

property for delinquent taxes, utility shut-offs, or for food and clothing. Other assistance may include coordination of services from outside agencies to help the client address the causes of his or her situation.

Wayne Metropolitan Community Action Agency

Email: info@waynemetro.org

Web site: www.waynemetro.org

The Outreach and Emergency Services program employs five full-time staff members that are the point of entrance into the Wayne Metro service delivery system. Outreach workers identify client needs and provide information and referral to both internal and external resources including food, clothing and other supportive services. Workers also handle direct client assistance with utilities, rent, mortgage, and food voucher services. The Outreach workers act as the agency's liaisons to the five Regional Advisory Councils.

Region V Outreach/Main Service Office

2121 Biddle, Ste. 102
Wyandotte, MI 48192
Phone: (734) 246-2550
Fax: (734) 246-2288

Service Area: Allen Park, Ecorse, Lincoln Park, Melvindale, River Rouge, Southgate, and Wyandotte

Region I Outreach Office
211 Glendale, Room 423
Highland Park, MI 48203
Phone: (313) 868-1460
Fax: (313) 868-2214

Service Area: Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores, Grosse Pointe Woods, Hamtramck, Harper Woods, and Highland Park

Region II Outreach Office
Holy Cross Lutheran Church
30650 Six Mile Road
Livonia, MI 48150
Phone: (734) 266-0190
Fax (734) 266-0189

Service Area: Dearborn, Dearborn Heights, Garden City, Inkster, Livonia, Northville, Northville Twp, Plymouth, and Plymouth Twp.

Region III Outreach Office
Downriver Human Services Center
6094 Second Street
Romulus, MI 48174
Phone: (734) 729-7635
Fax: (734) 729-7636

Service Area: Belleville, Canton Twp, Huron Twp, Romulus, Sumpter Twp, Van Buren Twp, Wayne, and Westland

Region IV Outreach Office
Taylor Human Services Center
26650 Eureka Road
Taylor, MI 48180
Phone: (734) 955-6752
Fax: (734) 955-6754

Service Area: Brownstown Twp, Flat Rock, Gibraltar, Grosse Ile, Riverview, Rockwood, Trenton, and Woodhaven

RENT AND MORTGAGE ASSISTANCE PROGRAMS

For some people, one of the biggest stressors about being unemployed is making sure the bills are paid on time. Sometimes, depending on the landlord or mortgage company, payment arrangements can be made for a late or missed payment. If payment arrangements cannot be made, Rent and Mortgage

Payment Assistance Programs may be able to assist people with their rent or mortgage payments if they meet eligibility requirements. Utility assistance will be discussed in the next section.

Department of Human Services

P.O. Box 30037
235 S. Grand Ave.
Lansing, Michigan 48909
Phone: (517) 373-2035
Fax: (517) 335-6236
TTY: (517) 373-8071
Web site: www.michigan.gov/dhs

(See Department of Human Services Section for Locations)

Michigan Veterans Trust Fund

Soldiers and Sailors Relief Fund
28 West Adams, Suite 1710
Detroit, MI 48226
Phone: (313) 224-5045
Phone: (313) 224-8162
Fax: (313) 224-8179

Provides emergency relief to honorably discharged wartime veterans. Financial assistance is typically given to prevent mortgage foreclosure, eviction, loss of property for delinquent taxes, utility shut-offs, or for food and clothing. Other assistance may include coordination of services from outside agencies to help the client address the causes of his or her situation.

Samaritan Assistance Center

140 Superior Blvd. (Office)
135 Superior Blvd. (Mailing Address)
Wyandotte, MI 48192
Phone: (734) 285-8450

Food, clothing, household furnishings, utilities, rent or mortgage assistance, prescriptions, emergency transportation, gas voucher.

Members of congregations; Residents of Wyandotte, Homeless or Stranded persons. Persons outside our geographic area will be referred to an agency in that area. Clients must be able to demonstrate need. All contacts are confidential.

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Wayne-Metropolitan Community Action
Agency provides a range of
comprehensive services to low-income
persons, which promote positive change
for Out-Wayne County communities,
individuals and families empowering them
to become self-sufficient.

Wayne-Metro Community Action agency is
a non-profit agency with 501(c) (3) status.
As the Community Action Agency for the
forty-three communities in Out-Wayne
County, Wayne-Metro offers an extensive
series of support programs and services to
income-eligible community residents. Our
programs and services encompass four
focus areas: Community Support Services,
Homeless Programs, Youth and Family
Services and Community Development.

TELEPHONE SERVICE

AT&T Michigan
444 Michigan Ave.
Detroit, MI 48226
Phone: (800) 244-4444

Web site: www.att.com

Directory Assistance Exemption

If a disability makes it difficult for you to
use the telephone directory, you may not
have to pay for calls to Local Directory
Assistance. To see if you qualify and to
find out more details, call 1-800-464-7928:

Qualified customers may be exempt from:
Local Directory Assistance Charges when
dialing 1 +411
Local Directory Assistance Call Completion
when dialing 1 +411

If you are making a Local Directory
Assistance call from another location you
may use your calling card and ask the
operator to bill your call to your exempt
telephone number.

Lifeline and Linkup Telephone Assistance Programs

Web site:
www.michigan.gov/documents/lifelinelinkup_152143_7.pdf

The Michigan Public Service Commission
urges qualifying low-income residents to
apply for the Link-Up America and Lifeline
Telephone Assistance Programs. These
programs make basic local telephone
service more affordable for income-eligible
families throughout Michigan. Those who
qualify could receive discounts for monthly
telephone bills and/or initial installation
costs of telephone service.

What are the benefits?

Lifeline provides discounts for basic local
wired telephone service to eligible low-
income customers.*

- Eligible low-income customers
under age 65 can receive a
minimum discount of \$8.25 per