

TRANSPORTATION

TRANSPORTATION SERVICES

Transportation can be expensive especially during times of unemployment. If paying for gasoline or taxi fares become too expensive and transportation cannot be provided through the Michigan Works! Agency, public, non-profit, and volunteer transportation may be an option. Although non-profit and volunteer transportation do have some eligibility requirements, public transportation is available to all citizens.

PUBLIC TRANSPORTATION

Government agencies operate public transit programs for the benefit of all their citizens.

Wayne County

Detroit Department of Transportation (DDOT)

1301 E. Warren Ave.
Detroit, Michigan 48207
Customer Service: (313) 933-1300
Hearing Impaired: (313) 834-3434
Michigan Voice Relay: (800) 649-3777 (from 8 am - 4 pm)
Web site: www.RideDetroitTransit.com

The mission of the Detroit Department of Transportation is to provide public transit services that are reliable, clean, customer-focused, fiscally responsible, safe and secure for metropolitan Detroit area residents.

The Detroit Department of Transportation (DDOT) offers service to residents of the City of Detroit, Hamtramck, Highland Park, and other specific destinations. The system makes public transit services available for all residents and a major portion of DDOT riders are senior citizens.

Southeast Michigan Council of Governments (SEMCOG)

535 Griswold St., Suite 300
Detroit, Michigan 48226
Phone: (313) 961-4266
Toll Free: (800) 961-3334
Email: infocenter@semcog.org
Web site: www.semcog.org/transportation.aspx

SEMCOG is responsible for coordinating the region's vision for a transportation system that is safe, accessible, and reliable, and contributes to a higher quality of life. This includes monitoring system performance, coordinating systems planning, and maintaining the long-range plan and the short-range program.

Southeast Michigan Council of Governments

Alternative Commute Programs (Ride Sharing)
535 Griswold Suite 300
Detroit, MI 48226
Toll Free: (866) 510-POOL
Phone: (313) 963-RIDE
Fax: (313) 961-4869
Web site: <https://mirideshare.org>

RideShare is a free carpool and vanpool matching service that links commuters traveling into or within Southeast Michigan for work. Since 1980, RideShare has assisted more than 100,000 Detroit carpoolers and vanpoolers with their requests.

Suburban Mobility Authority for Regional Transportation (SMART)

Buhl Building
535 Griswold Street Suite 600
Detroit, MI 48226
Toll Free: (866) 962-5515
Fixed Route: (313) 223-2305
Cancellation: (313) 961-9594
Connector Service: (800) 624-3455
Email: postmaster@smartbus.org
Web site: www.smartbus.org

Community transit, connector and fixed route bus and shuttle service for Wayne, Oakland

and Macomb counties. All Community Transit buses are lift equipped.

Monroe County

Lake Erie Transit (LET)

1105 W. Seventh St.
Monroe, MI 48161
Phone: (734) 242-6672
Fax: (734) 242-1121
Email: info@lakeerietransit.com
Web site: www.lakeerietransit.com

Lake Erie Transit offers a variety of fast and easily accessible transportation services for Monroe County residents. With 8 Fixed Routes, Frenchtown and Bedford Dial-A-Ride services, ADA and Essential Transportation Services, Lake Erie Transit is driven to provide everyone in our community with the highest level of service.

AMERICANS WITH DISABILITY ACT (ADA) SERVICES
Monroe: (734) 242-6766

LET provides on-call service to qualifying riders with disabilities. With an ADA certified ID, you can call 24 hours to two weeks in advance and tell us when you need to be at your destination. We'll let you know when we'll pick you up anywhere within 3/4 of a mile of any of our fixed routes.

ESSENTIAL TRANSPORTATION SERVICES

ETS is a door-to-door service for Senior Citizens and for those with disabilities in Monroe County.

State of Michigan

Michigan Department of Transportation (MDOT)

State Transportation Building
425 W. Ottawa St.
P.O. Box 30050
Lansing, MI 48909
Phone: (517) 373-2090
Web site: www.michigan.gov/mdot

Michigan Department of Transportation (MDOT)

Passenger Transportation Division
P. O. Box 30050
Lansing, MI 48909
Phone: (517) 373-0471
Email: edgarS@michigan.gov

NON-PROFIT TRANSPORTATION

Non-Profit Transportation is operated by various community agencies and charitable organizations throughout the county. Many agencies in this category serve particular population groups such as, seniors, veterans, low-income, and disabled. Most offer medical, shopping, and social transportation.

CAUSE Senior & Handicap Transportation

1712 W. Grand Blvd
Detroit, MI 48208-1002
Phone: (313) 897-6500

CAUSE services are available to adults 60 and older residing in Detroit. Travel destinations must be within the city of Detroit.

Community Health Awareness Group (CHAG)

1300 W. Fort St.
Detroit, MI 48226
Phone: (313) 963-3434
Fax: (313)963-1832
Web site: www.chagdetroit.org

This program transports HIV positive individuals to and from medical appointments and psychosocial support groups. The objectives of the program are to reduce social isolation and facilitate access to primary care and other support services. The transportation program also takes clients to other special community events by request, including conferences, picnics, community forums, retreats, and trainings.

Call 48 hours in advance to schedule ride.

Eastside Community Resources and Assistance Center

Phone: (313) 521-1900

EZ Ride provides transportation services to Detroit residents who are presently underserved or not served at all, by mainstream public transportation. It uses a collaborative, comprehensive and community-based approach to bring transportation services to the public through the use of an automated scheduling and dispatch technology that can mobilize, coordinate and increase the use of existing transportation resources.

Latino Family Services, Inc.

3815 W. Fort Street
Detroit, MI 48216
Phone: (313) 841-7380

Latino Family Services provides transportation to people 55 and older residing in Detroit. Travel destinations must be within certain areas of Detroit. Monday – Friday between the hours of 7:00am and 1:00pm.

Must provide 24 hours advanced notice. Call between the hours of 8:00am and 4:00pm.

Michigan Public Transit Association

2875 Northwind Drive, Suite 120
East Lansing, Michigan 48823
Phone: (517) 324-0858
Fax: (517) 324-7034

Email: mpta@mptaonline.org
Web site: www.mptaonline.org

MPTA is a non-profit statewide association incorporated in 1977 under Section 501(c) 6 of the Internal Revenue Code. First organized in 1974, our membership ranges from the largest urban public transit system providers in Michigan to a majority of the smaller rural demand-response systems.

Nankin Transit Commission

Phone: (734) 729-2710

Nankin Transit Commission offers service to residents of Garden City, Inkster, Wayne, and Westland. Nankin services are available to adults 55 and older, and physically or mentally handicapped individuals. Travel destinations cannot be outside of Garden City, Inkster, Wayne, or Westland. Must provide 48 hours advance notice for medical transportation and 24 hours for other services.

Travelers Aid Society of Metro Detroit

65 Cadillac Sq., 30th Floor, Suite 3000
Detroit, MI 48226
Phone: (313) 962-6740
Fax: (313) 962-3609
Email: info@travelersaiddetroit.org
Web site: www.travelersaiddetroit.org

Transportation to doctor's appointments or job interviews..