: (734) 246-2550
Fax: (734) 246-2288

Service Area: Allen Park, Ecorse,
Lincoln Park, Melvindale, River Rouge,
Southgate, and Wyandotte

LEGAL ASSISTANCE

Low-cost legal assistance is available to the general public. The following legal agencies provide assistance to Wayne County residents.

Wayne County

Arab Community Center for Economic and Social Services (ACCESS)

6451 Schaefer

Dearborn, MI 48126

Phone: (313) 945-8167

Web site: www.accesscommunity.org

The Legal Aid and Defenders Association (LADA) outreaches to our East Dearborn location to provide free legal aid (civil legal services) once a week to low-income households.

Provides services in the following legal areas:

- Deportation, exclusion, and removal
- General consultations/advice and referrals
- Visa processing
- Political Asylum
- Litigation to defend aliens' rights
- Community education and training

American Civil Liberties Union Fund of Michigan

60 W. Hancock St.

Detroit, MI 48201

Phone: (313) 578-6800

Web site: www.aclumich.org

Provides services in the following legal areas:

- Constitutional Issues
- Freedom of Speech
- Due Process
- Privacy

Community Legal Resources

615 Griswold, Suite 1400

Detroit, MI 48226

Phone: (313) 962-3171

Fax: (313) 962-0797

Email: info@clronline.org

Web site: www.clronline.org

Community Legal Resources, with the assistance of private attorneys, provides pro bono legal representation to Michigan nonprofit organizations that are working with disadvantaged communities and individuals and are unable to pay for traditional legal services.

Detroit Hispanic Development Corporation

1211 Trumbull

Detroit, MI 48216

Phone: (313) 967-4880

Fax: (313) 967-4884

TDD: (800) 649-3777

Web site: www.dhdc1.org

Provides the following services:

- Advice and referrals
- Visa processing and naturalization

Detroit Metropolitan Bar Association

645 Griswold, Suite 1356

Detroit, MI 48226

Phone: (313) 961-6120

Fax: (313) 965-0842

Web site: www.detroitlawyer.org

Detroit Legal Services Clinic provides services in the following areas:

- Housing
- Probate Matters
- Tax/Employment
- Real Estate

- Consumer Rights
- Guardianship

Federal Civil Pro Bono Project provides services to pro se clients in the following legal areas:

- Prisoner Civil Rights
- Employment Discrimination

Volunteer Civil Law Project provides services in the following areas:

- All types of Civil Law
- Client meeting location

First Step Legal Advocacy Project

44567 Pinetree Drive
Plymouth, MI 48170
Phone: (734) 416-1111
Toll Free: (888) 453-5900
Fax: (734) 416-5555

26650 Eureka Road, Suite E
Taylor, MI 48180-4835
Phone: (734) 955-3850
Fax: (734) 955-3855
24 Hour Help Line: (888) 453-5900
24 Hour Help Line: (734) 459-5900
(Local)

First Step Legal Advocacy Project provides services in the following legal areas:

- Domestic violence
- Sexual assault

Free Legal Aid Clinic (FLAC)

5435 Woodward Avenue
Detroit, MI 48202
Phone: (313) 577-2711
Email: flac@wayne.edu
Web site: www.detroitflac.com

Hours: 10:30 a.m.–3:30 p.m.,

Monday–Friday Services: Wayne State

Law Students, guided by supervising attorneys, represent clients in civil, administrative and criminal misdemeanor matters, including welfare matters and limited domestic relations. Eligibility: Wayne County residents; low income, telephone & walk-ins.

Fee: None

Freedom House

2630 W. Lafayette Blvd.
Detroit, MI 48216
Phone: (313) 964-4320
Web site: www.freedomhousedetroit.org

The legal services office of Freedom House represents indigent asylum seekers in the United States. This includes:

- Determining if they are eligible for asylum and whether we can help them.
- Preparing and filing an application for asylum for them with the U.S. Government.
- Representing persons at their initial interview with an Asylum officer.
- Representing persons in court at their Asylum hearing.

International Institute of Metropolitan Detroit (IIMD)

111 E. Kirby
Detroit, MI 48202
Phone: (313) 871-8600
Fax: (313) 871-1651
Web site: www.iimd.org

As a non-profit organization, IIMD proudly serves various ethnic communities within the tri-county area since decades. While we emphasize on assisting the underrepresented families, our immigration legal service assists all individuals in achieving their immigration goals.

IIMD immigration attorneys are fluent in Spanish and Mandarin Chinese. We provide efficient and affordable services to an internationally diverse and growing client base.

Latin Americans for Social and Economic Development (LASED)

4138 W. Vernor Hwy.

Detroit, MI 48209

Phone: (313) 554-2025

Fax: (313) 554-2242

Web site: www.lasedinc.org

Provides services in the following legal areas:

- Employment
- Social Security
- Immigration
- Translation of Birth and Marriage Certificates

Legal Aid and Defender Association, Inc.

Web site: www.ladadetroit.org

613 Abbott Street

Detroit, MI 48226

Phone: (313) 967-5555

Toll Free: (877) 964-4700

Fax: (313) 962-0747

Client Service Center

1240 Third Street

Detroit, MI 48226

Phone: (313) 967-5800

Legal Aid and Defender Association, Inc represents low- and moderate-income residents of Macomb, Oakland and Wayne counties, including the City of Detroit, in civil legal matters.

We also represent low- and moderate-income people accused of state criminal offenses in Wayne County Circuit Court and federal criminal offenses in U.S.

District Court for the Eastern District of Michigan.

Michigan Legal Services (MLS)

220 Bagley, Suite 900

Detroit, MI 48226

Phone: (313) 964-4130

Fax: (313) 964-1192

Web site: www.milegalservices.org

Michigan Legal Services is a nonprofit legal services organization dedicated to eliminating systemic causes of poverty in the areas of housing, health, public benefits, and community economic development through impact-oriented legal services and support for community organizations engaged in efforts to rebuild low-income communities. Michigan Legal Services has been serving low-income communities across the state for nearly thirty years. For the past decade, it has focused its efforts in the metropolitan Detroit area where the organization is based.

Special Populations:

Homeless: In a collaborative with three other agencies, MLS provides legal services for this difficult to serve population which presents many urgent legal needs in the areas of public benefits, housing and domestic violence.

Families on the Brink of Homelessness: There are 40,000 eviction cases filed annually in the 36th District Court. Current combined resources of existing legal services providers are meeting less than 2% of that overwhelming need! And the need is growing exponentially as tax and mortgage foreclosures skyrocket due to predatory lending and increased unemployment. MLS also focuses on preserving tenancies in federally subsidized housing.

Undocumented persons: MLS works with

an experienced Hispanic attorney to address an enormous need within this population which has been victimized by bad advice from “notario publicos”.

Prisoners: MLS represents the inmates in the Wayne County jails in a civil action concerning fire safety, medical care, food and sanitation and security and classification issues. MLS also responds to prisoner mail from across the state.

Neighborhood Legal Services

Web site: www.freewebs.com/wcnls

Web site: www.wcnls.org

Child and Family Advocacy Center

104 Lothrop Avenue
Detroit, MI 48202
Phone: (313) 874-5820 Ext. 203,
214, or 215
Fax: (313) 874-5497
Toll Free: (877) 774-8946

Children's Judicial Center

Street Law, Conflict Resolution, &
Drug Abuse Resistance Education
104 Lothrop Avenue
Detroit, MI 48202
Phone: (313) 874-5820, x230
Fax: (313) 874-5497
Toll Free: (877) 774-8946

Disability Advocacy & Legal Advocacy

104 Lothrop Avenue, Suite B
Detroit, MI 48202
Phone: (313) 874-5820, Ext. 200 or
211
Fax: (313) 874-5497
Toll Free: (877) SSI-UWIN

Downriver Housing Advocacy

(In friendly cooperation with
American Indian Services)
1110 Southfield Rd,
Lincoln Park, MI 48146
Phone: (313) 357-2658

Downtown Detroit Management and Housing Advocacy

(In friendly cooperation with Jewish
Vocational Services, Inc)
455 Fort Street, 2nd Floor
Detroit, MI 48226
Phone: (313) 964-1975
Fax: (313) 963-2584

New Center Client Service Center

General Practice Services for
Workers/Retirees
104 Lothrop Avenue
Detroit, MI 48202
Phone: (313) 874-5820, Ext. 200 or
201
Fax: (313) 874-5497
Toll Free: (877) 774-8946

Western Wayne Housing Advocacy (In friendly cooperation with the City of Redford)

12121 Hemingway
Redford, MI 48229
Phone: (313) 937-8291
Fax: (313) 937-8893

NLSM is Metro Detroit's only organization of its kind offering non-criminal legal advocacy, law-related education and supportive services for individuals and families. Abused or homeless people, children, people with life-challenging illness, and seniors who qualify receive services free of charge. To break the cycle of homelessness, NLSM pays budget counselors and partnering agencies to provide counsel and case management services, childcare, and essential items for eligible families. NLSM also contracts with local agencies to assist victims of crime with emergency home security repairs. Founded in 1966, NLSM became of the nation's first civil legal services-based Victims of Crime Act in 1999.

Society of St. Vincent de Paul

Christian Legal Aid
3000 Gratiot Avenue

Detroit, Michigan 48207
Toll free: (877) ST VINCENT (877-788-4623)
Phone: (313) 393-2930
Fax: (313) 393.2978
Web site: www.svdpdet.org

Christian Legal Aid of Southeast Michigan provides free legal counsel and referral. 313.393.2930.

Sugar Law Center for Economic and Social Justice

2727 Second Avenue, Suite 327
Detroit, MI 48201
Phone: (313) 962-6540
Fax: (313) 962-4492
Website: www.sugarlaw.org

Plant Closings (WARN Act), Poverty Rights, Environmental Justice, Economic Rights and Living Wage.

The Sugar Law Center for Economic and Social Justice (SLC) is a national non-profit, public-interest law center. We provide legal advocacy, representation, education and technical support to empower community groups, workers' rights groups and individuals seeking systemic change toward economic and social justice. Throughout its history the SLC has highlighted the interdependence of civil and economic rights, pursuing economic justice by supporting grassroots campaigns for a living wage, representing communities of color in challenging environmental racism, and pressing for corporate and government accountability.

University of Detroit Mercy Law School

Urban Law Clinic
651 E. Jefferson
Detroit, MI 48226
Phone: (313) 596-0200

Hours: Hours and days change each semester

Services: U of D law students supervised by practicing attorneys, represent persons in general civil and minor criminal matters and juvenile cases.

Eligibility: Low income, primarily Wayne County residents.

Fee: None for consultation. (By arrangement if case accepted.)

Wayne State University Law School

471 W. Palmer
Detroit, MI 48202
Phone: (313) 577-4015
TDD: (313) 577-9530

Students in the Disability Clinic assist low-income individuals with disabilities in a range of issues, including social security/SSI, special education, and Medicaid/Medicare. The Clinic aims to help its clients obtain the services and supports they need to live in their own homes rather than in institutional settings. The Disability Law Clinic offers students an intensive exposure to administrative advocacy, while helping one of Detroit's most underrepresented populations.

Student interns in the Child Advocacy Clinic represent children in abuse, neglect, foster care review, termination of parental rights, adoption and delinquency proceedings. Student interns learn about the child protection, child welfare and juvenile justice systems, and the roles and responsibilities of lawyers and other participants in those systems. Students conduct client interviews and home visits, prepare for hearings and trials, advocate for necessary services, perform research, draft motions, and attend juvenile court and foster care review board hearings.

West Side Mothers Welfare Rights Organization

23 E. Adams, 3rd Floor

Detroit, MI 48226
Phone: (313) 964-3980

Provides services in the following areas:

- Social Security Hearings
- Family Independence Agency Hearings

William Booth Legal Aid Clinic

Salvation Army Harbor Light
3737 Lawton Street
Detroit, MI. 48208
Phone: (313) 361-6340

Serves: Wayne, Oakland, Macomb

Services: The William Booth Legal Aid Clinic of The Salvation Army provides free legal services to people who live at or below national poverty guidelines. They handle mostly family law and landlord/tenant issues. They do not handle lawsuits.

The William Booth Legal Aid Clinic provides legal services to Harbor Light clients as well as to low-income individuals residing in the metro Detroit area. The legal staff consists of licensed practicing lawyers and senior law students who are able to represent clients in court proceedings. Some of the cases handled by the WBLAC include, but are not limited to, divorce, custody issues, landlords / tenant disputes, client advocacy and social security and disability issues. Attorney Robert Dickman is the clinic's director; he and his wife Ellen Dickman opened the clinic in 1993.

Women's Justice Center

615 Griswold St., Suite 1520
Detroit, MI 48226-3900
Phone: (313) 962-4945

Provides services in the following legal areas:

- Domestic Violence
- General Family Law; Divorce and Custody Actions, and Paternity
- Landlord/Tenant
- Abuse and Neglect

Monroe County

Monroe County Senior Legal Services

1126 S. Telegraph
Monroe, MI 48161
Phone: (734) 241-7644
Fax: (734) 241-839

We provide legal services in civil matters. This excludes bankruptcy, driver's license restoration and criminal cases; the criminally accused have the right to counsel at public expense if they cannot afford an attorney.

If you are unable to travel, call the office to have one of our outreach staff visit you at your home.

Legal Services of South Central Michigan - Monroe Office

1118 A South Telegraph
Monroe, MI 48161
Phone: (734) 241-8310
Toll Free: (888) 251-1598
Fax: (734) 241-1381
Web site: www.lsscm.org

Counties served: Monroe Lenawee

Provides services in the following areas:

- Family Law
- Landlord/Tenant
- Home Ownership
- Probate
- Guardianship
- Consumer
- Health Law
- Domestic Violence
- Civil Rights

- Individual Rights
- Employment
- Real Estate
- Government Benefits
- Bankruptcy
- Debtor Relief
- Housing

Southeastern Dispute Resolution Services

Community Action Agency
1214 Greenwood
Jackson, MI 49204
Phone: (517) 784-4800
Fax: (517) 784-5188

Service area: Jackson, Hillsdale, Lenawee,
& Monroe Counties

Statewide

State Bar Association

Lawyer Referral and Information Service
306 Townsend St.
Lansing, MI 48933
Phone: (800) 968-0738
Web site: www.michbar.org

Elder Law of Michigan

3815 West St. Joseph Suite C200
Lansing, MI 48917
Phone: (517) 485-9164
Toll Free: (866) 400-9164
Fax: (517) 372-0792
Email: info@elderlawofmi.org
Web site: www.elderlawofmi.org

Elder Law of Michigan operates a special telephone hotline that the public can use to speak with an attorney about issues affecting older adults and their caregivers. Typical topics include: wills; probate; Medicare/Medicaid; Social Security; consumer fraud; pension rights; kinship care; tax issues; bankruptcy/debtor protection; and medical rights/billing. Attorneys provide information and advice but not legal representation. Makes

referrals to other legal resources when appropriate.

Michigan Indian Legal Services

215 S. Washington Square, Suite C
Lansing, MI 48933-1888
Phone: (888) 218-9254
Fax: (517) 316-0654
Web site: www.mils.org

Michigan Indian Legal Services provides civil legal services to low income Indian individuals and tribes to further self sufficiency, overcome discrimination, assist tribal governments and preserve Indian families.

Provides services in the following legal areas:

- Indian Child Welfare Act
- Treaty and Statutory Rights
- Tribal recognition
- Community Education
- Discrimination

Michigan Protection & Advocacy Service, Inc.

4095 Legacy Parkway, Suite 500
Lansing, MI 48911
Phone: (517) 487-1755
Toll Free: (800) 288-5923
Fax: (517)487-0827
Email: molson@mpas.org
Web site: www.mpas.org

People with disabilities have to deal with a wide variety of issues. We try to answer any questions you may have relating to disability. We have experience in the following areas: discrimination in education, employment, housing, and public places; abuse and neglect; Social Security benefits; Medicaid, Medicare and other insurance; housing; Vocational Rehabilitation; HIV/AIDS issues; and many other disability-related topics.

Michigan Migrant Legal Assistance Project (MMLAP)

648 Monroe NW, Suite 318
Grand Rapids, MI 49503
Phone: (616) 454-5055
Toll Free: (800) 418-3390
Fax: (616) 454-7022
Email: info@mmlap.com
Web site: www.mmlap.com

Provides bilingual services to farm workers in the following legal areas:

- Employment
- Housing
- Civil Rights
- Education
- Consumer
- Public Benefits
- Immigration
- Health

Michigan Welfare Rights Organization (MWRO)

23 E. Adams, 4th Floor
Detroit, MI 48226
Phone: (313) 964-0618
Fax: (313) 964-2600
Email: info@mwro.org
Web site: www.mwro.org

The Michigan Welfare Rights Organization is the union of public assistance recipients and low-income workers in this state. MWRO has chapters across Michigan and is one of the founding members of the National Welfare Rights Union. Our goal is to organize recipients and low-income workers to fight for our rights, to eliminate poverty in this country and to build an army prepared to battle or the economic and human rights of millions of disenfranchised Americans.

Welfare recipients, low income workers and homeless people rarely know what benefits they are entitled to under existing social service rules and regulations that

undergo daily sometimes hourly changes. Since President Bill Clinton signed the Welfare Reform Bill on August 22, 1996, most of the safety nets that barely separated poor people from outright hunger and homelessness have disappeared reducing millions across the country and hundreds of thousands in Michigan to membership in the "New Great Depression." The focus of MWRO is to intervene and advocate on behalf of the victims of poverty when disputes surface between this population and service delivery agencies. MWRO sponsors training sessions for the victims of poverty that cover eligibility for Food Stamps, Medicaid, cash assistance, disputes with landlords, utility companies and how to file a hearing when these rights are being violated. The work is monumental, sometimes crushing and seemingly endless.

Prison Legal Services of Michigan, Inc.

119 N. Washington Sq., Suite 302
Lansing, MI 48933
Phone: (517) 484-8112
Email: questions@plsminc.org
Web site: www.plsminc.org

PLSM, Inc. is dedicated to providing the inmates of the Michigan Department of Corrections (MDOC) with advice for dealing with legal issues and materials with which they may aid themselves.

Provides services in the following legal areas:

- All civil legal aid matters (other than civil rights suits against prison officials).
- Detainees and federal habeas corpus.
- Assistance after the right of criminal appeal is exhausted and other post conviction matters.

- Advice in prison administrative matters.
- Paralegal training for selected inmates and job placement assistance for released paralegals.
- Provide information sheets on numerous post-conviction, civil, and prison administrative topics.
- Provide self-help packets in selected criminal, prisoners' rights, and prison administrative matters.

**Thomas M. Cooley Law School
Innocence Project**

300 S. Capitol Avenue

P.O. Box 13038

Lansing, MI 48901

Phone: (517) 371-5140

Web site: www.cooley.edu

The Innocence Project does not charge for its services and receives no government

funding. It is maintained entirely by Cooley Law School, with a supporting grant from the Michigan Bar Foundation and private donations.

Case intake criteria includes all of the following three categories:

- Persons who claim actual innocence saying they did not commit the crime for which they were committed.
- Persons who are serving a substantial sentence in prison in the State of Michigan.
- Persons whose innocence could be established by DNA testing of biological evidence that was collected during the course of the criminal investigation of their case.

TRANSPORTATION

TRANSPORTATION SERVICES

Transportation can be expensive especially during times of unemployment. If paying for gasoline or taxi fares become too expensive and transportation cannot be provided through the Michigan Works! Agency, public, non-profit, and volunteer transportation may be an option. Although non-profit and volunteer transportation do have some eligibility requirements, public transportation is available to all citizens.

- ADA Paratransit – serves the transit needs of pre-qualified individuals who need door to door service and are unable to use the accessibility equipment in fixed-route buses.
- Shopping Shuttle – operates small buses to connect similar destinations.
- Taxi Services – uses taxicabs to provide shared rides on flexible routes. Riders may call the same day for reservations.

PUBLIC TRANSPORTATION

Government agencies operate public transit programs for the benefit of all their citizens.

These programs are:

- Fixed-Route Linehaul – operates large buses on a predetermined route and schedule along major roadways. Buses are usually accessible to people with physical disabilities. Older adults can often pay discounted rates for fixed-route bus service.
- Advanced Reservation – is designed to meet the special needs of people who cannot use the Linehaul service. Riders make reservations several days in advance for a ride to a specific destination on a small bus. Vehicles are usually accessible to people with physical disabilities.
- Dial-A-Ride – operates same day service providing curb-to-curb transit within a limited geographic area. Vehicles are usually accessible to people with physical disabilities.

Wayne County

Detroit Department of Transportation (DDOT)

1301 E. Warren Ave.

Detroit, Michigan 48207

Customer Service: (313) 933-1300

Hearing Impaired: (313) 834-3434

Michigan Voice Relay: (800) 649-3777
(from 8 am - 4 pm)

Web site: www.RideDetroitTransit.com

The mission of the Detroit Department of Transportation is to provide public transit services that are reliable, clean, customer-focused, fiscally responsible, safe and secure for metropolitan Detroit area residents.

The Detroit Department of Transportation (DDOT) offers service to residents of the City of Detroit, Hamtramck, Highland Park, and other specific destinations. The system makes public transit services available for all residents and a major portion of DDOT riders are senior citizens.

Detroit People Mover

1420 Washington Blvd.

Detroit, MI 48226

Business Phone: (313) 224-2160

Message Center: (800) 541-RAIL

Fax: (313) 224-2134

Web site: www.thepeplemover.com

The Detroit People Mover (DPM) is a fully automated light rail system that operates on an elevated single track loop in Detroit's central business district. The 2.9 mile system provides connections between the courts and administrative offices of several levels of government, sports arenas, exhibition centers, major hotels, and commercial, banking and retail districts. Service is frequent, unencumbered by vehicle or pedestrian traffic, and conveniently available throughout the central business district.

Seniors age 65 and over who live in Detroit, Hamtramck and Highland Park can receive one free annual People Mover pass each year.

Southeast Michigan Council of Governments (SEMCOG)

535 Griswold St., Suite 300

Detroit, Michigan 48226

Phone: (313) 961-4266

Web site:

www.semcoq.org/transportation.aspx

SEMCOG is responsible for coordinating the region's vision for a transportation system that is safe, accessible, and reliable, and contributes to a higher quality of life. This includes monitoring system performance, coordinating systems planning, and maintaining the long-range plan and the short-range program.

Southeast Michigan Council of Governments

Alternative Commute Programs (Ride Sharing)

535 Griswold Suite 300

Detroit, MI 48226

Toll Free: (866) 510-POOL

Phone: (313) 963-RIDE

Fax: (313) 961-4869

Web site: <https://mirideshare.org>

RideShare is a free carpool and vanpool matching service that links commuters traveling into or within Southeast Michigan for work. Since 1980, RideShare has assisted more than 100,000 Detroit carpoolers and vanpoolers with their requests.

Carpools are groups of two or more people who commute together using a vehicle provided by a person within the group. A carpool can consist of co-workers, neighbors, friends, spouses, family members, roommates, or someone you just met through the Michigan Rideshare database. Carpooling doesn't require a commitment of five days a week. It can be once a week, every other week, or whatever works with your schedule.

Suburban Mobility Authority for Regional Transportation (SMART)

Buhl Building

535 Griswold Street Suite 600

Detroit, MI 48226

Toll Free: (866) 962-5515

Fixed Route: (313) 223-2305

Cancellation: (313) 961-9594

Connector Service: (800) 624-3455

Email: postmaster@smartbus.org

Web site: www.smartbus.org

Community transit, connector and fixed route bus and shuttle service for Wayne, Oakland and Macomb counties.

SMART is responsible for the planning, construction and operation of the public transportation facilities and services within four counties of southeastern Michigan (Wayne, Oakland, Macomb, and Monroe); excluding the City of Detroit in which this responsibility belongs to the Detroit Department of Transportation. SMART provides a curb-to-curb advance reservation service, which is designed to meet the many special needs of people

who cannot access SMART's regular fixed route service.

Community Transit is available in many Wayne, Oakland and Macomb communities. All Community Transit buses are lift equipped.

Some communities also offer other special transportation services through special funding provided by SMART.

Monroe County

Lake Erie Transit (LET)

1105 W. Seventh St.
Monroe, MI 48161
Phone: (734) 242-6672

Fax: (734) 242-1121

Email: info@lakeerietransit.com

Web site: www.lakeerietransit.com

Lake Erie Transit offers a variety of fast and easily accessible transportation services for Monroe County residents. With 8 Fixed Routes, Frenchtown and Bedford Dial-A-Ride services, ADA and Essential Transportation Services, Lake Erie Transit is driven to provide everyone in our community with the highest level of service.

AMERICANS WITH DISABILITY ACT (ADA) SERVICES

Monroe: (734) 242-6766

LET provides on-call service to qualifying riders with disabilities. With an ADA certified ID, you can call 24 hours to two weeks in advance and tell us when you need to be at your destination. We'll let you know when we'll pick you up anywhere within 3/4 of a mile of any of our fixed routes.

BEDFORD DIAL-A-RIDE

In Bedford, call 888-664-5984 for reservations at least one (1) hour before you want to be picked up. The bus comes to the curb in front of your house and takes you to your destination within the township.

Bedford Service also takes passengers to designated stops in Toledo where they can transfer onto the TARTA system.

Those stops are:

Miracle Mile: 7:20 a.m. and 5:20 p.m.

Westfield Shopping at Franklin Park: 10:30 a.m. and 2:00 p.m.

ESSENTIAL TRANSPORTATION SERVICES

ETS is a door-to-door service for Senior Citizens and for those with disabilities in the Monroe County area who meet one or more of the following criteria:

- You are 60 years or older.
- You are wheelchair restricted.
- You are unable to go up or down a flight of stairs without assistance.
- You have great difficulty walking without a cane or walker.
- You have an emotional impairment recognized by a state or federal agency.

FRENCHTOWN DIAL-A-RIDE

Dial-A-Ride is just that – call us at 734-242-6766 for reservations at least one (1) hour before you want to be picked up. The bus comes right to the curb in front of your house to pick you up and take you to your destination within the township. You can also transfer to a bus on one of LET's fixed routes at no charge.

Ready for class? Our Frenchtown Tripper Service provides transportation to

Jefferson High School. Call for information and to schedule your ride.

State of Michigan

Michigan Department of Transportation (MDOT)

State Transportation Building
425 W. Ottawa St.

P.O. Box 30050

Lansing, MI 48909

Phone: (517) 373-2090

Web site: <http://www.michigan.gov/mdot>

Michigan Department of Transportation (MDOT)

Passenger Transportation Division

P. O. Box 30050

Lansing, MI 48909

Phone: (517) 373-0471

Email: edgarS@michigan.gov

NON-PROFIT TRANSPORTATION

Non-Profit Transportation is operated by various community agencies and charitable organizations throughout the county. Many agencies in this category serve particular population groups such as, seniors, veterans, low-income, and disabled. Most offer medical, shopping, and social transportation.

CAUSE Senior & Handicap Transportation

1712 W. Grand Blvd

Detroit, MI 48208-1002

Phone: (313) 897-6500

CAUSE services are available to adults 60 and older residing in Detroit. Travel destinations must be within the city of Detroit.

Operates Monday - Friday between the hours of 8:30am and 4:30pm. Must provide 24 hours advanced notice.

Community Health Awareness Group (CHAG)

1300 W. Fort St.

Detroit, MI 48226

Phone: (313) 963-3434

Fax: (313)963-1832

Web site: www.chagdetroit.org

This program transports HIV positive individuals to and from medical appointments and psychosocial support groups. The objectives of the program are to reduce social isolation and facilitate access to primary care and other support services. The transportation program also takes clients to other special community events by request, including conferences, picnics, community forums, retreats, and trainings.

Call 48 hours in advance to schedule ride.

Eastside Community Resources and Assistance Center

Phone: (313) 521-1900

Eastside Community Resource Center EZ Ride Transportation Project

EZ Ride provides transportation services to Detroit residents who are presently underserved or not served at all, by mainstream public transportation. It uses a collaborative, comprehensive and community-based approach to bring transportation services to the public through the use of an automated scheduling and dispatch technology that can mobilize, coordinate and increase the use of existing transportation resources.

Those qualified for EZ Ride include the following:

- Disabled Persons
- Senior Citizens

- People who need transportation to get to work
- Individuals with special transportation needs
- EZ Ride is administered by the Detroit Assistance Transportation

Latino Family Services, Inc.

3815 W. Fort Street
 Detroit, MI 48216
 Phone: (313) 841-7380

Latino Family Services provides transportation to people 55 and older residing in Detroit. Travel destinations must be within certain areas of Detroit. Monday – Friday between the hours of 7:00am and 1:00pm.

Must provide 24 hours advanced notice. Call between the hours of 8:00am and 4:00pm.

Michigan Association of Railroad Passengers (MARP)

P.O. Box 52148
 Livonia, MI 48152-0148
 Phone: (313) 575-6608
 Email: marprail@yahoo.com
 Web site: www.marp.org

MARP is the Michigan Association of Railroad Passengers, Inc., a 501 (c) (3) non-profit corporation established in 1973 to improve passenger train service, travel conditions for passengers, and to work for the preservation of historic rail stations.

MARP works with groups such as Metro Detroit-based Transportation Riders United and the National Association of Railroad Passengers to accomplish common goals. Anyone interested in passenger rail issues should also investigate these two organizations.

Michigan Public Transit Association
 2875 Northwind Drive, Suite 120

East Lansing, Michigan 48823
 Phone: (517) 324-0858
 Fax: (517) 324-7034
 Email: mpta@mptaonline.org
 Web site: www.mptaonline.org

MPTA is a non-profit statewide association incorporated in 1977 under Section 501(c) 6 of the Internal Revenue Code. First organized in 1974, our membership ranges from the largest urban public transit system providers in Michigan to a majority of the smaller rural demand-response systems. Geographically our membership is distributed throughout the state, from southeast Michigan to the western-most point of our Upper Peninsula.

Nankin Transit Commission

Phone: (734) 729-2710

Nankin Transit Commission offers service to residents of Garden City, Inkster, Wayne, and Westland. Nankin services are available to adults 55 and older, and physically or mentally handicapped individuals. Travel destinations cannot be outside of Garden City, Inkster, Wayne, or Westland. Must provide 48 hours advance notice for medical transportation and 24 hours for other services.

Travelers Aid Society of Metro Detroit

65 Cadillac Sq., 30th Floor, Suite 3000
 Detroit, MI 48226
 Phone: (313) 962-6740
 Fax: (313) 962-3609
 Email: info@travelersaidetroit.org
 Web site: www.travelersaidetroit.org

Transportation to doctor's appointments or job interviews.

Ways to Work of Michigan

9851 Hamilton Avenue
 Detroit, MI 48202
 Phone: (313) 883-2100
 Fax: (313) 883-3957

Web site: www.csswayne.org/wtw.html
Main Web site: www.waystowork.org

Ways to Work is a unique financial program. This proven and innovative program grants short term, low-interest loans to working families with challenging credit histories.

All loans help with the purchase of a modestly priced used vehicle, help stabilize or improvement in employment situations, and assist with repairing credit rating. Financial Literacy training is offered to all families at no charge.

Offers loans of \$500-\$4000 to workers with poor credit. Borrowers are charged 8% interest and must repay within two years. Loans may be used for: repair or purchase of a used car; child care expenses to retain a job; home repairs; moving expenses including security deposits; purchase of appliances, furniture, a computer, or uniforms or tools required for employment.

Loans may NOT be used for: tuition/books, travel, taxes, medical expenses, fines, business expenses, utility payments, or delinquent debts.

Low-to-moderate income adults who have at least one legal dependent who lives in their household or with whom they are regularly involved; work at least 20 hours per week and have been employed for six months or longer in their current job; are United States citizens; live in Macomb, Oakland, or Wayne counties; and whose monthly disposable income meets program requirements.

VOLUNTEER TRANSPORTATION

Volunteer Transportation is operated through community agencies. These agencies coordinate volunteers that are

willing to donate their time and services to people who have no other means of transportation.

Volunteers use their own cars and usually cannot accommodate wheelchairs. Passengers must be able to enter and exit cars with minimal help, or must have companions to assist them. In addition, volunteers decide how long and how far they will drive. Lastly, few volunteer driver programs offer services for low cost or no cost. Other programs allow the passenger and driver to negotiate fees to cover the cost of gas and maintenance.

Fish Dial-A-Ride of Western Wayne County

6530 Paul Revere Lane
Canton, MI 48187
Phone: (888) 660-2007

Fish Dial-A-Ride of Western Wayne County is a nonprofit group of volunteer drivers who are dedicated to providing free rides to medical and other appointments for senior and disabled residents of Garden City, Livonia, and Westland who are unable to drive and have no free or low-cost transportation available.

TAXI CAB COMPANIES

ABC Cab Professional Transportation

12853 Levan Rd.
Livonia, MI 48150
Phone: (734) 844-0642

Alzalia Cab

2101 Puritan St.
Detroit, MI 48203
Phone: (313) 341-0542

Big Four Cab

748 Middlebelt Rd.
Inkster, MI 48141
Phone: (734) 722-4114

Budget Cab Company

666 Peterboro St.
Detroit, MI 48201
Phone: (313) 831-2900

Checker Cab Company

26500 Van Born Road
Dearborn Heights, MI 48125-1340
Phone: (313) 963-1000
Web site: www.checkercab-det.com

Checker Cab

2128 Trumbull St,
Detroit, MI 48201
Phone: (313) 961-8294

City Cab Company

289 Adelaide St.
Detroit, MI 48201
Phone: (800) 833-1083

Dearborn Cab

5141 Ternes St.
Dearborn, MI 48126
Phone: (313) 457-7770

Detroit Cab Company

2201 Waterman St.
Detroit, MI 48209
Phone: (313) 841-6000

Downriver Cab Company

4624 13th St.
Wyandotte, MI 48192
Phone: (734) 282-2222

Gem Transportation

4937 Pelham
Dearborn Heights, MI 48125
Phone: (734) 286-4386
Fax: (313) 429-9380

Greater Detroit Cab Company

138 W. Fisher Freeway

Detroit, MI 48201
Phone: (313) 962-2432

Lorraine Cab

15100 W. Warren Ave.
Dearborn, MI 48126
Phone: (313) 582-6900

Madina Cab Incorporated

6907 Yinger Ave.
Dearborn, MI 48126
Phone: (313) 584-4323

Metropolitan Cab Company

17300 Woodward Ave.
Detroit, MI 48203
Phone: (313) 869-8300

Trinity Transportation Group

4624 13th Street
Wyandotte, MI 48192
Phone: (734) 284-9229
Fax: (734) 283-8418
24 Hour Service: (734) 282-2222
Web site: www.trinitytransportation.com

TVP Transportation

2660 Sylvania St.
Inkster, MI 48141
Phone: (313) 531-6262

Vinewood Cab Association

1682 Fort St.
Lincoln Park, MI 48146
Phone: (313) 382-0800

Wayne Cab

36110 W Michigan Ave.
Wayne, MI 48184
Phone: (734) 721-2345

Wyandotte Cab

1100 Biddle Ave.
Wyandotte, MI 48192
Phone: (734) 282-2222

RESOURCES

These referrals are provided as a service at your request. We offer options, not recommendations. Since selecting a provider is a subjective decision, you should interview providers to determine which you feel is best for you.

The following is a list of resources used to complete this directory. This directory would not be possible without these resources.

Unemployment Information and Job Services

Unemployment Insurance Agency

Web site: www.michigan.gov/uia

Michigan Works! Agency

Web site: www.michworks.org

Michigan Rehabilitation Services (MRS)

Web site: www.michigan.gov/mrs

Department of Labor

Web site: www.dol.gov

Americans with Disabilities Act (ADA)

Web site: www.ada.gov

Veterans

The Department Veterans Affairs

Web site: www.va.gov

Department of Human Services

Department of Human Services

Web site: www.michigan.gov/dhs

Health Care

Michigan Department of Community Health

Web site: www.michigan.gov/mdch

Department of Human Services

Web site: www.michigan.gov/dhs

Department of Labor
Web site: www.dol.gov

Medicare
Web site: www.medicare.gov

Financial

Green Path Debt Solutions
Web site: www.debthelpnow.com

DTE Energy
Web site: www.dteenergy.com

AT&T
Web site: www.att.com

Housing

Michigan Public Housing Authority
Web site: www.hud.gov

Wayne Metropolitan Community Action Agency
Web site: www.waynemetro.org

Legal

State Bar of Michigan
Web site: www.michbar.org

Crisis and Counseling

Department of Human Services
Web site: www.michigan.gov/dhs

Transportation

MDOT www.michigan.gov/mdot

DDOT www.ci.detroit.mi.us/ddot

SMART www.smartbus.org

GLOSSARY OF TERMS

ACC - Arab-American and Chaldean Council
ACCESS - Arab Community Center for Economic and Social Services
ACLU - American Civil Liberties Union
ADA - Americans with Disabilities Act
ADEA - Age Discrimination in Employment Act
AFC - Adult Foster Care
AMP - Adult Medical Program
CCC - Covenant Community Care
CDBG - Community Development Block Grant
CHAG - Community Health Awareness Group
CHASS - Community Health and Social Services Center
CHM - Children's Hospital of Michigan
CMH - Community Mental Health
COBRA - Consolidated Omnibus Budget Reconciliation Act
CPS - Children's Protective Services
CSHCS - Children's Special Health Care Services
CSS - Community Support Services
CWIC - Community Work Incentive Coordinator
DATC - Detroit Assistance Transportation Coalition
DBTAC - Disability and Business Technical Assistance Center
DCC - Downriver Community Conference
DCH - Department of Community Health
DCHC - Detroit Community Health Connection
DDHH - Division on Deaf and Hard of Hearing
DDI - Developmental Disabilities Institute
DDOT - Detroit Department of Transportation
DDS - Donated Dental Services
DHCH - Detroit Health Care for the Homeless
DHIS - Deaf & Hearing Impaired Services
DHS - Department of Human Services
DHSC - Deaf, Hearing & Sign Language Center
DHWDC - Division of Health, Wellness & Disease Control
DLEG - Department of Labor & Economic Growth
DLSC - Detroit Legal Services Clinic
DOE - Department of Energy
DMC - Detroit Medical Center
DMP - Debt Management Plan
DN - Disability Network
DOL - Department of Labor
DOLITA - Department of Labor Employment & Training Administration
DRMM - Detroit Rescue Mission Ministries
DRRTP - Domiciliary Residential Rehabilitation Treatment Program
EEOC - Equal Employment Opportunity Commission
EN - Employment Network
EPA - Equal Pay Act
ESG - Emergency Shelter Grant

ETDI - Employment and Training Designs, Inc
EUC - Emergency Unemployment Compensation
F.A.M.I.L.Y - Fathers & Mothers In League with Youth
FIP - Family Independence Program
FLAC - Free Legal Aid Clinic
FQHC - Federally Qualified Health Center
GDABVI - Greater Detroit Agency for the Blind and Visually Impaired
GDAHC - Greater Detroit Area Health Council
H-WCC - Hegira-Westland Counseling Center
H4H - HOPE for Homeowners
HELP - Health Emergency Lifeline Programs
HHC - Home Heating Credit
HPS - Homelessness Prevention Services
HRP - Home Rehabilitation Program
HUD - Housing and Urban Development
IFLA - Institute for Foreclosure Legal Assistance
IIMD - International Institute of Metropolitan Detroit
IRS - Internal Revenue Service
JET – Jobs, Education & Training
JFS - Jewish Family Services
JVS - Jewish Vocational Services
LADA - Legal Aid and Defenders Association
LBPH - Library for the Blind and Physically Handicapped
LET - Lake Erie Transit
LIF - Low Income Families
LIFE - Learning Institute of Family Education
MADHH - Michigan Association for Deaf and Hard of Hearing
MAHP - Michigan Association of Health Plans
MAP - Michigan Ability Partners
MAPI - Michigan Association of Physicians of Indian Origin
MARP - Michigan Association of Railroad Passengers
MARVIN - Michigan Automated Response Voice Interactive Network
MCDC - Michigan Commission on Disability Concerns
MCOP - Monroe County Opportunity Program
MCSLs - Monroe County Senior Legal Services
MCTI - Michigan Career and Technical Institute
MDCH - Michigan Department of Community Health
MDOC - Michigan Department of Corrections
MDOT - Michigan Department of Transportation
MFPP - Mortgage Foreclosure Prevention Program
MMLAP - Michigan Migrant Legal Assistance Project
MOMS - Maternity Outpatient Medical Services
MPAS - Michigan Protection and Advocacy Service, Inc.
MPLP - Michigan Poverty Law Program
MRS - Michigan Rehabilitation Services
MSHDA - Michigan State Housing Development Authority
MSP - Medicare Savings Program
MW - Michigan Works!
MWA - Michigan Works! Agencies

MWRO - Michigan Welfare Rights Organization
NCADD-GDA - National Council on Alcoholism and Drug Dependence-Greater Detroit Area
NCLC - National Consumer Law Center
NCP - Non-Custodial Parents
NIDRR - National Institute on Disability and Rehabilitation Research
NLS - National Library Service
NORD - National Organization for Rare Disorders
NSLP - National School Lunch Program
NSO - Neighborhood Service Organization
OAH - Oakwood Annapolis Hospital
OHMC - Oakwood Hospital & Medical Center
OSMC - Oakwood Southshore Medical Center
PH - Public Housing
PHC - Public Health Code
PLSM - Prison Legal Services of Michigan
PRO - Problem Resolution Offices
RAP - Refugee Assistance Program
REACH - Racial and Ethnic Approaches to Community Health
SBP - School Breakfast Program
SDA - State Disability Assistance
SEM - Southeast Michigan
SER - State Emergency Relief
SHAR - Self Help Addiction Rehab
SLC - Sugar Law Center for Economic and Social Justice
SMART - Suburban Mobility Authority for Regional Transportation
SOAR - SSI/SSDI Outreach, Access and Recovery
SSA - Social Security Administration
SSDI - Social Security Disability Insurance
SSI - Supplemental Security Income
TDD - Telecommunication Device for the Deaf
TEFAP - The Emergency Food Assistance Program
THAW - The Heat and Warmth Fund
TIC - The Information Center
TIP - The Information Place
TMA - Transitional Medical Assistance
TMA-Plus - Transitional Medical Assistance Plus
TTY - Text Telephone
U-SNAP-BAC - United Streets Networking And Planning: Building A Community
UIA - Unemployment Insurance Agency
USCCR - United States Commission on Civil Rights
USCIS - U.S. Citizenship and Immigration Services
VA - Veterans Administration
VAMC - Veterans Administration Medical Center
VISN - Veterans Integrated Service Network
VR - Vocational Rehabilitation
WCCC - Wayne County Community College
WCCCD - Wayne County Community College District
WHO - World Health Organization
WIA - Workforce Investment Act

WIC - Women, Infants, and Children

WIPA - Work Incentive Planning and Assistance

WMCAA - Wayne-Metropolitan Community Action Agency

WPP - Winter Protection Plan

WX - Weatherization Program

A

AAA Crisis Pregnancy Center, 56
A-Access Clinic, 58
AARP Prescription Discount Program, 83
ABC Cab Professional Transportation, 156
ACCESS Community Health & Research Center, 56
ACORN Detroit, 129
Adult Children of Alcoholics, 98
Adult Protective Services, 48
Advanced Counseling Services, 77
Advanced Counseling Services, P.C., 70
Advantage Health Centers, 51
AIDS Partnership Michigan, 12, 27
AI- Anon Family Groups of the Detroit Area, 98
Alanon/Alateen, 98
AI-Anon/Alateen, 98
Alanon/Alateen Detroit, 89
Alcoholics Anonymous, 98
Allen Park Housing Commission, 131
Alzalia Cab, 156
American Civil Liberties Union Fund of Michigan, 142
American Drug Club, 84
American Indian Health and Family Services, 51
Americans with Disabilities Act, 31
Angel Food Ministries, 106
Apartment Search, 133
Arab Community Center for Economic and Social Services (ACCESS), 71, 116, 142
Arab-American and Chaldean Council (ACC), 52
Arab-American and Chaldean Council (ACC) Community Health Center, 72
Arbor Medical of Livonia, 95
Archambault & Associates, PC, 74, 75
AT&T Michigan, 121

B

Barnabas Youth Opportunities Center, 20
Bedford Township Housing Commission, 132
Benefits CheckUp, 84
Bethel Housing Counseling Agency, 104, 133
Big Four Cab, 156
Black Family Development, 137
Black Family Development, Inc., 95
Blind Children's Fund, 100
Brookfield Clinics at Garden City Hospital, 74
Budget Cab Company, 157

C

Cabrini Clinic, 52
Canadian Drugs USA, 84
Career Education Consumer Report, 12
Career Matrix, 19
Caring Alternatives, Inc., 78
Caring Voice Coalition, 84
Cass Community United Methodist Church Saturday Free Medical Clinic, 52
Catholic Charities of Monroe County, 79
Catholic Social Services, 71
Catholic Social Services of Wayne County, 72

CAUSE Senior & Handicap Transportation, 154
Center for Behavior and Medicine, 70
Center for Independent and Family Therapy, 77
Checker Cab, 157
Checker Cab Company, 157
Child and Family Advocacy Center, 145
Child Care Coordinating Council of Detroit/Wayne County, 9
Children's Corner, 113
Children's Hospital Developmental Dentistry, 59
Children's Aid Society, 20
Children's Protective Services, 48
ChristNet, 135
Chronic Disease Fund, 85
Church of the Messiah Housing Corporation, 104
City Cab Company, 157
City of Dearborn Economic and Community Development, 126
City of Detroit Department of Human Services-Weatherization, 126
City of Livonia Community Resources, 116
Coalition on Temporary Shelter (COTS), 138
Cocaine Anonymous, 98
Community Care Services, 70, 75, 77, 96, 137
Community Health and Social Services Center (CHASS), 52
Community Health Awareness Group, 154
Community Legal Resources, 142
Community Literacy Council, 12
Community Partnerships for Adult Learning, 12
Consolidated Omnibus Budget Reconciliation Act (COBRA), 62
Consumer Credit Management, 104
Covenant Community Care, 53
Crisis Pregnancy Center, 56
Crossroads of Michigan, 20

D

Deaf & Hearing Impaired Services, Inc., 64
Deaf, Hearing, and Sign Language Center, 64
Dearborn Cab, 157
Dearborn Heights Housing Commission, 131
Dearborn Housing Commission, 131
Dearborn Pastoral Counseling Center, 71
Dearborn Service Center, 23
Dearborn Vet Center, 36, 71
Dental Treatment Fund for Persons with Developmental Disabilities, 60
Department of Human Services, 110, 120
Department of Human Services (DHS), 40
Department of Labor, 14
Detroit Cab Company, 157
Detroit Central City Community Mental Health, Inc., 72
Detroit Community Health Connection, 53
Detroit Department of Health and Wellness, 54
Detroit Department of Human Services, 89
Detroit Department of Transportation (DDOT), 151
Detroit East Community Mental Health, 72
Detroit Entrepreneurship Institute Inc, 12
Detroit Health Department Bureau of Substance Abuse, 89
Detroit Hispanic Development Corporation, 142

Detroit Housing Commission, 131
Detroit Job Corps, 13
Detroit Library for the Blind and Physically Handicapped, 99
Detroit LIGHT House Program, 90
Detroit Metropolitan Bar Association, 142
Detroit Non-profit Housing Corporation, 104, 106, 133
Detroit People Mover, 151
Detroit Planning and Development Department, 129
Detroit Public Library, 113
Detroit Public Schools GED Testing Center, 13
Detroit Receiving Hospital/University Health Center, 60, 66
Detroit Rescue Mission Ministries, 90, 95
Detroit Senior Citizens Department, 20
Detroit Service Center: City of Detroit Michigan Works, 23
Detroit Service Center: Detroit's Work Place North, 23
Detroit Service Center: Detroit's Work Place South, 23
Detroit Service Center: Employment Central of Detroit, 24
Detroit Service Center: Rosa Parks Satellite Center, 24
Detroit Service Center: SER Metro One Stop, 24
Detroit Urban League, 14, 20
Detroit Vet Center, 36, 72
Detroit-Wayne County Community Mental Health Agency, 72
Development Centers, Inc., 73
Developmental Disabilities Institute, 27
DHS OFFICES, 49
Disability and Business Technical Assistance Center (DBTAC), 31
Disability Info, 32
Domiciliary Residential Rehabilitation Treatment Program (DRRTP), 38
Downriver Alano Club, 89
Downriver Cab Company, 157
Downriver Career Technical Consortium, 14
Downriver Community Conference, 127
Downriver Community Food Pantry, 107
Downriver Housing Advocacy, 135
Downtown Detroit Management and Housing Advocacy, 135
Dress For Success Metro Detroit, 113
DTE Energy, 124
Dundee Housing Commission, 132

E

Eastside Community Resources and Assistance Center, 154
Eastwood Clinic, 71
Eastwood Clinics, 90
Eastwood Community Clinic, 75
Ecorse Housing Commission, 131
Education Training Research Services, 90, 95, 96
Elder Law of Michigan, 148
Eleonore Hutzel Recovery Center, 90
Elmhurst Home, Inc., 91
Emmanuel House, 91
Employment and Training Administration, 15
Evergreen Counseling Centers, 76

F

Fair Housing Center of Metropolitan Detroit, 132
Fair Housing Center of Southeastern Michigan, 132
Family Counseling and Shelter Services, 79
Family Counseling and Shelter Services (FCSSMC), 81
Family Medical Center of Michigan, 58, 61
Family Service, Inc., 73
Family Services, 70
Family Services-Dearborn, 71
Family Tree, 105, 133
First Step, 80
First Step Legal Advocacy Project, 143
Fish & Loaves Community Food Pantry, 107
Fish Dial-A-Ride of Western Wayne County, 156
Focus Hope, 15
Focus Hope Food Distribution Center, 107
Fort Custer National Cemetery, 37
Fox 2 JobShop, 19
Free Application for Federal Student Aid, 15
Free Legal Aid Clinic, 143
Freedom House, 143

G

Gamblers Anonymous, 98
Garden City Hospital, 68
Garden City Hospital Brookfield Clinic, 94
Gem Transportation, 157
Generic Drugs - The Unadvertised Brand, 82
Goodwill Industries of Greater Detroit, 16
Great Lakes National Cemetery, 37
Greater Detroit Agency for the Blind & Visually Impaired (GDABV), 99
Greater Detroit Area Health Council (GDAHc), 63
Greater Detroit Cab Company, 157
Green Path Debt Solutions, 105, 134

H

Hamtramck Housing Commission, 131
Harper University Hospital, 67, 91
Health Emergency Lifeline Programs, 108
Health Emergency Lifeline Programs (HELP), 116
Health Services Technical Assistance Addiction Treatment Services, Inc., 73
Heartline, Inc., 91
Hegira Behavioral Diagnostic & Psychiatric Intervention Center, 77
Hegira Children's Outpatient Services, 77
Hegira Community Support Services (CSS), 77
Hegira Livonia Counseling Center, 75
Hegira Next Step Clubhouse, 75
Hegira Programs Help Center, 76
Hegira-Westland Counseling Center (H-WCC), 78
Henry Ford Behavioral Services, 71
Henry Ford Cottage Hospital, 68
Henry Ford Health System Behavioral Health Clinic, 91
Henry Ford Health System/Behavioral, 73
Henry Ford Hospital, 67
Henry Ford Wyandotte Hospital, 69, 78
Highland Park Housing Commission, 131

Highland Park Service Center: Employment and Training Designs, Inc (ETDI), 25
Holley Ear Institute, 64
Homeownership Preservation Foundation, 110
Hope Dental Clinic, 60
Hope for Homeowners, 110
Hope Medical Clinic Wayne, 58
Housing and Urban Development (HUD), 130
HUDA Community Clinic, 54
Hutzel Hospital, 67

I

Indeed, 19
Inkster Housing Commission, 131
Insight Recovery Center, 89, 91
Institute for Foreclosure Legal Assistance (IFLA), 112
International Institute of Metropolitan Detroit (IIMD), 143

J

Jackets for Jobs, 114
Jefferson House, 91
Jewish Vocational Services, 21
Job Search MI, 19
John D Dingell VA Medical Center, 36, 73
John D. Dingell VA Medical Center, 66, 91
Joy of Jesus, 21
Joy-Southfield Health & Education Center, 55

K

Kingswood Hospital, 74

L

Lake Erie Transit (LET), 153
Latin American for Social and Economic Development (LASED), 73
Latin Americans for Social and Economic Development (LASED), 144
Latino Family Services, 73
Latino Family Services, Inc., 155
Leader Dogs for the Blind, 100
Learning Institute of Family Education (LIFE), 106
Legal Aid and Defender Association, Inc., 144
Legal Services of South Central Michigan - Monroe Office, 147
Lend a Hand Diapers, 114
Lifeline and Linkup Telephone Assistance Programs, 121
Lincoln Behavioral Services, 21, 27, 76, 138
Lincoln Park Housing Commission, 131
Livonia Health Center, 57
Livonia Housing Commission, 131
Lorraine Cab, 157
Luna Pier Housing Commission, 132
Lutheran Social Services of Michigan, 135

M

Madina Cab Incorporated, 157
Maple Grove Day Camp of Downriver, 89

Marijuana Anonymous, 98
Mariners Inn, 91
MARVIN, 5
MCOP Emergency Shelter Grant Funds, 138
Medicare, 63
Melvindale Housing Commission, 131
Merck Patient Assistance Program, 85
Mercy Memorial Hospital, 69
Mercy Memorial Hospital Family Center, 79
Mercy Primary Care Center, 55
Metro East Substance Abuse Treatment Corporation, 92
Metropolitan Arts Complex Inc., 92
Metropolitan Cab Company, 157
Michigan Ability Partners, 27
Michigan ADA Steering Committee, 32
Michigan Association for Deaf and Hard of Hearing (MADHH), 65
Michigan Association of Health Plans (MAHP), 63
Michigan Association of Physicians of Indian Origin (MAPI), 57
Michigan Association of Railroad Passengers, 155
Michigan Coalition Against Domestic and Sexual Violence, 82
Michigan Commission for the Blind, 28, 100
Michigan Commission on Disability Concerns, 28, 65
Michigan Dental Association, 62
Michigan Department of Civil Service, 19
Michigan Department of Military and Veterans Affairs, 37
Michigan Department of Transportation, 154
Michigan Department of Transportation (MDOT), 154
Michigan Donated Dental Services (DDS), 60
Michigan Drug Prices, 82
Michigan Foreclosure Prevention Program, 111
Michigan Housing Locator, 133
Michigan Indian Legal Services, 148
Michigan Jobs, 19
Michigan Jobs & Career Portal - Job & Career Fairs, 16
Michigan Legal Services, 138, 144
Michigan Migrant Legal Assistance Project (MMLAP), 149
Michigan Neighborhood Partnership, 105, 134
Michigan Protection & Advocacy Service, Inc., 148
Michigan Psychological Association (MPA), 80
Michigan Public Transit Association, 155
Michigan Rehabilitation Services, 28
Michigan State Housing Development Authority (MSHDA), 111, 130
Michigan Student Aid, 16
Michigan Talent Bank, 9, 19
Michigan Tobacco Quitline, 98
Michigan UIA, 4
Michigan Veterans Trust Fund, 117, 120
Michigan Virtual University, 16
Michigan Welfare Rights Organization (MWRO), 149
MICHIGAN WORKS, 8
MILive, 19
Miracle Diapers, 114
MIRx (My Prescription), 83
Mission of Peace, 111
Monroe County Health Department, 58, 61
Monroe County Mental Health Authority, 78
Monroe County Network on Homelessness, 139

Monroe County Opportunity Program (MCOP), 127
Monroe County Senior Legal Services, 147
Monroe Housing Commission, 132
Monroe Service Center: Monroe County Employment and Training, 26
Move, Inc., 133
My Miracle Rehabilitation Center, 94

N

NAMI Michigan, 80
Nankin Transit Commission, 155
Narcotics Anonymous, 98
Narcotics Anonymous – Metro Detroit, 99
Nardin Park Recovery Center (NPRC), 92
National Alliance on Mental Illness (NAMI), 79
National Council on Alcoholism, 92
National Domestic Violence Hotline (NDVH), 81
National Faith HomeBuyers, 134
National Foundation for Credit Counseling, 105
National Institute on Disability and Rehabilitation Research (NIDRR), 33
National Organization for Rare Disorders (NORD), 86
National Teen Dating Abuse, 81
Needy Meds, 86
Neighborhood Legal Services, 145
Neighborhood Service Organization, 73, 136, 139
New Center Community Mental Health, 73
New Eyes for the Needy, 101
New Hope CD Non-Profit Housing Corporation, 105, 134
New Life Home for Recovering Women, Inc., 92
New Life Recovery, 93
New Light Recovery Center, 95
Nicotine Anonymous, 98
No Mother Left Behind, 114
No Worker Left Behind, 10
Nolan Family Health Center, 53
North Central CMH Adult Services, 75
North Central Community Mental Health Center, 73
Northeast Guidance Center Administration, 73
Northeast Guidance Center Community Support Programs, 73
Northwest Clinic Drug Treatment Program, 93

O

Oakland Psychological Clinic, 76
Oakwood Annapolis Hospital, 69
Oakwood Heritage Hospital, 68
Oakwood Hospital & Medical Center, 66
Oakwood Southshore Medical Center, 69
Office of Fair Housing and Equal Opportunity (FHEO), 132
Office of Housing Voucher Programs (Section 8), 130

P

PantryNet.org, 108
Parkview Counseling Center, 93
Partnership for a Drug Free Detroit, 93
Partnership for Prescription Assistance, 86
Patient Access Network Foundation, 86
Patient Advocate Foundation, 87

Patient Advocate Foundation Co-Pay Relief, 87
Patient Services Incorporated, 87
Personalized Nursing LIGHT House, Inc., 96
Philadelphia House 1, 137
Phoenix Housing & Counseling Non-profit, Inc., 105, 134
Plymouth Housing Commission, 131
Pontiac VA Outpatient Clinic, 37
Positive Images, Inc., 93
Prison Legal Services of Michigan, Inc., 149

Q

Quality Behavioral Health, 93
Quality Behavioral Health, Inc., 74

R

Rainbow Recovery, 95
Rape, Abuse & Incest National Network (RAINN), 82
Recovery, Inc., 98
Redford Counseling Center, 96
Redford Housing Commission, 131
Rehabilitation Institute of Michigan, 22, 31
River Rouge Housing Commission, 131
Rockwood Housing Commission, 131
Romulus Housing Commission, 131
Rx Canada Direct, 83
Rx Hope, 87
RX Prescription Plan, 83

S

Safe House, 137
SafeLink Wireless, 123
Saint Mary Mercy Hospital, 57
Salvation Army, 108, 117
Salvation Army Adult Rehabilitation Center, 96
Salvation Army Coats For Kids Program, 115
Salvation Army Harbor Light, 97
Salvation Army Harbor Light Evangeline Center, 93
Samaritan Assistance Center, 118, 120
Save The Dream, 111
Self Help Addiction Rehabilitation (SHAR), 93
Self-Help Meetings – USA Data Base, 98
SEMCA, 88
Sickle Cell Disease Association of America, 22, 31
Siena Literacy Center, 17
Sight For Students, 101
Simply Hired, 19
Sinai-Grace Hospital, 67
SOAR Across Michigan, 139
Sobriety House, 94
Social Security Administration Office of Disability, 33
Society of Saint Vincent De Paul, 115
Society of St. Vincent de Paul, 145
Southeast Michigan Community Alliance, 88, 97
Southeast Michigan Council of Governments, 152
Southeast Michigan Veteran's Service Center, 137
Southeastern Dispute Resolution Services, 148
Southgate Adult Education, 17
Southgate Service Center: Downriver Community Conference (DCC), 25
Southwest Counseling, 74

Southwest Counseling Solutions, 74
Southwest Detroit Alano Club, 94
SouthWest Housing Solutions, 105, 134
St. John Community Health Center, 55
St. John Detroit Riverview Center, 66
St. John Hospital & Medical Center, 67
St. Mary Mercy Hospital, 95
St. Mary Mercy Livonia, 68
St. Vincent de Paul Health Center, 55
Star Center, Inc., 94
Starfish Family Services, 75, 76, 136
State Bar Association, 148
Statewide Foreclosure Prevention Task Force, 112
Substance Abuse and Mental Health Services Administration (SAMHSA), 98
Suburban Mobility Authority for Regional Transportation, 152
Sugar Law Center for Economic and Social Justice, 146
Sunrise House, 137

T

Taylor Housing Commission, 131
Taylor Teen Health Center, 57
The Department of Human Services, 136
The Greening of Detroit, 19
The Guidance Center, 75, 76
The HealthWell Foundation, 85
The Information Center, 113
The ReUselt Network, 115
The Salvation Army, 136
The Salvation Army Family Manor, 136
The Salvation Army Warming Center, 136
The Society of St. Vincent de Paul, 118
The Work Site, 35
Therapeutic Encounters PC, 74
Thomas M. Cooley Law School Innocence Project, 150
Together Rx Access, LLC, 87
Travelers Aid Society of Metro Detroit, 139, 155
Tri-County Dental Health Council, 61
Trinity Transportation Group, 157
TVP Transportation, 157

U

U.S. Department of Veterans Affairs, 37
U.S. Equal Employment Opportunity Commission (EEOC), 34
Unite for Sight, 101
United States Commission on Civil Rights (USCCR), 34
United Way for Southeastern Michigan, 113
United Way of Monroe County, 113
United Way's First Call for Help, 137
UnitedHealthcare Children's Foundation, 88
University of Detroit Mercy Law School, 146
University of Detroit Mercy School of Dentistry, 61
University Physician Group, 94
University Psychiatric Center, 76
USA.gov, 17

U-Snap Bac Non-profit Housing Corporation, 106, 134

V

VA Ann Arbor Healthcare System, 36
VA Regional Office, 37
Veteran's Haven, Inc., 38
Veteran's Haven, Inc., 136
Veterans Integrated Service Network (VISN), 36
Victim's Assistance Program (VAP), 80
Vinewood Cab Association, 157
Vision USA, 102

W

Wayne Cab, 157
Wayne County Department of Economic and Neighborhood Development, 129
Wayne County Department of Jobs and Economic Development, 127
Wayne County Department of Public Health, 59
Wayne County Employment & Training, 16
Wayne County Mortgage Foreclosure Prevention Program, 112
Wayne County Regional Library for the Blind and Physically Handicapped, 100
Wayne County Sheriff Senior 911 Cell Phone Bank, 124
Wayne County Veterans Affairs Department, 118
Wayne Housing Commission, 132
Wayne Metropolitan Community Action Agency, 119, 120, 127, 140
Wayne Service Center: Employment and Training Designs, Inc (ETDI), 25
Wayne State University Law School, 146
Ways to Work of Michigan, 155
WCSX Workforce, 19
West Side Mothers Welfare Rights Organization, 146
Western Wayne Housing Advocacy, 135
Westland Housing Commission, 132
William Booth Legal Aid Clinic, 147
Women for Sobriety, Inc., 98
Women's Justice Center, 147
Work First, 18
World Medical Relief Affordable Prescriptions Program, 82
Wyandotte Cab, 157
Wyandotte Clinic for the Working Uninsured, 51
Wyandotte Henry Ford Hospital, 97

Y

Young Detroit Builders, 18
Young Entrepreneurs Series, 18
YWCA/Interim House Metro Detroit, 81

Z

Z.I.A.D. Healthcare for the Underserved, 57
Zeta Stork's Nest Foundation, 116