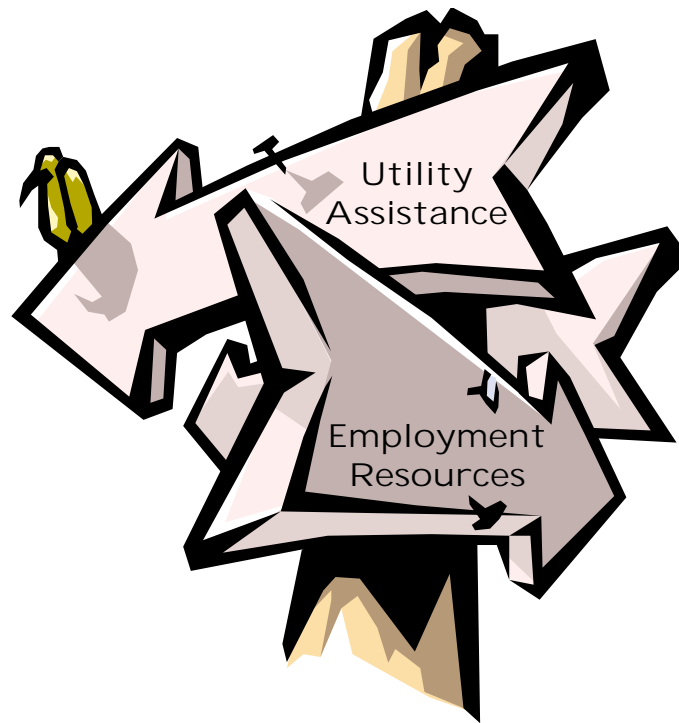


# Where to Turn Guide



Funded By



Developed By

The information Center, Inc.  
*The Family Resource Place*

# ACKNOWLEDGEMENTS

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## Employment and Training Partners

Michigan Department of Career Development  
Southeast Michigan Community Alliance  
Arab Community Center for Economic and Social Services  
City of Detroit Michigan Works!  
Detroit's Work Place North  
Detroit's Work Place South  
Downriver Community Conference  
Employment and Training Designs  
Employment Central of Detroit  
Monroe County Employment and Training  
Rosa Parks Satellite Center  
ROSS  
SER Metro Detroit One Stop

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March 2003

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UNEMPLOYMENT INFORMATION  
&  
JOB SERVICES

# BUREAU OF WORKERS' & UNEMPLOYMENT COMPENSATION

Bureau of Workers' and Unemployment Compensation (BWUC) pays unemployment (monetary) benefits to eligible workers if jobs cannot be found. The benefit cost is paid by employers. There is no deduction from your paycheck for these benefits.

In order to be eligible for UC Benefits, you must meet the specific established criteria.

\*As of January 15, 2003, changes were made to the unemployment system to improve customer service. Three unemployment offices in southeastern Michigan were re-opened to assist customers with problems and questions regarding with applications and claims. These offices are:

Dearborn #007  
2901 Gulley Rd  
Dearborn, MI 48124  
(313) 565-8300



[View Online Map](#)

Madison Heights #008  
401 E 13 Mile Rd  
Madison Heights, MI 48071  
(248) 589-1600



[View Online Map](#)

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Detroit Northwest #004  
4321 Oakman Blvd  
Detroit, MI 48204  
(313) 934-0950



[View Online Map](#)

# BUREAU OF WORKERS' & UNEMPLOYMENT COMPENSATION

In addition to the re-opening of the offices,

- More customer service personnel and phone lines will be added immediately. Former staff who took advantage of the state's early-out retirement program and who are appropriately trained in handling unemployment questions staff will be brought back on staff to handle incoming calls.
- Branch offices previously scheduled for closure will be kept open. Lease cancellation notices have been rescinded and all current branch offices will remain open for the immediate future.
- Hotline hours will be expanded immediately. Beginning January 13, 2003 the Claimant Customer Relations Hotline (1-800-638-3995) will now be open from 7 a.m. to 9 p.m. Monday through Friday. Overtime has been approved so that the system can be fully staffed at all times.
- Walk-in service will be provided at the Dearborn, Lansing, Saginaw, Detroit, Madison Heights and Grand Rapids branches. Staff will be able to provide face-to-face assistance at these locations by January 21, 2003. These full service locations will also allow workers to file unemployment claims in person.
- The phone system will be upgraded. Beginning January 27, customers who do not get through to customer relations staff will hear a useful recorded message instead of a busy signal.
- Customer Service Representatives will be placed in high-traffic local Michigan Works Agencies by February 18, 2003.

- Unemployed workers in Michigan can also file claims via the Internet. Both the claims by mail form and access to Internet filed claims are available on the BWUC website [www.michigan.gov/bwuc](http://www.michigan.gov/bwuc).

## Benefits

When you file a new claim (*Application for Unemployment Benefits*) to the BWUC you begin your Benefit Year. The Benefit Year means that your application will remain active with the BWUC for 52 weeks (1 year), starting on the Sunday of the same week in which you filed your application.

If you return to work before your benefit year is over and do not receive all your benefits and become laid off again within that benefit year, you can file for benefits again by mailing the *Additional Claim by Mail* form to the Remote Initial Claims (RIC) center that corresponds to your branch office number (see table under the *Filing for Benefits and What to Bring* section).

If you return to work for the rest of your benefit year and do not receive all your benefits, you cannot carry them over into another benefit year.

If you do not return to work and receive all your benefits before your benefit year is over, you cannot file for benefits again until your benefit year is over. However, sometimes when the unemployment rate is high, the BWUC has granted Extension Benefits for eligible claimants. Although Extended Benefit periods are usually announced through the news media, one can also inquire about these periods by contacting the Claimant Customer Relations by calling **1-800-638-3995** or visiting them on the web at [www.michigan.gov/bwuc](http://www.michigan.gov/bwuc).

# BUREAU OF WORKERS' & UNEMPLOYMENT COMPENSATION

## Filing for Benefits and What to Bring

It is recommended that you mail your claim to the Remote Initial Claims (RIC) center corresponding to your branch office number or Internet file your claim by the Friday following your last week of work. See the table below to find your RIC center:

<b>Detroit RIC Center</b>	<b>Grand Rapids RIC Center</b>	<b>Saginaw RIC Center</b>
BWUC PO Box 11671 Detroit, MI 48211-0671 Fax: 313-456-2596	BWUC PO Box 169 Grand Rapids, MI 49501-0169 Fax: 616-356-0104	BWUC PO Box 5050 Saginaw, MI 48605-5050 Fax: 989-758-1986
Your Former Branch Office	Your Former Branch Office	Your Former Branch Office
03 Detroit 04 Detroit West 07 Dearborn 08 Madison Heights 13 Canton 15 Monroe 16 Mt Clemens 23 Sterling Heights 51 Adrian 66 Port Huron 98 Interstate	20 Reed City 21 Cadillac 24 Manistee 25 Muskegon 35 Fremont 43 Grand Rapids 45 Holland 46 Ionia 55 Jackson 71 Battle Creek 72 Benton Harbor 75 Kalamazoo 79 Sturgis	27 Petoskey 29 Traverse City 31 Alma 32 Alpena 33 Bay City 37 Saginaw 39 West Branch 56 Lansing 63 Flint 64 Lapeer 65 Bad Axe 81 L'Anse 82 Escanaba 83 Houghton 86 Ironwood 89 Marquette 96 Sault Ste. Marie

However, to ensure that your benefits begin on time, it may be best to mail or Internet file your claim the day after your last day of work.

When filing for unemployment benefits, it is recommended have to two pieces of identification:

1. Picture ID (Driver's License or State ID)
2. Legal proof of Social Security or some piece of identification that has both your name and social security number (passport, Social Security card, W-2 Form[s], or Insurance card)

In case the UC office does not have your wage information from your former employer(s), be prepared to provide evidence of the wages you

earned. Payroll check stub(s) or federal W-2 form(s) are the best source for this information. Bring your Employer's Account Number. This will help BWUC process the application more effectively. If you do not know your Employer's Account Number or your employer does not know their account number, your application will **STILL** be processed.

Your wage information and application will be used to determine whether you are eligible to receive unemployment benefits.

## Application for Benefits

This application needs to be completed in order to qualify for benefits. The application is subject to change at any time.

If you are not a US Citizen or National, you need to also complete the *Alien Consent of Disclosure* form along with the application.

To ensure the best quality of service the BWUC suggests to (please note you may do some steps differently for Internet filed claims):

1. Fill out the application entirely
2. Use black ink
3. Print clearly
4. Do not write or type in shaded areas
5. Sign and date your application
6. Include your printed name, signature, Social Security number, and date on each sheet you submit
7. Double check the application to be sure all required areas are filled in and all requested information is included before mailing
8. Mail the *Application for Unemployment Benefits* and if you are a non-citizen, also include *Alien Consent of Disclosure*
9. MAIL IMMEDIATELY. If the application is not received by the Friday following the week containing your last week of work, your claim will be effective the week in which it is received.
10. Allow 5 days for delivery

# BUREAU OF WORKERS' & UNEMPLOYMENT COMPENSATION

The UC office has the complete unemployment compensation guide with forms, application, and MARVIN procedures available at their community offices, Michigan Works! sites, or on their website [www.michigan.gov/bwuc](http://www.michigan.gov/bwuc) under forms. All the booklets and forms that are available on their website are written in Adobe Acrobat Reader format. In order to access these forms you will need to have the Adobe Acrobat Reader program installed on your computer. If you have it, you will be able to open these forms by clicking on them. If you do not have it, you can download the free Adobe Acrobat Reader 5.0 version from [www.adobe.com](http://www.adobe.com).

If you have any questions about the application, a UC office employee will be able to assist you or you can call **1-800-638-3995**.

## Monetary Determinations

Once the BWUC has determined that you are eligible for benefits, they will send you a Monetary Determination in the mail. If you filed by Internet, you will receive a confirmation number after you electronically submitting your claim and then you will receive a monetary determination by mail. A Monetary Determination is a formal statement indicating the number of weeks that you are eligible for benefits and the amount of benefits you will receive each week.

Monetary determinations are decided by reviewing your last 18 months of employment and how much you have earned in those 18 months coupled with individual circumstances such as:

1. How many dependents you have
2. Whether or not you are receiving severance, vacation, and sick pay from your former employer and for how long
3. Whether or not you are receiving retirement and pension benefits
4. Mandatory deductions for child support, alimony, and bankruptcy withholdings.

Depending on the above information, the number of weeks you may receive benefits will range from 14-26 weeks and the weekly benefit amount can range from \$0.00 to the maximum \$362.00.

For more information on severance, vacation, and sick pay, and receiving unemployment benefits, please refer to the *Earnings While Claiming Benefits* section of the Unemployment Guide.

## MARVIN and Receiving your Benefit Checks

MARVIN is the Michigan Automated Response Voice Interactive Network. The number for MARVIN is **1-866-638-3993**. In order to receive your benefit checks, you have to certify with MARVIN.

You can only certify with MARVIN when you:

1. Have mailed in your completed *Application for Unemployment Benefits*
2. Have registered for work with the Michigan Works! Agency
3. Call on your specified day and time

In order to figure out your specified day and time to call MARVIN, take the last two digits of your Social Security and find them in the table below.

EASTERN TIME	MONDAY	TUESDAY	WEDNESDAY
8:00 – 9:00	00-01-02-03	34-35-36	67-68-69
9:00 – 10:00	04-05-06	37-38-39	70-71-72
10:00 – 11:00	07-08-09	40-41-42	73-74-75
11:00 – 12:00	10-11-12	43-44-45	76-77-78
12:00 – 1:00	13-14-15	46-47-48	79-80-81
1:00 – 2:00	16-17-18	49-50-51	82-83-84
2:00 – 3:00	19-20-21	52-53-54	85-86-87
3:00 – 4:00	22-23-24	55-56-57	88-89-90
4:00 – 5:00	25-26-27	58-59-60	91-92-93
5:00 – 6:00	28-29-30	61-62-63	94-95-96
6:00 – 7:00	31-32-33	64-65-66	97-98-99

After you have found the day and time, the next step is to determine the week that you will

# BUREAU OF WORKERS' & UNEMPLOYMENT COMPENSATION

make your first call to MARVIN. That week will be two weeks after you filed your claim. You would wait one full calendar week (Sunday to Saturday) between applying and calling MARVIN. For example, using the calendar below, let's say you filed your claim during the week of the 5<sup>th</sup> and the last two digits of your social security number were 07, you would call MARVIN on Monday, January 20, 2003 between 10:00am and 11:00am.

When you call MARVIN for the first time, you will be required to create a four-digit Personal Identification Number (PIN) that is unique to you. This number will be used each time you call MARVIN to verify your identity. Keep this number safe and confidential.

When you call MARVIN you will only be able to claim two weeks of unemployment at a time. These weeks will always be weeks that end on Saturday. Marvin will ask you if you are claiming weeks ending Saturday, MM/DD/YY and Saturday, MM/DD/YY. Continuing with the example, you would claim weeks ending Saturday, January 11, 2003 and Saturday, January 18, 2003.

January 2003

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Make sure you answer all of MARVIN'S questions honestly and to the best of your ability; keep back ground noise to a minimum; only use cellular phones when no other means of communication are available, and make sure there is a good reception; and **DO NOT HANG UP BEFORE MARVIN SAYS GOODBYE.** If you follow these instructions and your former employer is not disputing your claim, you should receive your check shortly after you call

MARVIN. If you do not receive your check, call **1-800-638-3995.**

After you call MARVIN for the first time you will call back every other week on your specific day and/or time to claim unemployment benefits as long as you are eligible.

If you miss your day and/or time to call, you can call MARVIN back on Thursday or Friday of that week between 8:00am – 7:00pm. Please keep in mind that if you miss your day and/or time to call you may not receive your check on time. It is strongly recommended that you review the Marvin guide prior to the first time you call. The complete MARVIN guide is available at the Michigan Works! sites, or on [www.michigan.gov/bwuc](http://www.michigan.gov/bwuc) under forms.

## Reapplying for Benefits

If you return to work before your benefit year is over and do not receive all your benefits and become laid off again within that benefit year, you can file for benefits again by mailing the *Additional Claim by Mail* form to your RIC center. However, if you become laid off again after your benefit year is over, you will need to file a new claim (*Application for Unemployment Benefits*).

## Return to Work

Sometimes people return to work part-time while collecting benefits. If you return to work and you do not earn 1½ times your weekly benefit amount, you can claim for those weeks you work. Your check amount will be adjusted to reflect your earnings. In other words, your weekly benefit amount will be less for that week because you had earnings. If you make a claim for a week you worked and receive benefits, you will not receive additional benefit weeks. For more information, please refer to the *Return to Work and Earnings While Claiming Benefits* section of the Unemployment Guide.

# BUREAU OF WORKERS' & UNEMPLOYMENT COMPENSATION

## Future Perspectives

Currently, the BWUC is under a reconstruction. According to the BWUC they have been consolidating staff in order to convert to a new system of providing unemployment insurance electronically and over the telephone. The ultimate goal is to offer internet and telephones claims. This will provide people with a fast, secure and convenient way to apply for unemployment benefits.

# MICHIGAN WORKS! AGENCY

The Michigan Works! Agencies (MWA) provide comprehensive employment services to job seekers and employers. These services help job seekers find satisfying careers and help employers find skilled workers. In addition, MWAs offer services to youth, unemployed adults, and those seeking career changes. These services equip individuals with the necessary training and skills to succeed in the workforce.

Programs and Partners to coordinate services include:

- Workforce Investment Act programs-Adult, Dislocated Workers and Youth- In and Out of School
- Welfare Reform – Work First, Welfare to Work, Food Stamps, Non Custodial Parent, Non-Cash Recipient
- Bureau of Workers and Unemployment Compensation
- Incumbent Worker
- Employment Services
- Michigan Talent & Job Bank Registrations
- HUD Employment and Training
- Veterans Representatives
- TAA and TAA/NAFTA
- Michigan Commission for the Blind
- Partnership for Adult Learning (PAL)
- Michigan Rehabilitation Services
- Career Preparation System
- Mentoring partnership with the American Society of Employers
- Title V Older Worker Programs
- Migrant Seasonal Farm Workers Program
- Adult Education and Literacy
- 6 convenient Service Center locations

To find the nearest Michigan Works! Agency call 1-800-285-WORK (9675) or visit [www.michworks.org](http://www.michworks.org)

## Employment, Training, and Education Services

### Michigan's Talent Bank

Which provides an easily accessible Internet-based labor exchange for employers and job

seekers and includes both employer job listings and worker resumes. Michigan's Talent Bank is available to all Michigan residents, regardless of employment status.

### Employer Services

Which include labor exchange services, recruitment assistance, screening, referrals, job postings and, where appropriate, testing services.

### Self-Serve Resource Rooms

Which give employers and job seekers access to local and state labor market information, job-seeking assistance such as resume writing, career information, including required skills and education and training as well as information about employment prospects in an industry.

### Adult Programs

Including assessment, career counseling, job search assistance, supportive services, and occupational skills training.

### Youth Services

Including many of the same services as adult programs, as well as career preparation, school to work transition, pre-employment and work maturity skills and support services, work experience, and remedial education.

### Training Programs and Readjustment Services for Dislocated Workers

Including rapid response, skills training, and basic readjustment services.

### Federally Administered Programs

Including programs focusing on target populations such as Veterans, Native Americans, and Migrant Workers.

### Welfare Reform Programs

Including Work First, Welfare-to-Work, Food Stamp Only, Non Custodial Parents, and Non Cash Recipients which provide job search assistance and training and appropriate supportive services to Family Independence Program participants referred by the Family Independence Agency.

# MICHIGAN WORKS! AGENCY

## School-to-Work Programs

Providing assistance to young people in making the transition from high school to good jobs through school-based learning, work-based learning, and activities that link the two, including job shadowing, mentoring, and work experience.

## Job Fairs and Events

For a complete list of events, please visit [www.semca.org/choose.htm](http://www.semca.org/choose.htm)

## Childcare Services

Each service center works with the Child Care Coordinating Council of Detroit/Wayne County (the 4C's)

### Child Care Coordinating Council Centers:

- Main Office  
2151 E Jefferson Suite 250  
Detroit, MI 48207  
Information.....(313) 259-4411
- Western/Wayne Resource Center  
Livonia Corporate Towers  
#550  
Livonia, MI 48152  
Information.....(248) 477-5030
- Downriver Resource Center  
19101 Inkster Rd  
Romulus, MI 48174  
Information.....(734) 782-7224

## Transportation

- Bus Tickets
- SMART
- SEMCA Vans for specific job interviews and related activities

## Job Corps

A comprehensive residential, educational, and job training program enabling participants to complete high school or GED preparation while receiving vocational training. Training takes place in the classroom, and in shops and labs where students receive hands-on experience. In addition to academic and

professional development, the program provides employability skills instruction, with emphasis on attendance, safety, adaptability, and interpersonal skills. Additional support services include room and board, transportation, medical and dental care, a living allowance, monetary allotments for childcare, and extracurricular opportunities. A non-residential program is available to selected students who need to commute. Graduates are certified by trade-specific business and labor organizations, and receive interview preparation, job placement assistance, and aftercare support services when they complete the program.

## Additional Information

### Michigan Department of Career Development

The Michigan Department of Career Development (MCD) is the state's new workforce development agency. Career Development helps workers find jobs and employers recruit and train skilled workers.

In addition, the department works with K-12 schools and community colleges to establish a career preparation system that would enable every Michigan student to research occupational opportunities and the path that will lead to a career.

[www.michigan.gov/mdcd](http://www.michigan.gov/mdcd)

### Talent Freeway

A one-stop online career guidance system for students and workers planning their futures and employers seeking skill development for existing workers and recruitment tools for prospective workers. Developed by the Michigan Department of Career Development and the Michigan Virtual University, this "talent portal" provides access to occupational and career planning information, job-finding tools, postsecondary education, e-learning, resumes of thousands of jobseekers looking for jobs, and much, much more.

[www.talentfreeway.org](http://www.talentfreeway.org)

# MICHIGAN WORKS! AGENCY

## **America's Job Bank**

America's Job Bank is a partnership between the US Department of Labor and the state operated public Employment Service.

The America's Job Bank computerized network links state Employment Service offices to provide job seekers with the largest pool of active job opportunities available anywhere and nationwide exposure for their resumes. For employers it provides rapid, national exposure for job openings and an easily accessible pool of candidates. In addition to the Internet, the job openings and resumes found in America's Job Bank are available on computer systems in public libraries, college and universities, high school, shopping malls, transition offices on military bases worldwide and other places of public access.

[www.ajb.dni.us](http://www.ajb.dni.us)

## **Michigan Virtual University**

The Michigan Virtual University is a private, not-for-profit 501(c)3 Michigan corporation established in 1998 to meet the workforce development education and training needs of Michigan businesses and industries and their current and prospective employees through the innovative use of electronic learning technologies.

MVU is a flexible, lean, responsive, market-driven organization that contracts for the delivery of its programs and services. The MVU does not develop courses; instead, it brokers through the state's colleges, universities and private training providers. It does not grant degrees; instead, credentials are granted by the organization providing the program.

[www.mivu.org](http://www.mivu.org)

## **Career Education Consumer Report**

Career Education Consumer Report provides Michigan residents with information on training and education opportunities.

Before you invest in an educational program, use this report to learn about the success rates of different programs. Find a program with a proven track record of helping each student to earn a certificate or degree. Select a program where graduates find high-paying jobs in the field they were trained to enter. It's all there in the Career Education Consumer Report!

[www.mycareereducation.org](http://www.mycareereducation.org)

## **Michigan Department of Civil Service**

This site contains a wealth of information for State of Michigan Employment Opportunities, Career Planning, 5029 Exam Scheduler, Classification Information, Training and Development, Regulatory Information, Civil Service Commission, Performance Excellence, Human Resource Services, List, Directories, Reports, Civil Service Forms, Phone Directories, Subject Reference Index, Workforce Planning and Recruitment Services.

[www.michigan.gov/mdcs](http://www.michigan.gov/mdcs)

## **Labor Market Information**

Site includes: Unemployment Rates Mapped by County; Labor Force Size Mapped by County; Michigan's Economic Situation at a Glance; Michigan's Counties Ranked by Current Unemployment Rates; All Areas Labor Force and Industry Employment Tables; Local Area Unemployment Statistics for Counties, Cities and Townships; Labor Market Area Labor Force and Industry Employment Trend Services; Covered Employment Statistics (ES-202); Occupational Employment Outlook and more...

[www.michlmi.org](http://www.michlmi.org)

## **Community Partnerships for Adult Learning**

This site contains information on Preparing adults for the demands of a changing economy and society is one of our country's greatest education challenges. How do we best address the needs of millions of adults

# MICHIGAN WORKS! AGENCY

who lack the literacy, technical, and basic skills to find and sustain meaningful careers, parent their children effectively, or take part in civic activities? As the demand for services rises and resources are ever more stretched, one essential strategy is increased collaboration among adult education providers and more...

[www.c-pal.net](http://www.c-pal.net)

## **Michigan Student Aid**

The Michigan Higher Education Assistance Authority (MHEAA) was authorized by Act 77 of the Public Acts of 1960, as amended. The MHEAA, established to enhance freedom of choice and equality of access to Michigan students seeking a postsecondary education, administers a wide variety of state and federal scholarship, grant, and loan programs.

The Michigan Higher Education Student Loan Authority (MHESLA) was created by Act 222 of the Public Acts of 1975 to provide loans for postsecondary education to students and parents. MHESLA administers the Michigan Direct Loan Program, the State Secondary Market Program, and the Michigan Alternative Student Loan (MI-LOAN) Program and more...

[www.michigan.gov/mistudentaid](http://www.michigan.gov/mistudentaid)

## **Department of Labor**

This site contains information on DOL Agencies, Freedom of Information Act and Privacy, Laws and Regulations, Statistics and Data, Programs and Services, and more...

[www.dol.gov](http://www.dol.gov)

## **Department of Labor's Employment and Training Division**

The Employment and Training Administration (ETA) seeks to build up the labor market through the training of the workforce and the placement of workers into jobs through employment services. Employers and job seekers will find information on these programs and services. The web site also provides the latest information on ETA's

current request for proposals, grant awards, and other national programs and legislation for the workforce development professional.

[www.doleta.gov](http://www.doleta.gov)

## **Welfare to Work (WtW)**

Hiring former welfare recipients makes good business sense, Beyond Work First: How to Help Hard-to-Employ Individuals Get Jobs and Succeed in the Workforce, New Guidance on the Effective Date for Applying the WtW Revised Administrative Costs Definition and How to Report Adjustments, Revised WtW Financial and Participant Reporting, and more...

[www.doleta.gov](http://www.doleta.gov)

## **Employers**

Work Opportunity Tax Credit (WOTC), Finding Qualified Employees, Incentives to Employers, Policies and Regulations, Workforce Development, Unemployment Compensation, Downsizing and Closing, Workforce Tool Kit, Insure Kids Now, and more...

[www.doleta.gov/employ.asp](http://www.doleta.gov/employ.asp)

## **Dislocated Workers**

A Dislocated Worker is someone that has been permanently laid off, or have received a notice of termination or layoff from employment.

[www.doleta.gov/layoff](http://www.doleta.gov/layoff)

## **FirstGov**

In September 2000, FirstGov.gov was launched; the only official U.S. Government portal to 30 million pages of government information, services, and online transactions. The site offers a powerful search engine that searches every word of every U.S. government document in a quarter of a second or less. FirstGov.gov also features a topical index, online transactions, links to state and local government, options to contact your government, and other tools so you don't have to know the name of the government agency to get the information you want anytime you want it. [www.firstgov.gov](http://www.firstgov.gov)

# MICHIGAN WORKS! AGENCY

## **FirstGov for Workers**

Connecting American workers and their families to government services and information. Find the job of your dreams or ways to balance work and family. Invest in your future with new skills, tools, and knowledge. Over 1,200 links on FirstGov for Workers give you direct and easy access to government information and services in eight core categories: Jobs, Transportation & Housing, Recreation & Travel, Learning, Money Management, Citizenship, Family & Health, Rights & Protections. If you are looking for a better-paying job, trying to break into the technology field, seeking your first job, returning to the workforce, changing careers, or looking for work that can accommodate special needs, this site's for you. Front-line staff at job or career centers, libraries, and community colleges, and others who serve workers and their families also will find FirstGov for Workers an invaluable resource.

[www.firstgov.gov](http://www.firstgov.gov)

## **Gongwer**

Gongwer News Service, Inc. *Michigan Report* provides information pertinent to the Michigan Legislature and State Department activities. Gongwer News Service one of the oldest legislative news services in the nation. There is a Public Service Area, which contains information on Legislation, Court Decisions and The Constitution, Speeches, Documents, News Links, Public Meetings & Events, Gateway to the States and U.S. Government.

[www.gongwer.com](http://www.gongwer.com)

## **ICESA**

Website for the National Association of State Work Force Agencies, the national organization of state administrators of unemployment insurance, employment and training services and labor market information programs in the 50 states, Washington D.C., Puerto Rico, and the Virgin Islands.

[www.icesa.org](http://www.icesa.org)

# MICHIGAN WORKS! AGENCY

## MI Works! Service Centers

### Arab Community Center for Economic and Social Services (ACCESS)

6451 Schaefer

Dearborn, MI 48126

Information.....(313) 945-8380

Website.....[www.accesscommunity.org](http://www.accesscommunity.org)

Fax.....(313) 624-9416

**Hours of Operation:** Mon, Wed, Thurs, and Fri 8:00am – 5:00pm and Tues 8:00am – 7:00pm

**Cities Served:** Open to anyone seeking One-Stop services, however they specialize in Arabic speaking population

Between Warren Rd and Ford Rd on Schaefer Rd



[View Online Map](#)

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## City of Detroit Michigan Works!

DEC2K Tower Center

15400 Grand River at Greenfield

Detroit, MI 48235

Information.....(313) 659-0890

Fax.....(313) 659-9320

**Hours of Operation:** Mon – Fri 8:00am – 5:00pm

**Cities Served:** Detroit

Grand River at Greenfield



[View Online Map](#)

# MICHIGAN WORKS! AGENCY

## MI Works! Service Centers

### Detroit's Work Place North

707 W Milwaukee at Third

First Floor

Detroit, MI 48202

Information.....(313) 873-7321

Fax.....(313) 873-7360

Website.....[www.mycareereducation.org](http://www.mycareereducation.org)

**Hours of Operation:** Mon – Fri 8:00am – 5:00pm

**Cities Served:** Detroit

West Milwaukee at Third St



[View Online Map](#)

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### Detroit's Work Place South

455 W Fort St at First

Second Floor

Detroit, MI 48226

Information.....(313) 962-9675

Fax.....(313) 962-3624

Website.....[www.detroitworkplace.org](http://www.detroitworkplace.org)

**Hours of Operation:** Mon – Fri 8:00am – 5:00pm

**Cities Served:** Detroit

West Fort St at First



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# MICHIGAN WORKS! AGENCY

## MI Works! Service Centers

### Downriver Community Conference (DCC)

15100 Northline Suite 179

Southgate, MI 48195

Information.....(734) 281-0700 Website.....[www.dccwf.org](http://www.dccwf.org)

Fax.....(734) 281-3418

**Hours of Operation:** Mon, Wed, Thurs, and Fri 8:00am – 5:00pm and Tues 8:00am – 6:00pm

**Cities Served:** Allen Park, Brownstown, Ecorse, Flat Rock, Gibraltar, Grosse Ile, Lincoln Park, Melvindale, River Rouge, Riverview, Rockwood, Southgate, Taylor, Trenton, Woodhaven, and Wyandotte

Between I-75 and Dix-Toledo Rd on the North side of Northline Rd (Just east of Sam's Club)



[View Online Map](#)

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### Employment and Training Designs, Inc (ETDI)

3693 Metro Place Mall

Wayne, MI 48184

Information.....(734) 858-4284

Website.....[www.etcinc.com](http://www.etcinc.com)

Fax.....(734) 858-4285

**Hours of Operation:** Mon, Tues, Thurs, and Fri 8:00am – 5:00pm and Wed 8:00am – 6:00pm

**Cities Served:** Belleville, Canton, Garden City, Huron Twp., Inkster, Romulus, Sumpter Twp., Wayne, Westland, and Van Buren Twp

Between Wayne Rd and Newburgh Rd (Enter from Michigan Ave E)



[View Online Map](#)

# MICHIGAN WORKS! AGENCY

## MI Works! Service Centers

### Employment and Training Designs, Inc (ETDI)

Highland Park Office

13700 Woodward

Highland Park, MI 48203

Information.....(313) 826-0299

Fax.....(313) 867-4176

Website.....[www.etcinc.com](http://www.etcinc.com)

**Hours of Operation:** Mon – Fri 8:00am – 5:00pm

**Cities Served:** Hamtramck, Harper Woods, Highland Park, and Grosse Pointes (all)

Woodward Ave at Davison



[View Online Map](#)

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## Employment Central of Detroit

The Samaritan Center

5555 Conner

First Floor

Detroit, MI 48213

Information.....(313) 579-4900

Fax.....(313) 579-4903

Website.....[www.employon.com](http://www.employon.com)

**Hours of Operation:** Mon – Fri 8:00am – 5:00pm

**Cities Served:** Detroit

Between Shoemaker St and Mack Ave



[View Online Map](#)

# MICHIGAN WORKS! AGENCY

## MI Works! Service Centers

### Monroe County Employment and Training

1531 N Telegraph Suite D

Monroe, MI 48162

Information.....(734) 240-7950

Website.....[www.co.monroe.mi.us/](http://www.co.monroe.mi.us/)

Fax.....(734) 240-7975

**Hours of Operation:** Monday – Friday 8:00am – 5:00pm

**Cities Served:** All of Monroe County

Telegraph Rd at Stewart Rd



[View Online Map](#)

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### Rosa Parks Satellite Center

1300 Rosa Parks

Detroit, MI 48216

Information.....(313) 628-2230

Fax.....(313) 961-4416

**Hours of Operation:** Mon – Fri 8:00am – 5:00pm

**Cities Served:** Detroit

Between Michigan Ave and Fort St



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# MICHIGAN WORKS! AGENCY

## MI Works! Service Centers

### ROSS

30246 Plymouth Rd

Livonia, MI 48150

Information.....(734) 513-4900

Website.....[www.rosslearning.com](http://www.rosslearning.com)

Fax.....(734) 513-0153

**Hours of Operation:** Mon, Wed, Thurs, and Fri 8:00am – 5:00pm and Tues 8:00am – 6:00pm

**Cities Served:** Dearborn, Dearborn Heights, Livonia, Northville, Northville Twp., Plymouth, Plymouth Twp., and Redford

Between Middlebelt Rd and Merriman Rd on the North side of Plymouth Rd (Across from Wonderland Mall)



[View Online Map](#)

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### SER Metro One Stop

9301 Michigan Ave

Detroit, MI 48210

Information.....(313) 846-2240

Website.....[www.sermetro.org](http://www.sermetro.org)

Fax.....(313) 846-2247

**Hours of Operation:** Mon – Fri 8:00am – 5:00pm

**Cities Served:** Detroit

Michigan Ave East of Wyoming



[View Online Map](#)

# EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES

## MI Rehabilitation Services

Michigan Rehabilitation Services (MRS) is part of the Michigan Department of Career Development and has offices throughout the state.

Each year, MRS assists more than 7,000 Michigan citizens with disabilities obtain employment.

If you have a permanent disability that makes working difficult, MRS might be the right solution for preparing, finding, and keeping a job.

Family members, hospitals, school counselors, mental health professionals, social workers, churches, and other community agencies may make referrals.

### Step One: The Decision

If you are thinking about applying for MRS services, ask yourself the following questions:

1. Am I interested in working?
2. Do I have a physical or mental disability? Some examples are amputation, learning problems, cerebral palsy, heart disease, deafness, emotional problems, spinal cord injury, and substance abuse.
3. Does my disability cause problems for me in preparing for a job, finding a job, or keeping a job?
4. Do I need MRS assistance to help me prepare for or find a job?

If you answered yes to all of these questions, you may be eligible for MRS services. To find out, you will need to schedule an orientation.

A friend, family member, or MRS representative can help you complete an application if you need assistance.

Afterward, you will be teamed up with a vocational rehabilitation counselor trained to assist people with disabilities. You will also receive a copy of the brochure, "Your Rights and Responsibilities as a Client of Michigan Rehabilitation Services."

### Step Two: The Initiation

You will meet with your counselor to discuss your abilities, interests, and needs. Your counselor may also gather information from other people about your disability and work capabilities. This additional information will help you and your counselor plan the services you will need to get and keep a job.

Assessments may also be needed to identify your interests, abilities, and barriers to employment. If so, these could include medical exams, vocational testing, work evaluations, or job try-outs.

### Step Three: Service Plan

After you have been determined eligible for MRS services, you will select a job goal that matches your interests and abilities. Your counselor will be able to work with you to develop a plan for reaching your job goal. This plan is known as your Individual Plan for Employment (IPE). It describes the steps, services, and service providers – including MRS – that you have chosen to achieve your job goal. Your counselor will need to approve your plan.

MRS Services may include:

1. Training, such as adult education; trade, technical, or business school; college; or on-the-job training.
2. Physical aids, such as hearing aids, artificial limbs, braces, and other medical services.
3. Job placement assistance, such as job leads, help with filling out an application, and interviewing.

# EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES

4. Accommodations and assistive technology to help you in training and at work.
5. Tools and equipment, including licenses, in order for you to go to work or work for yourself.
6. Support services, such as interpreters, readers, transportation, and personal assistance.

Your counselor may arrange for you to use the services of other agencies that can help in your rehabilitation. You may be asked to pay for some rehabilitation costs if you are able.

## **Step Four: Success**

How long your rehabilitation program will take depends on your disability, the job you are preparing for, and the type of services you will need. Your counselor will be available to provide you with information and guidance you need to make informed choices about your rehabilitation program.

You can help make sure your rehabilitation program is a success by:

1. Keeping all appointments and arriving on time.
2. Being honest about your concerns, interests, and needs.
3. Asking questions if you don't understand.
4. Carrying out your responsibilities as described in your IPE.
5. Letting your counselor know about any changes in your address, telephone number, or other circumstances.

## **Step Five: Employment**

Getting a job, of course, is the most important step in your rehabilitation program. Your

counselor, or others at the MRS office, will help by providing you with job leads and information on how to get and keep a job.

Your counselor will contact you after you have started work to help you and your employer make any necessary adjustments. Your counselor will want to be certain that everything is going well before closing out your case.

If you need more services to help you keep your job, your counselor will work with you to arrange them.

## **Step Six: Finding a Service Center Closest to You**

For a listing of the MRS office locations across the state, call toll free 1-800-605-6722 (voice) or 1-888-605-6722 (TTY).

## **ADA/Disability Information**

### **Americans with Disabilities Act**

The Americans with Disabilities Act was signed into law on July 26, 1990. ADA gives civil rights protections to individuals with disabilities similar to those provided to individuals on the basis of race, color, sex, national origin, age and religion. It guarantees equal opportunity for individuals with disabilities in public accommodations, employment, transportation, State and local government services, & telecommunications.

[www.usdoj.gov/crt/ada/pubs/ada.txt](http://www.usdoj.gov/crt/ada/pubs/ada.txt)

### **Michigan Department of Career Development Disability and Rehabilitation**

This site contains information on Michigan Rehabilitation Services (MRS), Disability Assistance for Businesses, Independent Living Services, MRS Locations Across Michigan, Disability Legislation, Michigan Rehabilitation Council (MRC), and more.

[www.michigan.gov/mdcd](http://www.michigan.gov/mdcd)

# EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES

## **US Equal Employment Opportunity Commission (EEOC)**

This site contains information for employers as well as employees. It covers Laws, Regulations and Policy Guidance, Federal Sector Information, Statistics, Technical Assistance and Training Programs, and more.

[www.eeoc.gov](http://www.eeoc.gov)

## **US Department of Justice**

This site contains information for businesses, Media Materials including CD-ROM and Technical Specifications, Toll-Free ADA Information Line, Enforcement, Latest Status Report: Enforcing the ADA -- October - December 2001, Certification of State and Local Building Codes, ADA Mediation Program and ADA Resources.

[www.usdoj.gov/crt/ada/adahom1.htm](http://www.usdoj.gov/crt/ada/adahom1.htm)

## **The Michigan ADA Steering Committee**

The Michigan ADA Steering Committee operates as the State Steering Committee for the Great Lakes ADA Center. The Committee was formed in 1991 and is comprised of businesses, disability groups and government agencies all working together to increase the awareness and implementation of the Americans with Disabilities Act (ADA) throughout the State of Michigan.

[www.adamich.org](http://www.adamich.org)

## **National Institute on Disability and Rehabilitation Research (NIDRR)**

The National Institute on Disability and Rehabilitation Research (NIDRR) provides leadership and support for a comprehensive program of research related to the rehabilitation of individuals with disabilities. All of our programmatic efforts are aimed at improving the lives of individuals with disabilities from birth through adulthood.

[www.ed.gov/offices/OSERS/NIDRR](http://www.ed.gov/offices/OSERS/NIDRR)

## **US Commission on Civil Rights**

The United States Commission on Civil Rights (Commission) is an independent, bipartisan, fact-finding agency of the executive branch established under the Civil Rights Act of 1957. The Commission has the following mandate: Investigate complaints alleging that citizens are being deprived of their right to vote by reason of their race, color, religion, sex, age, disability, or national origin, or by reason of fraudulent practices and more.

[www.usccr.gov](http://www.usccr.gov)

## **Social Security Administration Office of Disability**

Program Information, Applying for Benefits, Benefits Issues, Health Insurance, Disability Report Form Guide, For Health Professionals Disability Evaluation Book Now On-line! And more.

[www.ssa.gov/disability](http://www.ssa.gov/disability)

## **Disability Direct**

The scope of DisabilityDirect.gov is comprehensive and currently includes, Children and Youth, Choice and Self-Determination, Civil Rights and Protections, College and Adult Education, Disability Statistics, Emergency Preparedness, Employers' Resource, Employment, Health, Housing, Income Support, Media Resource, Recreation and Travel, Self-Employment, Tax Credits and Deductions, Technology, Transportation and more.

[www.disabilityinfo.gov](http://www.disabilityinfo.gov)

## **The Work Site**

The Work Site Mission is to promote the employment of Social Security beneficiaries with disabilities by designing policies that make work pay, Promoting research and program innovation, Educating the public about programs and services that facilitate entry into the workforce, Partnering with other public and private groups to remove

# EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES

employment barriers for people with disabilities. Find out all about the ticket to work and work incentives improvement act of 1999. Learn about initiatives, activities, and programs in your state that can help people with disabilities who want to work.

[www.ssa.gov/work](http://www.ssa.gov/work)

## **Disability and Business Technical Assistance Center (DBTAC)**

The National Institute on Disability and Rehabilitation Research (NIDRR) has established ten regional centers to provide information, training, and technical assistance to employers, people with disabilities, and other entities with responsibilities under the ADA. The centers act as a "one-stop" central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications. Each center works closely with local business, disability, governmental, rehabilitation, and other professional networks to provide ADA information and assistance, placing special emphasis on meeting the needs of small businesses. Programs vary in each region, but all centers provide the following, Technical Assistance, Education and Training, Materials, Dissemination, Information and Referral, Public Awareness, Local Capacity Building, more...

[www.adata.org](http://www.adata.org)

## **Southeast Disability and Business Technical Assistance Center**

The Southeast Disability & Business Technical Assistance Center (Southeast DBTAC) is one of ten Regional Disability and Business Technical Assistance Centers (DBTACs) on the Americans with Disabilities Act (ADA) and accessible education information technology (EduIT). The Southeast DBTAC consists of a Regional Center, located in Atlanta, Georgia at the Georgia Tech Center for Assistive Technology and Environmental Access

(CATEA), as well as State and Local ADA Affiliates and EduIT Leaders from each of the following eight U.S. Southeast Region states: Alabama (AL), Florida (FL), Georgia (GA), Kentucky (KY), Mississippi (MS), North Carolina (NC), South Carolina (SC), Tennessee (TN).

[www.sedbtac.org](http://www.sedbtac.org)

VETERANS

# VETERANS SERVICES

The Veterans Association (VA) provides benefits for eligible veterans. If you are a veteran and believe you qualify for benefits, call 1-800-827-1000 from any location in the United States or go online at [www.va.gov](http://www.va.gov) to apply.

VA benefits may include: health benefits and services, compensation and pension benefits, home loan guaranty services, education benefits, life insurance program, vocational rehabilitation and employment benefits, and burial and memorial benefits.

VA Medical Centers and Outpatient Clinics may provide general medicine and surgery, psychiatry, and other specialized care.

Vet Centers may provide general counseling, educational services, and employment and vocational rehabilitation services.

The Veteran Integrated Service Network (VISN) is an integrated veterans healthcare system for veterans in Michigan, Indiana, Central Illinois, and Northwest Ohio.

## National

### US Department of Veterans Affairs

Washington, DC 20011

Information.....1-877-222-8387

Website.....[www.va.gov](http://www.va.gov)

## Veterans Integrated Service Network

### Veterans Integrated Service Network

(VISN) 11

PO Box 134002

Ann Arbor, MI 48113

Information.....(734) 930-5950

Website.....[www.va.gov](http://www.va.gov)

## State Regional Office

### VA Regional Office

Patrick V McNamara

477 Michigan Ave

Detroit, MI 48226

Information.....1-800-827-1000

Website.....[www.va.gov](http://www.va.gov)

## Ann Arbor

### VA Ann Arbor Healthcare System

2215 Fuller Rd

Ann Arbor, MI 48105

Information.....(734) 769-7100

Website.....[www.va.gov](http://www.va.gov)

## Dearborn

### Dearborn Vet Center

2881 Monroe St

Suite 100

Dearborn, MI 48124

Information.....(313) 277-1428

Website.....[www.va.gov](http://www.va.gov)

## Detroit

### John D Dingell VA Medical Center

4646 John R

Detroit, MI 48201

Information.....(313) 576-1000

Website.....[www.va.gov](http://www.va.gov)

### Detroit Vet Center

4161 Cass Ave

Detroit, MI 48201

Information.....(313) 831-6509

Website.....[www.va.gov](http://www.va.gov)

## Pontiac

### Pontiac VA Outpatient Clinic

950 University Dr

Pontiac, MI 48342

Information.....(248) 409-0585

Website.....[www.va.gov](http://www.va.gov)

FAMILY INDEPENDENCE AGENCY

# FAMILY INDEPENDENCE AGENCY

## Cash Assistance Programs

### Family Independence Program (FIP)

The Family Independence Program (FIP) provides cash assistance to families with children and pregnant women to help them pay for living expenses such as rent, heat, utilities, clothing, food and personal care items.

FIP applicants and recipients may be assigned to Work First for assistance in finding a job or to develop needed job skills. Help with transportation, childcare and other needs related to employment and training may be provided.

To qualify for FIP, children must be under age 18, or age 18 or 19 and attending high school full-time and expected to graduate before age 20. The child's parents, stepparents, and siblings who live together normally make up the FIP group. Related caretakers or legal guardians may be included in the group if the parent is not in the home.

A person can sometimes be eligible for FIP when there is no child in the group – such as a pregnant woman; or parents whose child is in foster care but is expected to return home within one year.

### State Disability Assistance

The State Disability Assistance (SDA) program provides cash assistance to disabled adults to help them pay for living expenses such as rent, heat, utilities, clothing, food and personal care items.

A person is considered disabled for SDA purposes if he/she, receives certain other disability-related benefits (such as Medicaid based on disability or blindness), resides in a special facility (such as a licensed Adult Foster Care Home), or is certified by FIA medical consultants as unable to work due to a mental or physical disability for at least 90 days.

SDA may also be provided to the caretaker of a disabled person or to a person age 65 or older. An SDA group can be either a single person or spouses who live together.

### Supplemental Security Income

Supplemental Security Income (SSI) is a cash benefit to needy persons who are aged (at least 65), blind or disabled. It is a federal program administered by the Social Security Administration (SSA). States are allowed the option to supplement the federal benefit with state funds. In Michigan, SSI benefits include a basic federal benefit and an additional amount paid with State funds. The amount of the state benefit varies by living arrangement.

SSA issues the federal benefit to all SSI recipients. Initially, a lump sum check maybe issued for any retroactive benefits. Thereafter, SSA issues SSI benefits monthly, on the first of the month.

### Refugee Assistance Program

The Refugee Assistance Program is a federal program, which helps persons admitted into the U.S. as refugees to become self-sufficient after their arrival. Temporary RAP cash assistance and medical aid is available to refugees who are not eligible for FIP (TANF) or Medicaid for up to 8 months after their entry into the U.S. Employment services, health screenings and foster care services for unaccompanied minors are other FIA services available to refugees.

The U.S. Immigration and Naturalization Service (INS) determines immigration status. Eligibility for RAP cash assistance and medical aid is available to persons with the following immigration statuses for up to 8 months after their entry into the U.S., if otherwise eligible, Refugee or Asylee, Cuban/Haitian Entrant, Amerasian, Parolee, or Victim of Trafficking.

# FAMILY INDEPENDENCE AGENCY

## Child Support Services

### Child Support

Services provided by Michigan's child support program include:

- Assistance with application for child support services
- Locating parents
- Establishing paternity
- Establishing court orders for custody, support, and parenting time
- Collecting and processing child support payments
- Modifying court orders
- Enforcing court orders for custody, support, and parenting time
- Working with other states to enforce support when one parent does not live in Michigan

The following services are NOT available through Michigan's child support program: divorce assistance, spousal maintenance (alimony) order establishment, legal advice or counsel. Consult a private attorney or legal source to obtain these services.

Child support services in Michigan are available to:

- Parents of minor children, when one parent does not live with the child
- Parents who pay court-ordered child support
- Persons who have physical custody of a minor child
- Persons who receive public assistance for a minor child living in their home

## Day Care

### Child Day Care

For many families, the cost of safe, quality day care is a major strain on the budget. FIA's Child Development and Care Program may provide payment for child day care services for qualifying families when the parent, legal guardian or substitute parent is unavailable to provide the child care because of employment, education and/or because of a

health/social condition for which treatment is being received.

You may qualify if you need day care to:

- Work
- Attend high school
- Receive medical treatment

## Medical Services

### Medicaid

A medical assistance program providing financial coverage for a broad range of outpatient, inpatient, and residential services (Long-term care services include nursing home, home health, and some residential facility services). Direct services must be provided by a Medicaid-authorized service provider. Medicaid recipients may be required to enroll in a health maintenance organization (HMO), a clinic plan, or a physician sponsored plan, if available in their area. Note: Some Medicaid eligibility/service categories have unique names, such as Healthy Kids (Medicaid for pregnant women and children.)

### ELIGIBILITY

People who are Michigan residents or living in Michigan to work, and receive income assistance through the Family Independence Program (formerly AFDC), Supplemental Security Income (SSI), or the Refugee programs or who meet income and, in some cases, assets guidelines and are under age 21, pregnant, age 65 or older, blind or disabled, or a parent or close relative living with a child who qualifies for Medicaid. People who are not U.S. citizens are eligible for emergency services only under Medicaid in certain circumstances. People who meet all eligibility requirements for Medicaid except income may participate in a Medicaid "spend-down" program in which they accumulate medical bills or receipts up to the amount of their excess income before Medicaid benefits begin.

# FAMILY INDEPENDENCE AGENCY

## Emergency Services

### State Emergency Relief

The State Emergency Relief (SER) Program provides immediate help to individuals and families facing conditions of extreme hardship or for emergencies that threaten health and safety. Through a combination of direct financial assistance and contracts with a network of non-profit organizations such as the Salvation Army and local Community Action Organizations, SER helps low-income households meet emergency needs such as:

- Heat & Utilities
- Home Repairs
- Rent Assistance
- Relocation Assistance
- Home Ownership Services
- Burial

The SER program is primarily designed to maintain low-income households who are normally able to meet their needs but occasionally need help when unexpected emergency situations arise. The SER program is not an appropriate solution to ongoing or chronic financial difficulties.

## Protective Services

### Child and Adult Protective Services

Children's protective services workers investigate reports of suspected child abuse and neglect.

Adult Protective Services investigates allegations of abuse, neglect or exploitation and provide protection to vulnerable adults. Policy requires that investigations will begin within 24 hours after the complaint is received.

Program services are available for children and families involved in Children's Protective Services. Family and individual, Families First, substance abuse counseling, and parenting training are examples of services made available to families in need. The Family Independence Agency has additional resources in communities to provide a safe environment for children.

## Wayne County APS & CPS Offices

- Adult Protective Services...(313) 963-6006
- Child Protective Services...(313) 396-0300

## Wayne County FIA Offices

### Detroit

- **FIA**  
1801 E Canfield  
Detroit, MI 48207  
Information.....(313) 578-5530
- **FIA**  
4733 Conner Ave  
Detroit, MI 48215  
Information.....(313) 823-7200
- **FIA**  
3606 E Forest  
Detroit, MI 48207  
Information.....(313) 267-0700
- **FIA**  
6534 W Jefferson  
Detroit, MI 48209  
Information.....(313) 554-8300
- **FIA**  
8000 Fullerton  
Detroit, MI 48238  
Information.....(313) 934-7200
- **FIA**  
5131 Grand River  
Detroit, MI 48208  
Information.....(313) 361-7300
- **FIA**  
14061 Lappin  
Detroit, MI 48205  
Information.....(313) 372-6200
- **FIA**  
8655 Greenfield  
Detroit, MI 48228  
Information.....(313) 943-5200

# FAMILY INDEPENDENCE AGENCY

## Wayne County FIA Offices

### Detroit (cont'd)

- **FIA**  
17330 Greydale  
Detroit, MI 48219  
Information.....(313) 387-7100
- **FIA**  
2000 W Lafayette  
Detroit, MI 48216  
Information.....(313) 963-6002
- **FIA**  
2400 E McNichols Rd  
Detroit, MI 48212  
Information.....(313) 852-2300
- **FIA**  
6821 Medbury  
Detroit, MI 48211  
Information.....(313) 267-0340
- **FIA**  
4505 Oakman Blvd  
Detroit, MI 48204  
Information.....(313) 934-4400
- **FIA**  
2929 Russell  
Detroit, MI 48207  
Information.....(313) 396-0200
- **FIA**  
14000 Schoolcraft  
Detroit, MI 48227  
Information.....(313) 493-7400
- **FIA**  
4201 St Antoine  
Detroit, MI 48202  
Information.....(313) 745-4958
- **FIA**  
8031 Tireman  
Detroit, MI 48204  
Information.....(313) 934-5300

### Hamtramck

- **FIA**  
2400 Denton  
Hamtramck, MI 48212  
Information.....(313) 876-6304

### Highland Park

- **FIA**  
396 Glendale  
Highland Park, MI 48203  
Information.....(313) 852-2187
- **FIA**  
13233 Hamilton  
Highland Park, MI 48203  
Information.....(313) 852-1727
- **FIA**  
245 Pitkin  
Highland Park, MI 48203  
Information.....(313) 852-2500

### Inkster

- **FIA**  
2700 Hamlin  
Inkster, MI 48141  
Information.....(313) 277-4800

### Lincoln Park

- **FIA**  
999 Fort  
Lincoln Park, MI 48146  
Information.....(313) 389-0300

### Redford

- **FIA**  
27260 Plymouth Rd  
Redford, MI 48239-2335  
Information.....(313) 937-4200

### Taylor

- **FIA**  
22050 Pennsylvania Rd  
Taylor, MI 48180  
Information.....(734) 281-8204
- Website.....[www.michigan.gov/fia](http://www.michigan.gov/fia)

# FAMILY INDEPENDENCE AGENCY

## Monroe County FIA Offices

- **FIA – Monroe County**  
1051 S Telegraph  
Monroe, MI 48161  
Information.....(734) 243-7200
- Website.....[www.michigan.gov/fia](http://www.michigan.gov/fia)

HEALTH CARE

# HEALTH CARE COVERAGE

## COBRA

COBRA (Consolidated Omnibus Budget Reconciliation Act) provides health benefits for employees or their families who may lose coverage because of job loss, death, divorce, or other life events. Under COBRA employees may be able to continue coverage under the employer's group health plan for themselves and their families for limited periods of time. The individual employee must pay the premium which can be no more than 102% of the "applicable premium", which is defined as the cost of coverage for similarly situated persons remaining under the group health plan. The law generally applies to group health coverage provided by employers with 20 or more employees, but does not apply to federal employees and church-sponsored plans.

If you are eligible for COBRA, your health plan must give you a notice stating your right to choose to continue coverage under the plan. You will have 60 days to choose cobra coverage or lose all rights to benefits. Once COBRA coverage is chosen, you may be required to pay for the coverage.

## Medicaid

A medical assistance program providing financial coverage for a broad range of outpatient, inpatient, and residential services (long-term care services include nursing home, home health, and some residential facility services). A Medicaid-authorized service provider must provide direct services. Medicaid recipients may be required to enroll in a health maintenance organization (HMO), a clinic plan, or a physician sponsored plan, if available in their area. Note: Some Medicaid eligibility/service categories have unique names, such as Healthy Kids (Medicaid for pregnant women and children.)

## ELIGIBILITY

People who are Michigan residents or living in Michigan to work, and receive income

assistance through the Family Independence Program (formerly AFDC), Supplemental Security Income (SSI), or the Refugee programs or who meet income and, in some cases, assets guidelines and are under age 21, pregnant, age 65 or older, blind or disabled, or a parent or close relative living with a child who qualifies for Medicaid. People who are not U.S. citizens are eligible for emergency services only under Medicaid in certain circumstances. People who meet all eligibility requirements for Medicaid except income may participate in a Medicaid "spend-down" program in which they accumulate medical bills or receipts up to the amount of their excess income before Medicaid benefits begin.

Contact your local Family Independence Agency for Assistance (see the Family Independence agency section for phone numbers).

## MI Child

MI Child is a health insurance program for uninsured children. Services are provided by many HMOs and other health care plans throughout Michigan.

The plan covers:

- Regular checkups
- Shots
- Emergency care
- Dental care
- Pharmacy
- Hospital care
- Prenatal care and delivery
- Vision and hearing
- Mental health and substance abuse services
- Other services

To qualify, children must:

- Be citizens of the US (some legal immigrants qualify)
- Live in Michigan, even for a short time
- Be under 19 years of age

# HEALTH CARE COVERAGE

## MI Child (cont'd)

- Have no health insurance
- Live in a family with monthly income under:
  - \$1,800 for a family of two
  - \$2,300 for a family of three
  - \$2,800 for a family of four
  - \$3,200 for a family of five

Although income or family size may not fit into one of these categories, children may still qualify for MI Child health insurance based on other family circumstances.

Information.....1-800-988-6300  
TTY.....1-888-263-5897  
Website.....[www.michigan.gov/mdch](http://www.michigan.gov/mdch)

## Private Pay Insurance

This option allows a person to choose a health care provider of their choice, however, the individual pays for coverage.

For more information on Private Pay insurance plans contact:

### Michigan Association of Health Plans

Information.....(517) 371-3181  
Website.....[www.mahp.org](http://www.mahp.org)

### MI Consumer & Industry Services Office of Financial and Insurance Svc Health Plans Division

Information.....1-877-999-6442  
Website.....[www.michigan.gov/cis](http://www.michigan.gov/cis)

### Greater Detroit Area Health Council (GDAHC)

Information.....(313) 963-4990  
Website.....[www.gdahc.org](http://www.gdahc.org)

## Medicare

Medicare is a health insurance program for:

- People age 65 and older
- Some people under the age of 65 with disabilities

- People with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a kidney transplant)

Generally, you are eligible for Medicare if you or your spouse worked for at least 10 years in Medicare-covered employment and you are 65 years old and a citizen or permanent resident of the United States.

If you have questions about your eligibility for Medicare Part A or Part B, or if you want to apply for Medicare, call the Social Security Administration.

Information.....1-800-772-1213  
TTY.....1-800-325-0778  
Website.....[www.medicare.gov](http://www.medicare.gov)

## Other Coverage Options

Websites are now available that offer insurance information on providers so the consumer can compare and contrast benefits and rates.

Website.....[www.healthinsurancesavings.com](http://www.healthinsurancesavings.com)

Website.....[www.localinsurance.com](http://www.localinsurance.com)

Website.....[www.mostchoice.com](http://www.mostchoice.com)

Website.....[www.egsbrokerage.com](http://www.egsbrokerage.com)

Website.. [www.4-health-insurance-quotes.com](http://www.4-health-insurance-quotes.com)

Website.....[www.quotesmith.com](http://www.quotesmith.com)

Website.....[www.jbbrokerage.com](http://www.jbbrokerage.com)

Website.....[www.simplyhealth.com](http://www.simplyhealth.com)

Website.....[www.bankrate.com](http://www.bankrate.com)

Website.....[www.insurancequotes.com](http://www.insurancequotes.com)

Website.....[www.quotes123.com](http://www.quotes123.com)

# LOW COST HEALTH CLINICS

Low cost health clinics are available to the general public and mainly provide health care services to people without insurance. When a person loses their job they will most likely lose their health insurance benefits, unless benefits are continued under COBRA or their employer has agreed to extend them for a certain amount of time.

## Detroit

### **American Indian Health and Family Services**

4880 Lawndale  
Detroit, MI 48210  
Information.....(313) 846-3718

### **Arab-American and Chaldean Council (ACC)**

**Community Health Center**  
16904 Warren  
Detroit, MI 48228  
Information.....(313) 846-8156

### **Arab-American and Chaldean Council (ACC)**

**Detroit Headquarters**  
111 W Seven Mile Rd  
Detroit, MI 48203  
Information.....(313) 893-5269

### **CHASS Clinic**

5635 W Fort  
Detroit, MI 48209  
Information.....(313) 849-3920

### **Detroit Community Health Connection Woodward Corridor Family Medical Center**

611 Martin Luther king Blvd  
Detroit, MI 48201  
Information.....(313) 832-6300

### **Detroit Community Health Connection East Riverside Medical Center**

13901 E Jefferson  
Detroit, MI 48215  
Information.....(313) 822-0900

### **Detroit Community Health Connection Bruce Douglas Health Center**

6550 W Warren  
Detroit, MI 48210  
Information.....(313) 897-7700

### **Detroit Community Health Connection Eastside Health Center**

7900 Kercheval  
Detroit, MI 48214  
Information.....(313) 921-5500

### **Detroit Health Care for the Homeless**

2395 W Grand Blvd  
Detroit, MI 48208  
Information.....(313) 897-2061

### **St Frances Cabrini Clinic of the Most Holy Trinity Catholic Church**

1435 Sixth St  
Detroit, MI 48226  
Information.....(313) 961-7863

### **St John Community Health Center**

3000 Gratiot Ave  
Detroit, MI 48207  
Information.....(313) 567-7462

### **St Vincent De Paul Health Center Heart of Mary Church**

16000 Pembroke  
Detroit, MI 48235  
Information.....(313) 837-5078

## Dearborn

### **Arab Community Center for Economic and Social Services (ACCESS)**

6450 Maple  
Dearborn, MI 48126  
Information.....(313) 216-2200

### **Arab Community Center for Economic and Social Services (ACCESS)**

6451 Schaefer  
Dearborn, MI 48126  
Information.....(313) 945-8380

# LOW COST HEALTH CLINICS

## Livonia

### **Covenant Community Care**

28803 W Eight Mile Rd

Livonia, MI 48152

Information.....(248) 477-2600

### **Planned Parenthood**

37625 Ann Arbor Rd

Suite 107

Livonia, MI 48150

Information.....(734) 591-6544

## Taylor

### **MI Association of Physicians from India**

#### **(MAPI) Free Clinic**

12701 S Telegraph

Suite 101

Taylor, MI 48180

Information.....(734) 374-3152

## Ypsilanti

### **Corner Health Center**

47 N Huron

Ypsilanti, MI 48197

Information.....(734) 484-3600

# HOSPITALS

Hospitals focus on the medical and surgical care of their patients.

## Dearborn

### **Oakwood Hospital**

18101 Oakwood Blvd  
Dearborn, MI 48124

Information.....(313) 593-7000  
Social Services.....(313) 593-7765  
Website.....[www.oakwood.org](http://www.oakwood.org)

## Detroit

### **Detroit Receiving Hospital University Health Center**

4201 St Antoine  
Detroit, MI 48201

Information.....(313) 745-3000  
Social Services.....(313) 745-3575  
Website.....[www.drhuhc.org/drhuhc](http://www.drhuhc.org/drhuhc)

### **John D Dingell VA Medical Center**

4646 John R  
Detroit, MI 48201

Information.....(313) 576-1000  
Website.....[www.va.gov](http://www.va.gov)

### **St John Detroit Riverview Hospital**

7733 E Jefferson Ave  
Detroit, MI 48214

Information.....(313) 499-3000  
Website.....<http://stjohn.org>

### **Sinai-Grace**

6071 W Outer Dr  
Detroit, MI 48235

Information.....(313) 493-6800  
Website.....[www.sinaigrace.org/sinaigrace](http://www.sinaigrace.org/sinaigrace)

### **Harper University Hospital**

3990 John R  
Detroit, MI 48201

Information.....(313) 745-6035  
Website.....[www.harperhospital.org/harper](http://www.harperhospital.org/harper)

### **Henry Ford Hospital**

2799 W Grand Blvd  
Detroit, MI 48202

Information.....(313) 916-2600  
Social Services.....(313) 916-1721  
Website.....[www.henryfordhealth.org](http://www.henryfordhealth.org)

### **St John Northeast Community Hospital**

4777 E Outer Dr  
Detroit, MI 48234

Information.....(313) 369-9100  
Website.....<http://stjohn.org>

### **Hutzel Hospital**

4707 St Antoine  
Detroit, MI 48201

Information.....(313) 745-7555  
Website.....[www.hutzel.org/hutzel/](http://www.hutzel.org/hutzel/)

### **St John Hospital**

22101 Moross  
Detroit, MI 48236

Information.....(313) 343-4000  
Social Services.....(313) 343-3684  
Website.....<http://stjohn.org>

## Garden City

### **Garden City Hospital**

6245 N Inkster Rd  
Garden City, MI 48135

Information.....(734) 421-3300  
Website.....[www.gchosp.org](http://www.gchosp.org)

## Grosse Pointe

### **Bon Secours Hospital**

468 Cadieux  
Grosse Pointe, MI 48230

Information.....(313) 343-1000  
Website.....[www.bonsecourscottage.org](http://www.bonsecourscottage.org)

### **Henry Ford Cottage Hospital**

159 Kercheval Ave  
Grosse Pointe, MI 48236

Information.....(313) 640-1000  
Website.....[www.henryfordhealth.org](http://www.henryfordhealth.org)

## Livonia

### **St Mary's Hospital**

36475 Five Mile Rd  
Livonia, MI 48154

Information.....(734) 655-4800  
Website.....[www.stmarymercy.org](http://www.stmarymercy.org)

# HOSPITALS

## Monroe

### **Mercy Memorial Hospital**

718 N Macomb

Monroe, MI 48162

Information.....(734) 241-1700

Website.....[www.mercymemorial.org](http://www.mercymemorial.org)

## Taylor

### **Oakwood Hospital**

Heritage Center

10000 Telegraph Rd

Taylor, MI 48180

Information.....(313) 295-5000

Website.....[www.oakwood.org](http://www.oakwood.org)

## Trenton

### **Oakwood Southshore Medical Center**

5450 Fort St

Trenton, MI 48183

Information.....(734) 671-3800

Website.....[www.oakwood.org](http://www.oakwood.org)

## Wayne

### **Oakwood Hospital**

Annapolis Center

33155 Annapolis Rd

Wayne, MI 48184

Information.....(734) 467-4000

Website.....[www.oakwood.org](http://www.oakwood.org)

## Wyandotte

### **Henry Ford Hospital**

2333 Biddle Ave

Wyandotte, MI 48192

Information.....(734) 246-6000

Website.....[www.henryfordhealth.org](http://www.henryfordhealth.org)

# HILL-BURTON ACT

Hill-Burton requires that "obligated facilities" provide free or low cost health care services to people living in the facility's area who cannot afford to pay for the services. Obligated facilities are entities that have used federal money for facility construction or modernization.

To be eligible, a person must not be covered by, nor receive services under, a third-party insurer or a governmental program such as Medicaid or Medicare. If income is less than current Poverty Income Level, facility services may be free. If income is greater than but not more than double Poverty Income Level, services may be provided at full charge, reduced charge, or free. Check the individual notice of your facility. To find out the Poverty Income Level guidelines call the US Department of Health and Human Services toll-free at 1-800-638-0742.

It is not necessary that applicants be U.S. Citizens. Patients need only to have been living in the U.S. for a minimum of 3 months.

## National

### **US Department of Health and Human Services**

Toll-Free.....1-800-638-0742

Website.....[www.hrsa.gov/osp/dhcr](http://www.hrsa.gov/osp/dhcr)

## Wayne County

### **City of Detroit Health Department**

Herman Kiefer Complex

1151 Taylor

Detroit, MI 48202

Information.....(313) 876-4000

## Monroe County

### **Family Medical Center of Michigan**

8765 Lewis Ave

Temperance, MI 48182

Information.....(734) 847-3802

FINANCIAL

# CREDIT COUNSELING, BUDGETING, AND MONEY MANAGEMENT SERVICES

Unemployment can be difficult without the added burden of credit and financial problems. Credit Counseling Services provide confidential financial assessments, counseling, and assistance to individuals facing credit and financial difficulties. Assistance may cover budget and money management instruction, crisis problem solving (utility shut-off, eviction), and guidance through longer-term credit problems related to mortgages, taxes, wage garnishments, or secured or unsecured loans.

## Recognizing the Problem

According to Green Path Debt Solutions there are 10 warning signs that may indicate that financial problems exist.

- Not knowing your monthly living expenses
- 20% of take home pay goes to debt payments
- Taking out loans to pay for regular living expenses
- Unable to pay the mortgage or rent, and utility bills and receiving shut-off and collection notices
- Overspending
- Finances have never been good and your more often in financial trouble than not
- Difficult to keep or hold down a job for a long period of time
- In need of a cosigner for loans
- Seeking out a debt consolidation loan when there is an income change
- Experiencing a crisis situation

## Financial Stress

Financial problems almost always lead to financial stress. Green Path Debt Solutions

has identified 4 factors that may lead to financial stress.

- There is no action plan
- Communication breakdowns between family members
- Inability to make important decisions
- Uncertainty and lack of security

## Establishing Priorities

Establish payment priorities and develop action plans to help alleviate the confusion and stress. Green Path Debt Solutions has come up 4 immediate ways to help get back on the road to reduction

- Meet all the financial obligations that could effect the well-being of the family.
- Make sure the mortgage or rent, utility bills, and car payments get paid first.
- Use any extra income such as tax refunds, insurance checks, or severance pay to keep bills current and don't prepay bills more than once a month.
- Reduce expenses, stop charging, and start saving.

## Credit Counselors

Credit counselors provide financial assistance to individuals that have questions about or need help with their financial situation. Green Path Debt Solutions have developed 8 key questions that determine whether or not credit counseling is needed. If you answer "Yes" to one or more of the following questions, credit counseling may benefit you.

- Are you behind on your house payment?
- Are you behind on your utility bills?

# CREDIT COUNSELING, BUDGETING, AND MONEY MANAGEMENT SERVICES

## Credit Counselors (cont'd)

- Do you feel credit obligations are so high that it is difficult to have money for food, clothing, and children's expenses?
- Are creditors sending second reminders, collection notices, or threatening court action?
- Do you and your spouse frequently disagree on how money should be spent?
- Do you feel you have lost control of the family spending?
- Do you only pay the minimum balances on your credit cards?
- Have you taken cash advances to pay on other bills more than once?

## Reducing Debt

Reducing debt is never easy. However, with the assistance of a credit counselor and an established action plan, reducing does not have to be difficult.

- Prepare a budget
- Cut expenses
- Determine the amount of extra money leftover from paying the bills and send it to the creditors.
- Compare the interest rates on your loans and pay those with a higher rate first.
- Shop for cheaper interest rates.
- Stop charging!

## Other Assistance

Local community action agencies may have funds available to assist with mortgage, rent, and utility bill payments. In addition, if purchasing food and clothing for yourself and your family has become a problem there are agencies that provide these services too.

(Please see the sections on food assistance, rent and mortgage assistance, and utility assistance for contact information).

## Credit Counseling Centers

### Church of the Messiah Housing Corp

Information.....(313) 567-7966

### Consumer Credit Management

Information.....1-888-821-HELP

### Green Path Debt Solutions

#### (Formerly Credit Counseling Centers)

Toll Free.....1-800-550-1961

Allen Park.....(313) 381-1659

Detroit.....(313) 872-2401

Monroe.....(734) 457-0370

Westland.....(734) 326-4466

Website.....[www.debthelpnow.com](http://www.debthelpnow.com)

### Wayne State University

Information.....(313) 577-8852

## Budgeting Services

### Detroit Non-Profit Housing Corporation

Information.....(313) 961-0024

### Jewish Family Service

Information.....(248) 737-5055

### Learning Institute of Family Education

Information.....(313) 342-0006

### North American Indian Association of Detroit

Information.....(313) 535-2966

### Your Debt Elimination Homepage

[www.geocities.com/WallStreet/Exchange/1736/](http://www.geocities.com/WallStreet/Exchange/1736/)

### E Debt Consolidation

[www.e-debtconsolidation.com](http://www.e-debtconsolidation.com)

## Credit Card Tips

Nellie Mae

[www.nelliemae.com/managingmoney/cc\\_tips.html](http://www.nelliemae.com/managingmoney/cc_tips.html)

# RENT AND MORTGAGE ASSISTANCE PROGRAMS

For some people, one of the biggest stressors about being unemployed is making sure the bills are paid on time. Sometimes, depending on the landlord or mortgage company, payment arrangements can be made for a late or missed payment. If payment arrangements cannot be made, Rent and Mortgage Payment Assistance Programs may be able to assist people with their rent or mortgage payments if they meet eligibility requirements. Utility assistance will be discussed in the next section.

**Community Action Agency  
Payment Assistance Programs**

Depending on the distribution of government funding, community action agencies may be able to provide financial assistance for utility bills that have been or are at risk of being shut-off.

**ACCESS**

Information.....(313) 842-7010

**Michigan Veterans Trust Fund**

(Service Group: Veterans and spouses of deceased veterans)

Information.....(313) 899-1162

**Salvation Army**

Dearborn Heights Community Corps Center  
Dearborn Heights.....(313) 563-4457

Brightmoor Corps Community Center  
Detroit.....(313) 532-1281

Grandale Corps Community Center  
Detroit.....(313) 835-3736

Harbor Light Corps Community Center  
Detroit.....(313) 964-0577

Harding Corps Community Center  
Detroit.....(313) 822-2800

Temple Corps Community Center  
Detroit.....(313) 897-2914

Plymouth Corps Community Center  
Plymouth.....(734) 453-5464

Wayne/Westland Community Corps Center  
Westland.....(734) 722-3660

Downriver Community Corps Center  
Wyandotte.....(734) 282-0930

**Saint Vincent De Paul**

(Serves Wayne County)

Toll-Free.....1-877-788-4623

**Samaritan Wyandotte Ministerial Assoc**

(Service Area: Wyandotte)

Information.....(734) 285-8450

**Wayne County Soldiers & Sailors Relief**

Service Group: Veterans and spouses of deceased veterans)

Information.....(313) 224-8163

**Wayne Metropolitan Community Action Agency**

Region I

(Service Area: Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores, Grosse Pointe Woods, Hamtramck, Harper Woods, and Highland Park)

Information.....(313) 826-0299

Region II

(Service Area: Dearborn, Dearborn Heights, Garden City, Inkster, Livonia, Northville, Northville Twp, Plymouth, and Plymouth Twp,)

Information.....(734) 266-0190

Region III

(Service Area: Belleville, Canton Twp, Huron Twp, Romulus, Sumpter Twp, Van Buren Twp, Wayne, and Westland)

Information.....(734) 782-6332

# RENT AND MORTGAGE ASSISTANCE PROGRAMS

## **Wayne Metropolitan Community Action Agency (cont'd)**

### Region IV

(Service Area: Brownstown Twp, Flat Rock, Gibraltar, Grosse Ile, Riverview, Rockwood, Trenton, and Woodhaven)

Information.....(734) 287-2343

### Region V

(Service Area: Allen Park, Ecorse, Lincoln Park, Melvindale, River Rouge, Southgate, and Wyandotte)

Information.....(313) 843-2550

## **Local Churches**

Use the phone book to find local churches in your area that may have available funds for rent and mortgage assistance.

# UTILITY ASSISTANCE PROGRAMS

Utility Payment Assistance Programs may be able to assist people with their utility bill payments if they meet the eligibility requirements.

## DTE Energy Payment Assist Programs

### Case Management

Helps low-income customers reduce their unpaid balances by providing a personal payment plan, agency referrals, and follow-up.

To be eligible for enrollment you must have:

- An unpaid balance greater than \$300.00
- No record of illegal usage
- A household income at or below that stated in the *2003 Household Income Eligibility Guidelines* chart. This chart is available on the DTE Energy website.

Information.....1-800-477-4747  
Website.....[www.dteenergy.com](http://www.dteenergy.com)

### Winter Protection Plan (WPP)

Protects seniors and low-income customers from shutoff between December 1 and March 31. During this period, customers must pay a portion of their estimated annual bill plus regular payments on any past-due bills. After March 31, the required bill payment will increase to cover the winter bills.

To enroll, customers should call DTE Energy between November 15 and March 31, and meet at least one of the following requirements:

- Age 62 or older
- Receive Family Independence Agency (FIA) cash assistance
- Receive food stamps
- Receive Medicaid
- Household income at or below that stated in the *2003 Household Income Eligibility Guidelines* chart (found on the DTE Energy website).

### Home Heating Credit (HHC)

Eligible customers may receive funds from the State of Michigan Treasury to apply toward their heating bills. To qualify, you must meet the Home Heating Credit income guidelines stated in the *Home Heating Credit Income Eligibility Guidelines* chart (The *HHC Income Eligibility Guidelines* will become available when issued by the Michigan Department of Treasury). To file, call DTE Energy between January 15 and August 30, 2003. Please have household income information and social security numbers for you and your dependents before calling.

Information.....1-800-477-4747  
Website.....[www.dteenergy.com](http://www.dteenergy.com)

### State Emergency Relief Program (SER)

Eligible low-income households may receive help paying energy bills year-round. Contact your local Family Independence Agency for Assistance (see the Family Independence agency section for phone numbers).

### Medical Emergencies

If an account is subject to shut off for non-payment, a shut off may be postponed for up to 21 days due to a medical emergency. Written proof from a doctor must be provided.

Information.....1-800-477-4747  
Website.....[www.dteenergy.com](http://www.dteenergy.com)

### The Heat and Warmth (THAW) Fund

Customers who meet the guidelines from the *2003 Household Income Eligibility Guidelines* chart (found on the DTE Energy website), are in shut-off status, and have exhausted all federal and state-funding programs may be eligible for assistance. The program begins November 1, 2002 for customers whose service is already shut off and on January 2, 2003 for customers who have received a shut-off notice.

Information.....1-800-866-THAW (8429)  
Website.....[www.dteenergy.com](http://www.dteenergy.com)

# UTILITY ASSISTANCE PROGRAMS

## Earned Income Credit

This credit is available based on the income level and number of qualifying child dependents. To apply for the credit, you must file a federal income tax return with Schedule EIC. You can receive an advance cash payment through your employer or apply for the credit at tax time.

Contact the Internal Revenue Service (IRS) to apply.....(313) 628-3722  
Website.....[www.dteenergy.com](http://www.dteenergy.com)

## Low-Income Weatherization

Assistance with home Weatherization may be available to those who meet guidelines listed on the *2003 Household Income Eligibility Guidelines* chart (found on the DTE Energy website). Weatherization includes caulking, weather-stripping, and insulation.

Contact your Community Action Agency to apply:

City of Dearborn  
Economic and Community Development Dept  
Dearborn, MI 48126  
Information.....(313) 943-2180  
Service Area: Dearborn

City of Detroit  
Department of Human Services  
Detroit, MI 48211  
Information.....(313) 852-5609  
Service Area: Detroit

Downriver Community Conference  
Southgate, MI 48195  
Information.....(734) 362-3476  
Service Area: Allen Park, Brownstown, Ecorse, Flat Rock, Gibraltar, Grosse Ile, Lincoln Park, Melvindale, River Rouge, Riverview, Rockwood, Southgate, Taylor, Trenton, Woodhaven, and Wyandotte

Monroe County Opportunity Program  
Monroe, MI 48161  
Information.....(734) 241-2775  
Service Area: Monroe County

Wayne County Weatherization  
Wayne, MI 48184  
Information.....(734) 727-7299  
Service Area: Belleville, Canton, Dearborn Heights, Garden City, Huron, Inkster, Livonia, New Boston, Northville, Plymouth, Redford, Romulus, Sumpter, Taylor, Van Buren, Wayne, and Westland

Wayne Metropolitan Community Action Agency  
Ecorse, MI 48229  
Information.....(313) 843-2550  
Service Area: Grosse Pointe, Gross Pointe Farms, Grosse Pointe Park, Gross Pointe Shores, Gross Pointe Woods, Hamtramck, Harper Woods, and Highland Park

## SBC Communications, Inc

### Accessibility Resources

#### Directory Assistance Exemption

Persons with disabilities that have difficulty using a telephone directory may not have to pay for calls to Local Directory Assistance.

Qualified customers can be exempt from:

- Local directory assistance charges when dialing 1-800-555-1212
- Local directory assistance call completion when dialing 1-800-555-1212

Information.....1-800-244-4444  
Website.....[www.sbc.com](http://www.sbc.com)

### Lifeline Service

Lifeline Telephone Assistance is available to help qualified customers with their monthly phone bills. Lifeline service provides a discount on your monthly bill. You may be qualified if you receive some form of government assistance.

Information.....1-800-244-4444  
Website.....[www.sbc.com](http://www.sbc.com)

# UTILITY ASSISTANCE PROGRAMS

## Monthly Telephone Bills

Bills are designed to meet the needs of customers with visual impairments. The standard telephone bill is now available in large print or Braille. Both bills contain all of the same information as your standard bill.

Information.....1-800-244-4444  
Website.....[www.sbc.com](http://www.sbc.com)

## Speech Solutions

Since TTY calls usually take longer than voice calls, qualified customers using a TTY will receive a discount for local toll calls. The reduced local toll rates are provided for certified hearing-impaired individuals.

## Special Needs Center

The Special Needs Center, operated by Hitec International, a leader in the field of assistive technology, offers four models of teletypewriters (TTYs) to SBC customers in Michigan at cost. Customers also may opt to have the purchase price spread out over 24 months and billed on their SBC telephone bill at no extra charge.

Information.....1-800-433-8505  
Website.....[www.sbc.com](http://www.sbc.com)

## Telecommunications Relay Services (TRS)

Hearing and speech disabled customers who use a coin telephone to make phone calls through their state TRS should know about two pricing policies that became effective in November 1995:

- Local pay phone calls made through the TRS Center are free.
- When you use a calling card to make long distance calls from a pay phone connected through TRS, you are not charged more than the standard coin rate.

TRS is a telephone transmission service that allows persons who are deaf, hard of hearing, or speech disabled to place telephone calls. TRS centers, which facilitate personal and

business calls, use a text telephone type (TTY) to communicate over phone lines. These centers are in operation seven days a week, 24 hours a day.

Information.....1-800-244-4444  
Website.....[www.sbc.com](http://www.sbc.com)

## Community Action Agency Payment Assist Programs

Depending on the distribution of government funding, community action agencies may be able to provide financial assistance for utility bills that have been or are at risk of being shut-off.

## ACCESS

(Serves Wayne County)

Information.....(313) 842-7010

## Health Emergency Lifeline Programs

(Serves Wayne County)

Toll-Free.....1-888-435-5655

## Livonia Dept of Community Resources

(Service Area: Livonia)

Information.....(734) 466-2540

## Michigan Public Service Commission

Toll-Free.....1-800-292-9555

Website.....[www.michigan.gov/mpsc](http://www.michigan.gov/mpsc)

## Michigan Veterans Trust Fund

(Service Group: Veterans and spouses of deceased veterans)

Information.....(313) 899-1162

## Salvation Army

Dearborn Heights Community Corps Center  
Dearborn Heights.....(313) 563-4457

Brightmoor Corps Community Center  
Detroit.....(313) 532-1281

Grandale Corps Community Center  
Detroit.....(313) 835-3736

# UTILITY ASSISTANCE PROGRAMS

## **Salvation Army (cont'd)**

Harbor Light Corps Community Center  
Detroit.....(313) 964-0577

Harding Corps Community Center  
Detroit.....(313) 822-2800

Temple Corps Community Center  
Detroit.....(313) 897-2914

Plymouth Corps Community Center  
Plymouth.....(734) 453-5464

Wayne/Westland Community Corps Center  
Westland.....(734) 722-3660

Downriver Community Corps Center  
Wyandotte.....(734) 282-0930

## **Saint Vincent De Paul**

Toll-Free.....1-877-788-4623

## **Samaritan Wyandotte Ministerial Assoc**

(Service Area: Wyandotte)  
Information.....(734) 285-8450

## **Wayne County Soldiers & Sailors Relief**

Service Group: Veterans and spouses of  
deceased veterans)

Information.....(313) 224-8163

## **Wayne Metropolitan Comm Action Agency**

### Region I

(Service Area: Grosse Pointe, Grosse Pointe  
Farms, Grosse Pointe Park, Grosse Pointe  
Shores, Grosse Pointe Woods, Hamtramck,  
Harper Woods, and Highland Park)

Information.....(313) 826-0299

### Region II

(Service Area: Dearborn, Dearborn Heights,  
Garden City, Inkster, Livonia, Northville,  
Northville Twp, Plymouth, and Plymouth Twp)

Information.....(734) 266-0190

### Region III

(Service Area: Belleville, Canton Twp, Huron  
Twp, Romulus, Sumpter Twp, Van Buren Twp,  
Wayne, and Westland)

Information.....(734) 782-6332

### Region IV

(Service Area: Brownstown Twp, Flat Rock,  
Gibraltar, Grosse Ile, Riverview, Rockwood,  
Trenton, and Woodhaven)

Information.....(734) 287-2343

### Region V

(Service Area: Allen Park, Ecorse, Lincoln  
Park, Melvindale, River Rouge, Southgate,  
and Wyandotte)

Information.....(313) 843-2550

## **Local Churches**

Use the phone book to find local churches in  
your area that may have available funds for  
utility assistance.

# FOOD ASSISTANCE PROGRAMS

In addition to paying the bills, another big stressor is trying to budget money to buy food for the family. If finances become tight and food cannot be budgeted for, there are Food Assistance Programs that may be able to provide temporary relief.

## FIA Assistance Programs

### Food Stamps

The Food Assistance Program supplements the food purchasing power of low-income individuals and families. The United States Department of Agriculture funds 100% of this program. The state and federal governments share administrative costs. The Family Independence Agency (FIA) determines eligibility for food assistance.

Generally, eligibility for food assistance depends on the financial situation of all members of the household group. All persons who live together and purchase and prepare food together are considered to be members of the same food assistance group.

Contact your local Family Independence Agency for Assistance (see the Family Independence agency section for contact information).

### WIC (Women, Infants, and Children)

WIC is the Special Supplemental Nutrition Program for Women, Infants, and Children. WIC is a federally funded program that serves low and moderate income pregnant, breastfeeding, and postpartum women, infants, and children up to age 5 who have a nutrition-related health problem. Programs are designed to meet the nutritional needs of women, infants, and children up to age five.

Contact your local health department for assistance:

### City of Detroit Health Department

Herman Kiefer Complex  
1151 Taylor  
Detroit, MI 48202  
Information.....(313) 876-4000

### Detroit City Health Department

Information.....(313) 876-4555

### Detroit Urban League/The Wellness Plan

Information.....(313) 874-8259

### Wayne County Health Department

33030 Van Born Rd  
Wayne, MI 48184  
Information.....(734) 727-7000

### Lincoln Park Community Health

999 Fort  
Lincoln Park, MI 48146  
Information.....(313) 383-7846

### Sumpter Health Center

19130 Sumpter Rd  
Belleville, MI 48111  
Information.....(734) 697-9455

### Taylor Health Center

26650 Eureka Suite B  
Taylor, MI 48180  
Information.....(734) 955-3900

### Monroe County Health Department

2353 S Custer  
Monroe, MI 48161  
Information.....(734) 240-7800

### Commodities for Schools and Institutions

The National School Lunch Program (NSLP) is a federally assisted meal program operating in public and nonprofit private schools and residential child care institutions. It provides nutritionally balanced, low-cost or free lunches to eligible children each school day. The program was established under the National School Lunch Act, signed by President Harry Truman in 1946.

The School Breakfast Program (SBP) is a federally assisted meal program operating in public and nonprofit private schools and residential child care institutions. It provides nutritionally balanced, low-cost or free breakfasts to eligible children each school

# FOOD ASSISTANCE PROGRAMS

day. The program was established under the Child Nutrition Act of 1966 to ensure that all children have access to a healthy breakfast at school to promote learning readiness and healthy eating behaviors.

Contact your local school district for assistance.

## **Food Pantries**

Food Pantries provide emergency food boxes that contain dry food. Some food pantries will provide perishables in addition to the dry food.

## **Salvation Army**

Dearborn Heights Community Corps Center  
Dearborn Heights.....(313) 563-4457

Brightmoor Corps Community Center  
Detroit.....(313) 532-1281

Grandale Corps Community Center  
Detroit.....(313) 835-3736

Harbor Light Corps Community Center  
Detroit.....(313) 964-0577

Harding Corps Community Center  
Detroit.....(313) 822-2800

Temple Corps Community Center  
Detroit.....(313) 897-2914

Plymouth Corps Community Center  
Plymouth.....(734) 453-5464

Wayne/Westland Community Corps Center  
Westland.....(734) 722-3660

Downriver Community Corps Center  
Wyandotte.....(734) 282-0930

## **Local Churches**

Use the phone book to find local churches in your area that may have available food pantries.

## **Food Pantry Referral Services**

Food Pantry Referral Services provide people in need of food assistance with referrals to local food pantries. Some food pantries only accept referrals and will not accept people on a walk-in basis.

## **The Information Center, Inc.**

### **Family Resource Place**

Information.....(734) 282-7171

## **Detroit Public Library**

### **The Information Place**

Information.....(313) 833-4000

## **United Way Tel-Help**

Information.....1-800-552-1183

## **Monroe I&R First Call for Help**

Information.....1-800-423-1958

# HOUSING

# HOUSING INFORMATION

Housing information is available to the general public.

## Michigan Public Housing Authorities

Housing Commissions administer public housing within their communities. They have information about landlord/tenant issues and housing laws, although they do not provide legal advice. Some provide information about Section 8 vouchers and certificates if they are available within the community.

To apply for public housing or Section 8 vouchers, visit your local public housing agency. Many have long waiting lists, so you may want to apply at more than one public housing agency. To apply for low-income housing at privately owned apartments, visit the management office of the apartment building. For additional information, contact your local Michigan Public Housing Commission.

### State

Housing and Urban Development (HUD)  
Information.....(313) 226-7144

Michigan State Housing Development Authority (MSHDA)  
Information.....(517) 373-9184

### Wayne County

**Allen Park Housing Commission**  
17000 Champaign Rd  
Allen Park, MI 48101-1778  
Information.....(313) 928-5970

**Dearborn Housing Commission**  
13615 Michigan Ave 2<sup>nd</sup> Floor  
Dearborn, MI 48126-3545  
Information.....(313) 943-2390

**Dearborn Heights Housing Commission**  
26155 Richardson  
Dearborn Heights, MI 48127  
Information.....(313) 277-7844

**Detroit Housing Commission**  
1301 E Jefferson  
Detroit, MI 48207  
Information.....(313) 877-8000

**Ecorse Housing Commission**  
266 Hyacinth St  
Ecorse, MI 48229-1629  
Information.....(313) 381-9393

**Hamtramck Housing Commission**  
2620 Holbrook St  
Hamtramck, MI 48212-3470  
Information.....(313) 868-7445

**Highland Park Housing Commission**  
13725 John R St  
Highland Park, MI 48203-3155  
Information.....(313) 868-4500

**Inkster Housing Commission**  
4500 Inkster Rd  
Inkster, MI 48141-3068  
Information.....(313) 561-2600

**Lincoln Park Housing Commission**  
1370 Electric  
Lincoln Park, MI 48146  
Information.....(313) 388-4660

**Livonia Housing Commission**  
19300 Purlingbrook St  
Livonia, MI 48152-1948  
Information.....(248) 477-7086

**Melvindale Housing Commission**  
3501 Oakwood Blvd  
Melvindale, MI 48122-1181  
Information.....(313) 429-1095

**Plymouth Housing Commission**  
1160 Sheridan St  
Plymouth, MI 48170-1560  
Information.....(734) 455-3670

**Redford Housing Commission**  
12121 Hemingway  
Redford, MI 48239  
Information.....(313) 387-2785

# HOUSING INFORMATION

## Public Housing (cont'd)

### River Rouge Housing Commission

180 Visger Rd  
River Rouge, MI 48218-1159  
Information.....(313) 382-1414

### Rockwood Housing Commission

32409 Fort St  
Rockwood, MI 48173-1111  
Information.....(734) 379-9700

### Romulus Housing Commission

34200 Beverly Rd  
Romulus, MI 48174-4444  
Information.....(734) 729-5389

### Taylor Housing Commission

15270 S Plaza Dr  
Taylor, MI 48180  
Information.....(734) 287-9460

### Wayne Housing Commission

4001 S Wayne Rd  
Wayne, MI 48184-2100  
Information.....(734) 721-8602

### Westland Housing Commission

32715 Dorsey Rd  
Westland, MI 48185  
Information.....(734) 595-0288

## Monroe County

### Bedford Township Housing Commission

8745 Lewis Ave  
Temperance, MI 48182-9357  
Information.....(734) 847-3950

### Dundee Housing Commission

501 Rawson St  
Dundee, MI 48131-1073  
Information.....(734) 529-2828

### Luna Pier Housing Commission

10885 Ellen St  
Luna Pier, MI 48157-9794  
Information.....(734) 848-2355

### Monroe Housing Commission

20 N Roessler St  
Monroe, MI 48162-2463  
Information.....(734) 242-5880

## HUD Approved Housing Counseling Agencies

HUD approved housing counseling agencies provide default/foreclosure counseling, rental counseling, and prepurchase counseling

### Acorn Housing Corporation

1249 Washington Blvd Ste 1303  
Detroit, MI 48226-1822  
Information.....(313) 963-1841

### Acorn Housing Corporation Neighborhood Service Organization

18819 W. McNichols  
Detroit, MI 48219  
Information.....(313) 537-5268

### Detroit Neighborhood Housing Services

3839 Woodward Avenue  
Detroit, MI 482012009  
Information.....(313) 833-1943

### Green Path Debt Solutions (Formerly Credit Counseling Centers)

Toll Free.....1-800-550-1961  
Allen Park.....(313) 381-1659  
Detroit.....(313) 872-2401  
Monroe.....(734) 457-0370  
Westland.....(734) 326-4466  
Website.....[www.debthelpnow.com](http://www.debthelpnow.com)

### People United as One

660 Martin Luther King Blvd.  
Detroit, MI 48201  
Information.....(313) 993-9077

### U SNAP BAC

11101 Morang Dr  
Detroit, MI 48224-1702  
Information.....(313) 640-1100

### Phoenix Non-profit, Incorporated

1640 Porter St  
Detroit, MI 48216-1936  
Information.....(313) 964-4207

### Detroit Non-profit Housing Corporation

2990 West Grand Blvd., Suite 200  
Detroit, MI 48202  
Information.....(313) 972-1111

# HOUSING INFORMATION

## Housing Resources

### **Wayne County HOME**

Information.....(313) 224-5011

### **Wayne County Neighborhood Legal Services Housing Placement Center**

Information.....(313) 964-1975

## Housing Discrimination

### **Fair Housing Center of Metro Detroit**

Information.....(313) 963-1274

### **HUD Fair Housing Hotline**

Information.....1-800-669-9777

## Rental Information

### **Apartment Search**

Website.....[www.apartmentsearch.com](http://www.apartmentsearch.com)

### **Home Store**

Website.....[www.homestore.com](http://www.homestore.com)

**Apartment Guide** (Check local convenience or grocery stores for FREE copies)

## Local Newspapers

## Tenant Rights

### **Tenant Rights**

Website.....[www.tenant.net](http://www.tenant.net)

### **Tenants Union**

Website.....<http://directory.tenantsunion.org>

### **Wayne County Neighborhood Legal Services Eviction Prevention**

Mediation Center.....(313) 831-3000 ext 225

# HOMELESS SERVICES

## Homeless Shelters

### Wayne County

#### Christnet at West Mound Church

22395 Eureka

Taylor, MI 48180

(Meets at the church and operates October through April only)

### COTS

Information.....(313) 831-3777

### Detroit Rescue Mission Genesis II

Information.....(313) 883-5614

### Emergency Shelter

Information.....(313) 963-STAY

### Salvation Army

Information.....1-800-A-SHELTER

### Wayne County Family Center

Information.....(734) 721-0590

### Veterans Haven

Information.....(734) 728-0527

### Monroe County

#### Salvation Army Homeless Shelter

(Families Only of 18 years of age and older)

Information.....(734) 241-0440

## Homeless Services

### Community Care Services

Provides assistance for mentally ill homeless persons in the downriver area.

Information.....(313) 294-8821

### Lincoln Behavioral Services

Provides assistance for mentally ill homeless persons in Western Wayne County.

Information.....(313) 562-6730

### NSO Rest and Recovery

Provides assistance for homeless people discharged from the hospital)

Information.....(313) 961-4890

## Wayne Metropolitan Community Action Agency

Wayne-Metro Homelessness Prevention Services (HPS) provide assistance that helps individuals and families confronting Homelessness become self-sufficient, find and maintain adequate permanent housing, and provide their children with a healthier living environment.

Provides the following services:

- Temporary shelter for Homeless persons
- Financial assistance to prevent individuals and families from being evicted from current housing, or move Homeless persons into housing
- Long-term case management and follow-up assist Homeless persons in identifying and resolving problems which might disrupt housing again
- Intervention between clients and landlords to address and solve problems before eviction occurs
- Assistance in developing a housing search plan
- Workshops, designed to provide valuable life skills education and training in a group setting

### Region I

(Service Area: Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores, Grosse Pointe Woods, Hamtramck, Harper Woods, and Highland Park)

Information.....(313) 826-0299

### Region II

(Service Area: Dearborn, Dearborn Heights, Garden City, Inkster, Livonia, Northville, Northville Twp, Plymouth, and Plymouth Twp)

Information.....(734) 266-0190

### Region III

(Service Area: Belleville, Canton Twp, Huron Twp, Romulus, Sumpter Twp, Van Buren Twp, Wayne, and Westland)

Information.....(734) 782-6332

# HOMELESS SERVICES

## Homeless Services

### **Wayne Metropolitan Community Action**

#### **Agency (cont'd)**

##### Region IV

(Service Area: Brownstown Twp, Flat Rock, Gibraltar, Grosse Ile, Riverview, Rockwood, Trenton, and Woodhaven)

Information.....(734) 287-2343

##### Region V

(Service Area: Allen Park, Ecorse, Lincoln Park, Melvindale, River Rouge, Southgate, and Wyandotte)

Information.....(313) 843-2550

LEGAL

# LEGAL ASSISTANCE

Low-cost legal assistance is available to the general public. The following legal agencies provide assistance to Wayne County residents.

## State

### State Bar Association

Lawyer Referral and Information Service  
306 Townsend St  
Lansing, MI 48933  
Information.....1-800-968-0738  
Website.....[www.michbar.org](http://www.michbar.org)

### Michigan Indian Legal Services

215 S Washington Square  
Suite C  
Lansing, MI 48933  
Information.....(517) 316-0934

Provides services in the following legal areas:

- Indian Child Welfare Act
- Treaty and Statutory Rights
- Tribal recognition
- Community Education
- Discrimination

### MI Protection and Advocacy Service, Inc

4095 Legacy Parkway  
Suite 500  
Lansing, MI 48911  
Toll-Free.....1-800-288-5923

Provides services in the following legal areas:

- Disability Rights
- HIV/AIDS Rights
- Children's Disability & Special Education Rights

## Wayne County

### Accounting Aid Society

Tax Assistance Program  
18145 Mack Ave  
Detroit, MI 48224-1444  
Information.....(313) 647-9620

Accounting Aid Society assists low-income taxpayers in preparing their personal income tax returns at no cost.

### American Civil Liberties Union Fund of MI

60 W Hancock  
Detroit, MI 48201  
Information/Intake.....(313) 578-6800

Provides services in the following legal areas:

- Constitutional Issues
- Freedom of Speech
- Due Process
- Privacy

### Community/Michigan Legal Resources

900 Michigan Building  
220 Bagley Ave  
Detroit, MI 48226  
Information.....(313) 964-4130

Community Legal Resources provides services to nonprofit organizations serving low-income or distressed neighborhoods in the following legal areas:

- Corporate Law
- Real Estate Law
- Tax and Nonprofit Organizations Law
- Other Business Law or Transactions

Michigan Legal Resources engages in impact-orientated litigation and systemic policy advocacy to address root causes of poverty in the areas of:

- Housing
- Health
- Mental Health
- Public Benefits Law

### Federal Civil Pro Bono Project

Detroit Metropolitan Bar Association  
Volunteer Legal Services  
645 Griswold Suite 1356  
Detroit, MI 48226  
Information.....(313) 961-6120  
Lawyer Referral.....(313) 961-3545  
Website.....[www.detroitlawyer.org](http://www.detroitlawyer.org)

Provides services in the following legal areas:

- Civil Law
- Employment Discrimination
- Prisoner Civil Rights
- Provides client meeting location

# LEGAL ASSISTANCE

## First Step Legal Advocacy Project

44567 Pinetree Dr  
Plymouth, MI 48170  
Information/Crisis.....1-888-453-5900

Provides services in the following areas:

- Domestic Violence
- Sexual Assault

## Free Legal Aid Clinic, Inc (FLAC)

5435 Woodward Ave  
Detroit, MI 48202  
Information.....(313) 831-3444

FLAC's purpose is to render legal assistance to low-income and indigent residents of Wayne County.

## Freedom House

2630 W Lafayette  
Detroit, MI 48216  
Information.....(313) 964-4320

Freedom House is a shelter for refugees seeking political asylum in the United States. The refugees live at Freedom House while their asylum cases are pending before the Immigration and Naturalization Service. Freedom House is an interdenominational, nonprofit charity that provides food, clothing, shelter and social and legal services to people of all races and creeds. Its mission is to extend love and human dignity to people who have been devastated by torture and the denial of human rights. Freedom House works to legally resettle refugees into Canada or the United States, speaks out against injustice and educates for systemic change. All Freedom House residents are indigent. The purpose of Freedom House is to provide legal representation to indigent refugees seeking political asylum in the U.S.

The Legal Department provides services in the following areas:

- Prepares asylum applications for residents
- Represents residents before the US Immigration Court, the Board of Immigration Appeals and the federal courts

## Immigration Legal Services

### Strategic Partnership

Archdiocese of Detroit  
305 Michigan Ave 5<sup>th</sup> Floor  
Detroit, MI 48226  
English/Spanish.....(313) 237-4646  
Arabic/Chaldean.....(313) 237-4699  
Other languages.....(313) 237-4694

Provides services in the following areas:

- General consultations
- Family petitions
- Adjustments of status
- Asylum and refugee applications
- Deportation/removal proceedings
- Citizen and nationality law
- Non-immigrant visas and work authorizations

## Legal Aid and Defenders Associations

Civil Law Group  
645 Griswold  
Suite 3466  
Detroit, MI 48226  
Information.....(313) 964-4111  
Intake.....(313) 964-4700  
Website.....[www.detroitlawyer.org](http://www.detroitlawyer.org)

Civil division provides services in the following areas:

- Family Law
- Housing
- Public Benefits
- Probate
- Debt Counseling
- Consumer

## NLS/Sugar Law Center for Economic and Social Justice (Guild Law Center)

733 St Antoine, 3<sup>rd</sup> Floor  
Detroit, MI 48226  
Information.....(313) 962-6540  
Website.....[www.sugarlaw.org](http://www.sugarlaw.org)

Provides services in the following areas:

- Plant Closings (WARN Act)
- Poverty Rights
- Environmental Justice
- Economic Rights and Living Wage

# LEGAL ASSISTANCE

**The International Institute of Metropolitan Detroit, Inc**  
111 E Kirby St  
Detroit, MI 48202  
Information.....(313) 871-8600

Provides services in the following areas:

- Immigration/Social Services
- Refugee Resettlement
- Ethnic Enrichment
- Languages/ESL Education

**The Salvation Army William Booth Legal Aid Clinic**  
The Salvation Army  
Harbor Light Center  
2643 Park Ave  
Detroit, MI 48201  
Information.....(313) 961-2201

Provides free legal services to people who are pre-screened and referred to them by the Eastern Michigan Division of The Salvation Army in the following areas:

- Divorce/Family Law
- Landlord/Tenant
- Public Benefits and Entitlements
- Juvenile/Guardianships
- Immigration
- Child/Spouse Abuse
- Traffic Offense
- Criminal

**Wayne County Neighborhood Legal Services**  
Main Office  
51 W Hancock  
Detroit, MI 48201  
Information.....(313) 831-3000  
Mediation Center.....(313) 831-3000 ext 225

Housing Placement Center  
455 W Fort St  
Detroit, MI 48226  
Information.....(313) 964-1975

Latin American for Social and Economic Development (LASED)  
4138 W Vernor  
Detroit, MI 48209  
Information.....(313) 554-2025

Suburban Law Center  
3715 W Jefferson  
Ecorse, MI 48229  
Information.....(313) 843-3869

Provides victims of crime, people with disabilities, and other under-resourced persons with legal, law-related education, medication and housing placement services. The following centers are housed at the administrative office on West Hancock:

- AIDS Law Center
- Child & Family Law Center/Domestic Violence Clinic
- Children's Center for Justice and Peace
- Disability Law Clinic
- Mediation Center

**West Side Mothers Welfare Rights Organization**  
23 E Adams  
Detroit, MI 48226  
Information.....(313) 964-3980

Provides services in the following areas:

- Social Security Hearings
- Family Independence Agency Hearings

**Women's Justice Center**  
615 Griswold  
Suite 1520  
Detroit, MI 48226  
Information.....(313) 961-5528

Provides services in the following legal areas:

- Domestic Violence
- General Family Law; Divorce and Custody Actions, and Paternity
- Landlord/Tenant
- Abuse and Neglect

# LEGAL ASSISTANCE

## **Monroe County**

### **Legal Services of South Central Michigan**

1118A S Telegraph

Monroe, MI 48161

Toll-Free.....1-888-251-1598

Information.....(734) 241-8310

Provides services in the following legal areas:

- Family Law
- Landlord/Tenant
- Home Ownership
- Probate
- Guardianship
- Consumer
- Health Law

## **Oakland County**

### **Common Ground Sanctuary Legal Clinic**

1410 S Telegraph

Bloomfield Hills, MI 48302

Information/Crisis.....(248) 456-0909

Provides services in the following legal areas:

- Criminal
- Domestic
- Civil
- Eviction
- Wills
- Probate
- Guardian ad litem
- Juvenile
- Custody

**CRISIS  
&  
COUNSELING**

# CRISIS INFORMATION

During times of unemployment, a person can experience difficult and unpleasant emotions, which could result in at-risk behaviors. If you or someone you know is having uncharacteristic thoughts or demonstrating inappropriate behavior, please seek help immediately. The following is a list of hotlines, shelters, and counseling centers.

## Runaway and Suicide

### National

#### National Hope Network

Information.....1-800-SUICIDE (784-2433)

#### National Runaway Hotline

Information.....1-800-621-4000

Website.....[www.nrscrisisline.org](http://www.nrscrisisline.org)

#### Suicide Hotlines

Website.....[www.suicidehotlines.com](http://www.suicidehotlines.com)

### State

#### Gateway Community Services

#### Statewide Crisis Line

Information.....(517) 351-4000

### Wayne County

#### Community Behavioral Health

Information.....(313) 224-7000

**Psychiatric Intervention Center Helps** (Also provides assistance to homicidal individuals)

Information.....(734) 721-0200

## Domestic Violence & Sexual Assault

### National

#### Rape Abuse Incest National Network

(RAINN)

Information.....1-800-656-HOPE

Website.....[www.rainn.org](http://www.rainn.org)

### State

#### Michigan Assault Hotline

Information.....1-800-NO-MEANS-NO

Website.....[www.mivictims.org](http://www.mivictims.org)

#### Michigan Coalition Against Domestic and Sexual Violence

Website.....[www.mcadsv.org](http://www.mcadsv.org)

### Wayne County

#### First Step

Information.....1-888-453-5900

#### Interim House

Information.....(313) 861-5300

#### My Sister's Place

Information.....(313) 864-7543

#### Rape Counseling Center

Information.....(313) 833-1660

#### Women's Justice Center

Information.....(313) 961-5528

### Monroe County

#### Family Counseling and Shelter Service

Information.....(734) 241-0180

#### Safeline

Information.....(734) 242-7233

#### Silent Tears

Information.....(734) 243-6410

# COUNSELING SERVICES

A person may go through a variety of emotions following job loss. These emotions usually start with denial, and are followed by depression, anger, and frustration, concluding with adaptation. It is important to remember that everyone is different. Where someone may experience all of the emotions associated with job loss, another person may experience some or a few of these emotions and they may not experience them in the listed order. In addition, the length of time and the intensity of each emotion is dependent upon the person.

The emotions of job loss can produce a great deal of stress and anxiety for a person. It is often comparable to stressful life altering events such as:

- Death of a loved one
- Divorce
- Separation from a committed mate
- Jail term
- Major personal injury or illness
- Marriage
- Reconciliation with a committed mate
- Retiring from work
- Major change in the health or behavior of a family member
- Pregnancy
- Sexual difficulties

Sometimes stress can be easier for some individuals to cope with than others. Counseling services are available to any individual that has difficulty coping with the stress of losing a job. Counseling allows a person to discuss and express feelings in a non-threatening environment.

Although most insurance plans end shortly after your last day of work, paying for counseling service is not impossible. Most counseling centers accept Medicaid or base payments on a Sliding-Scale Fee. Medicaid is a state medical assistance program providing financial coverage for a broad range of outpatient, inpatient, and residential

services (long-term care services include nursing home, home health, and some residential facility services). You can apply for Medicaid through the Michigan Family Independence Agency. A Sliding-Scale Fee determines payment based upon income. If a person has no income, they are not denied service.

## National

### **Alliance for the Mentally Ill (AMI)**

Colonial Place Three  
2107 Wilson Blvd Suite 300  
Arlington, VA 22201  
Toll-Free.....1-800-950-6264  
Website.....[www.nami.org](http://www.nami.org)

## State

### **Alliance for the Mentally Ill (AMI)**

921 N Washington Ave  
Lansing, MI 48906  
Information.....1-800-331-4264  
Website.....[www.nami.org](http://www.nami.org)

### **Michigan Psychological Assoc Statewide Referral Service**

2105 University Park Dr C-1  
Okemos, MI 48864  
Toll-Free.....1-800-270-9070

## Allen Park

### **Evergreen Counseling Centers**

15101 Southfield Rd  
Allen Park, MI 48101  
Information.....(313) 381-0611

## Ann Arbor

### **Center for Behavior and Medicine**

2004 Hogback Rd  
Suite 16  
Ann Arbor, MI 48105  
Information.....(734) 677-0809

### **VA Ann Arbor Healthcare System**

2215 Fuller Rd  
Ann Arbor, MI 48105  
Information.....(734) 769-7100  
Website.....[www.va.gov](http://www.va.gov)

# COUNSELING SERVICES

## Auburn Hills

### Havenwyck Hospital

1525 University Dr

Auburn Hills, MI 48326

Information.....(248) 373-9200

Toll-Free.....1-800-401-2727

## Belleville

### Community Care Services

25 Owen St

Belleville, MI 48111

Information.....(734) 697-7880

### Eastwood Community Clinic

418 Main St

Belleville, MI 48111

Information.....(734) 699-4212

## Canton

### Advanced Counseling Services

6223 Canton Center Rd Suite 210

Canton, MI 48187

Information.....(734) 737-1200

### Center for Behavior and Medicine

2200 Canton Center Rd Suite 200B

Canton, MI 48187

Information.....(734) 981-3800

### Lifespan Clinical Services

#### A Division of Starfish Family Services

5860 N Canton Center Rd Suite 350

Canton, MI 48187

Information.....(734) 454-1580

Website.....[www.starfishonline.org](http://www.starfishonline.org)

## Dearborn

### Alliance for the Mentally Ill (AMI)

#### Arab – American

Dearborn, MI 48126

Information.....(313) 581-3583

Website.....[www.nami.org](http://www.nami.org)

### Alliance for the Mentally Ill (AMI)

Dearborn, MI 48128

Information.....(313) 563-1245

Website.....[www.nami.org](http://www.nami.org)

### Arab Community Center for Economic and Social Services (ACCESS)

6451 Schaefer Rd

Dearborn, MI 48126

Information.....(313) 945-8380

### Dearborn Pastoral Counseling

24110 Cherry Hill

Dearborn, MI 48124

Information.....(313) 274-4570

### Eastwood Community Clinic

19855 W Outer Dr Suite 204-W

Dearborn, MI 48124

Information.....(313) 561-2790

### Family and Neighborhood Services

3231 S Gully Suite F-3

Dearborn, MI 48124

Information.....(313) 278-5533

### Family Services, Inc

19855 W Outer Dr Suite 104-W

Dearborn, MI 48124

Information.....(313) 274-5840

### Henry Ford Behavioral Services

5111 Auto Club Dr Suite 112

Dearborn, MI 48126

Information.....(313) 317-2000

### Lincoln Behavioral Services

23400 Michigan Ave Suite P-24

Dearborn, MI 48124

Information.....(313) 562-6730

Website.....[www.LBSCares.com](http://www.LBSCares.com)

### Dearborn Vet Center

2881 Monroe St Suite 100

Dearborn, MI 48124

Information.....(313) 277-1428

Website.....[www.va.gov](http://www.va.gov)

# COUNSELING SERVICES

## Dearborn Heights

### **Alliance for the Mentally III (AMI)**

Dearborn Heights, MI 48125  
Information.....(313) 562-2274  
Website.....[www.nami.org](http://www.nami.org)

### **Catholic Social Services**

20382 Van Born Rd  
Dearborn Heights, MI 48125  
Information.....(313) 792-9286

## Detroit

### **Adult Well Being Services**

**Hannan House Senior Service Center**  
4750 Woodward Suite 312  
Detroit, MI 48201  
Information.....(313) 833-3760

### **Alliance for the Mentally III (AMI)**

Detroit, MI 48206  
Information.....(313) 873-9019  
Website.....[www.nami.org](http://www.nami.org)

### **American Indian Health and Family Services of Southeast Michigan**

4880 Lawndale St  
Detroit, MI 48210  
Information.....(313) 846-3718 ext 218

### **Arab-American and Chaldean Council**

16904 W Warren  
Detroit, MI 48228  
Information.....(313) 581-7287

### **Catholic Social Services of Wayne County**

9851 Hamilton Ave  
Detroit, MI 48202  
Information.....(313) 883-2100

### **Center of Behavioral Therapy**

24453 Grand River Ave  
Detroit, MI 48219  
Information.....(313) 592-1765

### **Chaldean Federation of America**

49 W Seven Mile Rd  
Detroit, MI 48203  
Information.....(313) 893-2991

### **Deaf Options Inc**

220 Bagley St Suite 600  
Detroit, MI 48226  
Information.....(313) 961-8120

### **Detroit Central City**

#### **Community Mental Health, Inc.**

10 Peterboro St  
Detroit, MI 48201  
Information.....(313) 831-3160  
Service Area: 48201, 48207, 48208, 48211, 48226, and 48243

### **Detroit East Community Mental Health**

9141 E Jefferson Ave  
Detroit, MI 48214  
Information.....(313) 331-3435  
Service Area: 48207, 48211, 48213, 48214, and 48215

### **Detroit East Community Mental Health**

3646 Mt Elliot  
Detroit, MI 48207  
Information.....(313) 331-3435

### **Detroit Vet Center**

4161 Cass Ave  
Detroit, MI 48201  
Information.....(313) 831-6509  
Website.....[www.va.gov](http://www.va.gov)

### **Detroit-Wayne County**

#### **Community Mental Health Agency**

640 Temple 8<sup>th</sup> Floor  
Detroit, MI 48201  
Information.....(313) 833-2500  
24-Hour Crisis Line.....(313) 224-7000

### **Development Centers, Inc.**

24424 W McNichols  
Detroit, MI 48219  
Information.....(313) 531-2500  
Service Area: 48223, 48228, and 48239

# COUNSELING SERVICES

## Detroit (cont'd)

### **Eastwood Community Clinic**

15000 Gratiot Ave Suite 200  
Detroit, MI 48205  
Information.....(313) 526-6000

### **Family and Neighborhood Services**

11186 W Jefferson  
River Rouge, MI 48218  
Information.....(313) 843-2210

### **Family Service, Inc**

Main Office  
10900 Harper Ave  
Detroit, MI 48213  
Information.....(313) 579-5989

### **Family Service, Inc**

17325 Mack Ave  
Detroit, MI 48224  
Information.....(313) 886-4949

### **Family Service, Inc**

220 Bagley St Suite 700  
Detroit, MI 48226  
Information.....(313) 965-2141

### **Harper House Change Alternative**

Living/Outpatient  
2940 E 8 Mile Rd  
Detroit, MI 48234  
Information.....(313) 891-4976

### **Health Services Technical Assistance**

#### **Addiction Treatment Services, Inc.**

#### **Herman Keifer Complex**

1151 Taylor Building 1  
Detroit, MI 48202  
Information.....(313) 876-4070  
24-Hour Crisis Line.....(313) 224-7000

### **Henry Ford Health System/Behavioral Health**

One Ford Place  
Detroit, MI 48202  
Information.....(313) 874-6677

### **John D Dingell VA Medical Center**

4646 John R  
Detroit, MI 48201  
Information.....(313) 576-1000  
Website.....[www.va.gov](http://www.va.gov)

### **Latin American for Social and Economic Development (LASED)**

7150 W Vernor  
Detroit, MI 48209  
Information.....(313) 841-1430

### **Latino Family Services**

3815 W Fort St  
Detroit, MI 48216  
Information.....(313) 841-7380

### **Neighborhood Service Organization**

220 Bagley  
Suite 1200  
Detroit, MI 48226  
Information.....(313) 961-4890  
Hotline.....(313) 224-7000

### **New Center Community Mental Health**

2051 W Grand Blvd  
Detroit, MI 48208  
Information.....(313) 961-3200  
Service Area: 48202, 48203, 48204, 48206,  
48208, 48211, 48221, and 48238

### **New Center Community Mental Health**

10001 Puritan  
Detroit, MI 48221  
Information.....(313) 494-4000  
Service Area: 48202, 48203, 48204, 48206,  
48208, 48211, 48221, and 48238

### **North Central Community Mental Health**

17141 Ryan Rd  
Detroit, MI 48212  
Information.....(313) 369-1717  
Service Area: 48203, 48205, 48211, 48212,  
48213, and 48234

# COUNSELING SERVICES

## Detroit (cont'd)

### **Northeast Guidance Center Administration**

12800 E Warren Ave  
Detroit, MI 48215  
Information.....(313) 824-8000  
Service Area: 48205, 48212, 48215, 48224,  
48225, 48230, and 48236

### **Northeast Guidance Center Community Support Programs**

2670 Chalmers  
Detroit, MI 48215  
Information.....(313) 824-5620  
Service Area: 48205, 48212, 48215, 48224,  
48225, 48230, and 48236

### **Quality Behavioral Health, Inc**

751 E Grand Blvd  
Detroit, MI 48207  
Information.....(313) 922-2222

### **REACH**

#### **Division of Quality Medical Health Care Office**

2296 Buena Vista  
Detroit, MI 48238  
Information.....(313) 883-7262

### **Southwest Detroit CMH**

1700 Waterman  
Detroit, MI 48209  
Information.....(313) 841-8900

### **Therapeutic Encounters PC**

3800 Woodward Ave  
Suite 202  
Detroit, MI 48201  
Information.....(313) 832-0870

## Ferndale

### **Kingswood Hospital**

10300 W Eight Mile Rd  
Ferndale, MI 48220  
Information.....(248) 398-3200

## Garden City

### **Archambault & Associates, PC**

#### **St Raphael Church**

31530 Beechwood  
Garden City, MI 48135  
Information.....(248) 827-8801  
Website.....[www.a-atherapy.com](http://www.a-atherapy.com)

### **Brookfield Clinics at Garden City Hospital**

6265 Inkster Rd  
Garden City, MI 48135  
Information.....(734) 458-3395

## Grosse Ile

### **Archambault & Associates, PC**

#### **Sacred Heart Church**

21599 Park Lane  
Grosse Ile, MI 48138  
Information.....(248) 827-8801  
Website.....[www.a-atherapy.com](http://www.a-atherapy.com)

## Grosse Pointe

### **Eastwood Clinics Grosse Pointe Woods**

19251 Mack Ave  
Suite 300  
Grosse Pointe, MI 48236  
Information.....(313) 882-8860

### **Vonschwarz Associates Community**

#### **Resource Services**

316 Chalfonte Ave  
Grosse Pointe, MI 48236  
Information.....(313) 886-2978

## Grosse Pointe Park

### **Catholic Social Services**

15200 E Jefferson Suite 105  
Grosse Pointe Park, MI 48230  
Information.....(313) 821-2590

## Hamtramck

### **North Central CMH Adult Services**

4321 McNichols  
Detroit, MI 48212  
Information.....(313) 369-1717  
Service Area: 48203, 48205, 48211, 48212,  
48213, and 48234

# COUNSELING SERVICES

## Harper Woods

### **Alliance for the Mentally Ill (AMI)**

Harper Woods, MI 48225

Information.....(313) 881-5429

Website.....[www.nami.org](http://www.nami.org)

## Inkster

### **Hegira Next Step Clubhouse**

1403 Inkster Rd

Inkster, MI 48141

Information.....(313) 565-2200

### **Starfish Family Services**

30000 Hiveley Rd

Inkster, MI 48141

Information.....(734) 728-3400

Website.....[www.starfishonline.org](http://www.starfishonline.org)

## Lincoln Park

### **Community Care Services**

1174 Fort St

Lincoln Park, MI 48146

Information.....(313) 389-2209

### **Community Care Services Administration**

26184 W Outer Dr

Lincoln Park, MI 48146

Information.....(313) 389-7525

### **The Guidance Center**

26300 Outer Dr

Lincoln Park, MI 48218

Information.....(313) 388-4630

## Livonia

### **Archambault & Associates, PC**

St Edith Church

15089 Newburgh Rd

Livonia, MI 48154

Information.....(248) 827-8801

Website.....[www.a-atherapy.com](http://www.a-atherapy.com)

### **Catholic Social Services**

17316 Farmington Rd

Livonia, MI 48152

Information.....(734) 421-3730

## **Eastwood Community Clinic**

17250 Farmington Rd

Livonia, MI 48152

Information.....(734) 425-4070

### **Family Service, Inc**

16755 Middlebelt Rd

Livonia, MI 48154

Information.....(734) 427-9310

### **Hegira Programs**

#### **Livonia Counseling Center**

15370 Levan Rd

Livonia, MI 48154

Information.....(734) 744-0170

Crisis.....(734) 397-7777

### **Insight Outpatient Program**

17187 N Laurel Park

Livonia, MI 48150

Information.....(734) 432-9853

### **Lifespan Clinical Services**

18316 Middlebelt Rd

Livonia, MI 48152

Information.....(248) 615-9730

Website.....[www.starfishonline.org](http://www.starfishonline.org)

### **Oakland Psychological Clinic**

29865 Six Mile Rd Suite 112

Livonia, MI 48152

Information.....(734) 522-0280

Website.....[www.oakpsych.com](http://www.oakpsych.com)

### **University Psychiatric Center**

16836 Newburgh Rd

Livonia, MI 48154

Information.....(734) 464-4220

Toll-Free.....1-888-362-7792

## Melvindale

### **Nova House**

1793 Charter

Lincoln Park, MI 48146

Information.....(313) 382-3487

# COUNSELING SERVICES

## Monroe

### **Monroe County Community Mental Health**

PO Box 726  
1001 South Raisinville Rd  
Monroe, MI 48161  
24-Hour Crisis/Toll-Free.....1-800-886-7340  
Voice/TDD/Information.....(734) 243-7340

### **Catholic Social Services**

16 East Fifth St  
Monroe, MI 48161  
Information.....(734) 242-3800

### **Family Counseling and Shelter Services**

PO Box 905  
Monroe, MI 48161  
Information.....(734) 241-0180

### **Mercy Memorial Hospice**

725 N Monroe St  
Monroe, MI 48161  
Information.....(734) 242-8006

### **Mercy Memorial Hospital Family Center**

700 Stewart Rd  
Suite 105  
Monroe, MI 48161  
Information.....(734) 242-9836

## Northville

### **Hegira Programs Counseling Center**

115 North Center St Suite 202  
Northville, MI 48167  
Information.....(248) 347-3470  
Crisis.....(734) 397-7777

## Plymouth

### **Evergreen Counseling Centers**

42189 Ann Arbor Rd  
Plymouth, MI 48170  
Information.....(734) 453-5603

### **Help Source – Plymouth Family Services**

684 Deer St  
Plymouth, MI 48170  
Information.....(734) 453-0890

## Orchard Hills Psychiatric Center

199 N Main St  
Suite 202  
Plymouth, MI 48170  
Information.....(734) 451-2435

## Redford

### **Lincoln Behavioral Services**

11677 Beech Daly Rd  
Redford, MI 48239  
Information.....(313) 937-9500  
Website.....[www.LBSCares.com](http://www.LBSCares.com)

## Romulus

### **Family and Neighborhood Services**

19101 Inkster Rd  
Romulus, MI 48174  
Information.....(734) 782-4011

### **Family and Neighborhood Services**

11189 Shook Rd  
Romulus, MI 48174  
Information.....(734) 941-2300

### **Hegira Programs Help Center**

9340 Wayne Rd Suite A  
Romulus, MI 48174  
Information.....(734) 942-7585  
Crisis.....(734) 397-7777

## Southfield

### **Chaldean Federation of America**

18470 W Ten Mile Rd  
Southfield, MI 48075  
Information.....(248) 557-2362

### **Family Services, Inc**

15565 Northland Dr Suite 505-W  
Southfield, MI 48075  
Information.....(248) 483-3100

## Southgate

### **Family Service, Inc**

13331 Reek Rd Suite 200  
Southgate, MI 48195  
Information.....(734) 324-2801

# COUNSELING SERVICES

## Southgate (cont'd)

### **The Guidance Center Main Office**

13101 Allen Rd  
Southgate, MI 48195  
Information.....(734) 287-1700  
Website.....[www.guidance-center.org](http://www.guidance-center.org)

### **The Guidance Center**

19275 Northline  
Southgate, MI 48195  
Information.....(734) 287-1669

## Taylor

### **Advanced Counseling Services**

20600 Eureka Rd Suite 819  
Taylor, MI 48180  
Information.....(734) 285-8282

### **Community Care Services**

26650 Eureka Rd Suite A  
Taylor, MI 48180  
Information.....(734) 955-3550

### **Center for Independent and Family Therapy**

21751 Ecorse Rd  
Taylor, MI 48180  
Information.....(313) 291-0979

## Wayne

### **Hegira Behavioral Diagnostic & Psychiatric Intervention Center**

33101 Annapolis Suite A & B  
Wayne, MI 48184  
Information.....(734) 721-0200

## Westland

### **Apex Behavioral Health**

2001 S Merriman Rd Suite 500  
Westland, MI 48186  
Information.....(734) 727-1111  
Toll-Free.....1-800-427-7677

### **Family and Neighborhood Services**

32715 Dorsey Rd  
Westland, MI 48186  
Information.....(734) 326-4262

### **Hegira – Westland Counseling Center**

8623 North Wayne Rd Suite 310  
Westland, MI 48185  
Information.....(734) 425-0636

### **Hegira House**

8623 North Wayne Rd Suite 122  
Westland, MI 48185  
Information.....(734) 427-1144

### **Insight Recovery Center**

### **Westside Mental Health Services**

32932 Warren Ave Suite 103  
Westland, MI 48185  
Information.....(313) 562-2800

### **Prevention Center**

8623 North Wayne Rd Suite 124  
Westland, MI 48185  
Information.....(734) 513-7598

## Wyandotte

### **Henry Ford Wyandotte Hospital**

2333 Biddle Ave  
Wyandotte, MI 48192  
Information.....(734) 246-6000  
Website.....[www.henryford.com](http://www.henryford.com)

# SUBSTANCE ABUSE SERVICES

Substance abuse is a serious addiction that affects millions of Americans everyday. It not only affects the life of those addicted, but also the lives of their family and friends. Job loss may be a difficult time for substance abusers or those recovering and they may cope with the stress of job loss by using substances. If you or someone you know has a substance abuse problem, seek help immediately.

**Central Diagnostic and Referral Unit (CDR)**  
SEMCA is the regional Coordinating Agency (CA) designated by the Michigan Department of Community Health/Bureau of Substance Abuse Services (MDCH/BSAS) to administer federal and state substance abuse treatment and prevention programs. SEMCA services low income and Medicaid clients residing in Monroe County and Wayne County (excluding the city of Detroit).

SEMCA provides a wide range of services through contracted agencies for individuals who are unable to afford services due to limited or no income or receiving Medicaid.

Treatment services are provided on a sliding fee scale basis. These services are:

- Screening, Assessment, Referral and Follow-up
- Outpatient Individual, Family and Group Treatment
- Intensive Outpatient Treatment (Adult and Adolescent)
- Women's Intensive Outpatient Treatment
- Intensive Outpatient with Domiciliary Care
- Sub-Acute Detox
- Short-term Residential Services
- Opiate Detoxification
- Methadone Maintenance Therapy
- Case Management

Substance Abuse services are available to all individuals in the community. Preference for admission into a substance abuse treatment program will be given to:

- Pregnant Injecting Drug Users
- Pregnant Substance Abusers
- Injecting Drug Users

- Parents whose child has been removed from the home, or at risk of being removed by Child Protective Services because of parents substance abuse.

SEMCA's substance abuse programs also provide additional counseling for HIV/AIDS, Hepatitis B and C, Tuberculosis and other infectious diseases.

Low income or Medicaid individuals needing publicly funded services may contact the Central Diagnostic and Referral program.

## **CDR**

15100 Northline Rd  
Suite 207  
Southgate, MI 48195  
Toll-Free/24-Hour Hotline.....1-800-686-6543  
Information.....(734) 283-9444  
Website.....[www.semca.org/sas.htm](http://www.semca.org/sas.htm)

## **National**

### **Adult Children of Alcoholics**

Website.....[www.adultchildren.org](http://www.adultchildren.org)

### **Alanon**

Website.....[www.al-anon.org](http://www.al-anon.org)

### **Alcoholics Anonymous**

Website.....[www.alcoholics-anonymous.org](http://www.alcoholics-anonymous.org)

### **Cocaine Anonymous**

Toll-Free.....1-800-347-8998  
Website.....[www.ca.org](http://www.ca.org)

### **Marijuana Anonymous**

Toll-Free.....1-800-766-6779  
Website.....[www.marijuana-anonymous.org](http://www.marijuana-anonymous.org)

### **Narcotics Anonymous**

Website.....[www.wsoinc.com](http://www.wsoinc.com)

### **Nicotine Anonymous**

Website.....[www.nicotine-anonymous.org](http://www.nicotine-anonymous.org)

### **Recovery, Inc**

Website.....[www.recovery-inc.com](http://www.recovery-inc.com)

### **Self-Help Meetings – USA Data Base**

Website...[www.anonymousone.com/main.htm](http://www.anonymousone.com/main.htm)

# SUBSTANCE ABUSE SERVICES

## National (cont'd)

### **Substance Abuse and Mental Health Services Administration**

Information.....1-800-662-4357  
Website.....[www.samhsa.gov](http://www.samhsa.gov)

### **Women for Sobriety, Inc**

Website.....[www.womenforsobriety.org](http://www.womenforsobriety.org)

## State

### **Alanon**

Website.....[www.miafg.org](http://www.miafg.org)

### **Nicotine Anonymous**

Michigan Department of Community Health  
Information.....(517) 373-3500  
Quit Smoking Kit.....1-800-537-5666  
Website.....[www.michigan.gov/mdch](http://www.michigan.gov/mdch)

## Southeastern Michigan

### **Alcoholics Anonymous**

Website.....[www.aa-semi.org](http://www.aa-semi.org)

### **Narcotics Anonymous – Metro Detroit**

Toll-Free.....1-877-338-1188  
Information.....(248) 543-7200  
Website.....[www.michigan-na.org](http://www.michigan-na.org)

### **Central Diagnostic and Referral Program**

Detroit Health Department  
Bureau of Substance Abuse  
1151 Taylor Bldg 1  
Detroit, MI 48202  
Hotline.....(313) 876-4070  
Service Area: City of Detroit only

### **Central Diagnostic and Referral Program**

15100 Northline Rd  
Suite 207  
Southgate, MI 48195  
Toll-Free/24-Hour Hotline.....1-800-686-6543  
Information.....(734) 283-9444  
Website.....[www.semca.org/sas.htm](http://www.semca.org/sas.htm)  
Service Area: Monroe County and Wayne County (excluding the city of Detroit).

## Downriver

### **Alano Club**

Information.....(313) 381-9782

## Dearborn

### **Insight Recovery Center**

23400 Michigan Ave Suite 405  
Dearborn, MI 48124  
Information.....(248) 524-9530  
Website.....[www.insightrecovery.org](http://www.insightrecovery.org)

### **Serenity Manor, Inc**

1637 Ferney St  
Dearborn, MI 48120  
Information.....(313) 843-2637

## Dearborn Heights

### **Parkview Company Counseling Center**

25639 Ford Rd  
Dearborn Heights, MI 48127  
Information.....(313) 277-3293

## Detroit

### **Alano Club**

Information.....(313) 842-1433

### **Arab-American and Chaldean Council**

99 W Seven Mile Rd  
Detroit, MI 48203  
Information.....(313) 893-5269

### **Boniface Human Services**

5884 W Fort St  
Detroit, MI 48209  
Information.....(313) 842-5741

### **Comprehensive Services, Inc**

4630 Oakman Blvd  
Detroit, MI 48204  
Information.....(313) 934-8400

### **Central Diagnostic and Referral Services**

Detroit Health Department  
Bureau of Substance Abuse  
1151 Taylor Bldg 1  
Detroit, MI 48202  
Hotline.....(313) 876-4070

# SUBSTANCE ABUSE SERVICES

## Detroit (cont'd)

### Department of Human Services

#### Northwest Clinic Drug Treatment Program

14602 Greenfield Rd

Detroit, MI 48227

Information.....(313) 852-4476

### Department of Human Services

8809 John C Lodge St

Herman Keifer Hospital Building 5

Detroit, MI 48202

Information.....(313) 876-4227

### Detroit LIGHT House Program

3750 Woodward Ave Suite C40

Detroit, MI 48201

Information.....(313) 832-1300

### Detroit Rescue Mission Ministries Administration

150 Stimson

Detroit, MI 48231

Information.....(313) 993-6703

### Detroit Rescue Mission

3535 Third Ave

Detroit, MI 48231

Information.....(313) 993-6703

### Detroit Rescue Mission Genesis II

2015 Webb St

Detroit, MI 48206

Information.....(313) 993-6703

### Detroit Rescue Mission Genesis III

3840 Fairview St

Detroit, MI 48214

Information.....(313) 993-6703

### Eastwood Conner House

11542 Conner St

Detroit, MI 48205

Information.....(313) 923-6830

### Education Training Research Services

2667 W Grand Blvd

Detroit, MI 48208

Information.....(313) 871-3510

### Eleonore Hutzel Recovery Center

301 E Hancock

Detroit, MI 48201

Information.....(313) 745-7411

Crisis.....(313) 745-3546

### Elmhurst Home, Inc

12010 Linwood

PO Box 06716

Detroit, MI 48206

Information.....(313) 867-1090

### Emmanuel House Recovery House Program

18570 Fitzpatrick Court

Detroit, MI 48228

Information.....(313) 270-4099

### Harper University Hospital

3990 John R

Detroit, MI 48201

Information.....(313) 745-6035

Website.....[www.harperhospital.org/harper](http://www.harperhospital.org/harper)

### Heartline, Inc

8201 Sylvester St

Detroit, MI 48214

Information.....(313) 923-4200

### Henry Ford Health System Behavioral Health Clinic

One Ford Place

Detroit, MI 48202

Information.....(313) 874-6677

### Insight Recovery Center

7430 Second Ave

Suite 401

Detroit, MI 48202

Information.....(248) 524-9530

Website.....[www.insightrecovery.org](http://www.insightrecovery.org)

### Jefferson House

8311 E Jefferson Ave

Detroit, MI 48214

Information.....(313) 331-8900

# SUBSTANCE ABUSE SERVICES

## Detroit (cont'd)

### **John D Dingell Veteran Affairs Medical Ctr Chemical Dependence Treatment Services**

4646 John Rd  
Detroit, MI 48201  
Information.....(313) 576-1000  
Website.....[www.va.gov](http://www.va.gov)

### **Mariners Inn**

445 Ledyard St  
Detroit, MI 48201  
Information.....(313) 962-9446  
Website.....[www.marinersinn.org](http://www.marinersinn.org)

### **Metro East Substance Abuse Treatment Corp**

8061 Harper Ave  
Detroit, MI 48213  
Information.....(313) 571-3140

### **Metro East Substance Abuse Treatment Corp**

13929 Harper Ave  
Detroit, MI 48213  
Information.....(313) 371-0055

### **Metro East Substance Abuse Treatment Corp**

13627 Gratiot Ave  
Detroit, MI 48205  
Information.....(313) 371-7770

### **Metropolitan Arts Complex, Inc**

**Metro Arts Therapy Services/Main Office**  
11000 W McNichols Rd  
Suites B-3 and B-4  
Detroit, MI 48221  
Information.....(313) 863-5554

### **Metropolitan Arts Complex, Inc**

**Metro Arts Therapy Services**  
1274 Library St  
Suite 301  
Detroit, MI 48226  
Information.....(313) 963-2445

### **Nardin Park Recovery Center**

9605 W Grand River Ave  
Detroit, MI 48204  
Information.....(313) 834-5930

### **National Council on Alcoholism Vantage Point Treatment Center**

16647 Wyoming  
Detroit, MI 48221  
Information.....(313) 341-9891

### **New Life Home for Recovering Women, Inc**

17131 Gitre St  
Detroit, MI 48205  
Information.....(313) 245-4357

### **New Life Recovery**

6690 Michigan Ave  
Detroit, MI 48210  
Information.....(313) 895-6043

### **Parkview Company Counseling Center**

18609 W 7 Mile Rd  
Detroit, MI 48219  
Information.....(313) 532-8015

### **Positive Images**

694 E Grand Blvd  
Detroit, MI 48207  
Information.....(313) 921-6050

### **Quality Behavioral Health, Inc**

751 E Grand Blvd  
Detroit, MI 48207  
Information.....(313) 922-2222

### **Sacred Heart Rehabilitation Center, Inc**

**Alcohol and Drug Treatment Services**  
220 Bagley St Suite 326  
Detroit, MI 48226  
Information.....(313) 961-6190

### **Salvation Army Evangeline Center for Women and Children**

130 W Grand Blvd  
Detroit, MI 48216  
Information.....(313) 964-5401

### **Salvation Army Harbor Light Treatment Ctr**

2643 Park  
Detroit, MI 48201  
Information.....(313) 964-0577

# SUBSTANCE ABUSE SERVICES

## Detroit (cont'd)

### **Self Help Addiction Rehab (SHAR) Administration & Residential Treatment**

1852 W Grand Blvd  
Detroit, MI 48208  
Information.....(313) 894-8444

### **Self Help Addiction Rehab (SHAR)**

14301 Longview  
Detroit, MI 48213  
Information.....(313) 839-7427

### **Self Help Addiction Rehab (SHAR) East**

4216 McDougall St  
Detroit, MI 48207  
Information.....(313) 923-6300

### **Sobriety House**

2081 W Grand Blvd  
Detroit, MI 48208  
Information.....(313) 895-0500

### **Star Center, Inc**

13575 Lesure St  
Detroit, MI 48227  
Information.....(313) 493-4410

## Farmington Hills

### **Alanon**

Information.....(248) 888-8586  
Toll-Free.....1-800-813-3105  
Website.....[www.metrodetroitafg.org](http://www.metrodetroitafg.org)

## Garden City

### **Garden City Hospital Center for Counseling**

6245 N Inkster Rd  
Garden City, MI 48135  
Information.....(734) 458-3395

## Hamtramck

### **BAPCO Baptist Pastors' Council Substance Abuse Treatment and Prevention Program**

17357 Klinger  
Hamtramck, MI 48212  
Information.....(313) 368-5160

### **My Miracle Rehabilitation Center**

3001 Caniff St  
Hamtramck, MI 48212  
Information.....(313) 366-0755

## Highland Park

### **Black Family Development, Inc Family Abstinence Commitment to Empower (FACE)**

Riverview Medical Center  
211 Glendale St  
Room 206  
Highland Park, MI 48203  
Information.....(313) 868-3223

### **Detroit Rescue Mission Ministries (Oasis) Christian Guidance Center**

13220 Woodward Ave  
Highland Park, MI 48203  
Information.....(313) 993-6703

### **New Light Recovery Center**

300 W McNichols  
Highland Park, MI 48203  
Information.....(313) 867-8015

### **Parkview Company Counseling Centers**

15135 Hamilton St  
Highland Park, MI 48203  
Information.....(313) 883-1400

### **Rainbow Recovery**

1250 Hamilton  
Highland Park, MI 48203  
Information.....(313) 865-1580

## Livonia

### **Arbor Medical**

27550 Joy Rd  
Livonia, MI 48150  
Information.....(734) 261-3290

### **Education Training Research Services**

39319 Plymouth Rd  
Suite 4  
Livonia, MI 48150  
Information.....(734) 462-4290

# SUBSTANCE ABUSE SERVICES

## Livonia (cont'd)

### **St Mary's Hosp Department of Behavioral Medicine Chemical Dependency Services**

36475 Five Mile Rd  
Livonia, MI 48154  
Information.....(734) 464-4800  
Website.....[www.stmarymercy.org](http://www.stmarymercy.org)

## Lincoln Park

### **Boniface Human Services**

25050 W Outer Dr Suite 201  
Lincoln Park, MI 48146  
Information.....(313) 928-8940

## Monroe

### **Salvation Army Harbor Light Residential Treatment**

3580 S Custer Rd  
Monroe, MI 48161  
Information.....(734) 242-5050

### **Salvation Army Outpatient Services**

25 S Monroe St  
Suite 309  
Monroe, MI 48161  
Information.....(734) 457-4340

## Oak Park

### **MRC**

21700 Greenfield  
Suite 130  
Oak Park, MI 48237  
Information.....(248) 967-4310

## Plymouth

### **Personalized Nursing LIGHT House, Inc**

575 S Main St Suite 6  
Plymouth, MI 48170  
Toll-Free.....1-800-467-7654  
Information.....(734) 451-7800  
Website.....[www.pnc-wbi.com](http://www.pnc-wbi.com)

## Redford

### **Butterfly Center The Recovery Corporation**

24865 Five Mile Rd  
Suite 4  
Redford, MI 48239  
Information.....(313) 533-1550

## Redford Counseling Center

25945 Seven Mile Rd  
Redford, MI 48240  
Information.....(313) 535-6560

## Romulus

### **Salvation Army Adult Rehabilitation Ctr**

5931 Middlebelt Rd  
Romulus, MI 48174  
Information.....(734) 729-3939

## Southgate

### **Central Diagnostic and Referral Program**

15100 Northline Rd  
Suite 207  
Southgate, MI 48195  
Toll-Free/24-Hour Hotline.....1-800-686-6543  
Information.....(734) 283-9444  
Website.....[www.semca.org/sas.htm](http://www.semca.org/sas.htm)

## Taylor

### **Education Training Research Services**

20600 Eureka Rd  
Suite 409  
Taylor, MI 48180  
Information.....(734) 285-8880

## Westland

### **Sacred Heart Rehabilitation Center, Inc**

1155 S Wayne Rd  
Westland, MI 48186  
Toll-Free.....1-888-804-7472

## Wyandotte

### **Wyandotte Henry Ford Hospital Chemical Dependency Treatment Program**

2333 Biddle  
Wyandotte, MI 48192  
Information.....(734) 284-2400

# TRANSPORTATION

# TRANSPORTATION SERVICES

Transportation can be expensive especially during times of unemployment. If paying for gasoline or taxi fares becomes too expensive and transportation cannot be provided through the Michigan Works! Agency, public, non-profit, and volunteer transportation may be an option. Although non-profit and volunteer transportation do have some eligibility requirements, public transportation is available to all citizens.

## Public Transportation

Government agencies operate public transit programs for the benefit of all their citizens.

These programs are:

- Fixed-Route Linehaul – operates large buses on a predetermined route and schedule along major roadways. Buses are usually accessible to people with physical disabilities. Older adults can often pay discounted rates for fixed-route bus service.
- Advanced Reservation – is designed to meet the special needs of people who cannot use the Linehaul service. Riders make reservations several days in advance for a ride to a specific destination on a small bus. Vehicles are usually accessible to people with physical disabilities.
- Dial-A-Ride – operates same day service providing curb-to-curb transit within a limited geographic area. Vehicles are usually accessible to people with physical disabilities.
- ADA Paratransit – serves the transit needs of pre-qualified individuals who need door-to-door service and are unable to use the accessibility equipment in fixed-route buses.
- Shopping Shuttle – operates small buses to connect similar destinations.

- Taxi Services – uses taxicabs to provide shared rides on flexible routes. Riders may call the same day for reservations.

## Detroit Department of Transportation (DDOT)

The Detroit Department of Transportation (DDOT) offers service to residents of the City of Detroit, Hamtramck, Highland Park, and other specific destinations. The system makes public transit services available for all residents and a major portion of DDOT riders are senior citizens.

Routes and Schedules.....1-888-336-8287  
Metro Lift Paratransit.....(313) 933-1300  
TDD.....(313) 834-3434  
Voice Relay.....1-800-649-3777  
Website.....[www.ci.detroit.mi.us/ddot](http://www.ci.detroit.mi.us/ddot)

## Nankin Transit Commission

Nankin Transit Commission offers service to residents of Garden City, Inkster, Wayne, and Westland. Nankin services are available to adults 55 and older, and physically or mentally handicapped individuals. Travel destinations cannot be outside of Garden City, Inkster, Wayne, or Westland. Must provide 48 hours advance notice for medical transportation and 24 hours for other services.

Information.....(734) 729-2710

## SMART Wayne County

SMART is responsible for the planning, construction and operation of the public transportation facilities and services within four counties of southeastern Michigan (Wayne, Oakland, Macomb, and Monroe); excluding the City of Detroit in which this responsibility belongs to the Detroit Department of Transportation. SMART provides a curb-to-curb advance reservation service, which is designed to meet the many special needs of people who cannot access SMART's regular fixed route service. Community Transit is available in many Wayne, Oakland and Macomb communities. All Community Transit buses are lift equipped.

# TRANSPORTATION SERVICES

Some communities also offer other special transportation services through special funding provided by SMART.

Information.....(313) 962-5515  
Cancellation.....(313) 961-9594  
Community Transit TDD.....1-800-624-3455  
Fixed Route TDD.....(313) 223-2305

## Advanced Reservation:

- Allen Park, Dearborn, Dearborn Heights, Ecorse, the Grosse Pointes, Hamtramck, Highland Park, Lincoln Park, Melvindale, River Rouge, and Taylor...(313) 961-6030
- Inkster.....(313) 561-2650
- Romulus.....(734) 941-8996
- Riverview, Southgate, Taylor, and Wyandotte.....(734) 283-5550

## Dial-A-Ride:

- Harper Woods.....(313) 343-2580
- Redford.....(313) 387-2770
- Riverview and Trenton.....(734) 676-7640

Website.....[www.smartbus.org](http://www.smartbus.org)

## Lake Erie Transit

The Lake Erie Transit (LET) offers service to residents of Bedford, Frenchtown, Monroe, Milan, and other parts of Monroe County. The system makes public transit services available for all residents and a major portion of LET riders are senior citizens.

Information.....(734) 242-6766  
TDD.....(734) 242-9093

## Dial-A-Ride/Advanced Reservation Services:

- Bedford.....(734) 847-1170
- Milan.....(734) 439-1125
- Monroe.....(734) 242-6670

## Non-Profit Transportation

Non-Profit Transportation is operated by various community agencies and charitable organizations throughout the county. Many agencies in this category serve particular population groups such as, seniors, veterans,

low-income, and disabled. Most offer medical, shopping, and social transportation.

## CAUSE Senior & Handicap Transportation

CAUSE services are available to adults 60 and older residing in Detroit. Travel destinations must be within the city of Detroit. Operates Monday - Friday between the hours of 8:30am and 4:30pm. Must provide 24 hours advanced notice.

Information.....(313) 897-6500

## Direct Contact

Direct Contact services are available to residents of Southwest Detroit. Travel destinations must be within the city of Detroit. Operates Monday – Friday between the hours of 9:00am and 5:00pm. Must provide 24 hours advanced notice.

Information.....(313) 841-6500

## Eastside Community Resources and Assistance Center

Eastside Community Resources and Assistance Center services are available to adults 55 and older residing in the eastside of Detroit. Travel destinations cannot be past 9 Mile (North) and other existing city boundaries with the exception of medical appointments, which may cross into Macomb and Oakland counties. Operates Monday – Friday between the hours of 8:30am and 5:00pm. Must provide 1 week advanced notice.

Information.....(313) 521-1900

## Jewish Family Services

Jewish Family Services provides transportation to people who are unable to drive. Travel destinations must be within Macomb, Oakland, and Wayne counties. Operates Monday – Friday between the hours of 8:30am and 4:30pm. Advanced notice varies.

Information.....(248) 559-1500

# TRANSPORTATION SERVICES

## **Latino Family Services, Inc.**

Latino Family Services provides transportation to people 55 and older residing in Detroit. Travel destinations must be within certain areas of Detroit. Operates Monday – Friday between the hours 7:00am and 1:00pm. Must provide 24 hours advanced notice. Call between the hours of 8:00am and 4:00pm.

Information.....(313) 841-7380

## **Non-Profit Transportation**

### **Neighborhood Services Transportation**

Neighborhood Services only provides medical transportation to adults 60 and older with proof of low-income, social security, and picture ID, residing in Detroit. Travel destinations must be within the city of Detroit. Operates Monday – Friday between the hours of 9:00am and 5:00pm. Must pre-register and provide at least 24 hours advanced notice.

Information.....(313) 224-6088

### **Seniors 4 Seniors**

Seniors 4 Seniors services are available to seniors residing in Macomb, Oakland, or Wayne counties. Must use the service for 3 hours minimum and travel destinations must be within Macomb, Oakland, and Wayne counties. Operates 24 hours a day, 7days a week. Must provide 1 week advanced notice.

Information.....(248) 948-7100

## **Volunteer Transportation**

Volunteer Transportation is operated through community agencies. These agencies coordinate volunteers that are willing to donate their time and services to people who have no other means of transportation. Volunteers use their own cars and usually cannot accommodate wheelchairs. Passengers must be able to enter and exit cars with minimal help, or must have companions to assist them. In addition, volunteers decide how long and how far they will drive. Lastly, few volunteer driver

programs offer services for low cost or no cost. Other programs allow the passenger and driver to negotiate fees to cover the cost of gas and maintenance.

## **Fish – Wayne/Westland**

Fish services are available to low-income adults 60 and older residing in Wayne/Westland. Travel destinations must be within Wayne/Westland. Must provide at least 3 days notice.

Information.....(734) 261-1011

## **Taxi Cab Companies**

### **Budget Cab Company**

Information.....(313) 831-2900

### **Checker Cab Company**

Information.....(313) 963-7000

### **City Cab Company**

Information.....(313) 833-7060

### **Dearborn Red Cab**

Information.....(313) 562-6060

### **Dependable Cab**

Information.....(313) 292-9099

### **Detroit Cab Company**

Information.....(313) 841-6000

### **Downriver Cab Company**

Information.....(734) 283-8383

### **Lorraine Cab**

Information.....(313) 582-6900

### **Melvindale Taxi**

Information.....(313) 928-4400

### **Metropolitan Cab Company**

Information.....(313) 869-8300

### **TVP Transportation**

Information.....(734) 421-1100

# RESOURCES

# RESOURCES

These referrals are provided as a service at your request. We offer options, not recommendations. Since selecting a provider is a subjective decision, you should interview providers to determine which you feel is best for you.

The following is a list of resources used to complete this directory. This directory would not be possible without these resources.

## Unemployment Information and Job Services

Bureau of Workers' & Unemployment Compensation [www.michigan.gov/bwuc](http://www.michigan.gov/bwuc)

Michigan Works! Agency [www.michwprks.org](http://www.michwprks.org)

Michigan Rehabilitation Services (MRS)

Department of Labor [www.dol.gov](http://www.dol.gov)

Americans with Disabilities Act (ADA) [www.ada.gov](http://www.ada.gov)

Refer 2000

## Veterans

The Department Veterans Affairs [www.va.gov](http://www.va.gov)

## Family Independence Agency

Family Independence Agency [www.michigan.gov/fia](http://www.michigan.gov/fia)

## Health Care

Michigan Department of Community Health [www.michigan.gov/mdch](http://www.michigan.gov/mdch)

Family Independence Agency [www.michigan.gov/fia](http://www.michigan.gov/fia)

Department of Labor [www.dol.gov](http://www.dol.gov)

Medicare [www.medicare.gov](http://www.medicare.gov)

2-1-1 Infoline United Way of Connecticut website [www.infoline.org](http://www.infoline.org)

## Financial

Green Path Debt Solutions [www.debthelpnow.com](http://www.debthelpnow.com)

Refer 2000

DTE Energy [www.dteenergy.com](http://www.dteenergy.com)

SBC [www.sbc.com](http://www.sbc.com)

## Housing

Michigan Public Housing Authority [www.hud.gov](http://www.hud.gov)

Wayne Metropolitan Community Action Agency [www.mcaaa.org/directory/wmcsa.htm](http://www.mcaaa.org/directory/wmcsa.htm)

## Legal

State Bar of Michigan [www.michbar.org](http://www.michbar.org)

## Crisis and Counseling

[www.careerplanning.about.com](http://www.careerplanning.about.com) for job loss

Family Independence Agency [www.michigan.gov/fia](http://www.michigan.gov/fia)

## Transportation

Independence for Life

MDOT [www.michigan.gov/mdot](http://www.michigan.gov/mdot)

DDOT [www.ci.detroit.mi.us/ddot](http://www.ci.detroit.mi.us/ddot)

SMART [www.smartbus.org](http://www.smartbus.org)