

RENT AND MORTGAGE ASSISTANCE PROGRAMS

For some people, one of the biggest stressors about being unemployed is making sure the bills are paid on time. If payment arrangements cannot be made, Rent and Mortgage Payment Assistance Programs may be able to assist people with their rent or mortgage payments if they meet eligibility requirements.

Department of Human Services

P.O. Box 30037
235 S. Grand Ave.
Lansing, Michigan 48909
Phone: (517) 373-2035
Fax: (517) 335-6236
TTY: (517) 373-8071
Web site: www.michigan.gov/dhs

(See Department of Human Services Section for Locations)

Michigan Veterans Trust Fund

Soldiers and Sailors Relief Fund
28 West Adams, Suite 1710
Detroit, MI 48226
Phone: (313) 224-5045
Phone: (313) 224-8162
Fax: (313) 224-8179

Provides emergency relief to honorably discharged wartime veterans. Financial assistance is typically given to prevent mortgage foreclosure, eviction, loss of property for delinquent taxes, utility shut-offs, or for food and clothing.

Samaritan Assistance Center

140 Superior Blvd. (Office)
135 Superior Blvd. (Mailing Address)
Wyandotte, MI 48192
Phone: (734) 285-8450

Food, clothing, household furnishings, utilities, rent or mortgage assistance, prescriptions, emergency transportation, gas voucher.

Members of congregations; Residents of Wyandotte, Homeless or Stranded persons. Persons outside our geographic area will be

referred to an agency in that area. Clients must be able to demonstrate need. All contacts are confidential.

TELEPHONE SERVICE

Assurance Wireless

Phone: (888) 898-4888
Web site: www.assurancewireless.com

Assurance Wireless offers a FREE wireless phone and 200 FREE minutes of wireless voice service to eligible customers each month. There are no bills, long-term contracts, activation fees, recurring fees, or surcharges for Assurance Wireless customers.

AT&T Michigan

444 Michigan Ave.
Detroit, MI 48226
Phone: (800) 244-4444
Web site: www.att.com

Directory Assistance Exemption

If a disability makes it difficult for you to use the telephone directory, you may not have to pay for calls to Local Directory Assistance. To see if you qualify and to find out more details, call 1-800-464-7928:

Qualified customers may be exempt from: Local Directory Assistance Charges when dialing 1 +411

If you are making a Local Directory Assistance call from another location you may use your calling card and ask the operator to bill your call to your exempt telephone number.

Lifeline and Linkup Telephone Assistance Programs

Web site: www.michigan.gov/documents/lifelinelinkup_152143_7.pdf

The Michigan Public Service Commission urges qualifying low-income residents to apply for the Link-Up America and Lifeline Telephone Assistance Programs. These programs make

basic local telephone service more affordable for income-eligible families throughout Michigan*. Those who qualify could receive discounts for monthly telephone bills and/or initial installation costs of telephone service.

* Discount and reductions only apply to wired telephone service.

How do you apply?

All local wired telephone service providers in Michigan are required to provide Link-Up and Lifeline. Contact your local telephone company to apply.

Monthly Telephone Bills

For customers who have difficulty reading a standard telephone bill, your bill is now available in large print or Braille. For more information or to order your bill in an alternate format, please call (800) 464-7928.

Speech Solutions

Qualified customers using a TTY will receive a discount for local toll calls. For more information, contact your local AT&T business office.

Customers who have a TTY may include this information as a part of their directory listing at no additional charge.

Telecommunications Relay Services (TRS)

711 Relay service provides toll free telephone accessibility for people who are deaf, hard of hearing or speech impaired and is available 24 hours a day, 365 days a year. Specially trained Communication Assistants connect the call and remain on the line to assist in the conversation. Emergency calls should continue to be directed to existing local TTY-911 numbers.

SafeLink Wireless

9700 N.W. 112th Avenue

Miami, FL 33178

Phone: (800) 977-3768

Web site: <https://www.safelinkwireless.com>

Lifeline Assistance is part of a program that was created by the government to provide discounted or free telephone service to income-eligible consumers. Through our Lifeline Service you will receive FREE cellular service, a FREE cell phone, and FREE Minutes every month! SafeLink Wireless Service does not cost anything – there are no contracts, no recurring fees and no monthly charges.

Wayne County Sheriff Senior 911 Cell Phone Bank

1231 St. Antoine

Detroit, MI 48226

Phone: (313) 224-0614

Fax: (313) 224-2367

Web site: www.911cellphonebank.org

Program aims to collect unwanted phones, distribute them to senior citizens.

To receive an Emergency 911 Cell Phone, or to have your name placed on the waiting list, contact the Sheriff's Office at: 313-224-0614